

AGENDA

Quality Improvement (QI) / Utilization Management (UM) Committee Meeting

Kern Health Systems
2900 Buck Owens Boulevard
Bakersfield, California 93308
1ST Floor Board Room

Thursday, September 21, 2023

7:00 A.M.

All agenda item supporting documentation is available for public review at Kern Health Systems in the Administration Department, 2900 Buck Owens Blvd, Bakersfield, CA 93308 during regular business hours, 8:00 a.m.–5:00 p.m., Monday through Friday, following the posting of the agenda. Any supporting documentation that relates to an agenda item for an open session of any regular meeting that is distributed after the agenda is posted and prior to the meeting will also be available for review at the same location.

COMMITTEE MEMBERS: Jennifer Ansolabehere, PHN; Satya Arya, MD; Debra Cox; Danielle C Colayco, PharmD; Todd Jeffries; Allen Kennedy; Michael Komin, MD; Philipp Melendez, MD; Chan Park, MD; Martha Tasinga, MD, CMO

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" ARE CONSIDERED TO BE ROUTINE AND NON-CONTROVERSIAL BY KERN HEALTH SYSTEMS STAFF. THE "CA" REPRESENTS THE CONSENT AGENDA. CONSENT ITEMS WILL BE CONSIDERED FIRST AND MAY BE APPROVED BY ONE MOTION IF NO COMMITTEE MEMBER OR AUDIENCE WISHES TO COMMENT OR ASK QUESTIONS. IF COMMENT OR DISCUSSION IS DESIRED BY ANYONE, THE ITEM WILL BE REMOVED FROM THE CONSENT AGENDA AND WILL BE CONSIDERED IN LISTED SEQUENCE WITH AN OPPORTUNITY FOR ANY MEMBER OF THE PUBLIC TO ADDRESS THE COMMITTEE MEMBERS CONCERNING THE ITEM BEFORE ACTION IS TAKEN.

STAFF RECOMMENDATION SHOWN IN CAPS

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PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Committee Members on any matter not on this agenda but under the jurisdiction of the Committee Members. Committee Members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Committee Members at a later meeting. Also, the Committee Members may take action to direct the staff to place a matter of business on a future agenda.
SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE AND SPELL YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Committee Members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Gov. Code Sec. 54954.2[a])

CA-3) QI-UM Committee Q2 2023 Summary of Proceedings– APPROVE

CA-4) Physician Advisory Committee (PAC) Q2 2023 Summary of Proceedings – APPROVE

CA-5) Public Policy – Community Advisory Committee (PP-CAC) Q2 2023 Summary of Proceedings – APPROVE

CA-6) Drug Utilization Review (DUR) Committee Q2 2023 Summary of Proceedings - APPROVE

Pharmacy Reports

CA-7) Pharmacy TAR Log Statistics Q2 2023 – RECEIVE AND FILE

Quality Improvement Reports

- 8) Quality Improvement Program Reporting Q2 2023 – APPROVE
 - QI Reporting for Q2
 - Policy 20.50-I Medi-cal Managed Care Quality and Performance Improvement Program Requirements

Utilization Management Reports

- 9) Utilization Management Program Reporting Q2 2023 – APPROVE
 - Policy 3.02-P Major Organ Transplant
 - Policy 3.10-P Alcohol and Substance Abuse Treatment
 - Policy 3.14-P Mental Health Services
 - Policy 3.22-P Referral and Authorization Process

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- Policy 3.23-P Appeals Regarding Authorizations
- Policy 3.24-I Pregnancy Maternity Care
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- Policy 3.31-P Emergency Services
- Policy 3.87-P Access and Availability of Services LTC Members
- Policy 3.91-P Long Term Care Services Program
- Policy 3.92-P LTC Leave of Absence
- Policy 3.95-P LTC Bed Hold
- Policy 3.96-P LTC Continuity of Care

Kaiser Organization Summary Reports

CA-10) Kaiser Reports (**PROPRIETARY AND CONFIDENTIAL**)

- KFHC APL Grievance Report Q2 2023 – RECEIVE AND FILE
- KFHC Volumes Report for Q2 2023 – RECEIVE AND FILE
- Kaiser Reports will be available upon Request

Population Health Management Reports

11) Population Health Management (PHM) Reporting Q2 2023 – APPROVE

Member Services Reports

12) Grievance Operational Board Update Q2 2023 – APPROVE

13) Grievance Summary Reports Q2 2023 – APPROVE

Provider Network Management Reports

14) Credentialing Statistics Q2 2023 – APPROVE

CA-15) Board Approved New & Existing Contracts Report – RECEIVE AND FILE

CA-16) Credentialing & Recredentialing Summary Report – RECEIVE AND FILE

CA-17) Network Review Q2 2023 – RECEIVE AND FILE

Health Education Reports

18) Health Education Activity Report Q2 2023 - APPROVE

Enhanced Case Management Reports

19) Enhanced Case Management Program Report Q2 2023 - APPROVE

ADJOURN MEETING TO THURSDAY, NOVEMBER 30, 2023 @ 7:00 A.M.

AMERICANS WITH DISABILITIES ACT (Government Code Section 54953.2)

The meeting facilities at Kern Health Systems are accessible to persons with disabilities. Disabled individuals who need special assistance to attend or participate in a meeting of the Board of Directors may request assistance at the Kern Health Systems office, 2900 Buck Owens Blvd. Bakersfield, California or by calling (661) 664-5000. Every effort will be made to reasonably accommodate individuals with disabilities by making meeting material available in alternative formats. Requests for assistance should be made five (5) working days in advance of a meeting whenever possible.