

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

August 8, 2024

Fraudulent All Plan Letter

Dear Provider,

The Department of Health Care Services (DHCS) has informed Kern Health Systems (KHS) of a fraudulent All Plan Letter (APL) concerning transportation benefits. The APL, titled "Carving Out of Non-Core Benefits of Non-Emergency Medical and Non-Medical Transportation from Managed Care Health Plans" dated June 27, 2024, is not legitimate and should be disregarded.

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems