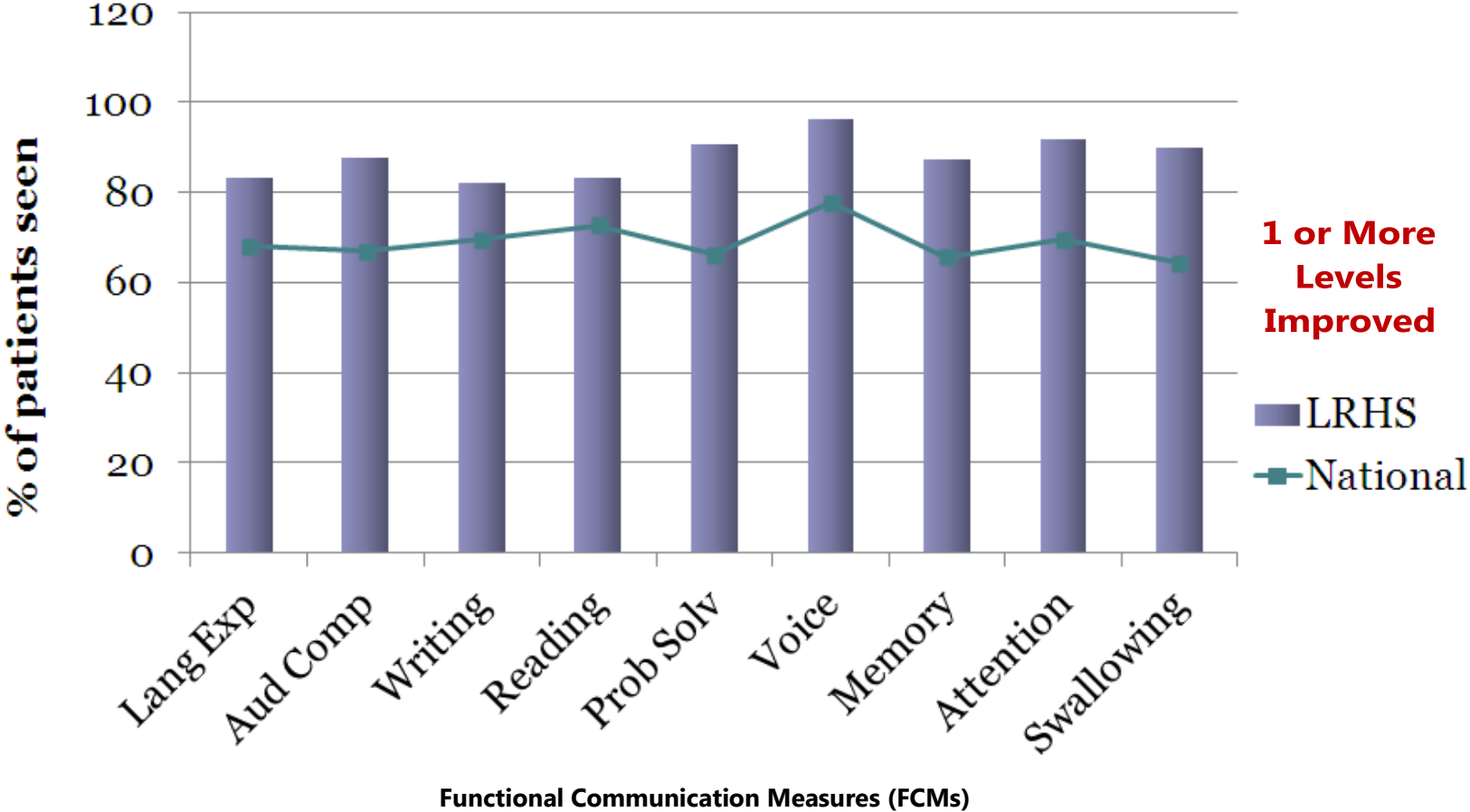


**American Speech-Language-Hearing Association
National Outcomes Measurement System (NOMS)**

ASHA's National Outcomes Measurement System (NOMS) is a voluntary data collection system developed to illustrate the effectiveness of speech-language pathology services provided to adults and children with communication and swallowing disorders. Data collected from 2011 – 2015 shows Lake Regional Speech-Language Pathology services outperform national benchmarks in the following areas of functional communication.

Graph 1: Areas where patients achieved ONE or more levels of improvement.

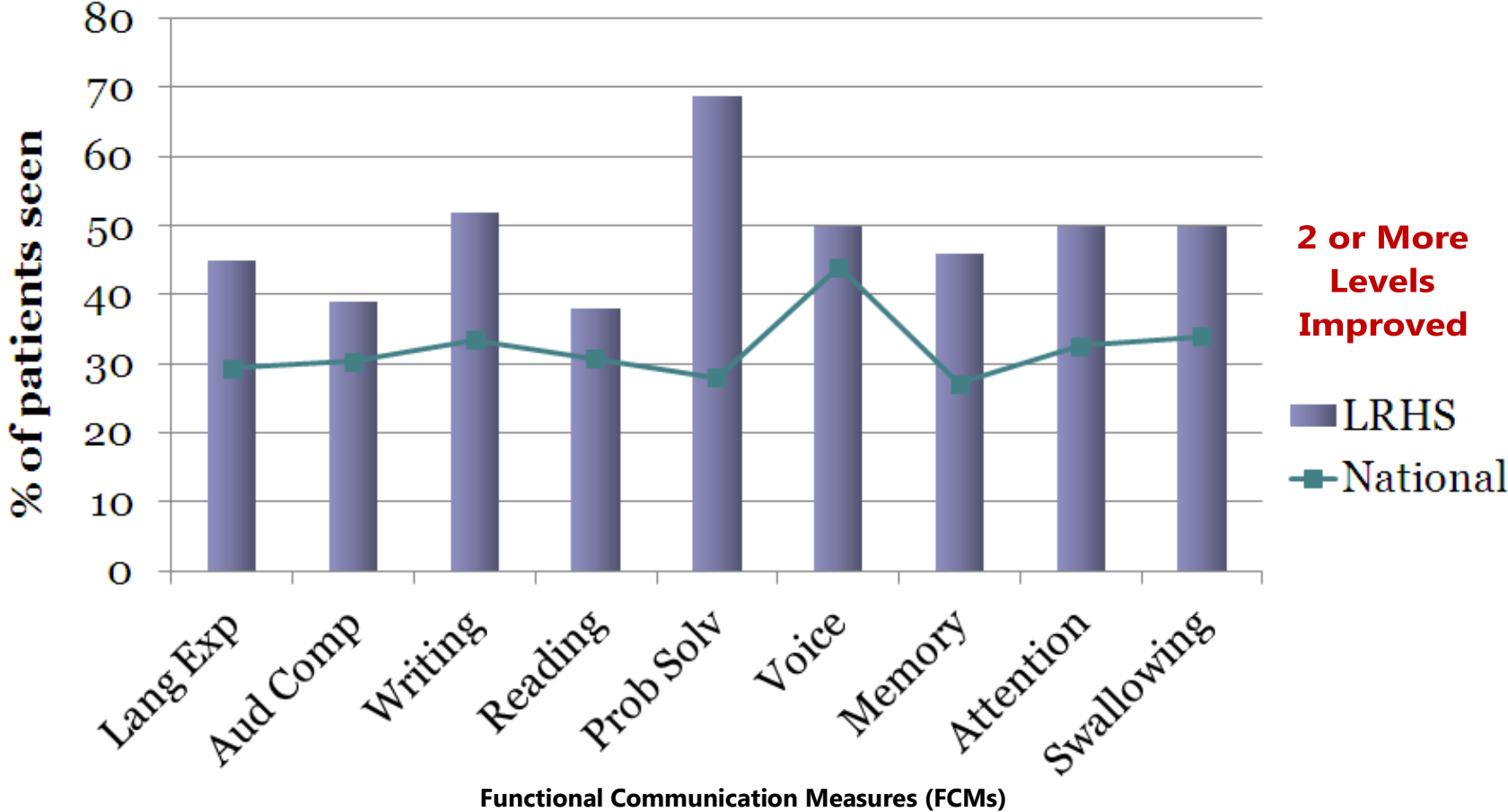


FCMs are a series of disorder-specific, seven-point rating scales designed to describe the change in an individual's functional communication and/or swallowing ability over time. FCMs are chosen and scored by a certified speech-language pathologist on admission and again at discharge to depict the amount of change in communication and/or swallowing abilities after speech and language treatment. By examining the scores from admission and discharge, clinicians can assess the amount of change and, thus, the benefits of treatment. *For example, in the area of Aud. Comp. 68 percent of patients achieved one or more levels of improvement nationally, while 83 percent of Lake Regional Health System patients achieved the same.*

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Graph 2: Areas where patients achieved TWO or more levels of improvement.



FCMs are a series of disorder-specific, seven-point rating scales designed to describe the change in an individual's functional communication and/or swallowing ability over time. FCMs are chosen and scored by a certified speech-language pathologist on admission and again at discharge to depict the amount of change in communication and/or swallowing abilities after speech and language treatment. By examining the scores from admission and discharge, clinicians can assess the amount of change and, thus, the benefits of treatment. *For example, in the area of Lang. Exp. 29 percent of patients achieved two or more levels of improvement nationally, while 45 percent of Lake Regional Health System patients achieved the same.*