

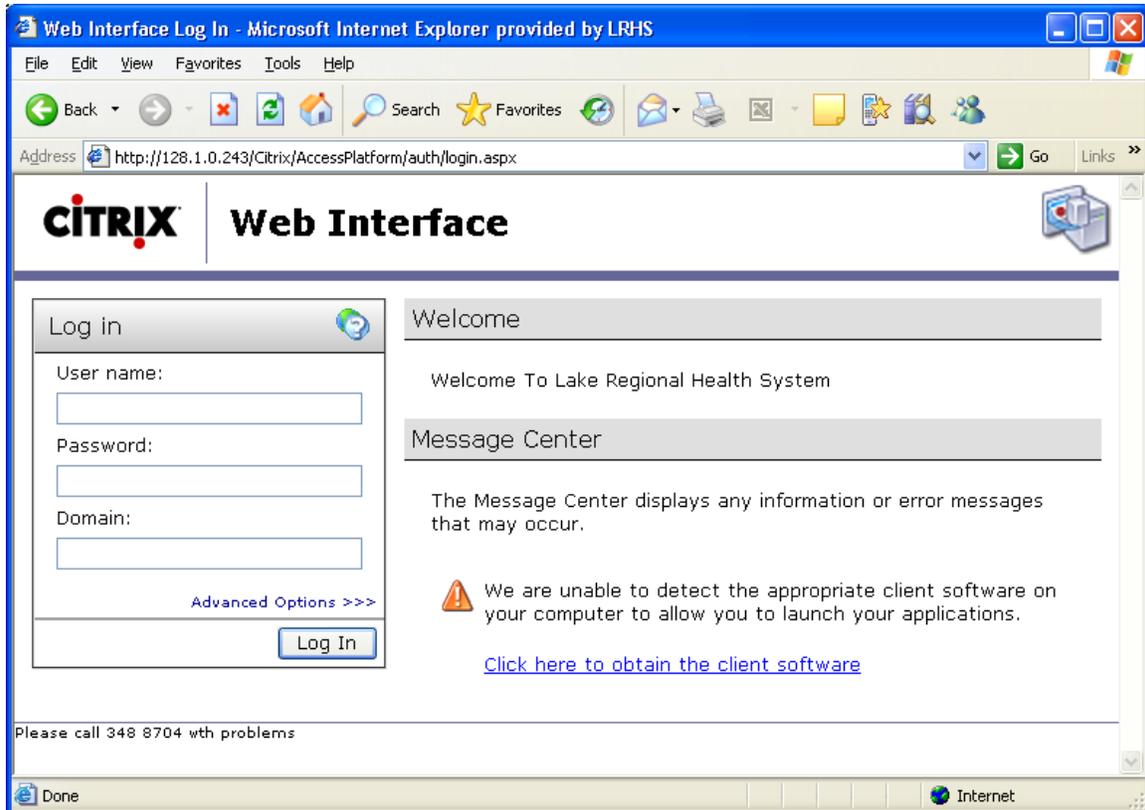
## Connecting to Citrix server

Open a web browser, Internet explorer preferred.

Go to site <https://remote01.lakeregional.com>

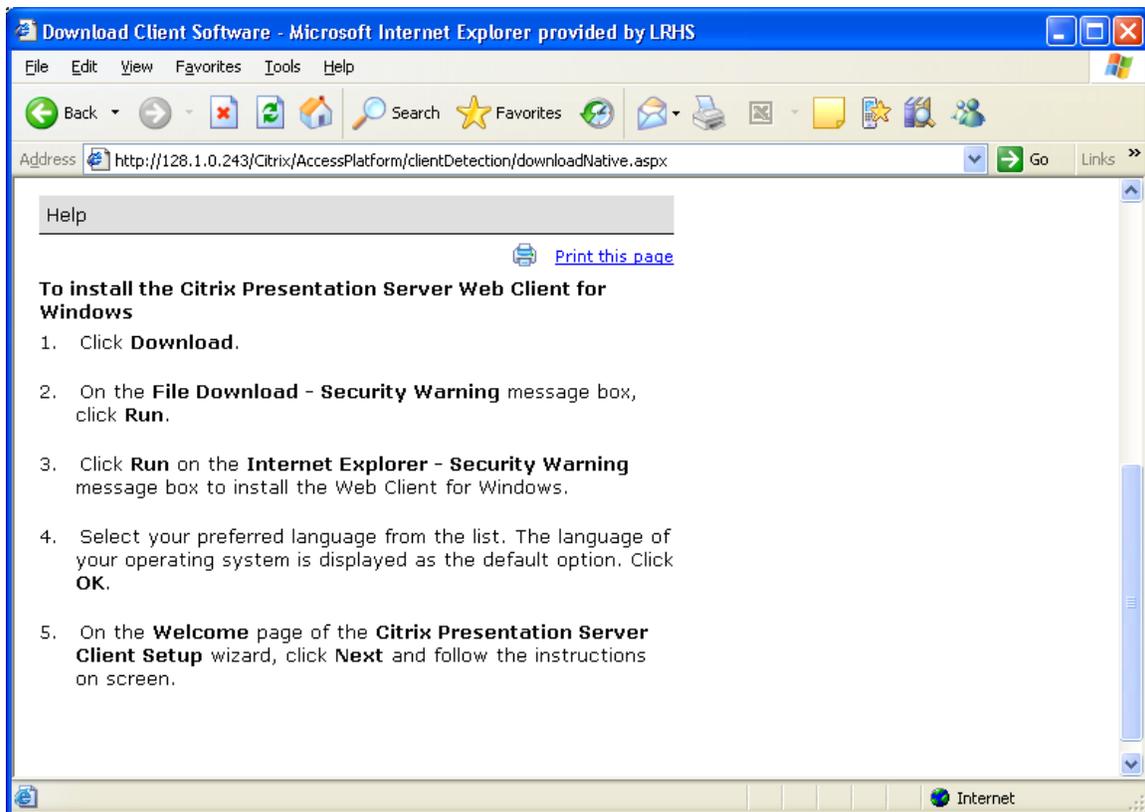
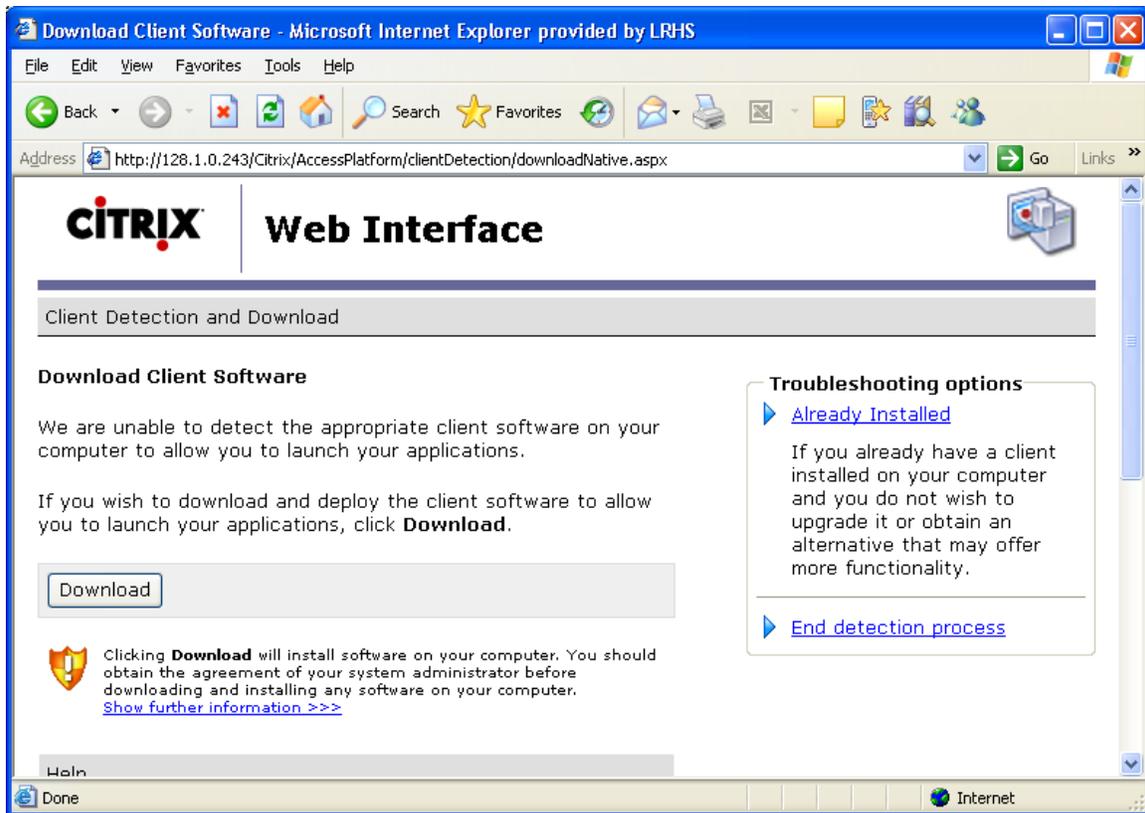
You will be redirected to the login portal. If you already have the Citrix software loaded, you should be able to log in and see your applications. If you do not, follow the steps below.

You will see in the “Message Center” on the lower right, an error message about not having the proper client software installed. See below:

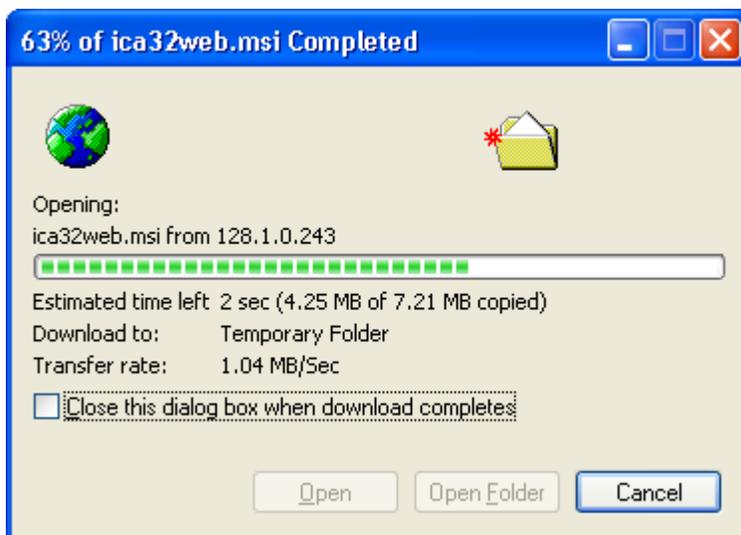
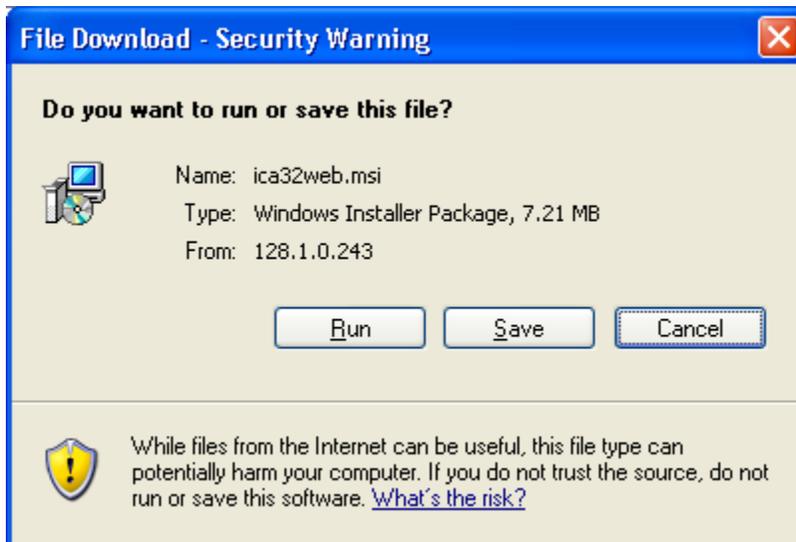


Click the link that says “Click here to obtain the client software”

On the next page, click the Download button. The client software will begin to download. Please note the instructions below the download button that indicate how to download and install. See the next two screens below:



After you click Download, Choose “Run” to begin the download and installation:

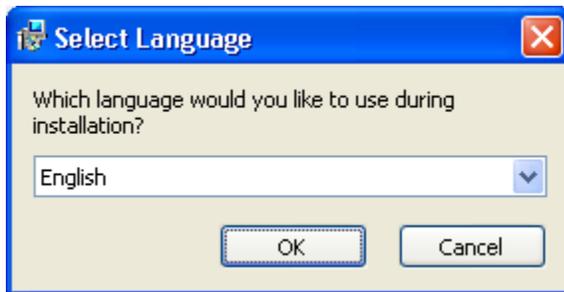


Depending on your version of Internet Explorer, you may see another security warning dialog box requesting input. Choose “Run” from this prompt:



Wait for the Citrix installation screen to appear. **Sometimes it can take several seconds, so please be patient until you see it.**

Select English as the language:

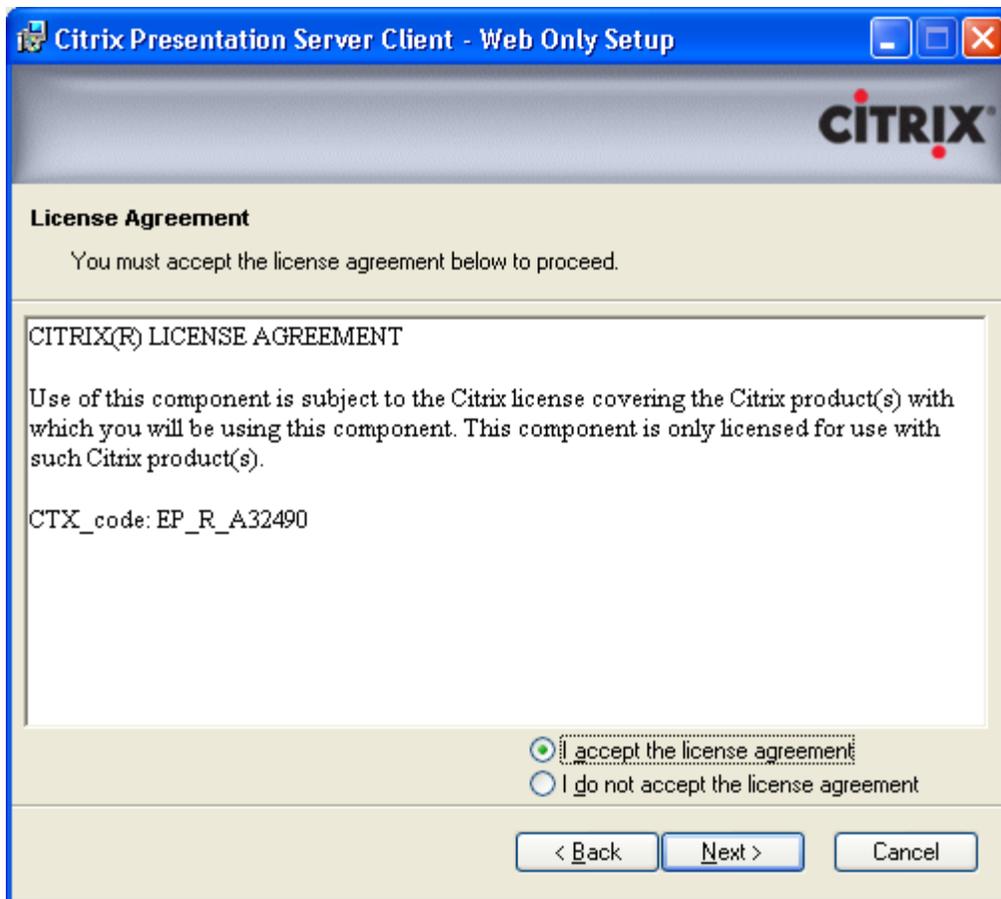


Wait for the "Next" prompt on the installation screen:

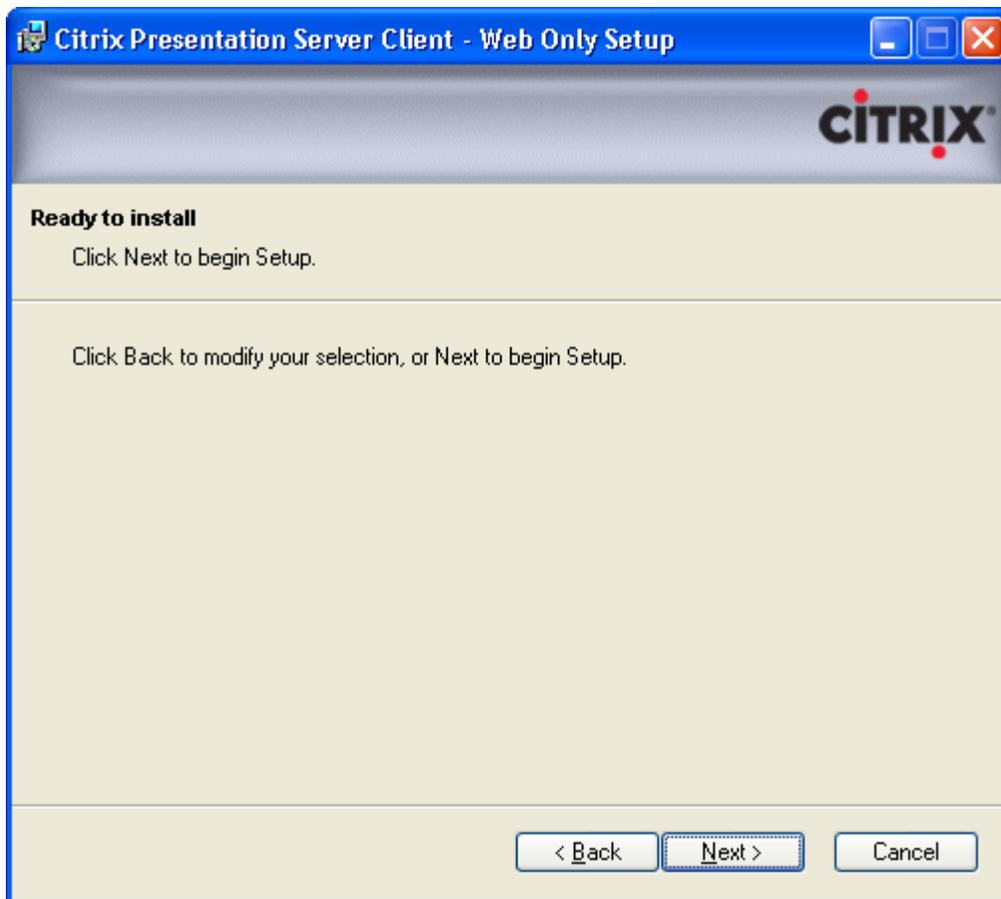




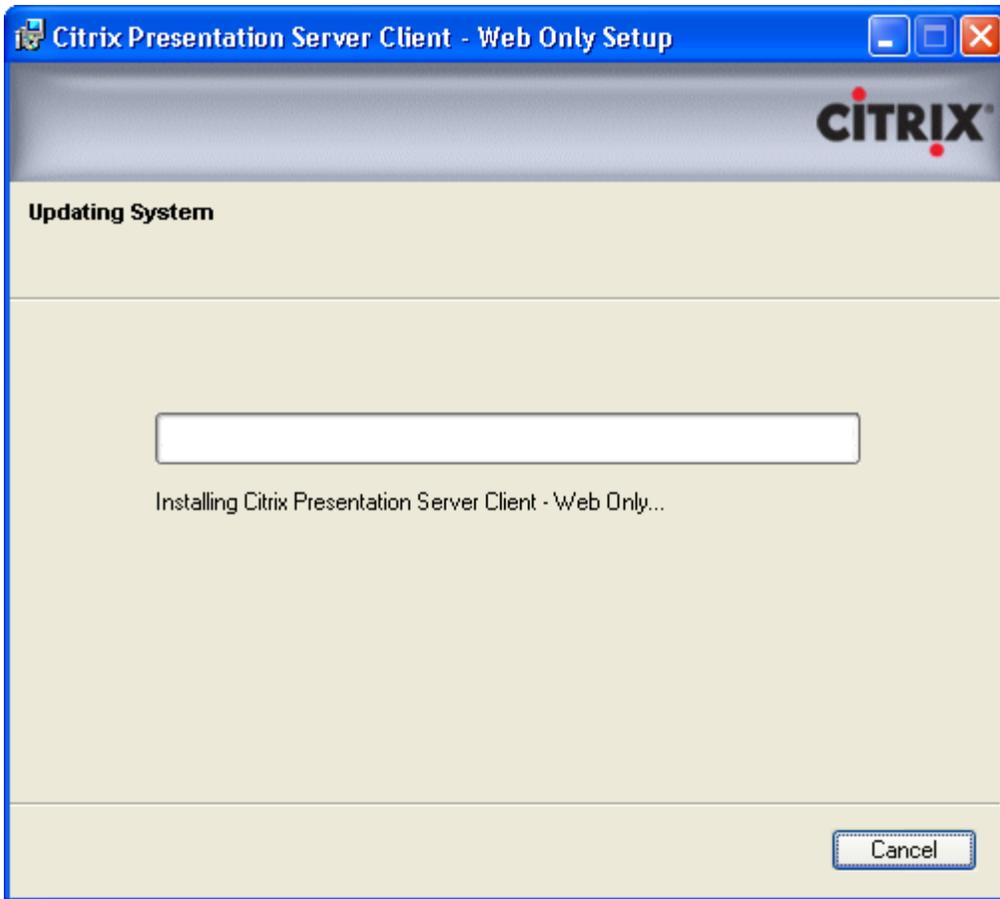
Accept the license agreement and click Next:



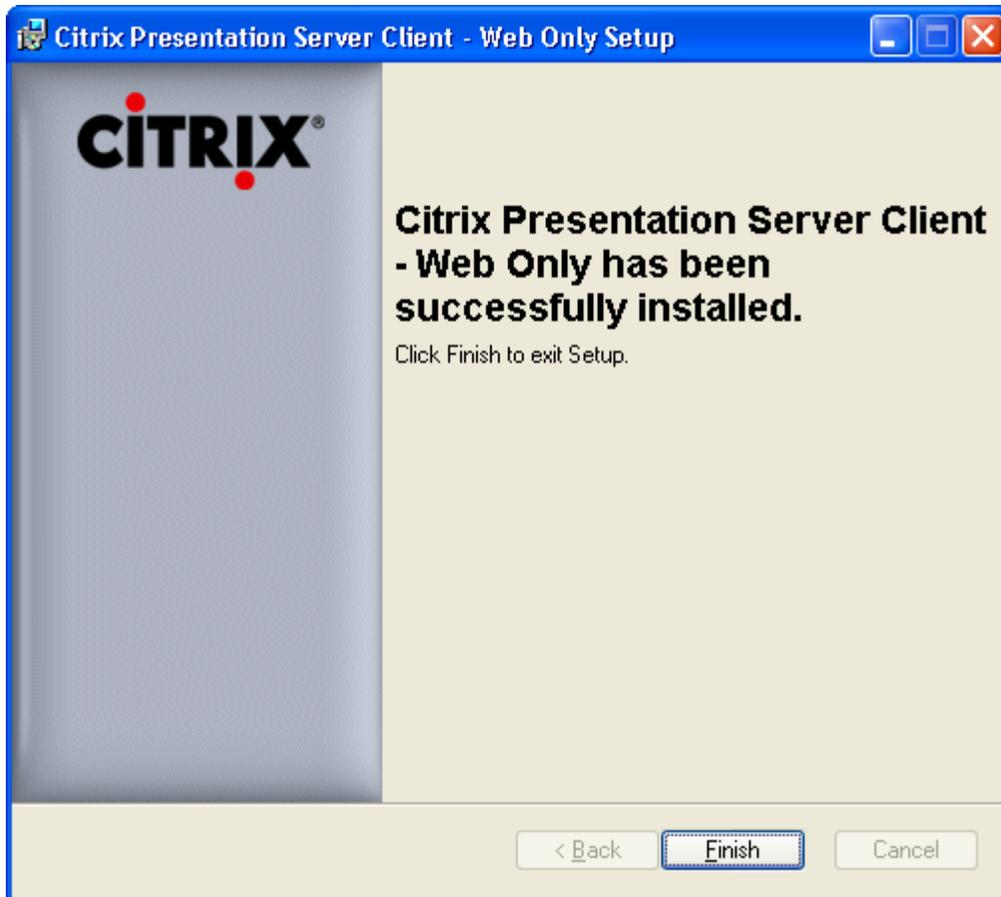
Click Next again to begin the installation:



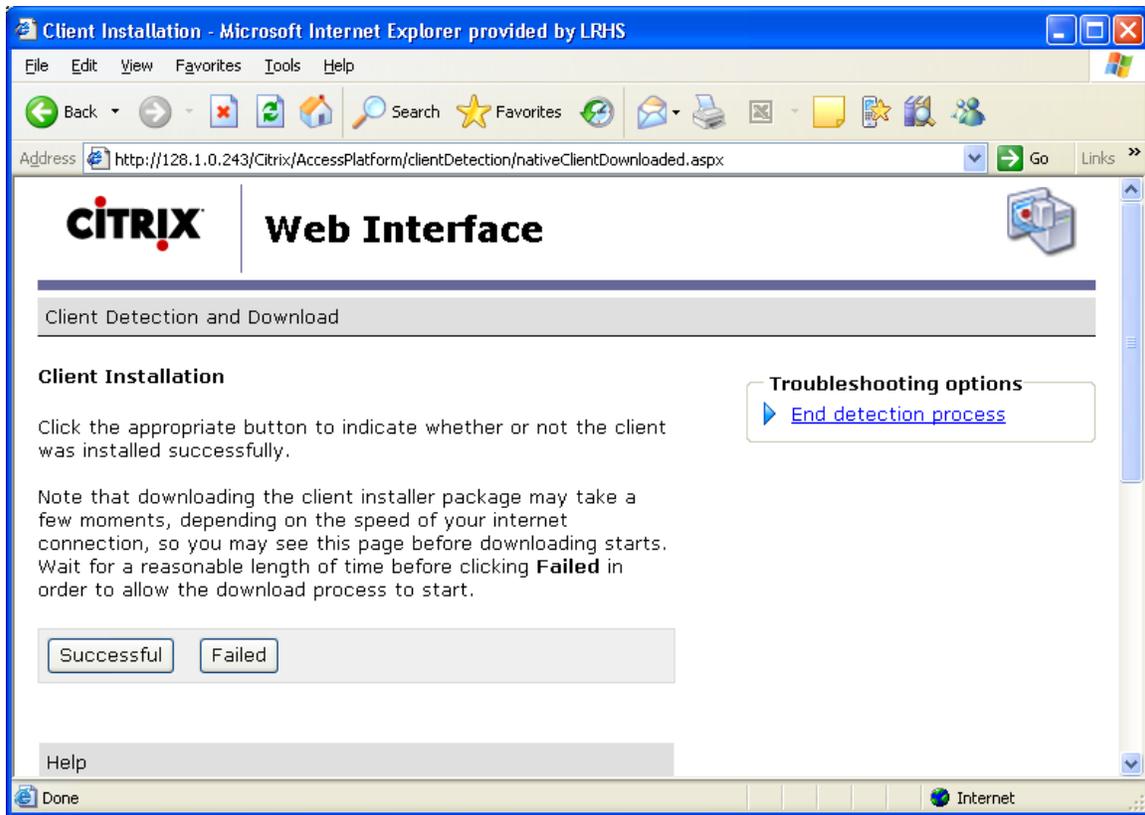
Let the installer do its work, installing the client:



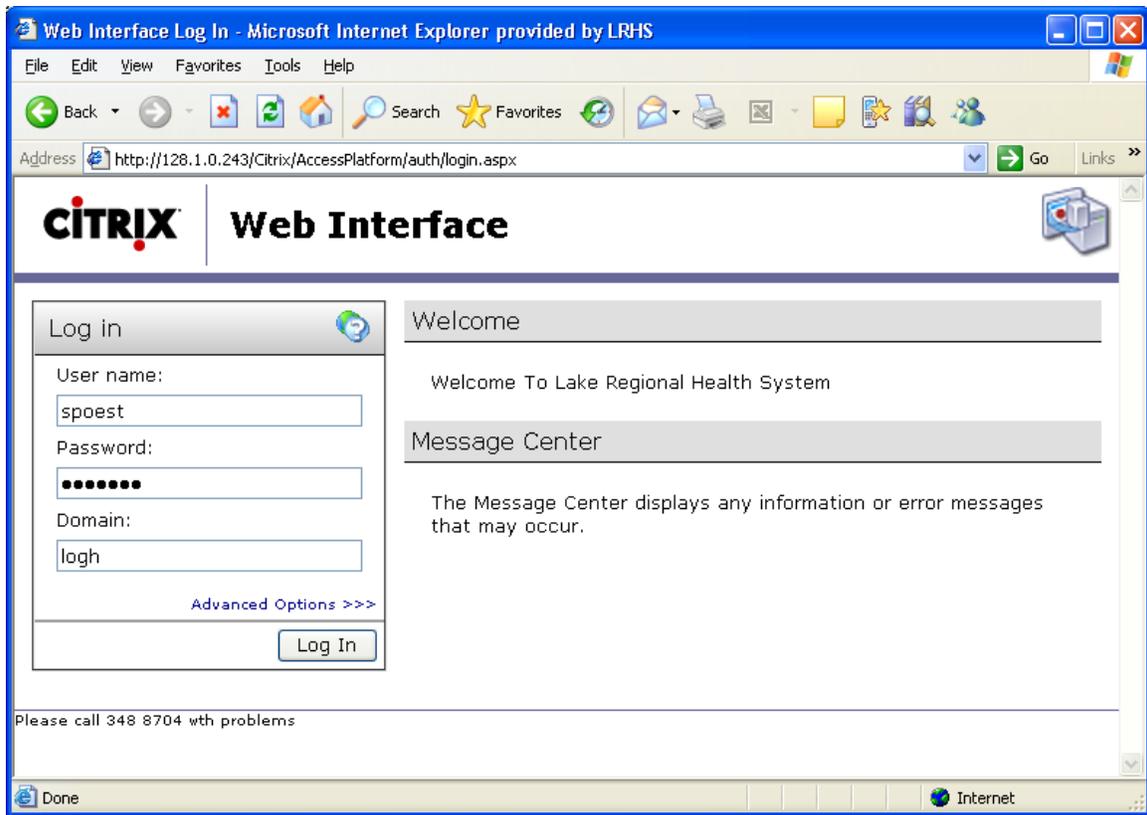
When it is finished, click "Finish"



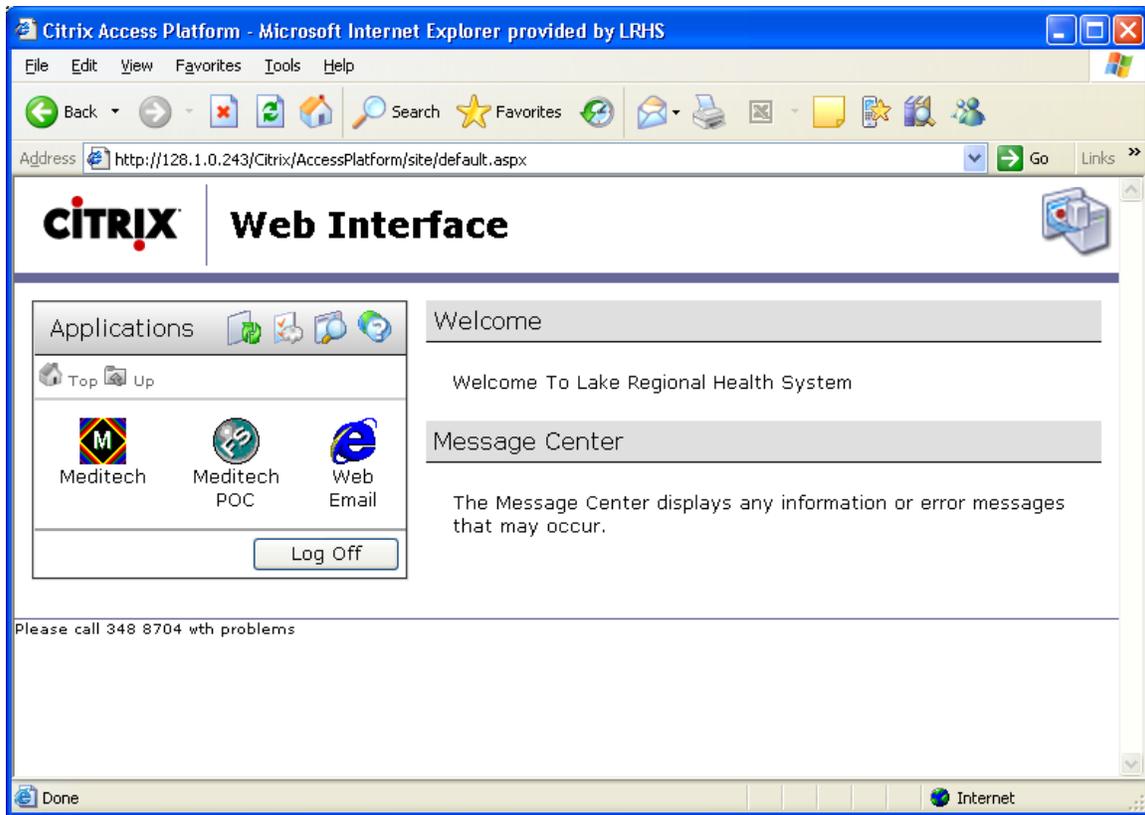
When the installer is finished, so back to your web browser. You will see two buttons on the web page. If the installer worked without errors, click the “Successful” button.



You should now be redirected to the login page. You should notice no error messages in the “Message Center”



Enter your regular network Username, Password, and LOGH for the domain. You should be logged in and see your applications! See below.



Click on any of the applications you are authorized to use. You should launch directly into them.

You may see a message about "Drive Mapping" and such. You can make a selection and choose to not show again.