Connecting to Citrix server

Open a web browser, Internet explorer preferred.

Go to site https://remote01.lakeregional.com

You will be redirected to the login portal. If you already have the Citrix software loaded, you should be able to log in and see your applications. If you do not, follow the steps below.

You will see in the "Message Center" on the lower right, an error message about not having the proper client software installed. See below:

🗿 Web Interface Log In - Microsoft Interr	et Explorer provided by LRHS		
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CİTR<u>I</u>X Web Int	erface		
Log in 📀	Welcome		
User name:	Welcome To Lake Regional Health System		
Password:	Message Center		
Domain:	The Message Center displays any information or error messages that may occur.		
Advanced Options >>>	We are unable to detect the appropriate client software on your computer to allow you to launch your applications.		
Please call 348 8704 wth problems			
🙆 Done	🥥 Internet		

Click the link that says "Click here to obtain the client software"

On the next page, click the Download button. The client software will begin to download. Please note the instructions below the download button that indicate how to download and install. See the next two screens below:



After you click Download, Choose "Run" to begin the download and installation:

File Dov	vnload - Security Warning	×
Do you	u want to run or save this file?	
17	Name: ica32web.msi Type: Windows Installer Package, 7.21 MB From: 128.1.0.243 <u>R</u> un <u>S</u> ave Cancel	
!	While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do no run or save this software. <u>What's the risk?</u>	ot
63% of	ica32web.msi Completed	
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Opening:	
ica32web.msi from 128.1.0.243	
Estimated time left 2 sec (4.25 MB of 7.21 MB copied)	
Download to: Temporary Folder	
Transfer rate: 1.04 MB/Sec	
Close this dialog box when download completes	
Open Open Folder Cancel	

Depending on your version of Internet Explorer, you may see another security warning dialog box requesting input. Choose "Run" from this prompt:

Internet	t Explorer - Security Warning		×
Do you	Do you want to run this software?		
	Name: Web Client for Citrix		
	Publisher: Citrix Systems, Inc.		
Not Not	ore options	Run	Don't Run
١	While files from the Internet can be useful your computer. Only run software from pu	, this file type car Iblishers you trus	n potentially harm t. <u>What's the risk?</u>

Wait for the Citrix installation screen to appear. Sometimes it can take several seconds, so please be patient until you see it.

Select English as the language:

🞼 Select Language	×
Which language would you like to use during installation?	
English	~
OK	el

Wait for the "Next" prompt on the installation screen:





Accept the license agreement and click Next:

🙀 Citrix Presentation Server Client - Web Only Setup	
License Agreement You must accept the license agreement below to proceed.	
CITRIX(R) LICENSE AGREEMENT Use of this component is subject to the Citrix license covering the Citrix prod which you will be using this component. This component is only licensed for such Citrix product(s). CTX_code: EP_R_A32490	luct(s) with r use with
 <u>a</u>ccept the license agreeme	ent greement
< <u>B</u> ack <u>N</u> ext >	Cancel

Click Next again to begin the installation:

🖟 Citrix Presentation Server Client - Web Only Setup	
	CITRIX
Ready to install	
Click Next to begin Setup.	
Click Back to modify your selection, or Next to begin Setup.	
< <u>B</u> ack <u>N</u> ext >	Cancel

Let the installer do its work, installing the client:

记 Citrix Presentation Server Client - Web Only Setup	
	CITRIX
Updating System	
Installing Citrix Presentation Server Client - Web Only	
	Cancel

When it is finished, click "Finish"



When the installer is finished, so back to your web browser. You will see two buttons on the web page. If the installer worked without errors, click the "Successful" button.

Client Installation - Microsoft Internet Explorer provided by LRHS	
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CİTRIX Web Interface	
Client Detection and Download	
Client Installation Click the appropriate button to indicate whether or not the client was installed successfully.	 Troubleshooting options End detection process
Note that downloading the client installer package may take a few moments, depending on the speed of your internet connection, so you may see this page before downloading starts. Wait for a reasonable length of time before clicking Failed in order to allow the download process to start.	
Successful Failed	
Help	
🙆 Done	🥐 Internet

You should now be redirected to the login page. You should notice no error messages in the "Message Center"

🗿 Web Interface Log In - Microsoft Interr	iet Explorer provided by LRHS	
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Log in 📀	Welcome	
User name:	Welcome To Lake Regional Health System	
Password:	Message Center	
Domain:	The Message Center displays any information or error messages that may occur.	
Advanced Options >>> Log In		
Please call 348 8704 wth problems		
Done	🔮 Internet	

Enter your regular network Username, Password, and LOGH for the domain. You should be logged in and see your applications! See below.

🕘 Citrix Access Platform - Microsoft Internet Explorer provided by LRHS
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CITRIX Web Interface
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Please call 348 8704 wth problems

Click on any of the applications you are authorized to use. You should launch directly into them.

You may see a message about "Drive Mapping" and such. You can make a selection and choose to not show again.