

# What You Need To Know About Medi-Cal Rx

**Medi-Cal Rx is a new Medi-Cal pharmacy benefit program that will manage and pay for your Medi-Cal pharmacy benefits instead of Kern Family Health Care (KFHC) beginning April 1, 2021.**

- You will get letters in the mail with more information about this change.

## On or Before March 31, 2021

**KFHC will still cover your pharmacy benefits through March 31, 2021**

- Always bring your KFHC Member ID Card AND your Medi-Cal BIC card with you.
- If you have questions about your medications or your pharmacy benefits, please call KFHC Member Services at 1-800-391-2000 or log in to your KFHC Member Portal account.

**Do you have questions about Medi-Cal Rx before April 1, 2021?**

- Call the Medi-Cal Member Help Line (1-800-541-5555, TTY 1-800-430-7077), Monday thru Friday, 8am to 5pm.

## On or After April 1, 2021

**For questions about medications, need help finding a pharmacy or for other pharmacy services**

- Call the Medi-Cal Rx Call Center Line at 1-800-977-2273 twenty-four hours a day, seven days a week, or 711 for TTY, Monday thru Friday, 8am to 5pm.
- Visit [www.Medi-CalRx.dhcs.ca.gov](http://www.Medi-CalRx.dhcs.ca.gov)

**Your prescriptions and medications may not have to change. There will be no change in how you pay for your medications.**

- Bring your Medi-Cal BIC card to your pharmacy.
- For most members, there is no cost.



Kern Family Health Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-391-2000. 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-391-2000。(TTY: 711)