

Kern Health Systems - 2023 MCAS Software RFP

Bidder Questions

RFP Section (if applicable)	Question	Answers
	Whether companies from Outside USA can apply for this? (like, from India or Canada)	Yes, they may apply. However, the product and services must meet regulatory requirements including on-shore data storage and others described in the RFP.
	Whether we need to come over there for meetings?	No, not required. Virtual meetings are acceptable.
	Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)	No.
	Can we submit the proposals via email?	Yes, please note that our E-mail attachment size limit is 10MB. If file is larger, bidder will need to contact us to get link to our large file transfer service.
Section C: Technical requirements	Do you have a preferred deployment mode: On-Premise vs. Cloud (for ex. Microsoft Azure) deployment?	Historically our preference has been on-prem due to data access requirements but if the cloud option would allow access to the data without delay or limitation, there is no preference.
Section :ADD-ON SERVICES	Can vendor submit joint solution for the scope of RFP, with help of preferred subcontractor.	Yes, however, use of subcontractors should be clearly delineated and define oversight process by primary vendor - Primary vendor must own the contract with the subcontractor and primary vendor is responsible for all aspects of the contract with KHS
Section :ADD-ON SERVICES	We do see MRR software requirement in the scope. Does the scope also includes the vendor to perform the Medical record retrieval and abstraction services?	It may include that scope and is dependent upon the capabilities and pricing for those services
Section :ADD-ON SERVICES	What is the expected number of chases per annum	~8k-10k
Submission Date	As bid has short turnaround time, can we get the extension on submission date ?	Please see the proposal due date has been extended through March 29 2PM.
Bid Submission Process	Can a vendor send only softcopy and do away with hard copy submission ?	No. Both are required