

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

March 26, 2024

UPDATED

Medi-Cal: Medi-Cal Rx Email Domains, Mailboxes, and Meeting Links Transitioning to Prime Therapeutics

Dear Provider,

The Department of Health Care Services (DHCS) published a bulletin noticing providers of a change in email domains, mailboxes, and meeting links due to the acquisition of Magellan Rx by Prime Therapeutics.

A link to the bulletin describing the migration may be found here:

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2024.03_A_Email_Domains_Mailboxes_Meeting_Links_Transitioning.pdf

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems