

FOR **YOU** ALWAYS

Our relationship with you is very important to us.

It's why we want to share **two** exciting milestone events with you and explain how these events will benefit your healthcare.

On November 1, 2022:

1. Prairie Ridge Healthcare will change its name to Lake Region Healthcare
2. At the same time, we will adopt the Epic® electronic medical record system throughout all of our locations.

These events speak to our mission of partnering to enrich life through health, as well as our continuing promise to be here for you. *Always.*

Please take a minute to read about:

- **why these changes are taking place**
- **the benefits you can expect from the new Epic system**
- **answers to questions and concerns you may have**

CHANGES

These two changes allow us to deepen our commitment to provide high-quality, personal and compassionate care to all we serve.

Since 2015, Prairie Ridge Healthcare has been a wholly owned subsidiary of Lake Region Healthcare. On November 1, our combined name will reflect this alignment.

Together, we serve nine communities in west central Minnesota. With both hospitals and all of our locations under the same name, we will be able to roll out the Epic electronic medical record system, which will create one unified patient record system throughout our care locations.

As Prairie Ridge Healthcare—and its community locations—officially assume the Lake Region Healthcare name, you can expect the proud and distinguished Prairie Ridge Healthcare culture and legacy of care to live on.

BENEFITS

The Epic system will allow any doctor at any of our 11 locations to see your health information and leave vital information for other caregivers (and you) to access.

This will create a more seamless care experience for you.

The Epic system will also provide you with the option to open a patient portal called **MyChart**, giving you the opportunity to:

- **See your health information** in one place—medications, test results, upcoming appointments, bills and price estimates.
- **Quickly schedule appointments** and complete pre-visit tasks from home.
- **Connect with your doctor** or care team anytime and from anywhere by sending a message.
- **Manage appointments** and medical information for family members.
- **Get care** through video visits.



QUESTIONS & ANSWERS

Where will I go for my medical care?

You will be able to receive care at the same locations as always in Elbow Lake, Morris, Herman, Hoffman and Evansville.

Will I still be able to see my usual doctor?

The same doctors, providers, nurses and staff you have always counted on to care for you will continue to deliver your care.

Will there be a change in services?

Our relationship with Lake Region Healthcare over the past five years means you have had and will continue to have access to the strength of Lake Region Healthcare's scope of specialty services.

Where will I notice the name change?

You will see our name change to Lake Region Healthcare on your bill, your MyChart login and signs throughout our facilities. You'll also find the Prairie Ridge Healthcare website information moving to www.lrhc.org.

THANK YOU

Thank you for entrusting your care to us and for celebrating our new name and the launch of the Epic electronic record system.

As we get Epic up and running it could take us a little extra time to chart during your next appointment. Please have patience with us as we learn the new system. We promise it will be worth it.

Rest assured, behind our name change and the new Epic system you'll find the same great local care and the same exceptional people who are here for you. *Always.*

11 LAKE REGION HEALTHCARE LOCATIONS

Elbow Lake Medical Center

1411 Highway 79 E.
Elbow Lake, MN
218.685.7300

Morris Medical Center

24 E 7th St, Morris, MN
320.589.4008

Evansville Clinic

649 1/2 State St, Evansville, MN
218.948.2040

Hoffman Clinic

114 Main Ave, Hoffman, MN
320.986.2038

Herman Clinic

204 5th St E, Herman, MN
320.667.2221

Fergus Falls Hospital

712 S Cascade St
Fergus Falls, MN
218.736.8000

Fergus Falls Clinic

111 W Vernon Ave
Fergus Falls, MN
218.739.2221

Fergus Falls Walk-In Clinic

2311 W Lincoln Ave
Fergus Falls, MN
218.739.6800

Ashby Clinic

110 CR 82 E
Ashby, MN
218.747.2293

Battle Lake Clinic

410 Lake Ave S
Battle Lake, MN
218.864.5283

Barnesville Area Clinic

209 2nd St SE
Barnesville, MN
218.354.2111