



March 20, 2026

## mPulse KHS Provider Portal Training Sessions Reminder

Dear Provider,

Kern Family Health Care (KFHC) is excited to announce the tentative launch of the new mPulse KHS Provider Portal in **April 2026**. The new Provider Portal will offer several enhanced features to provide a more user-friendly experience.

To support a smooth transition, KFHC will be offering training opportunities for Network Providers. Please use the link below to select a date and time and RSVP for a session that best fits your schedule:

- [Provider Portal Training – Fill out form](#)

The meeting should be attended by individuals who have administrative authority for the particular practice. Sessions will be offered both in-person and via webinar. **Slots or in-person will be limited to 2 individuals per office and only 1 training session needs to be attended.**

Please be aware that the existing Zapari KFHC Provider Portal will be taken offline and will no longer be available once the new mPulse KFHC Provider Portal goes live.

***Please note, Medicare Providers will continue to use the Medicare (UHC) Provider Portal and should use the link below to access the UHC Provider Portal Guide\****

- [Provider Resources \(DSNP Medicare\) | Kern Family Health Care](#)

[Provider Bulletins](#) are available on the [KFHC website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt #5.

Sincerely,

Kristie Onaindia  
Provider Relations Manager  
Kern Health Systems