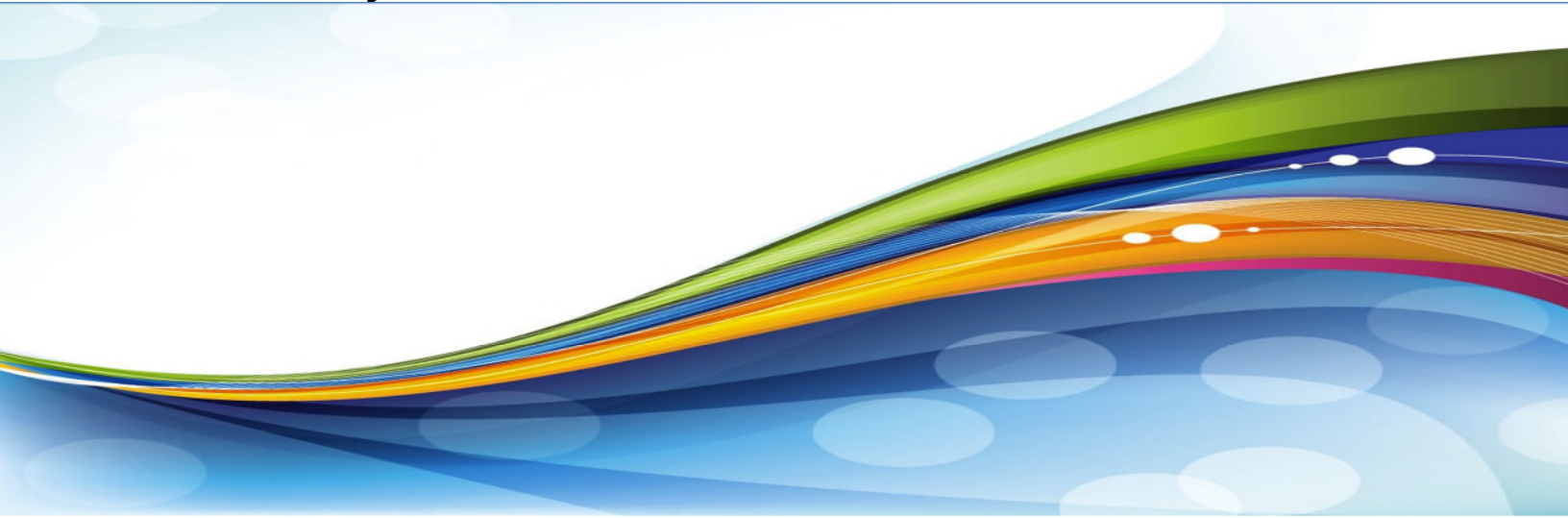




Clay and Platte Counties, MO

on behalf of Liberty Hospital

Community Health Needs Assessment



April 2016

**VVW Consultants LLC
Olathe, KS**

Community Health Needs Assessment

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* Shaded lines note IRS requirements

I. Executive Summary

[VVV Consultants LLC]

I. Executive Summary

Clay and Platte Counties, MO - 2016 Community Health Needs Assessment (CHNA)

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with local residents, to research and prioritize county health needs and document community health delivery successes. This health assessment will serve as the foundation for community health improvement efforts for the next three years. The last CHNA for Clay and Platte Counties, MO was published in February of 2013. (Note: The Patient Protection and Affordable Care Act (ACA) requires not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). This assessment was coordinated and produced by VVV Consultants LLC (Olathe, Kansas) under the direction of Vince Vandehaar, MBA.

Important CHNA benefits for both the local hospital and health department, as well as for the community, are as follows: 1) Increases knowledge of community health needs and resources 2) Creates a common understanding of the priorities of the community's health needs 3) Enhances relationships and mutual understanding between and among stakeholders 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community 5) Provides rationale for current and potential funders to support efforts to improve the health of the community 6) Creates opportunities for collaboration in delivery of services to the community and 7) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs.

Town Hall “Community Health Strengths” cited for Liberty Hospital's Primary Service Area are as follows:

Clay and Platte Counties, MO - Community Health "Strengths"			
#	Topic	#	Topic
1	Collaboration between schools, hospital, health departments and businesses	11	Liberty Hospital expansion
2	Family-oriented community	12	Community committed to improving
3	Good emergency responders	13	Small town, friendly atmosphere
4	Quality Primary Care providers	14	Public health agency using evidence-based data
5	Northland Health Alliance	15	Good schools
6	Strong patient and provider relationships	16	Community tax levy for senior citizens
7	Quality cardiac services	17	Health screenings in schools
8	Safe community	18	Diversity council on health equity
9	Accessibility of fitness facilities	19	Access to FQHC
10	National collaboration on health		

Town Hall “Community Health Changes and/or Improvements Ranking” cited for Liberty Hospital’s Primary Service Area are as follows:

Liberty Hospital - Primary Service Area				
2016 Community Health Needs - Town Hall Priorities (37 Attendees, 128 Votes)				
#	Health Needs to Change and/or Improve	Votes	%	Accum
1	Mental Health (Adult / Child / Geriatric) - Access, Diagnosis and Placement	56	43.8%	43.8%
2	Uninsured / Underinsured (Working Poor)	15	11.7%	55.5%
3	Substance Abuse	13	10.2%	65.6%
4	Access to Walking / Running / Biking Trails	11	8.6%	74.2%
5	Tobacco Usage	9	7.0%	81.3%
6	Healthcare Transportation	9	7.0%	88.3%
7	Nutrition	8	6.3%	94.5%
Total Town Hall Votes		128	100.0%	
Other Items Noted: Nursing Home Facilities, Air Quality, Cultural Competency, Improved Collaboration, Area Activity Centers, Community Education (Parenting Support) and Stress Management.				

Key Community Health Needs Assessment Conclusions from secondary research for Liberty Hospital’s Primary Service Area are as follows:

MO HEALTH RANKINGS: According to the 2016 RWJ County Health Rankings study, Clay and Platte Counties’ highest State of Missouri rankings (of 114 counties) were in Health Factors, Clinical Care, Social and Economic Factors, Health Outcomes, Health Behaviors, Morbidity and Mortality.

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

- TAB 1: Clay County has a population of 233,682 residents as of 2014. The percent population change in Clay County from April 1, 2010 to July 1, 2014 was 5.3%, higher than the Missouri metro norm of 2.3%. The percent of white residents living alone in Clay County is 88.2%, higher than the Missouri metro norm of 84.5%. The percent of black or African American residents living alone in Clay County is 6%, lower than the Missouri metro norm of 10.4%. 28.2% of people 65+ are living alone in Clay County, lower than the Missouri metro norm of 46.8%. The percent of children living in single-parent households in Clay County is 29%, lower than the Missouri metro norm of 33.9%. The percent of persons below poverty in Clay County is 9.2%, lower than the Missouri metro norm of 14.7%. The percent of persons under 18 in poverty is 11.7%, lower than the Missouri metro norm of 20.3%.
- TAB 2: The median household income in Clay County is \$61,384, higher than the Missouri metro norm of \$53,314. Severe housing problems in Clay County is at 11%, lower than the Missouri metro norm of 13.7%. Gross rent costing 30% or more of household income in Clay County is 35.9%, lower than the Missouri metro norm of 43.3%. Retail sales per capita in Clay County is at \$15,427, higher than the Missouri metro norm of \$14,450. 3.4% of households in Clay County are without a vehicle, lower than the Missouri metro norm of 7.3%.
- TAB 3: In Clay County, 27% of students are eligible for the free lunch program, lower than the Missouri metro norm of 36%. 12% of child are in poverty in Clay County, lower than the Missouri metro norm of 19.1%. The high school graduation rate in Clay County is 89%, higher than the Missouri metro norm of 84.6%. The percent of persons aged 25+ with a Bachelor's degree or higher in Clay County is 30.6%, higher than the Missouri rural norm of 28.4%.
- TAB 4: The rate of mother smoking during pregnancy in Clay County is 13.4, lower than the Missouri metro norm of 16. Unmarried women who gave birth in Clay County is at 40.1%, higher than the Missouri metro norm of 38.4%. The rate of infants participating in WIC in Clay County is 40.3, lower than the Missouri metro norm of 52.4. The rate of WIC infants ever breastfed in Clay County is 71.9, higher than the Missouri metro norm of 67.2.
- TAB 5: The ratio of the population in Clay County to primary care physicians is 1,591, lower than the Missouri metro norm of 1,744.3. The number of preventable hospital stays in Clay County is 67, higher than the Missouri metro norm of 61.3. The Heart Disease hospitalization rate in Clay County is 168.4, lower than the Missouri metro norm of 274.7. The Congestive Heart Failure hospitalization rate in Clay County is 128.6, lower than the Missouri metro norm of 163.5. The Stroke/other Cerebrovascular Disease hospitalization rate in Clay County is 82.3, lower than the Missouri metro norm of 108.3.
- TAB 6: The percent of alcohol impaired driving deaths in Clay County is 29%, lower than the Missouri metro norm of 35.7%. The percent of adults lacking social-emotional support in clay county is 14.6%, lower than the Missouri metro norm of 18.2%.
- TAB 7: Adult obesity in Clay County is at 28%, lower than the Missouri metro norm of 30.8%. The percent of adults who are binge drinkers in Clay County is 14%, lower than the Missouri metro norm of 16.2%. The percent of adults who currently smoke cigarettes in Clay County is 24.9%, higher than the Missouri metro norm of 22.3%. The rate of

sexually transmitted infections in Clay County is 369, lower than the Missouri metro norm of 498.9. The percent of the Medicare population in Clay County with Arthritis is 27.9%, lower than the Missouri metro norm of 30.2%. The percent of the Medicare population in Clay County with Chronic Kidney Disease is 14.4%, lower than the Missouri metro norm of 16.5%. The percent of the Medicare population in Clay County with Heart Failure is 11.1%, lower than the Missouri metro norm of 13.2%.

- TAB 8: The uninsured population rate in Clay County is 13%, lower than the Missouri metro norm of 14.9%.
- TAB 9: The Heart Disease mortality rate in Clay County is 169.8 per 100,000, lower than the Missouri metro norm of 211.3. The motor vehicle traffic mortality rate in Clay County is 11.7 per 100,000, lower than the Missouri metro norm of 14.3. The total unintentional injuries mortality rate in Clay County is 40.3 per 100,000, lower than the Missouri metro norm of 46.8.
- TAB 10: Access to exercise opportunities in Clay County is at 92%, higher than the Missouri metro norm of 82.1%. Diabetic screenings in Clay County are at 87%, higher than the Missouri metro norm of 86%. Mammography screenings in Clay County are at 64%, lower than the Missouri rural norm of 64.9%.

Key 2016 Community Feedback Conclusions

In January of 2016, Liberty Hospital (LH) collected stakeholder feedback from their primary service area consumers, community leaders and groups, public and other organizations, and other providers. These stakeholders (N=313) provided the following community feedback insights via an online perception survey:

- 77.3% of LH primary service area stakeholders would rate the overall quality of healthcare delivery in their community as either Very Good or Good, with Very Good being the highest ranking.
- LH primary service area stakeholders are satisfied with the following services: Ambulance Services, Eye Doctor/Optomtrist, Hospice, Inpatient Services, Outpatient Services, Pharmacy, Primary Care, School Nurse and Visiting Specialists.
- LH primary service area stakeholders are not satisfied with the following services: Child Care, Emergency Room, Family Planning Services, Mental Health Services and Nursing Home.
- 66.1% of LH primary service area stakeholders have received healthcare services outside of their community over the past two years.
- LH primary service area stakeholders perceive the following causes of disease or disability a problem in their community: Abuse/Violence, Cancer, Diabetes, Drugs/Substance Abuse, Mental Illness, Nutrition, Obesity, Physical Exercise, Suicide and Wellness Education.

As seen below, the community still senses a health need for Fight Obesity (Lack of Healthy Eating and Exercise), Mental Health Services (Especially Low-Income Individuals), Provide Community Prevention Health Education, Reduce Heart Disease, Cancer, Asthma, COPD, Diabetes of Aging (Alzheimer's and Dementia), Address Financial Assistance for Uninsured/Underinsured, Community Funding for Public Health Programs/Services (Seniors – Aging in Place, Disabled, Poor, Etc.), Lack of Health Transportation Options, Low Awareness of Community Health Services and Reducing Smoking/Use of Tobacco.

Liberty Hospital (Primary Service Area) - Clay & Platte Cos, MO N=313						
3. From our last CHNA (2013), a number of health needs were identified as priorities. Are any of these 2013 CHNA needs still an "Ongoing Problem" in our Liberty Hospital service area?						
Answer Options	Not a Problem Anymore	Somewhat of a Problem	Major Problem	% Problem	Response Count	Most Pressing Rank
Fight Obesity (lack of healthy eating and exercise)	6	89	151	97.6%	246	2
Mental Health Services (especially low-income individuals)	1	88	155	99.6%	244	1
Provide Community Prevention Health Education	31	153	56	87.1%	240	7
Reduce Heart Disease, Cancer, Asthma, COPD, Diabetes and Diseases of Aging (Alzheimers and Dementia)	11	127	104	95.5%	242	3
Address Financial Assistance for Uninsured / Underinsured	19	108	112	92.1%	239	4
Community Funding for Public Health Programs / Services (seniors - aging in place, disabled, poor, etc.)	18	128	94	92.5%	240	5
Lack of Health Transportation Options	26	125	87	89.1%	238	6
Low Awareness of Community Health Services	19	148	76	92.2%	243	8
Reduce Smoking / Use of Tobacco	40	121	77	83.2%	238	9

II. Methodology

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II. Methodology

a) Scope and Purpose

The new federal Patient Protection and Affordable Care Act requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital who has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

JOB #1: Meet/Report IRS 990 Required Documentation

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (*e.g., through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community that are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (*e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.*).

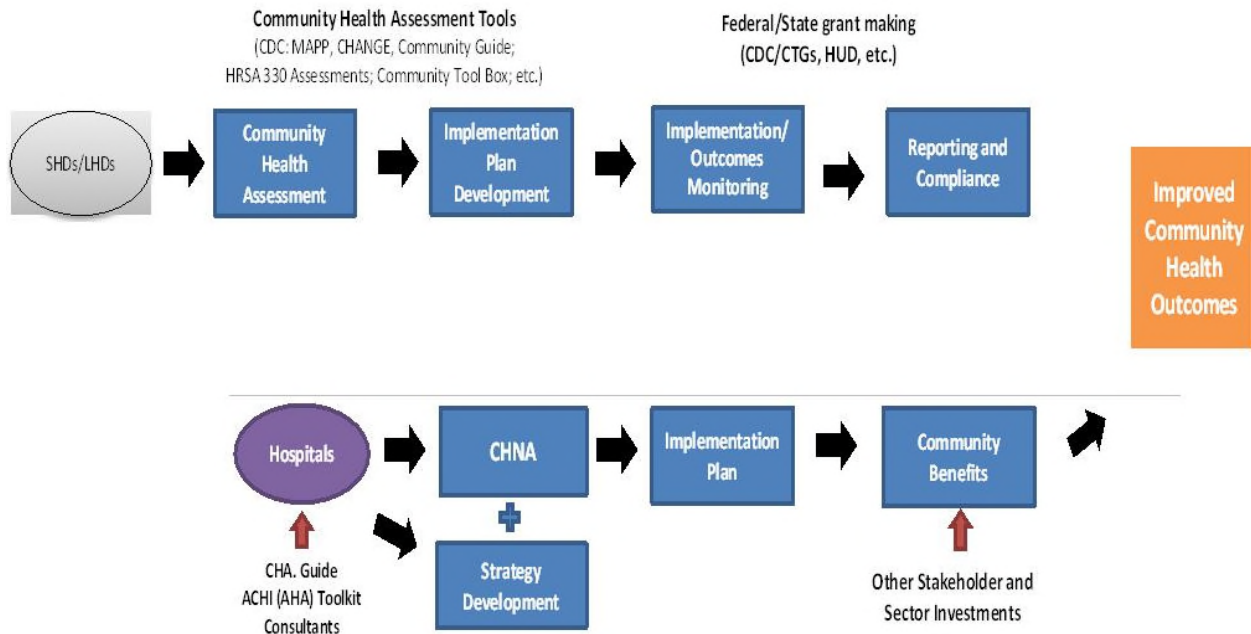
JOB #2: Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

JOB #3: Adopt an Implementation Strategy by Hospital

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



IRS Notice 2011-52 Overview

Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

Applicability of CHNA Requirements to “Hospital Organizations”

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

How and When to Conduct a CHNA

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.***

As a result, a hospital organization with a June 30 fiscal year end must conduct an initial CHNA for each of its hospital facilities by June 30, 2013, either during the fiscal year ending June 30, 2015 or during either of the two previous fiscal years.

Determining the Community Served

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility's principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

Persons Representing the Community Served

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be **“conducted”** in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “adopted” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

Year 2015 - IRS and Treasury Finalize Patient Protection Rules for Tax-Exempt Hospitals

ACCOUNTING TODAY 1/2/15

The Internal Revenue Service and the Treasury Department have issued **final regulations** under the Affordable Care Act to protect patients in tax-exempt hospitals from aggressive debt collection practices and to provide other rules for charitable hospitals.

Under the **final regulations**, each Section 501(c)(3) hospital organization is required to meet four general requirements on a facility-by-facility basis: establish written financial assistance and emergency medical care policies; limit the amounts charged for emergency or other medically necessary care to individuals eligible for assistance under the hospital's financial assistance policy; make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy before engaging in extraordinary collection actions against the individual; and conduct a community health needs assessment, or CHNA, and adopt an implementation strategy at least once every three years. The first three requirements are effective for tax years beginning after March 23, 2010 and the CHNA requirements are effective for tax years beginning after March 23, 2012.

The ACA also added a new Section 4959, which imposes an excise tax for failure to meet the CHNA requirements, and added reporting requirements. These final regulations provide guidance on the entities that must meet these requirements, the reporting obligations relating to these requirements and the consequences for failing to satisfy the requirements. "Charitable hospitals represent more than half of the nation's hospitals and play a key role in improving the health of the communities they serve," wrote Emily McMahon, Deputy Assistant Secretary for Tax Policy at the U.S. Department of the Treasury, in a **blog post** Monday explaining the requirements. "But reports that some charitable hospitals have used aggressive debt collection practices, including allowing debt collectors to pursue collections in emergency rooms, have highlighted the need for clear rules to protect patients. For hospitals to be tax-exempt, they should be held to a higher standard. That is why the Affordable Care Act included additional consumer protection requirements for charitable hospitals, so that patients are protected from abusive collections practices and have access to information about financial assistance at all tax-exempt hospitals."

She noted that as a condition of their tax-exempt status, charitable hospitals must take an active role in improving the health of the communities they serve, establish billing and collections protections for patients eligible for financial assistance, and provide patients with the information they need to apply for such assistance. "These final rules adopt the same framework of proposed regulations but simplify the compliance process for charitable hospitals, while continuing to provide meaningful guidance on protections for patients and requirements to assess community health needs," she added.

Under the new rules, hospitals cannot charge individuals eligible for financial assistance more for emergency or other medically necessary care than the amounts generally billed to patients with insurance (including Medicare, Medicaid, or private commercial insurance). In addition, every tax-exempt hospital must establish and widely publicize a financial assistance policy that clearly describes to patients the eligibility criteria for obtaining financial assistance and the method for applying for financial assistance.

Charitable hospitals are also prohibited from engaging in certain collection methods (for example, reporting a debt to a credit agency or garnishing wages) until they make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy.

In addition, each charitable hospital need to conduct and publish a community health needs assessment at least once every three years and disclose on the tax form that it files on an annual basis the steps it is taking to address the health needs identified in the assessment.

Many of the requirements have been in place since the Affordable Care Act passed in 2010, but in response to comments on the proposed regulations, the final rules also expand access to translations for patients, by lowering the threshold for having translations of financial assistance policies available from 10 percent of the community served as proposed, to five percent of the community served or population expected to be encountered by the hospital facility, or 1000 persons, whichever is less, according to McMahon. "The final rules also revise the notification requirements to maintain important protections for patients while making it easier for hospitals to comply with them," she wrote. "General notifications regarding a hospital's financial assistance policy must appear on bills and in the hospital. However, individual written and oral notifications of the hospital's financial assistance policy are now only required when a hospital plans to use extraordinary collections actions, such as reporting a debt to a credit bureau, selling the debt to a third party or garnishing wages."

While charitable hospitals must continue to make a good-faith effort to comply, the rules provide charitable hospitals with time to fully update their policies and programming to implement the changes. But if a charitable hospital fails to meet the consumer protection provisions required by the law, the hospital could have its tax-exempt status revoked. If a hospital fails to properly conduct a community health needs assessment or adopt an implementation strategy, an excise tax will apply, McMahon noted. "However, if a hospital fails to meet a requirement, but the failure is neither willful nor egregious, the hospital can correct and publicly disclose the error to have it excused, thus avoiding revocation of tax-exempt status, but the excise tax would still apply," she wrote.

II. Methodology

b) Collaborating CHNA Parties

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and health department CHNA partners:

Liberty Hospital Profile

2525 Glenn Hendren Dr, Liberty, MO 64068

President & CEO: David Feess

About Us: Liberty Hospital is a comprehensive medical center with a full range of services, the latest technology and a compassionate staff focused on providing you with exceptional care.

Located just 20 minutes north of downtown Kansas City, Liberty Hospital serves Clay, Platte and Ray counties, as well as the northwest Missouri corridor.

Liberty Hospital is a public hospital created for the benefit of the community as a political subdivision district hospital under Chapter 206 of the Revised Statutes of Missouri. The hospital is governed by a six-member, publicly elected board of trustees who serve six-year terms.

Much like the area around it, Liberty Hospital has grown significantly since opening its doors in February 1974. What started as a 130-bed facility is now a state-of-the-art 250-bed hospital. More than 330 physicians cover all medical specialties.

The hospital provides a variety of services for all ages and stages of life.

Our Mission: The mission of Liberty Hospital is to work in partnership with our community to improve the health, safety and well-being of those we serve.

Our Vision: To be the leader in providing high-quality, patient-centered care.

Our Values: We take PRIDE in the work that we do, and it is based upon the values of:

- **Partnership**—with each other and our customers.
- **Responsibility**—the effective use of our resources in order to maintain financial viability.
- **Integrity**—in business and human relationships.
- **Dignity**—treating every person with compassion and respect.
- **Excellence**—in clinical and customer service results.

Accreditations: Liberty Hospital is fully accredited by The Joint Commission. The Joint Commission evaluates and accredits nearly 18,000 health care organizations and programs in the United States. To earn and maintain The Joint Commission's Gold Seal of Approval™, an organization must undergo an on-site survey by a Joint Commission survey team at least every three years. Other accreditations and certifications include:

- The American Association of Cardiovascular and Pulmonary Rehabilitation certified Liberty Hospital's Cardiac Rehabilitation program.
- The echocardiography lab at Liberty Hospital is accredited by the Intersocietal Commission for the Accreditation of Echocardiography Labs. The hospital is among 1,000 labs in the United States, Canada and Puerto Rico to be recognized for high quality and commitment to excellence for diagnostic testing.
- Liberty Hospital's laboratory is accredited by the College of American Pathologists.
- Liberty Hospital's Women's Imaging is accredited by the American College of Radiology and certified by the Food and Drug Administration under the Mammography Quality Standards Act.
- Liberty Hospital's diabetes education program is a recognized program approved by the American Diabetes Association.
- The Liberty Hospital Regional Cancer Program, clinically affiliated with Saint Luke's Cancer Institute is accredited by the American College of Surgeons, Commission on Cancer.

Liberty Hospital **offers the following services:**

- Cancer Programs
 - Lung Cancer Clinic
 - Women's Imaging
- Cardiology
 - Liberty Cardiovascular Specialists
 - Liberty Cardiothoracic Surgeons
 - Cardiac Testing
 - Cardiac Rehabilitation
 - Cath Lab
 - Open-Heart Surgery
 - Vascular Tub
- Diabetes
- Diagnostic Imaging
- Gastroenterology
- Home Health
- Hospice
- Hyperbaric Oxygen Therapy
- Interventional Radiology
- Neurodiagnostics
- Orthopedic Surgery
- Pain Management Center
- Palliative Care
- Sleep Lab
- Sports Medicine
 - Sports Performance
 - Throwing Program
 - Sport Concussion Program
- Surgery
 - Orthopedic Surgery
 - MAKOplasty
 - The Surgeons Clinic
 - Pre-Surgical Testing
 - Robotic Surgery
- Urgent Care
- Women and Children's Services
 - Birthing Center
 - Pediatrics
 - Preparing for Your Delivery
 - Women's Imaging
- Work Health Solutions

Clay County Public Health Center

800 Haines, Liberty, MO 64068

Director of Public Health: Gary E. Zaborac

About Us: The Clay County Public Health Center is a local public health department created in 1953 to protect the health of all people in the county by implementing population based prevention programs and services. This community approach to wellness is accomplished through programs and services, which not only prevent the spread of disease but also provide wellness education to empower people to make healthy choices.

Staff: Our staff is comprised of health care professionals with a wide range of education and experience from both the public and private sector. Our staff routinely attends educational seminars and trainings so their skill set keeps pace with evolving trends in public health.

Services: The Clay County Public Health Center offers a variety of health education, disease prevention and treatment services to promote good health. Many services are available to everyone, while others are based upon income guidelines and are available to those who are uninsured, underinsured, or on Medicaid.

Hours of operation are 8 a.m. - 4:30 p.m., Monday through Friday. WIC and immunizations have extended hours by appointment only.

Our Mission: Clay County Public Health Center's mission is to deliver the essential public health services of prevention, promotion, and protection to the communities of Clay County.

Our Vision: Empowering all people in Clay County to lead healthier lives!

Core Values:

- **Professionalism** - We will provide quality services essential to the public's health with professionalism, progressiveness, competency, and integrity.
- **Quality** - We will meet and aim to exceed the expectations of service for our customers, visitors, and all who benefit from the services we provide.
- **Respect** - We will treat each other, volunteers, the business community, and the community at-large with courtesy and respect, and will foster the principle of mutual accountability.
- **Stewardship** - We will strive to be leaders and partners with others to improve community health and prevent injury and illness in every community in Clay County.

Our Services:

- Clinic Services
 - Dental
 - Family Health Services
 - Personal Health Services
 - Tuberculosis (TB) Services
 - Food
 - Onsite Sewage
 - Pools
 - Report a Complaint
 - Vector Control
- Community Development
- Environmental Health
 - Environmental Health Links
 - Frequently Asked Questions
- Records
 - Birth & Death Certificates
 - Medical Records

Platte County Health Department

1201 East St, Parkville, MO 64152

Director: Mary Jo Vernon

Clinic Services:

- Birth Control
- Communicable Diseases
- Family Healthcare
- Flu Reporting Form 2015-16
- Immunizations
- STDs
- Travel Vaccinations
- Walk-In Clinics
- Who Needs Flu Vaccine?
- Women's Healthcare

About WIC: The WIC Program provides services to pregnant women, new mothers, infants, and children up to five years of age who are at nutritional risk. Services are based on medical and income eligibility. The primary services provided are:

- Health screening and risk assessment
- Nutrition education and counseling
- Breastfeeding promotion and support.
- Referrals to services specific to individual needs, such as health care providers and social services agencies
- Monthly instruments for nutritional, supplemental foods

II. Methodology

b) Collaborating CHNA Parties Continued

Consultant Qualifications



VVV Consultants LLC

Company Profile: 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

VINCE VANDEHAAR, MBA

Principal Consultant and Owner of VVV Consultants LLC

VVV Consultants LLC was incorporated on May 28th, 2009. With over 30 years of business and faculty experience in helping providers, payors and financial service firms obtain their strategic planning and research and development needs, Vince brings in-depth health industry knowledge, research aptitude, planning expertise and energy. VVV Consultants LLC services are organized, formal processes of listening to the voice of the customer. Vince started his consulting business after working for Saint Luke's Health System (SLHS) of Kansas City for 16 years. *(Note: Saint Luke's Hospital of Kansas City, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003. The Baldrige examiners cited Vince's department as "Best Practice" in the areas of customer satisfaction, market research and evaluation efforts <Kansas City Star 3/10/04>).*

VVV Consultants LLC consultants have in-depth experience helping hospitals work with local health departments to engage community residents and leaders to identify gaps between existing health community resources and needs and construct detailed strategies to meet those needs, while still adhering to the hospital's mission and budget. Over the past 20 years, Vandehaar has completed eight comprehensive Baldrige aligned Community Health Needs Assessments for Saint Luke's of Kansas City System facilities (3 campuses) and was contracted to conduct two additional independent department of health consulting projects (prior to IRS 990 regs). To date, VVV has completed 55 CHNA IRS-aligned assessments for Iowa, Kansas, Missouri and Nebraska hospitals and health departments.

Vince Vandehaar, MBA is actively involved in the Kansas City community. He is a member the Greater Kansas City Employee Benefits Association, the Society for Healthcare Strategy and Market Development, the American Marketing Association Kansas City Chapter and Co-Chair of the AMA Kansas City Healthcare Special Interest Group. In addition to these roles, from 2000 to 2008, Vince served as the state chairman for MHA's Data Committee and was a member of KHA's Data Taskforce.

Collaborating Consultants

Alexa Backman, MBA - VVV Consultants LLC

Associate Consultant

II. Methodology

c) CHNA and Town Hall Research Process

Liberty Hospital's Community Health Needs Assessment (CHNA) process began in early September 2015. At that time, an inquiry was made by Dan Williams, Chief Financial Officer at Liberty Hospital, to VVV Consultants LLC to explore the possibility of conducting a comprehensive IRS-aligned CHNA. VVV Consultants LLC then reviewed CHNA experience, in-depth CHNA requirements and regulations, CHNA development options to meet IRS requirements and next steps after option approval.

VVV CHNA Deliverables:

- Uncover / document basic secondary research and health of county, organized by 10 TABS.
- Conduct Town Hall meeting to discuss secondary data and uncover / prioritize county health needs.
- Conduct and report CHNA primary research.
- Prepare and publish IRS-aligned CHNA report that meets requirements.

Liberty Hospital - CHNA Round II Work Plan

Project Timeline and Roles 2016

Step	Date (Start-Finish)	Lead	Task
1	9/1/2015	VVV	Sent VVV quote for review.
2	10/5/2015	Hosp	Select CHNA Option C. Approve to start work 1/2/2016.
3	On or before Dec 18, 2015	Hosp	Hold on-site Kickoff Meeting at Liberty Hospital.
4	1/4/2016	VVV	department to fill in PSA stakeholders names, addresses and e-mails.
5	1/4/2016	VVV	Request hospital client to send PO101, 102 and 103 Reports to document service area for FFY 13, 14 and 15. In addition, request hospital to complete three year historical PSA IP/OP/ER/Clinic Patient Origin file (Use ZipPSA_3yrPOrigin.xls).
6	On or before 1/12/2016	VVV	Prepare CHNA Round II Stakeholder Feedback online link. Send text link for hospital review.
7	On or before 1/12/2016	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming CHNA work. Hospital to place.
8	1/15/2016	VVV	Launch and conduct online survey to stakeholders. Hospital will e-mail invite to participate to all stakeholders.
9	1/15/2016	VVV / Hosp	Prepare and send out PR story to local media CHNA survey announcing online CHNA Round II feedback. Request public to participate.
10	On or before 2/5/2016	VVV	Assemble and complete secondary research. Find and populate 10 tabs. Create Town Hall PowerPoint for presentation.
11	2/5/2016	Hosp	Prepare and send out community Town Hall invite letter and place local advertisement.
12	2/5/2016	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming Town Hall. VVV will mock up PR release to media sources.
13	2/19/2016	All	Conduct conference call with hospital and health department to review Town Hall data and flow.
14	2/23/2016	VVV	Conduct CHNA Town Hall from 7:30-9am at the Liberty Community Center. Review and discuss basic health data plus rank health needs.
15	On or before 3/31/2016	VVV	Complete analysis. Release draft one and seek feedback from leaders at hospital and health department.
16	On or before 4/15/2016	VVV	Produce and release final CHNA report. Hospital will post CHNA online.
17	4/20/2016	Hosp	Conduct client Implementation Plan PSA leadership meeting from 7:30-9am at Liberty Hospital.
18	30 days prior to end of hospital fiscal year	Hosp	Hold board meetings to discuss CHNA needs and create and adopt an Implementation Plan. Communicate CHNA plan to community.

To meet IRS CHNA requirements, a four-phase methodology was reviewed and approved as follows:

Phase I—Discovery:

Conduct a 30-minute conference call with the CHNA hospital client and county health department. Review / confirm CHNA calendar of events, explain / coach client to complete required participant database and schedule / organize all Phase II activities.

Phase II—Qualify Community Need:

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use Missouri Hospital Association (MHA), Vital Statistics, Robert Wood Johnson County Health Rankings, etc. to document current state of county health organized as follows:

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

B) Gather historical primary research to uncover public health needs, practices and perceptions for hospital primary service areas.

Phase III—Quantify Community Need:

Conduct a 90-minute Town Hall meeting with required county primary service area residents. At each Town Hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community health needs will be administered.

Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:

Post CHNA report findings to meet IRS-aligned CHNA criteria.

After consideration of CHNA stakeholders (sponsoring hospital and local health department), the CHNA Option C was selected with the following project schedule:

Phase I: Discovery.....	January 2016
Phase II: Secondary / Primary Research.....	February 2016
Phase III: Town Hall Meeting.....	February 23 rd , 2016
Phase IV: Prepare / Release CHNA report.....	April 2016

Detail CHNA Development Steps Include:

Steps to Conduct Community Health Needs Assessment	
	Development Steps
Step # 1 Commitment	<i>Determine interest level of area healthcare leaders (Hospital, Health Dept, Mental Health Centers, Schools, Churches, Physicians etc), hold community meeting.</i>
Step # 2 Planning	<i>Prepare brief Community Health Needs Assessment Plan - list goals, objectives, purpose, outcome, roles, community involvement, etc. Hold Community Kick-off meeting.</i>
Step # 3 Secondary Research	<i>Collect & Report Community Health Published Facts. Gather data health practice data from published secondary research sources i.e. census, county health records, behavioral risk factors surveillance, etc.</i>
Step # 4a Primary Research	<i>Conduct Community Roundtable (Qualitative Research). Review Secondary Research (Step3) with Community Stakeholders. Gather current opinions and identify health needs.</i>
Step # 4b Primary Research <Optional>	<i>Collect Community Opinions. (Quantitative Research). Gather current opinions (Valid sample size) regarding community health needs and healthcare practices. If appropriate, conduct Physician Manpower Assessment to determine FTE Physician need by specialty.</i>
Steps # 5 Reporting	<i>Prepare/Present comprehensive Community Health Needs Assessment report (to community leaders) with Recommended Actions to improve health. < Note: Formal report will follow IRS Notice 2011-52 regs ></i>
VVV Research & Development, LLC 913 302-7264	

Overview of Town Hall Community Priority Setting Process

Each community has a wealth of expertise to be tapped for CHNA development. For this reason, a Town Hall is the perfect forum to gather community insight and provide an atmosphere to objectively consensus build and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA. The following list outlines partners invited to Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, local residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations and persons (or organizations serving them), people with chronic conditions, uninsured community members, low income residents and minority groups.

Liberty Hospital's Town Hall was held on Tuesday, February 23rd, 2016 at the Liberty Community Center. Vince Vandelaar and Alexa Backman facilitated this 1 ½ hour session with thirty-seven (37) attendees. (Note: a detailed roster of Town Hall attendees is listed in Section V a).

The following Town Hall agenda was conducted:

1. Welcome and introductions.
2. Review purpose for the CHNA Town Hall and roles in the process.
3. Presentation/review of historical county health indicators (10 tabs).
4. Facilitate Town Hall participant discussion of data (probe health strengths/concerns). Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.
5. Engage Town Hall participants to rank health needs (using four dots to cast votes on priority issues). Tally and rank top community health concerns cited.
6. Close meeting by reflecting on the health needs/community voting results. Inform participants on next steps.

At the end of each Town Hall session, VVV encouraged all community members to continue to contribute ideas to both hospital and health department leaders via e-mail or personal conversations.

(NOTE: To review detail Town Hall discussion content, please turn to Section V for detailed notes of session and activity card content reporting of open-end comments).

Community Health Needs Assessment on behalf of Liberty Hospital Clay & Platte Counties, MO - Town Hall



Vince Vandehaar, MBA
VVV Consultants LLC
Olathe, KS
Principal Consultant & Adjunct Professor

www.vandehaarmarketing.com
913-302-7264

Community Health Needs Assessment (CHNA) Town Hall Discussion Agenda

- I. Opening / Introductions (10 mins)
- II. Review CHNA Purpose and Process (10 mins)
- III. Review Current County "Health Status" –
Secondary Data by 10 TAB Categories
Review Community Feedback Research (35 mins)
- IV. Collect Community Health Perspectives
Hold Community Voting Activity: Determine
MOST Important Health Areas (30 mins)
- I. Close / Next Steps (5 mins)

VVV Consultants LLC

I. Introduction:

Background and Experience



Vince Vandehaar, MBA
VVV Consultants LLC, Principal Consultant

- > Professional Consulting Services: Strategic Planning, Marketing Management, Business Research & Development
- > Focus : Strategy, Research, Deployment
- > Over 25 years of experience with Tillinghast, BCBSKC, Saint Luke's

Adjunct Professor - Marketing / Health Admin, 26 years +

- > Webster University (1988 – present)
- > Rockhurst University (2010 – present)

Alexa Backman, MBA, Associate Consultant

Town Hall Participation (You)

- ALL attendees welcome to share.
 - Parking Lot
- There are no right or wrong answers.
- Only one person speaks at a time.
- Please give truthful responses.
- Have a little fun along the way.

I. Introductions: A Conversation with the Community

Community members and organizations invited to CHNA Town Hall

Consumers: Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

Community leaders and groups: The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs -- Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses -- owners/CEO's of large businesses (local or large corporations with local branches.), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials, Foundations, United Way organizations. And other "community leaders."

Public and other organizations: Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

Other providers: Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

II. Purpose: Why Conduct Community Health Needs Assessment?

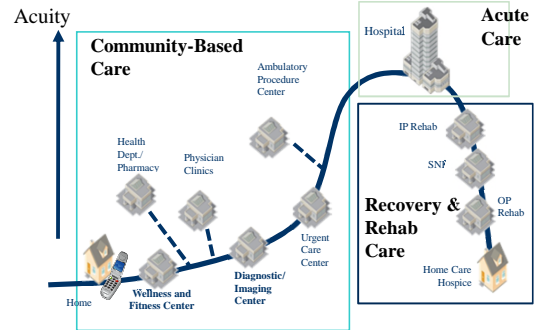
- To determine health-related trends and issues of the community.
- To understand/evaluate health delivery programs in place.
- To develop strategies to address unmet health needs.
- To meet Federal requirements -- both local hospital and health department.

II. Review CHNA Definition

A Community Health Needs Assessment (CHNA) is a systematic collection, assembly, analysis, and dissemination of information about the health of the community. (NOTE: Some the data has already been published by local, state and federal public health organizations. Some data will be collected today.)

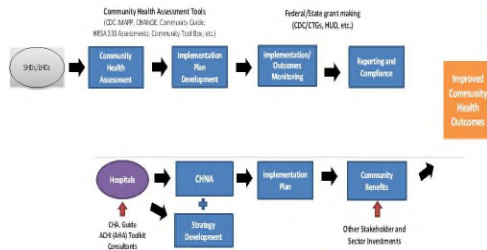
CHNA's role is to identify factors that affect the health of a population and determine the availability of resources to adequately address those factors.

Future System of Care Sg2



IP = inpatient; SNF = skilled nursing facility; OP = outpatient.

Community Health Needs Assessment Joint Process: Hospital and Health Department



II. Required Written Report IRS 990 Documentation

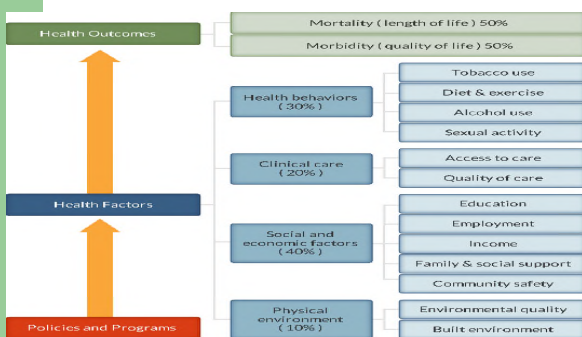
- a description of the community served
- a description of the CHNA process
- the identity of any and all organizations and third parties which collaborated to assist with the CHNA
- a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications
- a **prioritized description of all of the community needs identified by the CHNA and**
- a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

III. Review Current County "Health Status" Secondary Data by 10 TAB Categories plus MO State Rankings

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

County Health Rankings

Robert Wood Johnson Foundation and University of WI Health Institute



1 Physical Environment (10%)			2 Social and Economic Environment (40%)		
Focus Area	Measure	Description	Focus Area	Measure	Description
Air and water quality (5%)	Air pollution - particulate matter	The average daily measure of fine particulate matter in micrograms per cubic meter (PM2.5) in a county	Community safety (5%)	Violent crime	Violent crime rate per 100,000 population
	Drinking water violations	Percent of population potentially exposed to water exceeding a violation limit during the past year		Injury deaths	Injury mortality per 100,000
Housing and transit (5%)	Severe housing problems	Percent of households with at least 1 of 4 housing problems: overcrowding, high housing costs, or lack of kitchen or plumbing facilities	3 Health Outcomes (30%)		
	Driving alone to work	Percent of the workforce that drives alone to work	3a Health Behaviors (10%)		
2a Clinical Care (5%)	Long commutes - driving alone	Among workers who commute in their car alone, the percentage that commutes more than 30 minutes	Focus Area	Measure	Description
	Access to care (10%)	Uninsured	Tobacco use	Smoking	Percent of adults that report smoking ≥ 100
Primary care physicians	Ratio of population to primary care physicians		Alcohol and exercise (10%)	Adult obesity	Percent of adults that report a BMI ≥ 30
	Dentists	Ratio of population to dentists	Food environment index	Physical inactivity	Percent of adults aged 20 and over reporting no access to locations for physical activity
Quality of care (10%)	Mental health providers	Ratio of population to mental health providers	Alcohol and drug use (5%)	Sexual activity (5%)	Alcohol-impaired driving deaths
	Preventable hospital stays	Hospitalization rate for ambulatory care sensitive conditions per 1,000 Medicare enrollees	Excessive drinking	Teen births	Percent of driving deaths with alcohol involvement
Diabetic screening	Percent of diabetic Medicare enrollees that receive diabetic screening		Sexual activity (5%)	Sexually transmitted infections	Chlamydia rate per 100,000 population
	Mammography screening	Percent of female Medicare enrollees that receive mammography screening	3b/3c Morbidity / Mortality	Quality of life (5%)	Poor or fair health
3b Social and Economic Environment (40%)			3c		
Focus Area	Measure	Description	Focus Area	Measure	Description
Education (10%)	High school graduation	Percent of ninth grade cohort that graduates in 4 years	Quality of life (5%)	Peer physical health days	Percent of adults reporting fair or poor health (age-adjusted)
Employment (10%)	Some college	Percent of adults aged 25-44 years with some post-secondary education	Peer mental health days	Low birthweight	Average number of mentally unhealthy days reported in past 30 days (age-adjusted)
	Unemployment	Percent of population age 16+ unemployed but seeking work		Length of life (5%)	Premature death
Income (10%)	Children in poverty	Percent of children under age 18 in poverty			Percent of live births with low birthweight (< 3,500 grams)
Family and social support (5%)	Inadequate social support	Percent of adults without social/emotional support			Years of potential life lost before age 75 per 100,000 population (age-adjusted)
	Children in single-parent households	Percent of children that live in household headed by single parent			

IV. Collect Community Health Perspectives

Ask your opinion. Your thoughts?

- Tomorrow:** What is occurring or might occur *that would affect the "health of our community"* ?
- Today:** What are the *strengths* of our community that contribute to health
- Today:** Are there healthcare services in your community / neighborhood that you *feel need to be improved and / or changed?*

V. Have we forgotten anything ?

- | | |
|--------------------------------|------------------------------------|
| A. Aging Services | M. Hospice |
| B. Chronic Pain Management | N. Hospital Services |
| C. Dental Care/Oral Health | O. Maternal, Infant & Child Health |
| D. Developmental Disabilities | P. Nutrition |
| E. Domestic Violence, | R. Pharmacy Services |
| F. Early Detection & Screening | S. Primary Health Care |
| G. Environmental Health | T. Public Health |
| H. Exercise | U. School Health |
| I. Family Planning | V. Social Services |
| J. Food Safety | W. Specialty Medical Care Clinics |
| K. Health Care Coverage | X. Substance Abuse |
| L. Health Education | Y. Transportation |
| M. Home Health | Z. Other _____ |

Community Health Needs Assessment

Questions Next Steps ?

VVV Research & Development, LLC
 vmlvandehaar@aol.com
 913 302-7264

II. Methodology

d) Community Profile (A Description of Community Served)

Clay County, MO Community Profile



Demographics

The population of Clay County was estimated to be 235,637 in 2015 and had a 6.2% change in population from 2010–2015.¹ According to the U.S. Census Bureau, the county has a total area of 409 square miles, of which 397 square miles is land and 11 square miles is water. It is the fourth-smallest county in Missouri by area.² Clay County is part of the Kansas City, MO-KS Metropolitan Statistical Area and contains many of the city's northern suburbs, along with a substantial portion of the City of Kansas City. Clay County's population density is 568 persons per square mile and its industries providing employment are Professional (scientific, management, administrative and waste management services) (22.3%) and Educational (health and social services) (17.1%).³

The major highway transportation is by Interstate 29, Interstate 35, Interstate 435, US Route 69, US Route 71, US Route 169, Route 1, Route 9, Route 10, Route 33, Route 92, Route 152, Route 210 and Route 291.⁴

¹ <http://www.census.gov/quickfacts/table/PST045215/29047>

² U.S. Census Bureau

³ http://www.city-data.com/county/Clay_County-MO.html

⁴ U.S. Census Bureau

II. Methodology

d) Community Profile (A Description of Community Served)

Platte County, MO Community Profile



Demographics

The population of Platte County was estimated to be 96,096 in 2015 and had a 7.6% change in population from 2010–2015.¹ According to the U.S. Census Bureau, the county has a total area of 427 square miles, of which 420 square miles is land and 6.6 square miles is water. The county's southwestern border with Kansas is formed by the Missouri River.² Platte County is part of the Kansas City, MO-KS Metropolitan Statistical Area and contains some of the city's northwestern suburbs. Its county seat is Platte City. Platte County's population density is 216 persons per square mile and its industries providing employment are Professional (scientific, management, administrative and waste management services) (29.3%), Finance (insurance, real estate and rental and leasing) (13.6%) and Educational (health and social services) (12.2%).³

The major highway transportation is by Interstate 29, Interstate 435, Interstate 635, US Route 71, Route 9, Route 45, Route 92, Route 152, Route 273 and Route 371.⁴

¹ <http://www.census.gov/quickfacts/table/PST045215/29165>

² U.S. Census Bureau

³ http://www.city-data.com/county/Platte_County-MO.html

⁴ U.S. Census Bureau

Clay County Detail Demographic Profile

ZIP	NAME	County	Population			Households		HH	Per Capita
			YR 2014	YR 2019	Chg	YR 2014	YR 2019	Avg Size	Income 14
64024	Excelsior Springs	CLAY	16,408	16,742	2.0%	6,305	6,440	2.5	\$22,910
64048	Holt	CLAY	4,126	4,289	4.0%	1,531	1,593	2.7	\$33,473
64060	Kearney	CLAY	14,083	15,174	7.7%	5,012	5,407	2.8	\$32,254
64068	Liberty	CLAY	36,971	38,506	4.2%	13,659	14,249	2.6	\$29,815
64089	Smithville	CLAY	12,144	12,903	6.3%	4,484	4,772	2.7	\$31,819
64116	Kansas City	CLAY	15,447	15,712	1.7%	7,335	7,468	2.1	\$28,967
64117	Kansas City	CLAY	14,080	14,552	3.4%	5,858	6,047	2.4	\$21,152
64118	Kansas City	CLAY	40,627	42,026	3.4%	17,404	17,983	2.3	\$26,106
64119	Kansas City	CLAY	27,851	28,887	3.7%	11,357	11,800	2.5	\$29,388
64155	Kansas City	CLAY	23,693	25,213	6.4%	8,869	9,451	2.7	\$31,320
64156	Kansas City	CLAY	5,297	5,962	12.6%	2,026	2,286	2.6	\$33,809
64157	Kansas City	CLAY	17,895	19,859	11.0%	6,004	6,659	3.0	\$39,321
64158	Kansas City	CLAY	5,775	6,270	8.6%	2,197	2,428	2.6	\$36,972
64161	Kansas City	CLAY	394	408	3.6%	158	165	2.5	\$24,811
64165	Kansas City	CLAY	65	70	7.7%	25	27	2.6	\$40,305
64166	Kansas City	CLAY	254	274	7.9%	96	103	2.7	\$38,504
64167	Kansas City	CLAY	420	446	6.2%	145	155	2.9	\$37,544
Totals			235,530	247,293	100.2%	92,465	97,033	2.6	\$31,675

ZIP	NAME	County	Population				YR 2014		Females
			YR 2014	Pop65+	Kids<18	GenY	Males	Females	Age20_35
64024	Excelsior Springs	CLAY	16,408	2,692	4,224	4,923	8,054	8,354	1,453
64048	Holt	CLAY	4,126	657	1,026	998	2,106	2,020	225
64060	Kearney	CLAY	14,083	1,583	4,175	4,303	6,931	7,152	1,120
64068	Liberty	CLAY	36,971	4,958	10,214	11,616	17,997	18,974	3,422
64089	Smithville	CLAY	12,144	1,528	3,380	3,588	6,011	6,133	911
64116	Kansas City	CLAY	15,447	2,499	3,247	5,652	7,536	7,911	1,794
64117	Kansas City	CLAY	14,080	1,734	3,866	5,075	6,840	7,240	1,658
64118	Kansas City	CLAY	40,627	6,075	10,030	14,128	19,657	20,970	4,568
64119	Kansas City	CLAY	27,851	4,273	6,993	8,988	13,603	14,248	2,692
64155	Kansas City	CLAY	23,693	2,294	6,748	8,505	11,624	12,069	2,572
64156	Kansas City	CLAY	5,297	331	1,662	2,070	2,638	2,659	568
64157	Kansas City	CLAY	17,895	938	6,768	6,680	8,775	9,120	1,652
64158	Kansas City	CLAY	5,775	266	1,967	2,208	2,808	2,967	645
64161	Kansas City	CLAY	394	55	108	126	206	188	35
64165	Kansas City	CLAY	65	7	17	18	35	30	4
64166	Kansas City	CLAY	254	28	65	70	131	123	17
64167	Kansas City	CLAY	420	53	111	98	211	209	19
Totals			235,530	29,971	64,601	79,046	115,163	120,367	23,355

Clay County Detail Demographic Profile

ZIP	NAME	County	Population				Aver	HH	HH \$50K+
			White	Black	Amer In	Hisp	HH Inc 14	YR 2014	
64024	Excelsior Springs	CLAY	15,281	400	126	556	\$58,672	6,305	3,035
64048	Holt	CLAY	3,964	37	24	99	\$90,038	1,531	1,138
64060	Kearney	CLAY	13,513	91	66	460	\$90,564	5,012	3,586
64068	Liberty	CLAY	33,564	1,392	189	1,670	\$79,583	13,659	8,435
64089	Smithville	CLAY	11,604	94	68	329	\$85,970	4,484	3,062
64116	Kansas City	CLAY	11,693	1,480	98	1,530	\$60,995	7,335	3,266
64117	Kansas City	CLAY	10,762	1,748	109	1,442	\$50,773	5,858	2,366
64118	Kansas City	CLAY	32,435	3,589	281	3,708	\$60,840	17,404	8,319
64119	Kansas City	CLAY	23,908	1,543	189	2,111	\$72,029	11,357	6,658
64155	Kansas City	CLAY	20,511	1,422	104	1,703	\$83,460	8,869	6,346
64156	Kansas City	CLAY	4,630	286	27	319	\$88,266	2,026	1,370
64157	Kansas City	CLAY	15,857	755	60	953	\$117,192	6,004	5,069
64158	Kansas City	CLAY	4,808	494	21	414	\$97,183	2,197	1,789
64161	Kansas City	CLAY	346	16	8	27	\$61,870	158	93
64165	Kansas City	CLAY	63	1	0	1	\$104,794	25	20
64166	Kansas City	CLAY	245	3	1	4	\$101,874	96	78
64167	Kansas City	CLAY	409	2	2	8	\$108,666	145	120
Totals			203,593	13,353	1,373	15,334	\$83,104	92,465	54,750

Source: ERSA Demographics

Platte County Detail Demographic Profile

ZIP	NAME	County	Population			Households		HH	Per Capita
			YR 2014	YR 2019	Chg	YR 2014	YR 2019		
64018	Camden Point	PLATTE	808	835	3.3%	314	328	2.6	\$33,898
64028	Farley	PLATTE	237	263	11.0%	94	104	2.5	\$36,281
64079	Platte City	PLATTE	12,884	13,799	7.1%	4,908	5,260	2.6	\$34,955
64098	Weston	PLATTE	2,941	3,051	3.7%	1,212	1,262	2.4	\$33,169
64150	Riverside	PLATTE	3,067	3,232	5.4%	1,377	1,461	2.1	\$19,865
64151	Kansas City	PLATTE	25,183	26,472	5.1%	10,808	11,395	2.3	\$35,872
64152	Kansas City	PLATTE	26,945	28,423	5.5%	10,020	10,603	2.7	\$39,180
64153	Kansas City	PLATTE	5,460	5,613	2.8%	2,458	2,538	2.2	\$36,936
64154	Kansas City	PLATTE	9,511	10,013	5.3%	4,164	4,396	2.3	\$36,638
64163	Kansas City	PLATTE	654	652	-0.3%	322	322	2.0	\$26,368
64164	Kansas City	PLATTE	316	326	3.2%	123	127	2.6	\$35,951
64439	Dearborn	PLATTE	1,702	1,775	4.3%	702	737	2.4	\$27,260
64444	Edgerton	PLATTE	1,356	1,439	6.1%	532	567	2.6	\$30,746
Totals			91,064	95,893	62.5%	37,034	39,100	2.4	\$32,855

ZIP	NAME	County	Population				YR 2014		Females
			YR 2014	Pop65+	Kids<18	GenY	Males	Females	
64018	Camden Point	PLATTE	808	127	191	211	400	408	52
64028	Farley	PLATTE	237	42	52	50	126	111	9
64079	Platte City	PLATTE	12,884	1,502	3,574	4,138	6,458	6,426	1,080
64098	Weston	PLATTE	2,941	570	663	798	1,466	1,475	224
64150	Riverside	PLATTE	3,067	417	657	1,121	1,559	1,508	358
64151	Kansas City	PLATTE	25,183	3,495	6,136	8,097	12,158	13,025	2,515
64152	Kansas City	PLATTE	26,945	3,215	7,551	8,001	13,349	13,596	2,234
64153	Kansas City	PLATTE	5,460	482	1,309	2,258	2,706	2,754	692
64154	Kansas City	PLATTE	9,511	1,239	2,444	3,650	4,594	4,917	1,120
64163	Kansas City	PLATTE	654	81	146	246	343	311	77
64164	Kansas City	PLATTE	316	45	72	86	163	153	23
64439	Dearborn	PLATTE	1,702	317	394	476	845	857	137
64444	Edgerton	PLATTE	1,356	203	316	365	684	672	87
Totals			91,064	11,735	23,505	29,497	44,851	46,213	8,608

ZIP	NAME	County	Population				Aver	HH	HH \$50K+
			White	Black	Amer In	Hisp			
64018	Camden Point	PLATTE	790	3	3	14	\$87,228	314	227
64028	Farley	PLATTE	230	1	0	5	\$91,272	94	74
64079	Platte City	PLATTE	11,819	390	52	586	\$91,408	4,908	3,660
64098	Weston	PLATTE	2,849	10	4	78	\$80,488	1,212	752
64150	Riverside	PLATTE	2,341	343	35	304	\$43,277	1,377	471
64151	Kansas City	PLATTE	20,719	2,314	145	1,541	\$83,550	10,808	6,769
64152	Kansas City	PLATTE	23,691	1,219	144	1,546	\$104,934	10,020	7,222
64153	Kansas City	PLATTE	4,467	421	28	455	\$82,026	2,458	1,583
64154	Kansas City	PLATTE	7,555	1,055	30	659	\$83,370	4,164	2,370
64163	Kansas City	PLATTE	576	22	11	47	\$53,556	322	146
64164	Kansas City	PLATTE	299	4	2	13	\$92,362	123	91
64439	Dearborn	PLATTE	1,653	7	5	45	\$66,092	702	367
64444	Edgerton	PLATTE	1,325	1	4	21	\$78,368	532	358
Totals			78,314	5,790	463	5,314	\$79,841	37,034	24,090

Source: ERSA Demographics

III. Community Health Status

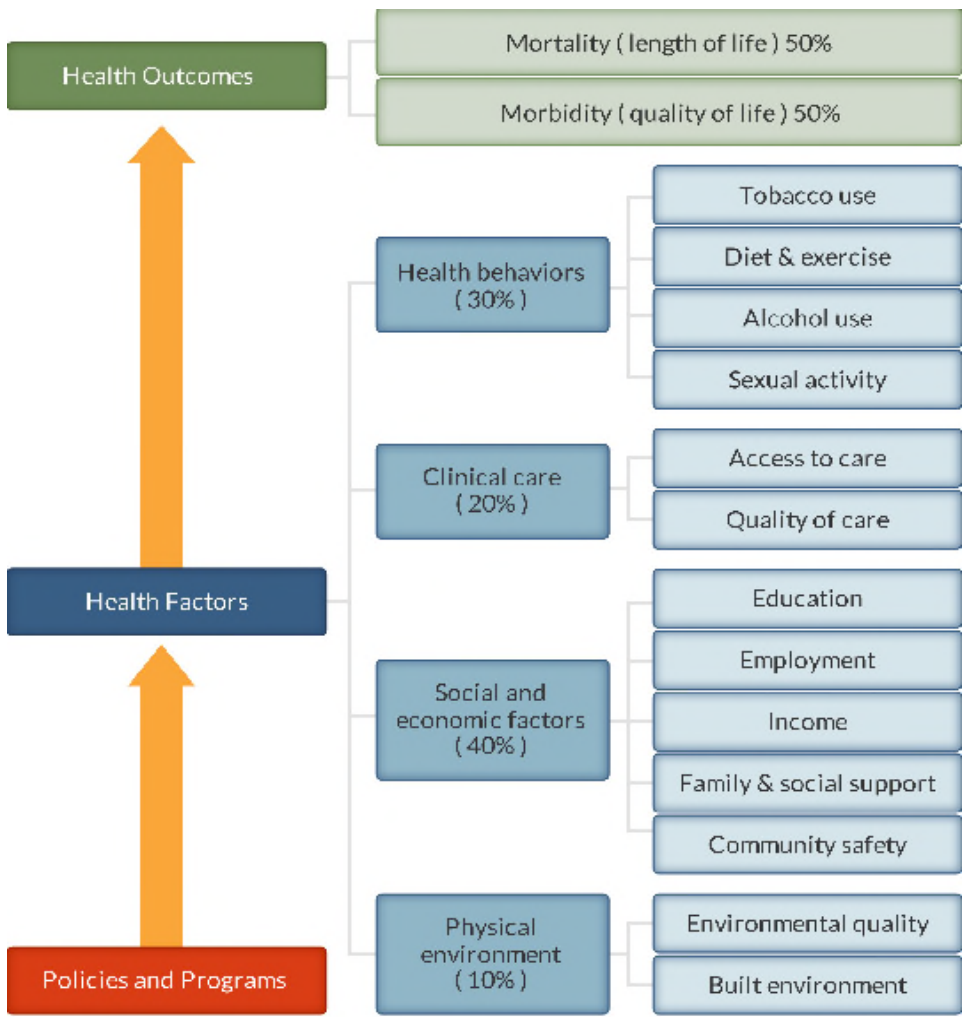
[VVV Consultants LLC]

III. Community Health Status

a) Historical Health Statistics

Health Status Profile

This section of the CHNA reviews published quantitative community health indicators and results of our recent CHNA Town Hall. To produce this profile, VVV Consultants LLC staff analyzed data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 tabs), results from the 2015 County Health Rankings and conversations from Town Hall primary research. **Each table reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.** <Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below in model, these rankings are based on a number of health factors.>



Secondary Research

2015 State Health Rankings for Clay and Platte Counties, MO

#	MO Rank of 114 Counties	Definitions	Clay County	TREND	Platte County	MO Metro NORM (14)
1	Physical Environment	Environmental quality	63		29	62
2	Health Factors		6		1	30
3	Clinical Care	Access to care / Quality of Care	12		4	15
4	Social & Economic Factors	Education, Employment, Income, Family/Social support, Community Safety	11		3	36
5	Health Outcomes		9		3	38
6	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activitiy	11		12	36
7	Morbidity	Quality of life	22		14	42
8	Mortality	Length of life	9		4	38

Missouri Rural Norm N=14 includes the following counties: Clay, Jefferson, Jackson, Greene, Buchanan, Boone, Cole, Cass, St. Charles, St. Louis, Franklin, Jasper, Platte and St. Louis City.
Source: <http://www.countyhealthrankings.org>, released 2015

When considering the state of community health, it's important to review published health data by topic area. Below is a summary of key tabs of information collected:

Tab 1 Demographic Profile

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
1a	a Population, 2014 Estimate	233,682		94,788	277,945	6,063,589	People Quick Facts
1a	b Population, Percent Change - April 1, 2010 to July 1, 2014	5.3%		6.1%	2.3%	1.2%	People Quick Facts
1a	c Population, 2010	221,939		89,322	272,677	5,988,927	People Quick Facts
1a	d Persons Under 5 years, Percent, 2014	6.5%		6.1%	6.4%	6.2%	People Quick Facts
1a	e Persons Under 18 years, Percent, 2014	25.0%		23.9%	23.2%	23.0%	People Quick Facts
1a	f Persons 65 Years and Over, Percent, 2014	12.8%		13.0%	13.8%	15.4%	People Quick Facts
1a	g Female Persons, Percent, 2014	51.0%		50.6%	51.0%	50.9%	People Quick Facts
1a	h White Alone, Percent, 2014	88.2%		87.4%	84.5%	83.5%	People Quick Facts
1a	i Black or African American Alone, Percent, 2014	6.0%		6.4%	10.4%	11.8%	People Quick Facts
1a	j Hispanic or Latino, Percent, 2014	6.6%		5.7%	4.6%	4.0%	People Quick Facts
1a	k Foreign Born Persons, Percent, 2009-2013	4.8%		5.8%	4.2%	3.9%	People Quick Facts
1a	l Language Other than English Spoken at Home, Pct Age 5+, 2009-2013	7.5%		7.3%	6.3%	6.1%	People Quick Facts
1a	m Living in Same House 1 Year & Over, Percent, 2009-2013	84.2%		82.3%	83.0%	83.8%	People Quick Facts
1a	n People 65+ Living Alone, 2014	28.2%		25.9%	46.8%	30.4%	American Community Survey

Tab 1 Demographic Profile

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
1b a	Veterans, 2009-2013	17,663		7,457	20,109	211,113	People Quick Facts
1b b	Persons per Square Mile, 2010	558.6		212.6	821.9	34.9	Geography Quick Facts
1b c	Violent Crime, 2015	NA		184.0	468.3	3.2	County Health Rankings
1b d	Children in Single Parent Households, 2015	29.0%		28.0%	33.9%	NA	County Health Rankings
1b e	Persons Below Poverty, 2014	9.2%		6.3%	14.7%	13.7%	American Community Survey
1b f	Persons Under 18 in Poverty, 2014	11.7%		8.6%	20.3%	18.7%	American Community Survey
1b g	Limited Access to Healthy Foods, 2015	6.0%		6.0%	6.5%	NA	County Health Rankings
1b h	Persons Over 65 in Poverty, 2014	4.6%		5.5%	7.4%	7.6%	American Community Survey
1b i	Seniors, Low Access to Store, Percent, 2010	2.8%		3.8%	2.9%	NA	U.S. Department of Agriculture - Food Environment Atlas

Tab 2 Economic Profile

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
2a a	Households, 2009-2013	86,934		36,781	108,950	2,360,131	People Quick Facts
2a b	Median Household Income, 2014	\$61,384		\$69,787	\$53,314	\$48,363	American Community Survey
2a c	Per Capita Money Income in Past 12 Months (2013 dollars), 2009-2013	\$29,406		\$35,143	\$26,607	\$25,649	People Quick Facts
2a d	Total Households with Cash Public Assistance Income, 2014	1.5%		1.7%	2.2%	1.7%	American Community Survey
2a e	Housing Units, 2014	94,966		40,155	122,443	2,735,742	People Quick Facts
2a f	Total Owner-Occupied Housing Units, 2014	68.2%		68.1%	66.0%	66.9%	American Community Survey
2a g	Housing Units in Multi-Unit Structures, Percent, 2009-2013	20.0%		28.1%	21.6%	19.7%	People Quick Facts
2a h	Persons per Household, 2009-2013	2.6		2.5	2.5	2.5	People Quick Facts
2a i	Severe Housing Problems, 2015	11.0%		12.0%	13.7%	14.0%	County Health Rankings
2a j	Homeowner Vacancy Rate, 2014	2.1		1.5	2.4	2.2	American Community Survey
2a k	Gross Rent 30% or More of HH Income, 2014	35.9%		33.6%	43.3%	43.6%	American Community Survey

Tab 2 Economic Profile

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
2b a	Retail Sales per Capita, 2007	\$15,427		\$19,821	\$14,450	\$12,957	Business Quick Facts
2b b	Total Number of Firms, 2007	17,862		8,768	23,012	501,064	Business Quick Facts
2b c	Private Nonfarm Employment, Percent Change, 2012-2013	5.2%		-3.9%	0.9%	1.5%	Business Quick Facts
2b d	Households, No Car & Low Access to Store, Percent, 2010	1.3%		1.3%	1.6%	NA	U.S. Department of Agriculture - Food Environment Atlas
2b e	Food Insecurity, 2015	13.0%		13.0%	15.4%	17.0%	County Health Rankings
2b f	Grocery Stores/1,000 Pop, 2012	0.1		0.1	0.2	NA	U.S. Department of Agriculture - Food Environment Atlas
2b g	Low Income & Low Access to Store, Percent, 2010	5.9%		6.1%	6.4%	NA	U.S. Department of Agriculture - Food Environment Atlas
2b h	SNAP Participants (% Pop), 2014	14.2%		14.2%	14.2%	NA	U.S. Department of Agriculture - Food Environment Atlas
2b i	Households without a Vehicle, 2014	3.4%		5.3%	7.1%	7.3%	American Community Survey
2b j	Mean Travel Time to Work (Minutes), Workers Age 16+, 2009-2013	23.0		23.3	22.7	23.1	People Quick Facts
2b k	Long Commute - Driving Alone, 2009-2013	30.0%		31.0%	28.6%	30.0%	County Health Rankings

Tab 3 Public Schools Health Delivery Profile

Currently, school districts are providing on-site primary health screenings and basic care.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
3	a Children Eligible for Free Lunch, 2015	27.0%		21.0%	36.0%	38.0%	County Health Rankings
3	b Children in Poverty, 2015	12.0%		10.0%	19.1%	22.0%	County Health Rankings
3	c High School Graduation, 2015	89.0%		92.0%	84.6%	86.0%	County Health Rankings
3	d Bachelor's Degree or Higher, Percent of Persons Age 25+, 2009-2013	30.6%		39.2%	28.4%	26.2%	People Quick Facts

Tab 3 Public Schools Health Delivery Profile

#	School Health Indicators	Liberty School District*
1	Total # Public School Nurses	23 FT; 2 PT
2	School Nurse is Part of the IEP Team	Yes
3	Active School Wellness Plan in Place	Yes
4	VISION: # Screened / Referred to Prof / Seen by Professional	7520 / 392 / Unknown (parents not good at reporting back)
5	HEARING: # Screened / Referred to Prof / Seen by Professional	4856 / 60 / Unknown (parents not good at reporting back)
6	ORAL HEALTH: # Screened / Referred to Prof / Seen by Professional	5472 / 453 / 246, Remainder Unknown (parents not good at reporting back)
7	SCOLIOSIS: # Screened / Referred to Prof / Seen by Professional	1333 / 67 / Unknown (parents not good at reporting back)
8	Students Served with No Identified Chronic Health Concerns	4789 of 12,354 Total
9	School has a Suicide Prevention Program	Yes
10	Compliance on Required Vaccinations	100%
*Data is from 2014-2015 school year		

TAB 4 Maternal and Infant Health Profile

Tracking maternal and infant care patterns are vital in understanding the foundation of family health.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
4	a Care Began First Trimester, 2013	73.9		73.4	75.3	74.5	Missouri Department of Health and Senior Services
4	b Rate of Preterm Births (less than 37 Weeks Gestation), 2008-2012	10.9		10.2	11.8	12.2	Missouri Department of Health and Senior Services
4	c Low Birthweight, 2015	6.6%		6.9%	7.7%	8.0%	County Health Rankings
4	d Mother Smoked During Pregnancy, 2013	13.4		11.0	16.0	17.5	Missouri Department of Health and Senior Services
4	e Unmarried Women Who Gave Birth, 2014	40.1%		11.8%	38.4%	38.3%	American Community Survey
4	f Infants Participating in WIC, 2012	40.3		39.5	52.4	58.1	Missouri Department of Health and Senior Services
4	g WIC Infants - Ever Breastfed, 2012	71.9		78.7	67.2	66.1	Missouri Department of Health and Senior Services

TAB 4 Maternal and Infant Health Profile

Tab	Missouri Department of Health and Senior Services, Vital Statistics	Clay County	Trend	Platte County	Trend	State of MO
4	c Total Live Births, 2011	3,005		1,158		NA
4	d Total Live Births, 2012	3,121		1,136		NA
4	e Total Live Births, 2013	3,043		1,142		75,244

TAB 5 Hospitalization/Provider Profile

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
5	a Primary Care Physicians to 1, 2015	1591.0		1334.0	1744.3	1439.0	County Health Rankings
5	b Preventable Hospital Stays, 2015	67.0		57.0	61.3	65.0	County Health Rankings
5	c Heart Disease Hospitalization Rate, 2008-2012	168.4		240.3	274.7	129.8	Missouri Department of Health and Senior Services
5	d Congestive Heart Failure Hospitalization Rate, 2008-2012	128.6		135.8	163.5	30.0	Missouri Department of Health and Senior Services
5	e Stroke/Other Cerebrovascular Disease Hospitalization Rate, 2008-2012	82.3		70.0	108.3	29.3	Missouri Department of Health and Senior Services
5	f Chronic Obstructive Pulmonary Disease Excluding Asthma Hospitalization Rate, 2008-2012	192.3		141.8	192.6	23.6	Missouri Department of Health and Senior Services

TAB 5 Hospitalization/Provider Profile

#	MO Hospital Assoc PO103	Clay County, MO			TREND
		FFY2012	FFY2013	FFY2014	
1	Total Discharges	30,724	29,089	31,249	
2	Total IP Discharges-Age 0-17 Ped	1,251	1,326	1,432	
3	Total IP Discharges-Age 18-44	3,759	3,460	3,742	
4	Total IP Discharges-Age 45-64	7,131	6,841	7,371	
5	Total IP Discharges-Age 65-74	3,905	3,934	4,620	
6	Total IP Discharges-Age 75+	5,769	5,440	5,668	
7	Psychiatric	2,443	1,739	1,739	
8	Obstetric	3,352	3,298	3,447	
#	MHA Hospital Assoc PO103	Liberty Hospital Only			TREND
		FFY2012	FFY2013	FFY2014	
1	Total Discharges	8,076	7,168	6,602	
2	Total IP Discharges-Age 0-17 Ped	105	108	50	
3	Total IP Discharges-Age 18-44	1,312	1,069	956	
4	Total IP Discharges-Age 45-64	1,963	1,699	1,580	
5	Total IP Discharges-Age 65-74	1,121	1,068	958	
6	Total IP Discharges-Age 75+	1,842	1,593	1,460	
7	Psychiatric	158	92	54	
8	Obstetric	815	798	789	
#	HIDI OP TOT223E	FFY2012	FFY2013	FFY2014	TREND
1	ER Market Share - Clay Co only	20.7%	20.8%	20.0%	
3	Total OP Market Share - Clay Co only	19.6%	19.4%	17.6%	

TAB 6 Social & Rehab Services Profile

Behavioral healthcare provides another important indicator of community health status.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
6 a	Depression: Medicare Population, 2013	17.7%		15.8%	19.9%	19.1%	Centers for Medicare and Medicaid Services
6 b	Alcohol-Impaired Driving Deaths, 2015	29.0%		41.0%	35.7%	35.0%	County Health Rankings
6 c	Adults Lacking Social-Emotional Support, 2006-2012	14.6%		17.0%	18.2%	19.1%	Behavioral Risk Factor Surveillance System
6 d	Poor Mental Health Days, 2015	4.0		3.4	3.8	3.8	County Health Rankings

TAB 6 Social & Rehab Services Profile

Division of Comprehensive Psychiatric Services - Clinical Data								
Individuals who received CPS services had the following types of disorders. The total number of diagnoses is larger than the number served because some individuals had more than one type of disorder.								
Diagnosis Category	Platte County			Trend	Clay County			Trend
	2010	2009	2008		2010	2009	2008	
1 Adjustment Disorder	18	18	28		64	59	98	
2 Anxiety Disorder	186	193	244		721	776	967	
3 Dementia	NA	5	NA		8	12	17	
4 Developmental Disorder	6	11	11		27	26	30	
5 Impulse Control Disorder	73	74	99		286	316	410	
6 Mood Disorder	304	373	460		1,391	1,479	1,862	
7 Personality Disorder	33	55	58		178	228	267	
8 Psychotic Disorder	64	73	87		278	312	368	
9 Sexual Disorder	0	0	0		0	NA	NA	
10 Other Diagnosis	26	39	51		133	144	197	
11 Diagnosis Unknown	282	198	138		993	777	571	
People Who Received care from the Division of CPS	2010	2009	2008	Trend	2010	2009	2008	Trend
Number Served	722	674	733		2,817	2,628	2,913	

TAB 7 Health Risk Profiles

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health. Being overweight / obese; smoking, drinking in excess, not exercising, etc. can lead to poor health.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
7a a	Ever been told had high cholesterol - among age 35 and older who have had cholesterol checked, 2011	39.9%		37.3%	38.9%	44.8%	Missouri Department of Health and Senior Services
7a b	Adult Obesity, 2015	28.0%		30.0%	30.8%	31.0%	County Health Rankings
7a c	Percent of Adults Who are Binge Drinkers, 2013	14.0%		15.1%	16.2%	24.6%	Missouri Department of Mental Health
7a d	Percent of Adults Who Currently Smoke Cigarettes, 2013	24.9%		28.4%	22.3%	27.9%	Missouri Department of Mental Health
7a e	Ever Been Told Had High Blood Pressure, 2011	31.9%		26.3%	30.9%	34.4%	Missouri Department of Health and Senior Services
7a f	Ever Been Told Had Arthritis, 2011	25.0%		30.0%	24.1%	29.4%	Missouri Department of Health and Senior Services
7a g	Physical Inactivity, 2015	25.0%		26.0%	25.0%	26.0%	County Health Rankings
7a h	Poor or Fair Health, 2015	14.0%		11.0%	14.4%	16.0%	County Health Rankings
7a i	Sexually Transmitted Infections, 2015	369.0		290.0	498.9	462.0	County Health Rankings

TAB 7 Health Risk Profiles

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
7b a	Arthritis: Medicare Population, 2013	27.9%		26.4%	30.2%	31.3%	Centers for Medicare and Medicaid Services
7b b	COPD: Medicare Population, 2014	12.0%		10.7%	12.7%	13.1%	Centers for Medicare and Medicaid Services
7b c	Breast Cancer: Medicare Population, 2013	2.9%		3.4%	3.2%	2.9%	Centers for Medicare and Medicaid Services
7b d	Colorectal Cancer: Medicare Population, 2013	1.2%		1.2%	1.3%	1.3%	Centers for Medicare and Medicaid Services
7b e	Lung Cancer: Medicare Population, 2013	1.1%		1.1%	1.1%	1.1%	Centers for Medicare and Medicaid Services
7b f	Prostate Cancer: Medicare Population, 2013	3.0%		3.5%	3.0%	2.9%	Centers for Medicare and Medicaid Services
7b g	Alzheimer's Disease, Related Disorders, or Senile Dementia: Medicare Population, 2013	9.8%		9.9%	10.6%	10.3%	Centers for Medicare and Medicaid Services
7b h	Chronic Kidney Disease: Medicare Population, 2013	14.4%		14.9%	16.5%	15.9%	Centers for Medicare and Medicaid Services
7b i	Osteoporosis: Medicare Population, 2013	6.0%		5.5%	6.5%	6.0%	Centers for Medicare and Medicaid Services
7b j	Ischemic Heart Disease: Medicare Population, 2013	27.3%		28.0%	27.0%	27.7%	Centers for Medicare and Medicaid Services
7b k	Heart Attack: Medicare Population, 2013	0.7%		0.9%	0.8%	0.9%	Centers for Medicare and Medicaid Services
7b l	Heart Failure: Medicare Population, 2013	11.1%		11.1%	13.2%	13.9%	Centers for Medicare and Medicaid Services
7b m	Atrial Fibrillation: Medicare Population, 2013	8.7%		8.8%	8.0%	8.0%	Centers for Medicare and Medicaid Services
7b n	High Cholesterol: Medicare Population, 2013	43.2%		45.5%	44.1%	42.6%	Centers for Medicare and Medicaid Services
7b o	Diabetes: Medicare Population, 2013	25.0%		23.9%	25.9%	26.0%	Centers for Medicare and Medicaid Services
7b p	Hypertension: Medicare Population, 2013	53.1%		52.4%	54.8%	55.0%	Centers for Medicare and Medicaid Services
7b q	Stroke: Medicare Population, 2013	3.6%		3.8%	3.8%	3.7%	Centers for Medicare and Medicaid Services

TAB 8 Uninsured Profiles

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
8 a	Uninsured, 2013	13.0%		11.0%	14.9%	16.0%	County Health Rankings

TAB 8 Uninsured Profiles

#	Liberty Hospital	YR 2013	YR 2014	YR 2015	TREND
1	Bad Debt - Write Off for Under Insured	\$19,096,422	\$13,297,830	\$10,437,416	The decline is due to the Self Pay Discount. The Self Pay Discount for for FY14 was \$6,098,293 and for FY15 was \$17,625,652.
2	Charity Care - Free Care Given to Uninsured	\$11,446,750	\$4,099,550	\$4,049,929	

TAB 9 Mortality Profile

The leading causes of county deaths are listed below. Areas of higher than expected are so noted.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
9 a	Life Expectancy for Males, 2010	76.5		77.9	75.0	74.6	Missouri Department of Health and Senior Services
9 b	Infant Mortality Rate, 2015	5.6		3.9	6.5	7.2	County Health Rankings
9 c	All Cancer Mortality Rate per 100,000 Population, 2011-2013	189.1		165.3	189.5	191.1	Missouri Department of Health and Senior Services
9 d	Heart Disease Mortality Rate per 100,000 Population, 2011-2013	169.8		154.3	211.3	223.6	Missouri Department of Health and Senior Services
9 e	Motor Vehicle Traffic Mortality Rate per 100,000 Population, 2002-2012	11.7		11.7	14.3	16.7	Missouri Department of Health and Senior Services
9 f	Total Unintentional Injuries Mortality Rate per 100,000 Population, 2002-2012	40.3		40.2	46.8	47.3	Missouri Department of Health and Senior Services
9 g	Suicide Deaths, per 100,000 Population, 2013	17.9		12.4	16.0	15.9	National Vital Statistics System-Mortality

TAB 9 Mortality Profile

	Causes of Death by County of Residence, # Missouri Department of Health and Senior Services, 2003-2013	Clay County	%	Trend	Platte County	%	Trend	State of MO	%
	All Causes	16,581	100.0%		5,967	100.0%		605,752	100.0%
1	All Cancer (Malignant Neoplasms)	4,159	25.1%	2.4%	1,462	24.5%	1.8%	137,580	22.7%
2	Heart Disease	3,485	21.0%	-5.2%	1,301	21.8%	-4.4%	158,971	26.2%
3	Smoking-Attributable (estimated)	3,104	18.7%	1.1%	1,046	17.5%	0.0%	106,460	17.6%
4	All Injuries and Poisonings	1,331	8.0%	0.3%	517	8.7%	0.9%	46,864	7.7%
5	Lung Cancer	1,325	8.0%	0.9%	447	7.5%	0.4%	42,900	7.1%
6	Chronic Lower Respiratory Disease	1,300	7.8%	1.8%	380	6.4%	0.3%	36,467	6.0%
7	Total Unintentional Injuries	905	5.5%	0.2%	365	6.1%	0.9%	31,863	5.3%
8	Stroke/Other Cerebrovascular Disease	817	4.9%	-0.8%	297	5.0%	-0.8%	34,941	5.8%
9	Alzheimer's Disease	543	3.3%	0.1%	298	5.0%	1.8%	19,119	3.2%
10	Alcohol/Drug-Induced	465	2.8%	0.6%	153	2.6%	0.4%	13,280	2.2%

TAB 10 Preventive Health Profile

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

TAB	HEALTH INDICATOR	Clay County	TREND	Platte County	MO Metro Norm (14)	MISSOURI	SOURCE
10	a Access to Exercise Opportunities, 2015	92.0%		82.0%	82.1%	77.0%	County Health Rankings
10	b Diabetic Screening	87.0%		88.0%	86.0%	86.0%	County Health Rankings
10	c Mammography Screening	64.0%		66.3%	64.9%	62.2%	County Health Rankings
10	d Percent Annual Check-Up Visit with PCP	NA		NA	NA	NA	Not Available
10	e Percent Annual Check-Up Visit with Dentist	NA		NA	NA	NA	Not Available
10	f Percent Annual Check-Up Visit with Eye Doctor	NA		NA	NA	NA	Not Available

Community Feedback Research

For a CHNA, it is also important to gather community perspective from key stakeholders on their views of progress to address the baseline CHNA needs documented three years ago. Below are findings of this online community primary research:

Question 1—Overall Quality of Healthcare Delivery

Liberty Hospital (Primary Service Area) - Clay & Platte Cos, MO N=313						
1. Three years ago, Liberty Hospital completed a Community Health Needs Assessment. This assessment identified a number of health needs for our community. Today, we are updating this assessment and would like to know how you rate the "Overall Quality" of healthcare delivery in our community?						
Answer Options	Very Good	Good	Fair	Poor	Very Poor	Valid N
Clay & Platte Counties N=313	59	183	61	6	4	313
Top 2 Boxes (Very Good / Good)	77.3%					
Option C Stakeholder Totals	790	1,608	538	71	23	3,030
Top 2 Boxes (Very Good / Good)	79.1%					

Question 5—Rating of Healthcare Services

Liberty Hospital (Primary Service Area) - Clay & Platte Cos, MO N=313			
5. How would Liberty Hospital service-area members rate each of the following services?	Option C Stakeholders Bottom 2 Boxes	Clay & Platte Cos N=313	TREND
Ambulance Services	3.4%	2.0%	Green
Child Care	15.7%	17.7%	Red
Chiropractors	5.7%	6.2%	Yellow
Dentists	11.6%	5.1%	Yellow
Emergency Room	5.7%	11.0%	Red
Eye Doctor / Optometrist	6.1%	3.6%	Green
Family Planning Services	15.5%	11.6%	Red
Home Health	11.0%	5.1%	Yellow
Hospice	7.6%	4.0%	Green
Inpatient Services	3.9%	3.4%	Green
Mental Health Services	32.5%	46.8%	Red
Nursing Home	15.7%	35.3%	Red
Outpatient Services	3.0%	4.8%	Green
Pharmacy	2.4%	3.6%	Green
Primary Care	4.3%	3.9%	Green
Public Health Department	4.1%	6.0%	Yellow
School Nurse	6.3%	4.3%	Green
Visiting Specialists	6.3%	2.5%	Green

Question 7—Healthcare Services Outside of PSA

Liberty Hospital (Primary Service Area) - Clay & Platte Cos, MO N=313			
7. Throughout the past two years, did you or someone you know receive healthcare services outside of Liberty Hospital's service area?	Option C Stakeholders Round #2 Bottom 2 Boxes	Clay & Platte Cos N=313	TREND
Yes	77.4%	66.1%	
No	14.5%	24.9%	
Don't know	8.2%	9.0%	
TOTALS	100.0%	100.0%	

Question 8—Requested Discussion Items for Town Hall Agenda

Liberty Hospital (Primary Service Area) - Clay & Platte Cos, MO N=313			
8. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA Town Hall meeting?	Option C Stakeholders Bottom 2 Boxes	Clay & Platte Cos N=313	TREND
Abuse / Violence	4.8%	5.1%	
Alcohol	4.7%	4.1%	
Cancer	5.4%	5.3%	
Diabetes	5.1%	6.1%	
Drugs / Substance Abuse	7.6%	7.0%	
Family Planning	2.6%	1.5%	
Heart Disease	4.1%	4.8%	
Lead Exposure	0.7%	0.9%	
Mental Illness	8.8%	11.4%	
Nutrition	4.9%	5.1%	
Obesity	8.4%	8.7%	
Ozone	0.7%	0.5%	
Physical Exercise	6.0%	7.2%	
Poverty	5.0%	4.4%	
Respiratory Disease	2.2%	1.9%	
Sexual Transmitted Diseases	2.1%	1.5%	
Suicide	4.6%	6.2%	
Teen Pregnancy	3.6%	1.6%	
Tobacco Use	4.2%	3.5%	
Vaccinations	4.2%	3.3%	
Water Quality	2.9%	1.4%	
Wellness Education	6.1%	7.2%	
Some Other Need (please specify below)	1.3%	1.5%	
TOTAL	100.0%	100.0%	

IV. Inventory of Community Health Resources

[VVV Consultants LLC]

Inventory of Health Services - Clay and Platte Cos, MO

Cat	HC Services Offered in County: X= Yes	Hospital	Health Dept	Other
Clinic	Primary Care	x	x	x
Hosp	Alzheimer Center			x
Hosp	Ambulatory Surgery Centers	x		x
Hosp	Arthritis Treatment Center	x		
Hosp	Bariatric/Weight Control Services	x		x
Hosp	Birthing/LDR/LDRP Room	x		
Hosp	Breast Cancer	x		
Hosp	Burn Care	x		
Hosp	Cardiac Rehabilitation	x		
Hosp	Cardiac Surgery	x		
Hosp	Cardiology Services	x		x
Hosp	Case Management	x		x
Hosp	Chaplaincy/Pastoral Care Services	x		x
Hosp	Chemotherapy	x		
Hosp	Colonoscopy	x		x
Hosp	Crisis Prevention	x	x	x
Hosp	CT Scanner	x		x
Hosp	Diagnostic Radioisotope Facility	x		
Hosp	Diagnostic/Invasive Catheterization	x		
Hosp	Electron Beam Computed Tomography (EBCT)	x		
Hosp	Enrollment Assistance Services	x	x	x
Hosp	Extracorporeal Shock Wave Lithotripter (ESWL)	x		
Hosp	Fertility Clinic	x		
Hosp	FullField Digital Mammography (FFDM)	x		
Hosp	Genetic Testing/Counseling	x		
Hosp	Geriatric Services	x		x
Hosp	Heart	x		x
Hosp	Hemodialysis	x		
Hosp	HIV/AIDS Services	x	x	x
Hosp	Image-Guided Radiation Therapy (IGRT)	x		
Hosp	Inpatient Acute Care - Hospital Services	x		
Hosp	Intensity-Modulated Radiation Therapy (IMRT) 161	x		
Hosp	Intensive Care Unit	x		
Hosp	Intermediate Care Unit	x		
Hosp	Interventional Cardiac Catherterization	x		
Hosp	Isolation room	x		x
Hosp	Kidney	x		
Hosp	Liver	x		x
Hosp	Lung	x		x
Hosp	Magnetic Resonance Imaging (MRI)	x		x
Hosp	Mammograms	x		x
Hosp	Mobile Health Services			
Hosp	Multislice Spiral Computed Tomography (<64 slice CT)	x		
Hosp	Multislice Spiral Computed Tomography (<64+ slice CT)	x		
Hosp	Neonatal	x		
Hosp	Neurological Services	x		x
Hosp	Obstetrics	x		x
Hosp	Occupational Health Services	x		x
Hosp	Oncology Services	x		x
Hosp	Orthopedic Services	x		x
Hosp	Outpatient Surgery	x		
Hosp	Pain Management	x		x
Hosp	Palliative Care Program	x		x
Hosp	Pediatric	x		x
Hosp	Physical Rehabilitation	x		x
Hosp	Positron Emission Tomography (PET)	x		

Inventory of Health Services - Clay and Platte Cos, MO

Cat	HC Services Offered in County: X= Yes	Hospital	Health Dept	Other
Hosp	Positron Emission Tomography/CT (PET/CT)	x		
Hosp	Psychiatric Services	x		x
Hosp	Radiology, Diagnostic	x		x
Hosp	Radiology, Therapeutic	x		
Hosp	Reproductive Health	x	x	x
Hosp	Robotic Surgery	x		
Hosp	Shaped Beam Radiation System 161	x		
Hosp	Single Photon Emission Computerized Tomography (SPECT)	x		
Hosp	Sleep Center	x		x
Hosp	Social Work Services	x		x
Hosp	Sports Medicine	x		x
Hosp	Stereotactic Radiosurgery			
Hosp	Swing Bed Services	x		
Hosp	Transplant Services	x		
Hosp	Trauma Center	x		
Hosp	Ultrasound	x		x
Hosp	Women's Health Services	x	x	x
Hosp	Wound Care	x	x	
SR	Adult Day Care Program			x
SR	Assisted Living			x
SR	Home Health Services	x		x
SR	Hospice	x		x
SR	LongTerm Care	x		x
SR	Nursing Home Services			x
SR	Retirement Housing			x
SR	Skilled Nursing Care			x
ER	Emergency Services	x		x
ER	Urgent Care Center			x
ER	Ambulance Services	x		x
SERV	Alcoholism-Drug Abuse			x
SERV	Blood Donor Center			x
SERV	Chiropractic Services			x
SERV	Complementary Medicine Services	x		x
SERV	Dental Services	x	x	x
SERV	Fitness Center	x		x
SERV	Health Education Classes	x	x	x
SERV	Health Fair (Annual)	x		x
SERV	Health Information Center	x	x	x
SERV	Health Screenings	x	x	x
SERV	Meals on Wheels	x		x
SERV	Nutrition Programs	x	x	x
SERV	Patient Education Center	x	x	x
SERV	Support Groups	x	x	x
SERV	Teen Outreach Services	x	x	x
SERV	Tobacco Treatment/Cessation Program	x		x
SERV	Transportation to Health Facilities			x
SERV	Wellness Program	x	x	x

Physician Manpower - Clay and Platte Counties, MO - Liberty Hospital PSA

# Providers	Dr. Supply Working in Clay and Platte Cos		
	Clay Physicians	Clay PA / NP	Liberty Hospital
Primary Care:		49	
Family Practice	53	1	17
Internal Medicine	36	1	8
Obstetrics/Gynecology	18	0	5
Pediatrics	52	0	17
Medicine Specialists:			
Allergy/Immunology	1		0
Cardiology/Pediatric Cardiology	41		7
Dermatology	3		0
Endocrinology	2		1
Gastroenterology	9		14
Oncology/Radiation/Gynecologic	3		14
Infectious Diseases	7		4
Nephrology	9		4
Neurology	3		7
Psychiatry	7		3
Pulmonary	7		3
Rheumatology	0		1
Surgery Specialists:			
General Surgery/Colon/Oral	16		8
Neurosurgery	3		2
Ophthalmology	9		2
Orthopedics	21		5
Otolaryngology (ENT)	9		3
Plastic/Reconstructive	3		2
Thoracic/Cardiovascular/Vascular	9		8
Urology	10		8
Hospital Based:			
Anesthesia/Pain	17		11
Emergency	32		15
Hospitalist	0		12
Neonatal/Perinatal	0		0
Occupational Medicine	0		0
Palliative Care	3		NA
Pathology	8		4
Physical Medicine/Rehab	2		1
Radiology	15		8
Wound Care	0		NA
Others			
Podiatrist	12		5
Eye Care (OD)	43		NA
Dentist	138		1
TOTALS	601	51	200

*NPs included are from NKCH only.

Resource List

Administration on Aging

www.aoa.gov

Provides a comprehensive overview of a wide variety of topics, programs, and services related to aging.

Alzheimer's Association Heart of America Chapter

3846 W 75th Street, Prairie Village, KS 66208
913-831-3888

www.alz.org/kansascity

800-272-3900

Asbestos.com

Site features information on asbestos, mesothelioma, and other cancers that are caused by asbestos exposure. Asbestos.com has achieved HON code approval (Health On the Net). This site is dedicated to research and writing about asbestos exposure and the diseases that result from exposure to the toxic mineral. <http://www.asbestos.com/mesothelioma/prognosis.php>

Budget & Financial Management Assistance

<http://bfmakc.org/>

816-474-2972

Provides assistance to disabled, homeless, and elderly persons.

Center for Practical Bioethics

816-221-1100

Information on end of life issues and advanced directives documents

<http://www.practicalbioethics.org>

Clay County government

816-407-3600

<http://www.claycogov.com>

Clay County Public Health Center

816-595-4200

www.clayhealth.com

Walk-in clinic provides immunizations, blood pressure screening, diabetic screening, health counseling; senior wellness clinics.

Collaboration Works

816-421-1305

www.collaborationworksonline.com

Helping to provide medical equipment & supplies to the uninsured and underinsured.

Eldercare Locator

1-800-677-1116

www.eldercare.gov

Sponsored by the Area Agency on Aging. A nationwide service to find local services for seniors

Epilepsy Foundation

(816) 444-2800

www.efmk.org

Food pantries - Northland

You can download and print this list: [food pantries](#)

Homesharing Program

Shepherd's Center Central/Westport Cooperative

816-753-7039 or www.sccentral.org

Matches people in need of low cost housing with older adults who can provide a bedroom in their home in exchange for assistance.

Kansas University - Osher Institute of Lifelong Learning

877-404-5323

www.Osher.ku.edu

KCP&L - Economic Relief Program

Lower income Missouri residential customers may qualify for monthly bill credits.

Contact KCP&L for information on this and other programs: 816-471-5275.

KC Water Services - financial help

Needs-based program to assist customers experiencing financial hardship.

Call 816-474-5112 or United Way 2-1-1.

Low Income Energy Assistance Program (LIHEAP)

Households meeting income guidelines may be able to receive financial assistance for heating bills. Contact your local Community Action Agency Office; in NKC: 816-459-9615; in Excelsior Springs: 816-630-0037; or call United Way 2-1-1.

Maple Woods Community College

Call the Community Education office for the current calendar for the Public Computer Center: 816-604-3011.

<http://www.mcckc.edu>

Medicare

Official U.S. Government site

www.medicare.gov

Medicare Health Insurance Counseling (CLAIM)

1-800-390-3330

www.missouricclaim.org

CLAIM provides free, confidential, and unbiased health insurance counseling to Medicare enrollees. Trained volunteers can assist seniors over the phone or in person with Medicare and other health insurance counseling.

Mesothelioma Support

A team of healthcare professionals, patient advocates, and communication specialists who have one goal: to lead the way in supporting and encouraging mesothelioma patients and their families.

<http://www.mesotheliomagroup.com/>

1-888-788-5660

Mid America Regional Council (MARC) Department of Aging Services

www.marc.org/aging

816-474-4240

Missouri Aging Information Network

A great resource for senior services and information

<http://moaging.com>

Missouri Assistive Technology

816-655-6700 or 1-800-647-8557- Main line
816-655-6711 or 1-800-647-8558 TTY

www.at.mo.gov

Missouri Department of Health and Senior Services

<http://health.mo.gov/index/php>

7000 Liberty Drive

Liberty, MO 64068

816-407-5800; automated number for benefit information: 1-800-392-1261

Missouri Department of Revenue

Are you eligible for the Property Tax Credit?

<http://dor.mo.gov/tax/personal/ptc/>

Missouri Department of Social Services

www.dss.mo.gov

Missouri Seniors' Legal Helpline

A phone line and website for seniors to access information & assistance on legal issues

1-800-235-5503 toll free or

www.moaging.com/legalhelp

Missouri Veterans Commission

www.mvc.dps.mo.gov

National Council on Aging

<http://www.ncoa.org>

North Kansas City Public Library

<http://www.northkclibrary.org>

North Kansas City School District

Community Education classes

www.nkcsd.k12.mo.us

Pension Rights - South Central Pension Rights Project

SCPRP is a non-profit legal assistance program that provides free legal advice and assistance concerning pension plans. They serve individuals who live or worked in Arkansas, Louisiana, Missouri, Oklahoma, or Texas.

call toll-free: 1-800-443-2528

www.southcentralpension.org

Platte County Senior Fund

Platte County Resource Center
11724 NW Plaza Circle, suite 600
Kansas City, MO 64153
816-270-2800

www.platteseniors.org

Prescription Drop-off Locations

Find a location near you to dispose of unwanted medications by clicking here:

[Pill Drop-off Sites](#)

Silver Cross

913-327-5557

contact Bill Koch: bkoch@silvercross.com

Provides recycled and new accessibility and mobility equipment.

www.silvercross.com

Social Security

8620 N Green Hills Road
Kansas City, MO 64154
877-805-6671

www.socialsecurity.gov

You can apply for benefits, see if you qualify fo

benefits, get a replacement Medicare card, and more.

The Whole Person

816-561-0304

www.thewholeperson.org

Connecting people with disabilities to the resources they need.

Tri-County Mental Health Services, Inc.

816-468-0400

www.tri-countymhs.org

Turning Point – the Center for Hope and Healing

<http://www.turningpointkc.org>

**UMKC School of Pharmacy
Drug Information Center**

Designated academic center that provides drug information to patients, caregivers, and healthcare professionals.

Monday - Friday, 9:00 - 4:00

Requests for drug information can be made via telephone (816)235-5490

or _umkcdruginformation@umkc.edu .

United Way 2-1-1

United Way 2-1-1 is a free, confidential, 24-hour information and referral service giving you access to resources in your community. You can get information by dialing 2-1-1 or by searching the resource database:

[United Way of Greater Kansas City 211](#)

Visiting Nurse Association

<http://www.vnakc.com>

Visiting Physicians Association

www.visitingphysicians.com

Volunteer Match

Find a volunteer opportunity in your area.

<http://www.volunteermatch.org>

Caregivers

Support groups for caregivers



Caring Hearts through Northland Shepherd's Center: meets monthly. Contact Terry Tipton, Coordinator: 816-452-4536. <http://northlandsc.org/>



Caregiver Support Group through Tri-County Mental Health Services; for people caring for an older adult—1 to 2 p.m. on 2nd and 4th Thursday of each month in Room 140 of the Northland Human Services Building, 3100 NE 83rd Street, Kansas City, MO 64119.



Grandparent and Relative Caregiver support group through a grant from CCSS in cooperation with the Clay Co. University of Missouri Extension Council offers a day and evening support group.

The daytime group meets the 2nd Wednesday of every month, 10 am til noon at North Cross United Methodist Church. The evening group meets the 4th Wednesday, 6 til 8:00 pm at Platte Woods United Methodist Church. Contact Christine Brunkow, Program Associate at 816-407-3490.

Download the flyer: [GrandFamilies flyer](#)



Parkinson's Support Group: meets at Primrose Retirement on the last Wednesday of the month. Exercise at 1:00 pm; meeting at 1:30 pm. Call Alicia Scott at 816-405-5255.



Liberty Hospital has monthly support groups:

Alzheimer's Caregiver Support group
Living after Loss support group
Caregiver Resources
call Jennifer Funston at 816-407-2100 or www.libertyhospital.org



Alzheimer's Association

For more information, Call Karen Clond, LMSW, at 913-831-3888.



Caring Together

A supportive and educational gathering for families and friends of those with Alzheimer's or demetia diagnosis. 4th Thursday of each month at 6 pm at Benton House, 9601 N Tullis Dr, KC MO 64157

RSVP to Benton House: 816-407-9667

Grief support groups



Liberty Silver Center offers a **grief support group** on the first and third Fridays of each month from 1:30-3:00 p.m. at the Liberty Community Center, 1600 S. Withers Rd. Call 816-439-4396 for more information.



NorthCare Hospice offers Life after Loss Grief Support groups as part of their Bereavement services. Call them at 816-691-5119 for current schedule.



Drop-in Grief Support Group

3rd Tuesday of each month, 5:30 - 6:30 pm
Crossroads Hospice North Office
2900 NE 60th Street, suite 150, Gladstone, MO 64119

Contact Ann McClintick at 816-389-5403



Platte Woods United Methodist

Church - Grief Support Group meets Tuesdays, 6-7:30 pm. Call them at 816-741-2972 for current schedule.



Pleasant Valley Baptist Church support group: 816-781-5959.

More helpful resources for caregivers:

<http://www.carepages.com/> Free, personal, private web pages that help family and friends communicate when someone is facing illness.

<http://www.caregiver.com/> Magazine and Website

<http://caregiver.org/caregiver/jsp/home.jsp>
Family Caregiver Alliance,
1-800-896-3650 "a public voice for caregivers"

<http://www.strengthforcaring.com/> Johnson & Johnson's "The Caregiver Initiative"

<http://www.care.com/senior-care-p1006.html>
Resources for senior care & family care

<http://www.caregiverstress.com/> Resources for taking care of the caregiver from Home Instead Senior Care

Hospitals

Liberty Hospital
2525 Glenn Hendren Drive
Liberty, MO 64068
816-781-7200
www.libertyhospital.org

Children's Mercy Northland
501 NW Barry Road
Kansas City, MO 64155
816-413-2500
<http://www.childrensmercy.org>

North Kansas City Hospital
2800 Clay Edwards Drive
North Kansas City, MO 64116
816-691-2000
www.nkch.org

Excelsior Springs Hospital
1700 Rainbow Boulevard
Excelsior Springs, MO 64024
816-630-6081
<http://www.esmc.org>

Ray County Memorial Hospital
904 Wollard Boulevard
Richmond, MO 64085
816-470-5432
<http://raycountyhospital.com>

Saint Luke's Hospital - Barry Road
5830 NW Barry Road
Kansas City, MO 64154
816-891-6000
<http://www.saintlukeshealthsystem.org>

Saint Luke's Hospital - Smithville
601 S 169 Highway
Smithville, MO 64089
816-532-3700
<http://www.saintlukeshealthsystem.org>

Kansas City VA Medical Center
4801 Linwood Boulevard
Kansas City, MO 64128
816-816-4700
<http://www.kansascity.va.gov>

Other Resources

Alphapointe Association for the Blind
7501 Prospect
Kansas City, MO 64132
816-421-5848
www.alphapointe.org

American Cancer Society
1100 Pennsylvania Avenue
Kansas City, MO 64105
816-842-7111
www.cancer.org

American Diabetes Association
6900 College Blvd, suite 250
Leawood, KS 66211
913-383-8210
<http://www.diabetes.org>

American Heart Association
6800 W 93rd Street
Overland Park, KS 66212
913-652-1913
<http://www.heart.org>

**American Lung Association of
Western Missouri**
2400 Troost Ave, suite
4300 Kansas City, MO 64108
816-842-5242
www.lungusa.org

Arthritis Foundation Greater KC
1900 W 75th Street, Suite 200
Prarie Village, KS 66208
913-262-2233
www.arthritis.org

Cancer Action, Inc.
4010 S. Lynn Court
Independence, MO 64055
816-350-8881
www.canceractionkc.org

The Family Conservancy
3737 South Elizabeth, #100
Independence, MO 64057
816-373-7577
thefamilyconservancy.org

**Mental Health Association
of the Heartland**
739 Minnesota Avenue
Kansas City, KS 66101
913-281-2221
www.mhah.org

**Metropolitan Organization to
Counter Sexual Assault (MOCSA)**
3100 Broadway, Suite 400
Kansas City, MO 64111
816-931-4527
Crisis: 816-531-0233
www.mocsa.org

**National Alliance on Mental Illness
(NAMI)**
406 W 34th Street, Suite 603
Kansas City, MO 64111
816-931-0030
www.nami.org

Hands of Hope Crisis Pregnancy Center
200 Branch Street, Suite C
Platte City, MO 64079
816-858-4855

Health Department-Clay County
800 Haines Drive
Liberty, MO 64068
816-595-4200
www.clayhealth.com

Health Department-Platte
212 Marshall Road
Platte City, MO 64079
816-858-2412
www.plattecountyhealthdept.com

Health Department-Platte
1201 East Street
Parkville, MO 64152
816-587-5998
<http://plattecountyhealthdept.com>

Health Department-Ray
820 E Lexington Street
Richmond, MO 64085
816-776-5413

Heartland Lions Eye Bank
5742 N Broadway
Kansas City, MO 64118
816-454-5454
www.lionsclubs.org

Missouri Health Net Helpline
1-800-348-6627
TDD: 1-800-563-6386

**Mental Health Association
of the Heartland**
739 Minnesota Avenue
Kansas City, KS 66101
913-281-2221
<http://www.mhah.org>

**National Kidney Foundation
of Western Missouri**
1900 W 47th Place, Suite 310
Westwood, KS 66205
913-262-1551

**Northland Metro CARE
Northland Health Care Access**
PO Box 14414
Parkville, MO 64152
816-365-8683
<http://northlandhealthcareaccess.org>

Planned Parenthood
4112 NE Vivion Road
Kansas City, MO 64119
816-453-6000
<http://www.plannedparenthood.org>

Pregnancy Support Center
11 North Gallatin
Liberty, MO 64068
816-415-9415

Rachel House Pregnancy Resource
4110 NE Vivion Road
Kansas City, MO 64068
816-921-5050
www.rachelhouse.org

Rehabilitation Institute
3011 Baltimore
Kansas City, MO 64119
816-751-7700
<http://www.rehabkc.org>

Saint Luke's Hospital-Smithville
601 South 169 Highway
Smithville, MO 64089
816-532-3700
www.saintlukeshealthsystem.org

**TEL-LINK/Missouri Department of Health
Div. Maternal, Child & Family Health**
PO Box 570, Jefferson City, MO 65102
1-800-835-5465

Vasculitis Foundation
PO Box 28660
Kansas City, MO 64188
816-436-8211
www.vasculitisfoundation.org

Visiting Nurse Association
1500 Meadowlake Parkway
Kansas City, MO 64114
816-531-1200
<http://www.vnakc.com>

Sliding Scale Fee Clinics

Kansas City Cares Clinic
3515 Broadway
Kansas City, MO 64111
816-753-5144
www.kccareclinic.org

times can change but generally are:
Mon-Tues 9am-12pm, 1-5pm, 6-9pm
Wed-Thurs 7:30am-12pm, 1-5pm, 6-9pm
Fri 9am-12pm, 1-5pm
1st, 3rd, 4th Sat 9am-12pm

**Samuel U. Rodgers Health Center
Clay County Family Medicine
& Dental Services
800 Haines Drive
Liberty, MO 64068
816-413-0662
<http://rodgershealth.org/>
Medical: Mon.-Thurs. 8:00 am-7:00pm;
Wednesday, 8 AM-12 PM;
Friday, 8 AM-4:30 PM
Dental: M-8:00am-5:00pm;
T-8:00am-2:00pm; W-8:00am-12:00pm;
Th/F 8:00am-5:00pm
(no Fri hours during the school year)**

**Swope Health Services North
4443 NW Gateway
Riverside, MO 64150
816-627-2050
<http://www.swopehealth.org>
8am to 5pm clinic hours
Tue-Wed 8am to 5pm dental services**

Urgent Care Centers

**Care Spot
6344 N Chatham
Kansas City, MO 64151
816-256-2176
www.carespot.com
8am to 8pm every day**

**Children's Mercy Urgent Care
501 NW Barry Road
Kansas City, MO 64155
816-413-2500
www.childrensmercy.org/urgentcare
Noon to 10pm every day**

**Concentra Urgent Care
599 Armour Road
North Kansas City, MO 64116
816-421-0750
www.concentra.com
8am to 5pm, Mon-Fri**

**Creekwood Family Care
5601 NE Antioch Road
Gladstone, MO 64119
816-505-5050
[http://www.kumed.com/find-us/
urgent-care/creekwood](http://www.kumed.com/find-us/urgent-care/creekwood)
5:30pm to 9pm, Mon-Fri
9am to 1pm, Sat-Sun**

**Urgency Room
10015 N Ambassador Drive, #100
Kansas City, MO 64153
816-595-4000
www.tur.nextcare.com
Mon-Fri 7:30am to 8pm;
Sat 9am to 5pm; Sun 10am to 6pm**

**Northland Early Education Center
8630 N Oak Trafficway
Kansas City, MO 64155
816-420-9005
www.nееckids.org**

**Care Alternatives Hospice
420 NW Vivion Rd, Suite 105
Kansas City, MO 64118
816-584-8110**

**Continua Hospice
7611 State Line Rd, Suite 202
Kansas City, MO 64114
816-444-2273
www.continuabytutera.com**

Crossroads Hospice
2900 NE 60th Street, Suite 150
Gladstone, MO 64119
816-333-9444
www.crossroadshospice.com

Excelsior Springs Medical Center Hospice
1700 Rainbow Blvd.
Excelsior Springs, MO 64024
816-629-2724
www.esmc.org

Gentiva Hospice
4911 S Arrowhead Dr, suite 310
Independence, MO 64055
816-795-1333
www.gentivahospice.com

Grace Hospice
9233 Ward Parkway, Suite 201
Kansas City, MO 64114
816-444-4611
www.gracehospicekc.com

Heartland Hospice
1001 E 101st Terrace, Suite 180
Kansas City, MO 64131
816-943-1798
www.heartlandhospice.com

KC Hospice & Palliative Care
9221 Ward Parkway
Kansas City, MO 64114
816-363-2600
www.kansascityhospice.org

Kansas City Hospice House
12000 Wornall Road
Kansas City, MO 64145
816-941-1000
www.kansascityhospice.org

Kendallwood Hospice
2908 NW Vivon Road
Riverside, MO 64150
816-587-1000
www.kendallwoodhospice.org

Liberty Hospital Hospice
2525 Glenn Hendren Dr.
Liberty, MO 64068
816-407-2200
www.libertyhospital.org

Northcare Hospice
2800 Clay Edwards Drive
North Kansas City, MO 64116
816-691-5119
www.northcarehospice.org

Odyssey Hospice
800 E 101st Terrace
Kansas City, MO 64131
816-333-1980

Saint Luke's Hospice
3100 Broadway
Kansas City, MO 64111
816-756-1160
www.saintlukeshealthsystem.org

Three Rivers Hospice
700 Branch Street, suite 4
Platte City, MO 64079
816-431-2333
www.3rivershospice.com

Research Psychiatric Center
2323 E 63rd Street
Kansas City, MO 64130
816-444-8161
crisis: 816-235-8162
www.researchpsychiatriccenter.com

Synergy Services, Inc.
400 E Sixth Street
Parkville, MO 64152
816-587-4100; 816-HOTLINE
synergyservices.org

Tri-County Mental Health Services, Inc.
3100 NE 83rd Street, Suite 1001
Kansas City, MO 64119
816-468-0400
www.tri-countymhs.org

Truman Medical Behavioral Health Network
300 West 19th Terrace
Kansas City, MO 64108
816-404-5700
<http://www.trumed.org>

General Online Healthcare Resources

Doctors and Dentists--General

[AMA Physician Select: Online Doctor Finder](#) (American Medical Association) [DocFinder](#) (Administrators in Medicine) [Find a Dentist](#) (Academy of General Dentistry) [Find a Dentist: ADA Member Directory](#) (American Dental Association) [Physician Compare](#) (Centers for Medicare & Medicaid Services)

Hospitals and Clinics--General

[Find a Health Center](#) (Health Resources and Services Administration) [Find a Provider: TRICARE Provider Directories](#) (TRICARE Management Activity) [Hospital Quality Compare](#) (Centers for Medicare & Medicaid Services)

Doctors and Dentists--Specialists

[ACOG's Physician Directory](#) (American College of Obstetricians and Gynecologists) [ACR: Geographic Membership Directory](#) (American College of Rheumatology) [American College of Surgeons Membership Directory](#) (American College of Surgeons) [American Osteopathic Association D.O. Database](#) (American Osteopathic Association) [ASGE: Find a Doctor](#) (American Society for Gastrointestinal Endoscopy) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Child and Adolescent Psychiatrist Finder](#) (American Academy of Child and Adolescent Psychiatry) [Dystonia: Find a Health Care Professional](#) (Dystonia Medical Research Foundation) [Expert Locator: Immunologists](#) (Jeffrey Modell Foundation) [Find a Dermatologic Surgeon](#) (American Society for Dermatologic Surgery) [Find a Dermatologist](#) (American Academy of Dermatology) [Find a Gastroenterologist](#) (American College of Gastroenterology) [Find a Gynecologic Oncologist](#) (Society of Gynecologic Oncologists) [Find a Hand Surgeon](#) (American Society for Surgery of the Hand) [Find a Hematologist](#) (American Society of Hematology) [Find a Neurologist](#) (American Academy of Neurology) [Find a Pediatric Dentist](#) (American Academy of Pediatric Dentistry) [Find a Pediatrician or Pediatric Specialist](#) (American Academy of Pediatrics) [Find a Periodontist](#) (American Academy of Periodontology) [Find a Physical Medicine & Rehabilitation Physician](#) (American Academy of Physical Medicine and Rehabilitation) [Find a Plastic Surgeon](#) (American Society of Plastic Surgeons) [Find a Podiatrist](#) (American Podiatric Medical Association) [Find a Thyroid Specialist](#) (American Thyroid Association) [Find a Urologist](#) (American Urological Association) [Find an ACFAS Physician](#) (American College of Foot and Ankle Surgeons) [Find an Allergist/Immunologist: Search](#) (American Academy of Allergy, Asthma, and Immunology) [Find an Endocrinologist](#) (Hormone Health Network) [Find an Eye M.D.](#) (American Academy of Ophthalmology) [Find an Interventional Radiologist](#) (Society of Interventional Radiology) [Find an Oncologist](#) (American Society of Clinical Oncology) [Find an Oral and Maxillofacial Surgeon](#) (American Association of Oral and Maxillofacial Surgeons) [Find an Orthopaedic Foot and Ankle MD](#) (American Orthopaedic Foot and Ankle Society) [Find an Otolaryngologist \(ENT\)](#) (American Academy of Otolaryngology--Head and Neck Surgery) [Finding an Eye Care Professional](#) (National Eye Institute) [GI Locator Service](#) (American Gastroenterological Association)

Other Healthcare Providers

[AMTA's Find a Massage Therapist](#) (American Massage Therapy Association) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Find a Diabetes Educator](#) (American Association of Diabetes Educators) [Find a Genetic Counselor](#) (National Society of Genetic Counselors) [Find a Midwife](#) (American College of Nurse-Midwives) [Find a Nurse Practitioner](#) (American Academy of Nurse Practitioners) [Find a Physical Therapist](#) (American Physical Therapy Association) [Find a Professional: Online Directory of Audiology and Speech-Language Pathology Programs](#) (American Speech-Language-Hearing Association) [Find a Registered Dietitian](#) (Academy of Nutrition and Dietetics) [Find a Therapist](#) (Anxiety Disorders Association of America) [Find an Audiologist](#) (American Academy of Audiology) [Manual Lymphatic Drainage Therapists](#) (National Lymphedema Network) [National Register of Health Service Providers in Psychology](#) (National Register of Health Service Providers in Psychology) [NCCAOM: Find Nationally Certified Practitioners](#) (National Certification Commission for Acupuncture and Oriental Medicine) [Search for an Emergency Contraception Provider in the United States](#) (Princeton University, Office of Population Research)

Hospitals and Clinics--Specialized

[Accredited Birth Centers](#) (Commission for the Accreditation of Birth Centers) [Alzheimer's Disease Research Centers](#) (National Institute on Aging) [Cystic Fibrosis Foundation: Find a Chapter](#) (Cystic Fibrosis Foundation) [Cystic Fibrosis Foundation: Find an Accredited Care Center](#) (Cystic Fibrosis Foundation) [Dialysis Facility Compare](#) (Centers for Medicare & Medicaid Services) [FDA Certified Mammography Facilities](#) (Food and Drug Administration) [Find a Free Clinic](#) (National Association of Free Clinics) [Find an Indian Health Service Facility](#) (Indian Health Service) [Find Treatment Centers](#) (American Cancer Society) [Genetics Clinic Directory Search](#) (University of Washington) [Locate a Sleep Center in the United States by Zip Code](#) (American Academy of Sleep Medicine) [MDA ALS Centers](#) (Muscular Dystrophy Association) [Mental Health Services Locator](#) (Substance Abuse and Mental Health Services Administration) [NCI Designated Cancer Centers](#) (National Cancer Institute) [Neurofibromatosis Specialists](#) (Children's Tumor Foundation) [Post-Polio Directory 2011: Post-Polio Clinics, Health Professionals, Support Groups](#) (Post-Polio Health International including International Ventilator Users Network) [Spina Bifida Clinic Directory](#) (Spina Bifida Association of America) [Substance Abuse Treatment Facility Locator](#) (Substance Abuse and Mental Health Services Administration) [Transplant Center Search Form](#) (BMT InfoNet) [U.S. NMDP Transplant Centers](#) (National Marrow Donor Program) [VA Health Care Facilities Locator & Directory](#) (Veterans Health Administration) [Where to Donate Blood](#) (AABB) [Where to Donate Cord Blood](#) (National Marrow Donor Program)

Other Healthcare Facilities and Services

[Alzheimer's Disease Resource Locator](#) (Fisher Center for Alzheimer's Research Foundation) [American College of Radiology Accredited Facility Search](#) (American College of Radiology) [APA District Branch / State Association Directory](#) (American Psychiatric Association) [Directory of Organizations \(Deafness and Communication Disorders\)](#) (National Institute on Deafness and Other Communication Disorders) [Dog Guide Schools in the United States](#) (American Foundation for the Blind) [Eldercare Locator](#) (Dept. of Health and Human Services) [Find a Hospice or Palliative Care Program](#) (National Hospice and Palliative Care Organization) [Find Services \(for People with Vision Loss\)](#) (American Foundation for the Blind) [Find Urgent Care Centers by State](#) (Urgent Care Association of America) [Genetic Testing Laboratory Directory](#) (University of Washington) [Home Health Compare](#) (Centers for Medicare & Medicaid Services) [Medicare: Helpful Contacts](#) (Centers for Medicare & Medicaid Services) [Muscular Dystrophy Association Clinics and Services](#) (Muscular Dystrophy Association) [National Foster Care and Adoption Directory Search](#) (Children's Bureau) [Nursing Home Compare](#) (Centers for Medicare & Medicaid Services) [Organizations That Offer Support Services](#) (National Cancer Institute) [Poison Control Centers](#) (American Association of Poison Control Centers) [Resources and Information for Parents about Braille](#) (American Foundation for the Blind) [State-Based Physical Activity Program Directory](#) (Centers for Disease Control and Prevention) [TSA Chapters in the USA](#) (Tourette Syndrome Association) [Violence against Women: Resources by State](#) (Dept. of Health and Human Services, Office on Women's Health) [Where to Find Hair Loss Accessories and Breast Cancer Products](#) (American Cancer Society)

SOURCE: MedlinePlus provides links to directories to help you find libraries, health professionals, services and facilities. NLM does not endorse or recommend the organizations that produce these directories, nor the individuals or organizations that are included in the directories.

V. Detail Exhibits

[VVV Consultants LLC]

Patient Origin and Access

[VVV Consultants LLC]

#	MO Hospital Assoc PO103	Clay County, MO			TREND
		FFY2012	FFY2013	FFY2014	
1	Total Discharges	30,724	29,089	31,249	
2	Total IP Discharges-Age 0-17 Ped	1,251	1,326	1,432	
3	Total IP Discharges-Age 18-44	3,759	3,460	3,742	
4	Total IP Discharges-Age 45-64	7,131	6,841	7,371	
5	Total IP Discharges-Age 65-74	3,905	3,934	4,620	
6	Total IP Discharges-Age 75+	5,769	5,440	5,668	
7	Psychiatric	2,443	1,739	1,739	
8	Obstetric	3,352	3,298	3,447	
#	MHA Hospital Assoc PO103	Liberty Hospital Only			TREND
		FFY2012	FFY2013	FFY2014	
1	Total Discharges	8,076	7,168	6,602	
2	Total IP Discharges-Age 0-17 Ped	105	108	50	
3	Total IP Discharges-Age 18-44	1,312	1,069	956	
4	Total IP Discharges-Age 45-64	1,963	1,699	1,580	
5	Total IP Discharges-Age 65-74	1,121	1,068	958	
6	Total IP Discharges-Age 75+	1,842	1,593	1,460	
7	Psychiatric	158	92	54	
8	Obstetric	815	798	789	
#	HIDI OP TOT223E	FFY2012	FFY2013	FFY2014	TREND
1	ER Market Share - Clay Co only	20.7%	20.8%	20.0%	
3	Total OP Market Share - Clay Co only	19.6%	19.4%	17.6%	

Town Hall Attendees Notes and Feedback

[VVV Consultants LLC]

Clay and Platte Counties, MO Town Hall Roster, N=37

Date: 2/23/16

IRS Category	First Name	Last Name	Organization
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Ragha	Aduga	Liberty Hospital - Medical Staff
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Neal	Anson	The Liberty Clinic
Other health professionals.	Lenton	Bailey	TME
Other health professionals.	Laura	Brice	Tri County Mental Health
Other health professionals.	Kendra	Callaway	Liberty Alliance for Youth
Other health professionals.	Yolanda	Caroon	Two Rivers Psychiatric Hospital
Other health professionals.	Jeanice	Cohen	Liberty Police Department
Other health professionals.	Nikki	Cooley	First Presbyterian Church
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Adam	Cory	Liberty Hospital - Sports Medicine
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Danielle	Fetty	Liberty Hospital
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Jared	Hamson	Liberty Hospital
Press (TV, newspaper, radio).	Kellie	Heux	Liberty Tribune
Other health professionals.	Colleen	Jones	Liberty School District
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Diane	Kipping	Liberty Hospital
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Larry	Kipping	Liberty Hospital
Other health professionals.	Clay	McQuerry	Rebuilding Together
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Careen	Meyers	Liberty Hospital
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Helen	Miller	Saint Luke's
Other health professionals.	John	Mills	Liberty Fire Department
Other health professionals.	Jackie	Munsa	Clay County Savings Bank
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Joanie	Peterson	Liberty Hospital
Other health professionals.	Steve	Robinson	KCPD - Shoal Creek Patrol Divison
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Jill	Rogers	Liberty Hospital - SW
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Julie	Simpson	Liberty Hospital
Other health professionals.	Roger	Smith	Signature Psychiatric
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Patrick	Sollee	Samuel U. Rodgers Health Center
Directors or staff of health and human service organizations.	Ximeua	Somoza	CCPHC/DHCHE
Other health professionals.	Travis	Stecklein	Two Rivers Psych Hospital
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Sheree	Taylor	Liberty Hospital
Other health professionals.	James	Tipson	Liberty Police Department
Other health professionals.	Geria	Tyson	Pleasant Valley Benevolence
Other health professionals.	Tracy	Wade	Clay County Sheriff
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Jan	Watkins	Liberty Hospital
Other health professionals.	Steve	White	Two Rivers Behavioral Health
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Dan	Williams	Liberty Hospital
Other health professionals.	Karen	Wolf	NHCH
Directors or staff of health and human service organizations.	Gary	Zaborac	Clay County Public Health Center

Community Health Needs Assessment

Clay and Platte Cos, MO - Strengths (Color Cards) N=37

#	Today: What are the strengths of our community that contribute to health?
1	Healthy living
2	Health equity- health department, good documentation of what works and what doesn't
3	Good community hospital- very well prepared for emergencies
4	Better health outcomes
5	Commitment from community to improve
6	Community healthy living
7	Community involvement
8	Collaborative effort- schools, city, civic
9	Tobacco 21- all partners are talking
10	LCHAT
11	Liberty Hospital- new addition
12	LCHAT
13	Emergency respondents
14	City council supporting community health ideas
15	Access to public health department/statistics
16	LH/LH outpatient services/Liberty clinic
17	Lots of fitness facilities/gyms
18	Accessibility to health/fitness facilities within area
19	Wellness programs within community for youth
20	Community willingness to provide input
21	Hospital, schools willingness to commit resources
22	Mental health providers
23	Community rallies for needs and causes
24	Hospital, health center and college are assets
25	Strong charities providing services
26	Good local hospital and access
27	Coalitions are working to reduce alcohol and drug abuse in minors
28	Many sectors work well together
29	Existing mental health providers are very good
30	Strong sense of community and proactive network
31	Positive view of Liberty Hospital
32	Building programs for a healthy community
33	Hospital, Clay County Health Department, college assets
34	Strong charities- Freedom House
35	Community sectors work well together
36	Availability of health care providers
37	Liberty Hospital/Health department
38	Emergency response
39	Strong sense of community feel and support
40	Moving toward healthcare systems

Community Health Needs Assessment

Clay and Platte Cos, MO - Strengths (Color Cards) N=37

#	Today: What are the strengths of our community that contribute to health?
41	Building programs to help ensure a healthier community outside of the hospital setting
42	Availability and access to services
43	Schools
44	Connection to family
45	Liberty Alliance for youth active
46	Small town feeling
47	School district
48	Family oriented
49	Safe metro
50	Low crime
51	Stable income
52	Education- good school
53	Small town friendly
54	Availability of medical and exercise services
55	Friendly
56	Family oriented
57	Schools
58	Small town
59	Family oriented
60	Schools good
61	Small town friendly
62	Availability of medical services
63	Excellent cardiology services (full services)
64	LH Healthy Living community
65	Tobacco coalition council
66	Cancer care
67	LH and nursing home group
68	Very good community hospital that residents seem to trust and respect
69	Better health outcomes in most categories than the metro or as a whole and the state of MO
70	Commitment from the community to take actions where needs persist
71	LPHA strategically working on ID health needs
72	A diversity advisory council on health equity address needs
73	Better use of available data and evidence-based intervention
74	A lot of partnerships around health
75	Hospital part of emergency prep
76	Good health partnerships with CT treatment
77	Walking trails
78	Strong schools
79	Access to fitness opportunities
80	Partnerships/collaborations

Community Health Needs Assessment

Clay and Platte Cos, MO - Strengths (Color Cards) N=37

#	Today: What are the strengths of our community that contribute to health?
81	Community center
82	Communication/training in area regarding mental health (multi-jurisdictional)
83	Making the city more walkable
84	Joint ventures at Liberty Hospital (St. Luke's)
85	Collaborations
86	Resources- health providers
87	Trail
88	Cancer center
89	Fitness access
90	Liberty Hospital- urgent care, primary care, sports medicine, healthy living center, cancer center
91	Tobacco 21
92	Healthy living center
93	Healthy living center
94	Northland health alliance
95	Business growth
96	Growth on square
97	Senior services- Clay Co services
98	Community center
99	Strong community partnerships
100	Schools
101	Doctors
102	Hospital
103	Recognized as "role models" in the nation regarding collaboration
104	Primary care services
105	Quality of healthcare
106	Family community
107	Strong charities
108	Emergency responders
109	Screenings in schools
110	Quality of medical care
111	Schools
112	Child birth/neonatal services
113	Heart health/stroke care
114	Hospital facilities
115	Primary care
116	Primary health
117	Screenings in schools

Community Health Needs Assessment

Clay and Platte Cos, MO - Weakness (White Cards) N=37

#	Today: What are the weaknesses of our community that contribute to health?
1	Mental health services outreach
2	Positive outlook when dealing with or treating those with mental health illness
3	Filter more dollars into mental health services so that uninsured or poor are able to access
4	Allow substance abuse treatment (inpatient) within our community so that we are better able to serve and treat substance abuse
5	Transportation within the community to allow better access to healthcare and follow up services. Could also improve access to stores.
6	Healthy food options
7	Intentional development for senior housing
8	Education and support for diabetes
9	More prevention programs for cancer, mental health, smoking and alcohol
10	Need an indoor public pool with after school access
11	Need more/longer outdoor paved exercise paths
12	The wait for seeing a neurologist is very long
13	There are not many well respected psychologists or counselors in Liberty
14	There is no good rehab facility in Liberty
15	Nursing homes are in need of help/care
16	Many people go to NKC hospital instead of Liberty for insurance reasons
17	We need more/better mental health care in community and ER: outreach to those in need of mental health (prevent rather than treat)
18	Mental health
19	Obesity
20	Substance use
21	Uninsured
22	Suicide rates (especially among youth)
23	Adolscnt mental health (early intervention)
24	Stress
25	Parenting support
26	Prescription drug abuse leading to opiate addiction
27	Marijuana use on the rise
28	Trauma among youth
29	Mental access
30	Mental health placement
31	Running trails- none
32	Transportation
33	Sports facilities- working out
34	Expansion of mental health services- access, placement, transportation
35	Access to mental health
36	Mass transit
37	Transportation to medical services

Community Health Needs Assessment

Clay and Platte Cos, MO - Weakness (White Cards) N=37

#	Today: What are the weaknesses of our community that contribute to health?
38	Physical fitness facility
39	Expansion of mental health
40	Rx drug abuse
41	Rate of suicide high
42	Meth use
43	Transportation public- healthcare/medical
44	Sports facility/activity centers- YMCA, YWCA
45	Running trail
46	Geriatric psych and adolescent
47	Parenting support and education
48	Mental health
49	More cultural competency delivering services
50	Health literacy
51	Improve services for mentally ill
52	More health providers
53	Attention to behavioral health, smoking, cancer, mammography
54	Transportation for services (people who are unable to have transportation)
55	Mental health resources
56	Mental health doctors
57	Placement and diagnosis- mental health
58	Mental health- doctors, treatment timely
59	Transportation
60	Major difficulty for folks above poverty level but not enough money to live
61	Attention to behavioral health, smoking, cancer, mammography
62	Access- transportation
63	Mental health services
64	Smoking/tobacco use
65	CA- services
66	Transportation
67	Gambling help
68	Childcare
69	patients
70	Number of uninsured persons remains high
71	Mental health services are lacking
72	Affordable care/accessibility
73	Senior health
74	Mental health
75	Strength and conditioning programs for law enforcement/EMT/fire fighters
76	Walking/bike trails
77	Overall education opportunity on health/diet/fitness/wellness
78	Accessibility to quality mental health and within area

Community Health Needs Assessment

Clay and Platte Cos, MO - Weakness (White Cards) N=37

#	Today: What are the weaknesses of our community that contribute to health?
79	Focus on behavioral health; obesity, cancer, diabetes, access to care/transportation, smoking
80	Physical environment (smoking, obesity, mental health, LTC)
81	Thought process that "what don't have that in Liberty" i.e. domestic violence, abuse, parenting support
82	Wellness education
83	Uninsured care; insurability
84	Healthcare transportation
85	Perception of emergency care
86	geriatric
87	Mental health
88	Physical environment- smoking/obesity/morbidity
89	Mammogram numbers
90	Uninsured care
91	Long term care
92	Emergency room care- perception needs improvement
93	Health transportation
94	Mental health
95	Smoking
96	Domestic violence
97	Obesity
98	Access to mental health services
99	Outpatient providers- psychology and psychiatry
100	Connect community resources with underinsured population
101	Provide resources to fund care (access to insurance)
102	Work on community obesity initiatives
103	Access/increase to mental health providers
104	Obesity in schools/education
105	Childcare options- low income
106	Mental health- Need to improve services
107	Behavioral health- need to improve services
108	Childcare
109	Insurance
110	Health transportation
111	Mental health
112	Mental health stigma (hospital)
113	Prompt access to mental health evaluations
114	ED equipt to receive all health issues (MH)
115	Need for care for dementia, alzheimers patients
116	A lof of collaborations- not working together
117	Mental health services for both adolescents and adults

Community Health Needs Assessment

Clay and Platte Cos, MO - Weakness (White Cards) N=37

#	Today: What are the weaknesses of our community that contribute to health?
118	Access or understanding for medicaid for those that are underinsured
119	Drug and alcohol abuse
120	Violence- unable to mediate issues

Clay and Platte Counties Community Health Needs Assessment Meeting
2.23.16
N=37

Representatives in the Room

- Parents
- Those who are taking care of the elderly
- Police
- Fire Department
- Providers
- Veterans
- Representatives from the schools

TAB 2: Economic/Business Profile

- Experiencing housing problems in our counties

Community Survey

- It was noticed by a participant that Family Planning came up as a red on the perception question, but did not come up as a red as a topic people wanted to talk about in the Town Hall.

Big Picture Happenings in the Community

- A new community living center is currently being built.
- A lot of discussions in the city about how to make it more walk-friendly.
- Addressing the needs of the aging population in the community.
- A big movement in the state to legalize Marijuana.
- "Tobacco 21"
- A movement to reduce childhood obesity, specifically in 10-14 year-olds.
- A healthy living center will be finished in about a year and a half.

STRENGTHS

- Collaboration between the schools, hospital, health departments, William Jewell and businesses
- Family-oriented community
- Strong charities in Liberty
- Good emergency responders
- Quality of Primary Care providers
- Northland Health Alliance
- Quality Cardiac services
- Safe community
- Accessibility of fitness facilities
- National collaboration on health
- Liberty Hospital expansion
- Community is committed to improve
- Small town, friendly atmosphere

- Public health agency using evidence-based data
- Good schools
- Community has a tax levy for senior citizens
- Health screenings in schools
- Diversity council on health equity
- Have access to an FQHC

WEAKNESSES

- Substance abuse
- Geriatric psychiatry (access, diagnosis and placement)
- Mental health
- Child/adolescent psychiatry (access, diagnosis and placement)
- Cultural competency
- Healthcare transportation
- Nursing home facilities
- Walking/running/biking trails
- Tobacco usage
- Air quality
- Improve collaboration
- Underinsured working poor
- Area activity centers
- Community education (parenting support)
- Nutrition
- Stress management

Public Notice and Invitation

[VVV Consultants LLC]



Contact: Julie Simpson
Phone: (816) 407-2317
E-mail: julie.simpson@libertyhospital.org

For immediate release

Take Survey to Help Assess Community Needs

LIBERTY, MO. (January 20, 2016) – Liberty Hospital is asking for assistance from all area community members. During the next three months, Liberty Hospital will be updating its 2013 Community Health Needs Assessment (CHNA). The goal of this assessment update is to understand the progress that the community and hospital have had in addressing community health needs cited in the 2013 CHNA report and to collect up-to-date community health perceptions and base line data.

To accomplish this work, a short online survey has been developed:
https://www.surveymonkey.com/r/CHNA_LH2016

All Liberty area community residents and business leaders are encouraged to complete the 2016 online survey by February 15, 2016.

In addition, a Liberty community **“Town Hall” breakfast will be held on Tuesday, February 23, 2016, at the Liberty Community Center from 7:30 a.m. to 9:00 a.m.** “We encourage all community and health professionals to help us by attending this event. We need everyone’s input into the future of healthcare delivery in our county,” said David Feess, President & CEO of Liberty Hospital.

If you have any questions about this important community health needs project, please call Joanie Peterson, Liberty Hospital Corporate Compliance Officer at 816/220-3088.

(*Note:* This Community Health Needs Assessment update is a follow-up to meet Federal requirements at least once every three years).

###

The mission of Liberty Hospital is to work in partnership with our community to improve the health and well-being of those we serve. Founded in 1974, Liberty Hospital is a public hospital and is a political subdivision district hospital under Chapter 206 of the Revised Statutes of Missouri. It is governed by a six-member, publicly elected board of trustees who serve six-year terms. Nearly 1,500 employees and 350 physicians deliver compassionate, high-quality care using the latest technology and a full range of services. For more information, visit www.libertyhospital.org or call 816-781-7200.



MEMO

DATE: January 20, 2016

To: Community Leaders, Healthcare Providers, Liberty Hospital Board of Trustees, Liberty Hospital Staff & Volunteers

FROM: David Feess, President & CEO

Re: Update of 2013 Community Health Needs Assessment – Online Survey

Liberty Hospital is partnering with other community health providers to update the 2013 Community Health Needs Assessment. (*Note: This assessment update is a follow-up to meet Federal requirements to conduct a Community Health Needs Assessment and adopt an implementation strategy at least once every three years.*)

Your feedback and suggestions regarding community health delivery are very important to collect in order to complete the 2016 Community Health Needs Assessment and implementation plan updates.

To accomplish this work, a short online survey has been developed:

https://www.surveymonkey.com/r/CHNA_LH2016.

The deadline for survey completion is Tuesday, February 15, 2016, at 5:00 p.m.

All responses are confidential. Thank you in advance for your time and support in participating with this important request.

DF/jas



February 2, 2016

Dear Community Member,

Liberty Hospital is partnering with other area healthcare providers to perform a Community Health Needs Assessment (CHNA).

We need your input on the current state of healthcare delivery in our community and would like to invite you to attend an upcoming Liberty Hospital Service Area CHNA Town Hall on Tuesday, February 23, 2016. Your input is valuable and will be incorporated into our final report. We have retained the services of an outside vendor to facilitate this meeting and prepare our report.

In addition, if you have not had an opportunity to participate in the online Liberty Hospital CHNA survey, the link is listed below:
https://www.surveymonkey.com/r/CHNA_LH2016 or you may access this link from the main page of the Liberty Hospital website found at www.libertyhospital.org.

Please free your calendar and join us on Tuesday, February 23, 2016, from 7:30 a.m. to 9:00 a.m. at the Liberty Community Center at 1600 S. Withers Road. A light breakfast will be served starting at 7:00 a.m.

We look forward to seeing you at the Town Hall meeting and appreciate your input.

Sincerely,

A handwritten signature in cursive script that reads "David Feess".

David Feess
CEO



Community Health Needs Assessment

Liberty Hospital Service Area Community Town Hall Meeting

Liberty Hospital
and Clay County Public Health
will be hosting a
Town Hall Meeting on February 23rd, 2016
from 7:30 to 9:00a.m.
at the Liberty Community Center.

Public is invited to attend.
A light breakfast will be provided

Please join us for this opportunity to share your opinions
and suggestions to improve health care delivery
in the Liberty Hospital service area.

Thank you in advance for your participation.

Detail Primary Research Primary Service Area

[VVV Consultants LLC]

Community Health Needs Assessment Round #2 Community Feedback

Methodology

A community feedback survey was created on behalf of the CHNA client to gather primary service area stakeholder feedback on health perception and progress in addressing previous CHNA community needs. All community residents were encouraged to take the survey online by entering the following address into personal browser:

https://www.surveymonkey.com/r/CHNA_LH2016.

In addition, an invite letter was sent to all primary service area stakeholders (i.e. Schools, County, City, Clergy, Public Health Leaders).

Below is a summary of public response:

Liberty Hospital (Primary Service Area) - Clay & Platte Cos, MO N=313			
10. For reporting purposes, are you involved in or are you a ... ?	Option C Stakeholders Bottom 2 Boxes	Clay & Platte Cos N=313	TREND
Board Member	4.3%	3.3%	
Business / Merchant	4.9%	4.1%	
Case Manager / Discharge	0.6%	0.5%	
Civic Club / Chamber	4.3%	5.6%	
Charitable Foundation	2.6%	3.1%	
Clergy / Congregational Leader	1.1%	1.3%	
College / University	2.5%	1.3%	
Consumer Advocate	0.9%	1.0%	
Consumers of Health Care	7.9%	10.7%	
Dentist	0.2%	0.0%	
Economic Development	1.3%	1.3%	
Education Official / Teacher	3.7%	3.6%	
Elected Official (City / County)	1.9%	1.8%	
EMS / Emergency	1.5%	1.3%	
Farmer / Rancher	3.6%	0.8%	
Health Department	2.2%	1.3%	
Hospital	12.8%	14.8%	
Housing / Builder	0.4%	0.5%	
Insurance	0.9%	2.0%	
Labor	1.2%	0.5%	
Law Enforcement	0.5%	0.8%	
Low Income / Free Clinics	0.5%	0.5%	
Mental Health	1.1%	0.8%	
Nursing	9.8%	9.2%	
Other Health Professional	6.7%	9.2%	
Parent / Caregiver	11.0%	11.5%	
Pharmacy	0.5%	0.5%	
Physician (MD / DO)	1.0%	1.0%	
Physician Clinic	1.3%	1.0%	
Press (Paper, TV, Radio)	0.3%	0.0%	
Senior Care / Nursing Home	1.3%	0.8%	
Social Worker	1.0%	0.8%	
Veteran	1.8%	2.3%	
Welfare / Social Service	0.7%	0.3%	
Other (please note below)	3.6%	3.1%	
TOTAL	100.0%	100.0%	

KEY - CHNA Open End Comments				
CODE	Physician Specialty		CODE	Physician Specialty
ALLER	Allergy/Immunology		ONC	Oncology/Radiation Oncology
AES	Anesthesia/Pain		OPHTH	Ophthalmology
CARD	Cardiology		ORTH	Orthopedics
DERM	Dermatology		ENT	Otolaryngology (ENT)
EMER	Emergency		PATA	Pathology
ENDO	Endocrinology		PEDS	Pediatrics
FP	Family Practice (General)		PHY	Physical Medicine/Rehabilitation
GAS	Gastroenterology		PLAS	Plastic/Reconstructive
SUR	General Surgery		PSY	Psychiatry
GER	Gerontology		PUL	Pulmonary
HEM	Hematology		RAD	Radiology
IFD	Infectious Diseases		RHE	Rheumatology
IM	Internal Medicine		VAST	Thoracic/Cardiovascular/Vascular
NEO	Neonatal/Perinatal		URL	Urology
NEP	Nephrology		MDLV	Mid-Level
NEU	Neurology		SURG	Surgery
NEUS	Neurosurgery		TEL	Telemedicine
OBG	Obstetrics/Gynecology (Delivery)			

KEY - CHNA Open End Comments				
Code	Healthcare Themes		Code	Healthcare Themes
VIO	Abuse/Violence		NURSE	More Nurse Availability
ACC	Access to Care		NEG	Neglect
AGE	Aging (Senior Care/Assistance)		NH	Nursing Home
AIR	Air Quality		NUTR	Nutrition
ALC	Alcohol		OBES	Obesity
ALT	Alternative Medicine		ORAL	Oral Surgery
ALZ	Alzheimers		ORTHOD	Orthodontist
AMB	Ambulance Service		OTHR	Other
ASLV	Assisted Living		OP	Outpatient Services/Surgeries
AUD	Auditory		OZON	Ozone
BACK	Back/Spine		PAIN	Pain Management
BD	Blood Drive		PARK	PARKING
BRST	Breastfeeding		PHAR	Pharmacy
CANC	Cancer		DOCS	Physicians
CHEM	Chemotherapy		FLU	Pneumonia / Flu
KID	Child Care		FOOT	Podiatrist
CHIR	Chiropractor		POD	PODIATRIST
CHRON	Chronic Diseases		POV	Poverty
CLIN	Clinics (Walk-In, etc.)		PNEO	Prenatal

KEY - CHNA Open End Comments

Code	Healthcare Themes	Code	Healthcare Themes
COMM	Communication	PREV	Preventative Healthcare
CORP	Community Lead Healthcare	PRIM	Primary Care:
CONF	Confidentiality	PROS	Prostate
DENT	Dentists	DOH	Public Health Department
DIAB	Diabetes	QUAL	Quality of care
DIAL	Dialysis	REC	Recreation
DUP	Duplication of Services	RESP	Respiratory Disease
ECON	Economic Development	NO	Response "No Changes," etc.
EMER	Emergency Room	SANI	Sanitary Facilities
EMS	EMS	SNUR	School Nurse
EYE	Eye Doctor/Optomtrist	STD	Sexually Transmitted Diseases
FAC	Facility	SMOK	Smoking
FAM	Family Planning Services	SS	Social Services
FEM	Female (OBG)	SPEC	Specialist Physician care
FINA	Financial Aid	SPEE	Speech Therapy
FIT	Fitness/Exercise	STRK	Stroke
ALL	General Healthcare Improvement	DRUG	Substance Abuse (Drugs/Rx)
GEN	General Practice	SUIC	Suicide
GOV	Government	TPRG	Teen Pregnancy
HRT	Heart Care	THY	Thyroid
HIV	HIV/AIDS	TOB	Tobacco Use
HH	Home Health	TRAN	Transportation
HSP	Hospice	TRAU	Trauma
HOSP	Hospital	TRAV	Travel
MAN	Hospital Management	ALCU	Underage Drinking
INFD	Infidelity	INSU	Uninsured/Underinsured
IP	Inpatient Services	URG	Urgent Care/After Hours Clinic
LEAD	Lead Exposure	VACC	Vaccinations
BIRT	Low Birth Weight	VETS	Veteran Care
LOY	Loyalty	WAG	Wages
MAMO	Mammogram	WAIT	Wait Times
MRKT	Marketing	H2O	Water Quality
STFF	Medical Staff	WELL	Wellness Education/Health Fair
BH	Mental Health Services	WIC	WIC Program

CHNA Community Feedback 2016

Liberty Hospital Primary & Secondary Service Area N=313

ID	Zip	City	County	c1	c2	c3	Are there healthcare services in the Liberty Hospital service area that you feel need to be improved and/or changed? (Please be specific.)
1016	64116	Kansas City	CLAY	ACCESS	BH	TRANS	Access to mental health services--often waiting list with Tri-County and we have limited behavioral/mental health specialists in the Northland. Bring back the Liberty Hospital Access Transportation
1309	64157	Kansas City	CLAY	ACCESS	BH	TRANS	Improved access to mental health services Transportation to appointments
1129	64138	Kansas City	JACKSON	ACCESS	COST		Assess to low cost health care
1122	64068	Liberty	CLAY	ACCESS	ENDO	SPEC	access to an endocrinologist and some other specialties
1307	64119	Kansas City	CLAY	ACCESS	INSUR	EMER	There are still limitations in access to care for those uninsured or underinsured. Many of these use the Emergency Room as primary care.
1285	64068	Liberty	CLAY	ACCESS	ORTHO		Indigent access to orthopedics
1301	64118	Kansas City	CLAY	ACCESS	PRENAT	INSUR	Improved, to increase access to care (such as adequacy of prenatal care), add some mental health providers, improve access for the uninsured/underinsured in your immediate service area.
1272	64068	Liberty	CLAY	ALTMED	PT		therapy
1252	64068	Liberty	CLAY	ALTMED			Homeopathic medicine combined with conventional medicine
1192	64062	Lawson	RAY	ARTH			Arthritis Management
1306	64068	Liberty	CLAY	AWARE			I'm not aware of all of the services provided by Liberty Hospital to be able to answer that.
1010	64068	Liberty	CLAY	BH	BARI		Mental Health Services; Bariatric Medical Treatment
1269	64068	Liberty	CLAY	BH	COST		Mental health, low/no cost healthcare.
1043	64064	Lees Summit	JACKSON	BH	SEPC		More behavioral health and specialty services
1177	64024	Excelsior Springs	CLAY	BH	SS		They need psychiatrists and social workers
1216	64060	Kearney	CLAY	BH	WIC		More services for those with mental health issues. More resources for those who are in need of baby supplies.
1162	64151	Kansas City	PLATTE	BH			mental health
1188	64671	Polo	CALDWELL	BH			Mental Health
1284	64089	Smithville	CLAY	BH			Mental Health
1092	64068	Liberty	CLAY	BH			Mental health
1312	64068	Liberty	CLAY	BH			Mental Health Care needs are not met at Liberty Hospital.
1224	64068	Liberty	CLAY	BH			Mental Health facility
1297	64068	Liberty	CLAY	BH			Mental health options
1111	64117	Kansas City	CLAY	BH			Mental/behavioral health services
1117	64068	Liberty	CLAY	CAF			Cafeteria needs an up date and some better food choices. Overall the food serve here us terrible for hospital food. Food looked dried and things not kept fresh n full.
1069	64060	Kearney	CLAY	CANC	ACCESS		Probably improve cancer type treatment. Seems everyone has to go to KU for advanced treatment
1279	64068	Liberty	CLAY	CANC	COMP		Cancer care is not at all advanced. Liberty has no competitive advantage over anywhere else in town. No access to trials, research and perception not cutting edge. Good for some basic cancer diagnosis maybe.
1245	64157	Kansas City	CLAY	CANC	DIAB	LTC	Cancer care, diabetes care, wound care, long term care
1277	64068	Liberty	CLAY	CANC			Cancer. My husband has cancer and we are seeking treatment outside of Liberty because the specialized care we need is not available in Liberty.
1102	64060	Kearney	CLAY	CARD	STROK	OBES	heart disease and stroke combined lead the death rate in Clay Co. 28% of Clay Co residents have a BMI of 30 or greater. Those are all needs that should be addressed.
1099	64068	Liberty	CLAY	CLEAN	EMER	NURS	Unclean rooms in ER on slow night - unacceptable. Food service quality and presentation - miserable. MOST nurses are great but seem too busy to hand out pain meds on time - obviously if it were YOU in extreme pain after major surgery waiting over an extra hour and a half, you'd find that wrong.
1048	64024	Excelsior Springs	CLAY	CLEAN	SURG	NURS	Does not seem to be people that want to help you or maybe there is a shortage of people there is trash on the floors and the next day it was still there. In surgery waiting area . The nurses or aides seem very disinterested in helping
1305	64079	Platte City	PLATTE	CLIN	COMP		It will be nice to have Liberty Hospital clinics as Meritas and Mosaic are doing
1209	64119	Kansas City	CLAY	COLLAB	URG	PHARM	need to team up with Walgreens or CVS, grocery stores. Need to be out there.
1165	64108	Kansas City	JACKSON	COMM	PRIM	CLIN	Better communication among the different departments regarding patient's health information. Patients have to fill out a health history for the primary care clinic and then another one for sports medicine. Sports medicine should have it if I already gave it to the primary care.
1020	64060	Kearney	CLAY	COMM	STAFF	CLEAN	Internal communications with hospital staff. Cleanliness of the facility, knowledge-base of professional employees, overall care and concern for patients and community.
1007	64068	Liberty	CLAY	COMM			Communication between patient and doctor after Initial visit doctors updated inflation on medication.
1002	64068	Liberty	CLAY	COST	CAF	WELL	I think reasonable or cheap health service classes. Food choices, how to cook and a swimming area for liberty Hosp participates

CHNA Community Feedback 2016

Liberty Hospital Primary & Secondary Service Area N=313

ID	Zip	City	County	c1	c2	c3	Are there healthcare services in the Liberty Hospital service area that you feel need to be improved and/or changed? (Please be specific.)
1032	64068	Liberty	CLAY	COST	INSUR	BH	By far, the #1 issue is affordable healthcare. I work in the industry and daily meet average families who can no longer afford premiums or deductibles. This is keeping them from seeking service when it is needed. This is directly related to the ACA. The community needs to devote resources to seeing the politicians understand that healthcare is no longer affordable. Reform is desperately needed. Issue #2 is Mental Health. This is not an income issue, but is treated as such. Services and reform are needed. This issue effects my family.
1281	64068	Liberty	CLAY	COST	INSUR	COMP	YES!! Help push our Congressman and Senators to repeal and replace the ACA. I work with families and daily see how this is devastating family budgets. Premiums and Deductibles are way to high. MOSAIC is beginning to put liens and foreclosures on homes. This must end!
1126	64158	Kansas City	CLAY	COST	WELL	CAF	Employees should receive free/deeply discounted gym memberships as all of us should be role models for our patients. Yoga, Tai Chi, and other homeopathic options should be available. Cafeteria should offer organic meat/veggies/fruit like you see at more progressive hospitals like Cancer Treatment Center of America.
1271	64068	Liberty	CLAY	COST			I see a need for free/reduced cost healthcare.
1089	64068	Liberty	CLAY	CRIT	CARD	IC	critical care/ cardiovascular ICU services improvement/ expansion
1289	64119	Kansas City	CLAY	DENT	BH	INSUR	More access to care for the following populations for both medical, dental and mental health care: uninsured, underinsured and Medicaid, such as sliding scale fee schedules based on income.
1146	66208	Prairie Village	JOHNSON	DIAB	CARD	PREV	There is a need for adequate diabetes specialty care and cardiovascular disease preventive care.
1151	64116	Kansas City	CLAY	DIAB	CHRON	BH	Diabetes Management Chronic Disease Management Behavioral Health
1173	64060	Kearney	CLAY	DIAB			Diabetic care
1142	64060	Kearney	CLAY	DOCS	CLIN	BILL	Liberty Hospital ran off our long-term docs from when they bought the Liberty Clinic then blew smoke up our collective asses about it. Corrupted collection practices too.
1005	64068	Liberty	CLAY	DOCS	INSUR		doctors in liberty need to accept medicaid in their office , not just in the hospital.
1127	64118	Kansas City	CLAY	DOCS	WAIT	URG	Liberty Clinic doctors are overbooked, meaning long wait times at appointments and it's nearly impossible to get in for a sick visit (so people go to urgent care or ER which drives up the cost of healthcare)
1108	64117	Kansas City	CLAY	DOCS			Drs at Liberty on a whole are inferior and whole place should be shut down !!
1206	64085	Richmond	RAY	ED	WELL	EXER	Increased community education offerings re: wellness (weight management, exercise, diet/cooking) that is affordable for people to attend.
1267	64157	Kansas City	CLAY	ED			Would like to see more community involvement in classes provided.
1115	64116	Kansas City	CLAY	ELDER	TRANS	CLIN	Elderly getting to their appointments at the hospital/clinics on campus.
1186	64068	Liberty	CLAY	EMER	STAFF	NURS	increased training in sensitivity for ED nursing staff and pt care unit nursing staff
1147				EMER	STAFF	WAIT	ER had a huge shortage of personnel during my last visit. It was 5 1/2 hrs before we were seen. Visit was due to an injury.
1082	64024	Excelsior Springs	CLAY	EMER	WAIT	NURS	Time you have to spend in E.R.What happen to Nursing staff making rounds at begin of each shift .Why aren't beds made each day & baths given every day?They were in the older days .
1083	64024	Excelsior Springs	CLAY	EMER			Do not take so long in E.R. that is very costly.
1068	64024	Excelsior Springs	CLAY	EMER			Emergency room
1132	64056	Independence	JACKSON	ENDO	BH		I think that there is a need for competent endocrinology services along with Psychiatric services.
1302	64068	Liberty	CLAY	ENDO	DIAB		Endocrinology, specifically for diabetes care.
1170	64155	Kansas City	CLAY	ENDO	DIAB		There are no endocrinologists in Liberty. I would personally like an Endocrine Specialty office to be opened here. With the rise of diabetes and other autoimmune diseases, it would be very helpful.
1310	64155	Kansas City	CLAY	ENDO	EMER	OBES	I would like to see expertise in endocrinology available. I believe the Emergency Room Services at Liberty Hospital can be improved. I believe treatment of obesity should be a high priority and I think Behavioral Health issues are growing in the community and need to be addressed.
1208	64152	Kansas City	PLATTE	ENDO	NEURO	PHARM	Need to have on-staff endocrinology and neurology available at all times.
1250	64068	Liberty	CLAY	ENDO	PLAS	SURG	Endocrinology Services Plastic Surgery Services
1266	64068	Liberty	CLAY	FP	DOCS		We need more family practice physicians.
1254				GER	QUAL		I have been fortunate enough to NOT need Liberty Hospital facilities in the past few years. But when we needed them - they were terrific. They really helped us with a geriatric issue by listening to our needs with a loved one and did ALL they could do. For that we will be forever thankful.
1156	64048	Holt	CLAY	HOSP			Need Hospice House
1214	64068	Liberty	CLAY	HOSP			The Liberty Area needs a center/house for Hospice Patients unable to stay at home.
1031	64068	Liberty	CLAY	INSUR	COST		Insurance costs are going up much faster in the past couple of years - last year 40% with no claims. We were told to expect the same this year, and higher deductibles.

CHNA Community Feedback 2016

Liberty Hospital Primary & Secondary Service Area N=313

ID	Zip	City	County	c1	c2	c3	Are there healthcare services in the Liberty Hospital service area that you feel need to be improved and/or changed? (Please be specific.)
1067	64089	Smithville	CLAY	INSUR	DOCS	ACCESS	The last I knew you did not accept Humana insurance. I know of a lot of people who have that insurance & Liberty Hospital would be a close place to be able to go. As it is I am going to be changing doctors & if I need to go to a hospital I go to North Kansas City Hospital because I feel good about the service I receive there. We also go to St. Luke's. Neither are really convenient.
1182	64068	Liberty	CLAY	INSUR			Care for under insured patients.
1138				INSUR			more insurance accepted
1110	64068	Liberty	CLAY	IP	REHAB	BH	inpatient rehab options and mental health inpatient rehab options should be increased
1134	65084	Versailles	MORGAN	MIDW	OBGYN	NURS	Midwives need to be a part of the Obstetrical Team. Low risk families we having their babies at home by themselves. You e had nurses leave Liberty hospital to put themselves thru college to become certified nurse-midwives. One of the CNM's is a midwife at NKC hospital, your competitor! You could have an alternative care unit with care for all women. Hope this helps. Terri Hultman, CNM. 417-483-2136
1166	64133	Kansas City	JACKSON	NEURO	SURG		neurosurgery
1201	64060	Kearney	CLAY	NP	URG	DRUG	Need to get Nurse Practitioners on board at the Urgent Care across from Wal-Mart that just because someone comes in with tattoos does not mean they are there for drugs. This person had a pain in his side as soon as the Nurse Practitioner came into the room she said If your here for drugs I'm only giving you enough for the weekend. This is before she even asked what was wrong. Needless to say he will never go back not to mention the people he tells how he was treated. This is not good.
1227	64137	Kansas City	JACKSON	NURS	WAIT		RN's need to answer call lights if CNA is with another patient. Don't make pts wait, it's unfair to them.
1210	64068	Liberty	CLAY	NURS			Basic nursing on the floors.
1244	64068	Liberty	CLAY	NURS			Call lights are not timely answered. Nursing care does not seem to be consistent.
1059	64062	Lawson	RAY	NURS			Nurse:patient ratio!
1143	64118	Kansas City	CLAY	NURS			Nursing care at Liberty Hospital
1006	64068	Liberty	CLAY	NURS			The units seem to have a poor patient/nurse ratio. If a new patient is admitted their is not care for the patients already in a room.
1198	64157	Kansas City	CLAY	OBES			Healthcare for the obese patient, community
1105	64118	Kansas City	CLAY	ONC	OBGYN		Oncology services, specifically gynecological
1288	64068	Liberty	CLAY	OP	WAIT		Outpatient Waiting area
1161	64152	Kansas City	PLATTE	ORTHO	SURG		more than one orthopedic practice to choose surgeon from
1238	64157	Kansas City	CLAY	ORTHO			Orthopedics
1259	64060	Kearney	CLAY	OUTR			Outreach in the Kearney/Holt area has improved.
1148	64157	Kansas City	CLAY	PEDS	NICU		More pediatric beds/units. Higher level of nicu
1292	64157	Kansas City	CLAY	PRIM	CLIN		Not really. Additional services have been targeted west of I-35. Maybe a primary care clinic west of I-35 would be a good idea.
1215	64155	Kansas City	CLAY	PRIM	DOCS	REF	Primary care services on the west end of Clay County. Physician and health care services referral hotline.
1260	64068	Liberty	CLAY	PRIM	URG	ACCESS	Primary Care and Urgent care in the Southeast portions of Liberty. Currently you must either go to the hospital on far North end of town or cross the highway to visit Urgent Care by Wal Mart
1065	64118	Kansas City	CLAY	PT	ED	AWARE	Pt education about DPOA/ Advance directive awareness and the need to bring documentation to hospitals
1258	64158	Kansas City	CLAY	QUAL	DOCS	CLIN	Keep attracting high quality physicians to Liberty Hospital to compete with those providers south of the river. The quality has improved tremendously over the years but there is still a gap that exists. Continue to develop/expand clinics to address the growing need for those with mental health issues and for those who are uninsured/under-insured.
1231	64068	Liberty	CLAY	QUAL			I am pleased with healthcare services available in the community
1282	64085	Richmond	RAY	QUAL			I believe that LH has been very proactive in identifying the needs and working to meet those needs.
1141	64156	Kansas City	CLAY	QUAL			Improved
1229	64114	Kansas City	JACKSON	QUAL			Love the new additions in the past few years!
1296	64508	Plattsburg	CLINTON	QUAL			Right now, I feel that coverage is pretty good.
1075	64068	Liberty	CLAY	QUAL			The medical idling for the Hospital and Liberty Clinic is truly ass
1058	64155	Kansas City	CLAY	REHAB	LTC	SKILL	rehab or LTC skilled.
1072	64068	Liberty	CLAY	REHAB	NH		Rehab & nursing home like services
1014	64465	Lathrop	CLINTON	REHAB			I think patients would like to be able to have rehab here in this facility.
1019	64068	Liberty	CLAY	RHEU	NEURO	VETS	Need more availability to specialists, such as: Rheumatologists, Neurologists, Hand Surgeons, etc. My father is a veteran, and he must drive to the VA Hospital or Excelsior Springs to access healthcare. He lives one mile from Liberty Hospital, so it would be much better if he could use the services there instead of traveling at 85 years of age.
1274	64068	Liberty	CLAY	SCREEN	PREV		Screening & preventive care
1103	64024	Excelsior Springs	CLAY	SPEC	DOCS		Not happy with all the speciality doctors but I understand changes are being made.
1040	64157	Kansas City	CLAY	SPEC	GER	ASTLV	SPECIALIZATION IN GERIATRIC CARE FROM ASSISTED LIVING AND BEYOND

CHNA Community Feedback 2016

Liberty Hospital Primary & Secondary Service Area N=313

ID	Zip	City	County	c1	c2	c3	Are there healthcare services in the Liberty Hospital service area that you feel need to be improved and/or changed? (Please be specific.)
1219	64018	Camden Point	PLATTE	STAFF	ACCESS	COMP	I feel like there could be a need for daycare/sick care services for all staff. Would love to see Liberty expand to around the airport and or Platte City area. I feel that there is a great need and we would be able to compete with Mosaic and Meritas.
1018	64068	Liberty	CLAY	STAFF	QUAL		My personal experiences with Liberty Hospital have been very satisfying. Good care, good facilities and very good staff.
1042				STAFF			Management approach needs to invest more in employees and their success.
1185	64060	Kearney	CLAY	STROK			continue to work on stroke certification and becoming a center of excellence for strokes
1286	64156	Kansas City	CLAY	SUBST			Substance abuse treatment services.
1025	64014	Blue Springs	JACKSON	SUIC	TRANS	BH	Always assume that someone who says they are suicidal, really is, even if you don't believe them. Do not release them under any circumstances. Keep them or have them transferred to a hospital that will hold them 72 hrs or longer.
1071	64152	Kansas City	PLATTE	SURG	UROL	NEURO	Surgical services - urology, neurosurgery, and plastics. Cleanliness of the facility - it's older and really need to continue with the facelift especially with the quality of the flooring and walls in the patient rooms. Need to make better lounge facilities for staff in the patient care areas. Mental health services
1205	64098	Weston	PLATTE	SURG			Additional choices for general surgeons
1051	64024	Excelsior Springs	CLAY	SURG			Surgery, the preparation of such as PST ect. does not seem to be organized.
1028	64068	Liberty	CLAY	TELE	PRIM	SPEC	E-Visits or Telehealth services provided by PCP's and specialists.
1062	64068	Liberty	CLAY	TRAIL	WELL		A trail and/or sidewalk connecting the hospital to existing trails & sidewalks would be great. The hospital should be proactive in promoting health. Walking is not only free but it is also a great way to get healthy.
1243	64068	Liberty	CLAY	TRANS	BH		Better transportation in the area. More psychiatric services.
1212	64068	Liberty	CLAY	TRANS	CLIN	DIAB	Transportation to healthcare services for persons unable to get them. Immunization clinics Diabetic education classes
1098	64477	Plattsburg	CLINTON	TRANS	CLIN	OUTR	Transport to clinics. Clinics in outreach areas open on Saturday
1041	64158	Kansas City	CLAY	TRANS	HANDI		Helping the handicapped from their cars in the parking lots to their destination in the hospital.
1139	64024	Excelsior Springs	CLAY	TRANS			Still see the need for transportation to and from the hospital.
1221	64152	Kansas City	PLATTE	TRANS			Transportation resources for patients younger than 60 years of age.
1056	64024	Excelsior Springs	CLAY	URG	WELL		WONDERFUL URGENT CARE NOW OPENED! MAYBE AN AREA LOCATED IN HOSPITAL FOR CREDIT UNION AND GYM FOR EMPLOYEES
1240	64068	Liberty	CLAY	VOL	BH	DRUG	As a volunteer with Clay County Division of Family Services I see a lot of mental health and drug issues that cannot be addressed because of lack of resources.
1093	64062	Lawson	RAY	WAIT	EMER		I think the wait time in the ER could improve.
1213	64048	Holt	CLAY	WAIT	EMER		wait time in er
1085	64060	Kearney	CLAY	WAIT	URG		Later hours. I wish urgent care places would stay open later. Sometimes it is too expensive and not needed to go to the emergency room but can't wait until Monday or next morning
1131	64068	Liberty	CLAY	WELL	PREV	ED	Wellness and prevention educational opportunities.
1290	64157	Kansas City	CLAY	WELL			I teach health and I would love to have a couple of speakers come talk to my health classes.
1114	64157	Kansas City	CLAY	WELL			Wellness initiatives are too few.
1023	64167	Kansas City	CLAY				can't think of any
1109	64158	Kansas City	CLAY				n/a
1293	64089	Smithville	CLAY				n/a
1118	64068	Liberty	CLAY				na

CHNA Community Feedback 2016

Liberty Hospital Primary & Secondary Service Area N=313

ID	Zip	City	County	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of Liberty Hospital's service area? If Yes, what service?
1241	64060	Kearney	CLAY	ACL			ACL repair
1098	64477	Plattsburg	CLINTON	ACU	OP		Acute outpatient
1272	64068	Liberty	CLAY	BACK	PAIN	PT	Back pain diagnosis & physical therapy
1201	64060	Kearney	CLAY	BACK	TECH	NKC	Back surgery at NKC hospital. Doctor said did not have all the equipment needed at Liberty Hospital
1245	64157	Kansas City	CLAY	BAR	SURG		bariatric surgery
1224	64068	Liberty	CLAY	BH	NEURO	SURG	Mental Health, NeuroSurgery
1177	64024	Excelsior Springs	CLAY	BH			mental health
1249	64068	Liberty	CLAY	BH			Mental health services
1214	64068	Liberty	CLAY	CANC	KU		Ovarian Cancer Treatment at KU Medical Center
1102	64060	Kearney	CLAY	CANC			cancer care
1114	64157	Kansas City	CLAY	CANC			Cancer treatment
1265	64068	Liberty	CLAY	CARD	ASTLV		cardiology maintenance,assisted living
1204	64157	Kansas City	CLAY	CARD	DIAB		Cardiology; diabetes
1302	64068	Liberty	CLAY	CARD	GAST	DIAB	Cardiology, motility specialist gastroentology, diabetes
1017	64068	Liberty	CLAY	CARD	KU		Cardiac Care - KU Med
1018	64068	Liberty	CLAY	CARD	KU		Cardiac Services - KU Med
1311	64157	Kansas City	CLAY	CARD	REHAB	NKC	cradiac rehab - NKCH
1218	64157	Kansas City	CLAY	CARD	SURG		Heart surgery
1289	64119	Kansas City	CLAY	CARD	SURG		open heart surgery
1229	64114	Kansas City	JACKSON	CARD			Cardiology
1099	64068	Liberty	CLAY	CARD			double bypass
1227	64137	Kansas City	JACKSON	CARD			Heart problems
1267	64157	Kansas City	CLAY	CARD			Heart testing
1067	64089	Smithville	CLAY	CARD			Vascular service
1074	64064	Lees Summit	JACKSON	CENPT			Centerpoint
1223	64068	Liberty	CLAY	DENT	MAMM		dental care, mammogram services
1208	64152	Kansas City	PLATTE	DENT	OPHTH		dental and ophthomology
1111	64117	Kansas City	CLAY	DENT			Dental
1216	64060	Kearney	CLAY	DERM			dermatologist
1048	64024	Excelsior Springs	CLAY	DRUG	BH		drug addiction/mental health
1291	64024	Excelsior Springs	CLAY	EMER	IP		Emergency Room, In Hospital Care
1313	66061	Olathe	JOHNSON	EMER	JOCO		ED visit in Johnson County
1285	64068	Liberty	CLAY	EMER			ED visit
1086	64155	Kansas City	CLAY	EMER			Emergency room
1094	64060	Kearney	CLAY	EMER			ER
1200	64119	Kansas City	CLAY	EMER			ER
1159	64119	Kansas City	CLAY	EMER			ER visit
1170	64155	Kansas City	CLAY	ENDO			Endocrinology
1219	64018	Camden Point	PLATTE	ENDO			Endocrinology
1236	64068	Liberty	CLAY	ENDO			Endocrinology
1051	64024	Excelsior Springs	CLAY	EXSPR			Excelsior Springs Hospital
1173	64060	Kearney	CLAY	GALL			Gall bladder removal
1221	64152	Kansas City	PLATTE	HH	HOSP	TRANS	home health, hospice, private duty, transportation, Meals on Wheels, mental health services
1031	64068	Liberty	CLAY	HORM	KU	ORTHO	Hormonal - KU; knee replacement; cataracts
1032	64068	Liberty	CLAY	HORM	KU		Hormonal - KU
1281	64068	Liberty	CLAY	HORM	KU		Hormonal - KU
1029	64024	Excelsior Springs	CLAY	IMMUN	PEDS		immun college student
1235	64068	Liberty	CLAY	IP	CANC	EOL	hospitalization, cancer treatment, end of life care
1065	64118	Kansas City	CLAY	IP	NKC		My grandmother, has been hospitalized at NKCH multiple times in the past two years for various reasons
1079	64068	Liberty	CLAY	IP	OP	OBYGN	Multiple friends/family members both inpt & outpt. Everything from giving birth to my grandpa passing there.
1020	64060	Kearney	CLAY	IP	SURG		Inpatient treatment and surgery
1269	64068	Liberty	CLAY	IP			Inpatient
1271	64068	Liberty	CLAY	IP			Inpatient
1146	66208	Prairie Village	JOHNSON	KU	NKC	QUAL	More people choose to go to KU/NKCH than come to Liberty for primary and specialty care despite the travel involved. They perceive them to be better
1068	64024	Excelsior Springs	CLAY	KU			Ku med center
1190	64062	Lawson	RAY	LIVER	KU		KU Liver transplant
1210	64068	Liberty	CLAY	LIVER	SURG		liver urgery
1258	64158	Kansas City	CLAY	MAMM	DERM	MRI	Obtained all services south of the river for our family's health needs including: breast health, 3D mammography, yearly physical, dermatology, mri services, ct scan services, labwork, etc.
1259	64060	Kearney	CLAY	NEURO	MAYO		Neuro diagnoses at Mayo
1186	64068	Liberty	CLAY	NEURO	SURG		brain surgery
1148	64157	Kansas City	CLAY	NICU			Higher level of nicu
1283	64068	Liberty	CLAY	NKC	INSUR		MAny people I know use NKC hospital because of insurance.
1263	64062	Lawson	RAY	NKC	MENOR		North Kansas City Hospital & Menorah Med. Ctr.
1213	64048	Holt	CLAY	NKC			nkc

CHNA Community Feedback 2016

Liberty Hospital Primary & Secondary Service Area N=313

ID	Zip	City	County	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of Liberty Hospital's service area? If Yes, what service?
1128	64119	Kansas City	CLAY	NKC			north Kansas City hospital
1120	64155	Kansas City	CLAY	NKC			services in North Kansas City
1134	65084	Versailles	MORGAN	OBGYN	MIDW	NKC	Obstetric care at NKC with their midwife, Kim Anderson, CNM who worked at Liberty Hospital and lives in Liberty, Mo.
1105	64118	Kansas City	CLAY	OBGYN	ONC		Gynecological oncology
1202	64068	Liberty	CLAY	OBGYN	STLN		Child birth - St. Luke's North
1198	64157	Kansas City	CLAY	OBGYN			OB GYN services
1277	64068	Liberty	CLAY	ONC	SURG	COLON	oncology, surgery, colonoscopy, interventional radiology, pain & spine center, chemotherapy
1226	64089	Smithville	CLAY	OP			Outpatient DI
1136	64060	Kearney	CLAY	ORTHO	ONC		Orthopedic Oncology
1137	64060	Kearney	CLAY	ORTHO	ONC		Orthopedic Oncology
1012	64060	Kearney	CLAY	ORTHO	SURG		orthopedic surgery
1238	64157	Kansas City	CLAY	ORTHO	SURG		orthopedic surgery
1228	64068	Liberty	CLAY	ORTHO	SURG		Shoulder Surgery
1184	64014	Blue Springs	JACKSON	ORTHO			hip replacement
1022	64068	Liberty	CLAY	ORTHO			joint replacement
1057	64157	Kansas City	CLAY	ORTHO			knee replacement
1288	64068	Liberty	CLAY	ORTHO			Knee surgery
1010	64068	Liberty	CLAY	ORTHO			Orthopedic
1075	64068	Liberty	CLAY	ORTHO			Orthopedics - 2nd opinion
1290	64157	Kansas City	CLAY	PAIN	CLIN		at pain clinic from Dr. Susan Anderson
1301	64118	Kansas City	CLAY	PEDS	PRIM		Pediatric and primary care services
1127	64118	Kansas City	CLAY	PEDS	SPEC	CMH	pediatric specialty services at CMH
1030	64024	Excelsior Springs	CLAY	PEDS			College child
1151	64116	Kansas City	CLAY	POD			podiatry
1309	64157	Kansas City	CLAY	PREN			Prenatal Care
1294	64068	Liberty	CLAY	PRIM	EMER	DIAB	primary care, emergency care, diabetes care, PT
1158	64085	Richmond	RAY	PRIM	ENDO	MRI	general medical care, endocrinologist, MRI
1142	64060	Kearney	CLAY	PRIM	IM		primary/internal medicine
1133	64068	Liberty	CLAY	PRIM	MAMM	CANC	primary care, OHS, mammogram, cancer tx, lab, xray, mri, urgent care, carpal tunnel surgery, to name just a few
1160	64068	Liberty	CLAY	PRIM	PHARM		Mother - illness/medication related dizziness
1143	64118	Kansas City	CLAY	PRIM			PCP
1169	64015	Blue Springs	JACKSON	PRIM			Primary care
1174	64015	Blue Springs	JACKSON	PRIM			Primary care
1266	64068	Liberty	CLAY	PROST			Prostate biopsy
1252	64068	Liberty	CLAY	PSYTH			Psychotherapy
1019	64068	Liberty	CLAY	RHEU	NEURO	PRIM	Rheumatologist, Neurologist, Primary Care
1192	64062	Lawson	RAY	RHEU			Rheumatology
1237	64068	Liberty	CLAY	SPEC	CANC		very specialized cancer care
1284	64089	Smithville	CLAY	SPEC	ENT		specialty ent
1176	64060	Kearney	CLAY	SPEC			specialist visits
1165	64108	Kansas City	JACKSON	SPEC			Specialists
1006	64068	Liberty	CLAY	STLN	EMER	AMB	St. Luke's Northland- emergency- ambulance diverted
1314	64157	Kansas City	CLAY	STLN			St. Lukes Northland
1072	64068	Liberty	CLAY	STROK			Stroke
1270	64068	Liberty	CLAY	SUBTH			Suboxone therapy
1132	64056	Independence	JACKSON	SURG	CARD	ENDO	general surgery, cardiovascular services, endocrinology
1279	64068	Liberty	CLAY	SURG	CHEMO	RAD	Surgery, chemotherapy, Interventional radiology, back and spine clinic, oncology
1005	64068	Liberty	CLAY	SURG	FP		operation , and family doctor
1211	64158	Kansas City	CLAY	SURG	ICU		SURGERY/ICU STAY
1041	64158	Kansas City	CLAY	SURG	ORTHO	MG	surgery on broken bones, myasthenia gravis
1244	64068	Liberty	CLAY	SURG	STL		surgery done St Lukes
1300	64155	Kansas City	CLAY	SURG			Surgery
1108	64117	Kansas City	CLAY	SURG			Surgery
1305	64079	Platte City	PLATTE	URG	PLAT		Urgent Care Platte County
1071	64152	Kansas City	PLATTE	URG	SURG	COLON	Urgent care, surgery, colonoscopy, rheumatologist, and hospital stay.
1112				URG			Urgent Care
1297	64068	Liberty	CLAY	VETS			VA Medical Center
1109	64158	Kansas City	CLAY	WELL	OBGYN		Woman Care
1296	64508	Plattsburg	CLINTON	WELL			Routine Wellness Exam
1251	64068	Liberty	CLAY	WELL			Well Care
1255	64068	Liberty	CLAY	WELL			Well care
1025	64014	Blue Springs	JACKSON				4 yrs ago.

CHNA Round II Feedback 2016 - Liberty Hospital

Let Your Voice Be Heard!

Liberty Hospital is updating its Community Health Needs Assessment (CHNA) in partnership with other area health providers. Feedback from this survey will identify current health issues in our community. Participation is voluntary and all answers will be kept confidential.

All CHNA Round II feedback is due by 5 p.m. on Monday, February 15th. Thank you for your participation.

CHNA Round II Feedback 2016 - Liberty Hospital

Part I: Introduction

1. Three years ago, Liberty Hospital completed a Community Health Needs Assessment. This assessment identified a number of health needs for our community. Today, we are updating this assessment and would like to know how you rate the "Overall Quality" of healthcare delivery in our community?

	Very Good	Good	Fair	Poor	Very Poor
Health Rating:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

CHNA Round II Feedback 2016 - Liberty Hospital

2. Are there healthcare services in the Liberty Hospital service area that you feel need to be improved and/or changed? (Please be specific.)

CHNA Round II Feedback 2016 - Liberty Hospital

3. From our last CHNA (2013), a number of health needs were identified as priorities. Are any of these 2013 CHNA needs still an "Ongoing Problem" in our Liberty Hospital service area?

	Not a Problem Anymore	Somewhat of a Problem	Major Problem
Fight Obesity (lack of healthy eating and exercise)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services (especially low-income individuals)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide Community Prevention Health Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduce Heart Disease, Cancer, Asthma, COPD, Diabetes and Diseases of Aging (Alzheimers and Dementia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Address Financial Assistance for Uninsured / Underinsured	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Funding for Public Health Programs / Services (seniors - aging in place, disabled, poor, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of Health Transportation Options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Low Awareness of Community Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduce Smoking / Use of Tobacco	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

CHNA Round II Feedback 2016 - Liberty Hospital

4. Which 2013 CHNA health needs are most pressing today for improvement? (Please select top three needs.)

- | | |
|--|---|
| <input type="checkbox"/> Fight Obesity (lack of healthy eating and exercise) | <input type="checkbox"/> Community Funding for Public Health Programs / Services (seniors - aging in place, disabled, poor, etc.) |
| <input type="checkbox"/> Mental Health Services (especially low-income individuals) | <input type="checkbox"/> Lack of Health Transportation Options |
| <input type="checkbox"/> Provide Community Prevention Health Education | <input type="checkbox"/> Low Awareness of Community Health Services |
| <input type="checkbox"/> Reduce Heart Disease, Cancer, Asthma, COPD, Diabetes, and Diseases of Aging (Alzheimers and Dementia) | <input type="checkbox"/> Reduce Smoking / Use of Tobacco |
| <input type="checkbox"/> Address Financial Assistance for Uninsured / Underinsured | |

CHNA Round II Feedback 2016 - Liberty Hospital

5. How would Liberty Hospital service-area members rate each of the following services? (Please select one box per row.)

	Very Good	Good	Fair	Poor	Very Poor	N/A
Ambulance Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chiropractors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dentists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eye Doctor / Optometrist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family Planning Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

CHNA Round II Feedback 2016 - Liberty Hospital

6. How would Liberty Hospital service-area members rate each of the following? (Please select one box per row.)

	Very Good	Good	Fair	Poor	Very Poor	N/A
Inpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursing Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pharmacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Primary Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Health Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School Nurse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Specialists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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7. Throughout the past two years, did you or someone you know receive healthcare services outside of Liberty Hospital's service area?

- Yes
- No
- Do Not know

If yes, please specify the healthcare services received.

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8. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA Town Hall meeting? (Please select all that need to be on our agenda.)

- | | | |
|--|--|---|
| <input type="checkbox"/> Abuse / Violence | <input type="checkbox"/> Mental Illness | <input type="checkbox"/> Suicide |
| <input type="checkbox"/> Alcohol | <input type="checkbox"/> Nutrition | <input type="checkbox"/> Teen Pregnancy |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Obesity | <input type="checkbox"/> Tobacco Use |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Ozone (Air) | <input type="checkbox"/> Vaccinations |
| <input type="checkbox"/> Drugs / Substance Abuse | <input type="checkbox"/> Physical Exercise | <input type="checkbox"/> Water Quality |
| <input type="checkbox"/> Family Planning | <input type="checkbox"/> Poverty | <input type="checkbox"/> Wellness Education |
| <input type="checkbox"/> Heart Disease | <input type="checkbox"/> Respiratory Disease | |
| <input type="checkbox"/> Lead Exposure | <input type="checkbox"/> Sexually Transmitted Diseases | |
| <input type="checkbox"/> Other (please specify) | | |

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* 9. What is your home zip code?

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Demographics

10. For reporting purposes, are you involved in or are you a ...? (Please select all that apply).

- | | | |
|---|---|---|
| <input type="checkbox"/> Board Member | <input type="checkbox"/> Elected Official - City / County | <input type="checkbox"/> Other Health Professional |
| <input type="checkbox"/> Business / Merchant | <input type="checkbox"/> EMS / Emergency | <input type="checkbox"/> Parent / Caregiver |
| <input type="checkbox"/> Case Manager / Discharge Planner | <input type="checkbox"/> Farmer / Rancher | <input type="checkbox"/> Pharmacy |
| <input type="checkbox"/> Civic Club / Chamber | <input type="checkbox"/> Health Department | <input type="checkbox"/> Physician (MD / DO) |
| <input type="checkbox"/> Charitable Foundation | <input type="checkbox"/> Hospital | <input type="checkbox"/> Physician Clinic |
| <input type="checkbox"/> Clergy / Congregational Leader | <input type="checkbox"/> Housing / Builder | <input type="checkbox"/> Media (Paper, TV, Radio) |
| <input type="checkbox"/> College / University | <input type="checkbox"/> Insurance | <input type="checkbox"/> Senior Care / Nursing Home |
| <input type="checkbox"/> Consumer Advocate | <input type="checkbox"/> Labor | <input type="checkbox"/> Social Worker |
| <input type="checkbox"/> Consumers of Healthcare | <input type="checkbox"/> Law Enforcement | <input type="checkbox"/> Veteran |
| <input type="checkbox"/> Dentist | <input type="checkbox"/> Low Income / Free Clinics | <input type="checkbox"/> Welfare / Social Service |
| <input type="checkbox"/> Economic Development | <input type="checkbox"/> Mental Health | |
| <input type="checkbox"/> Education Official / Teacher | <input type="checkbox"/> Nursing | |
| <input type="checkbox"/> Other (please specify) | | |

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You have just completed the Community Health Needs Assessment Survey. Thank you for your participation. By hitting "Next," you are submitting your responses and giving others an opportunity to complete the same survey.

Again, thank you for your participation.