



Mary Rutan Hospital

Providing Progressive Quality Health Care



with a Personal Touch

Annual Report 2010



OUTSTANDING HEALTH CARE RANKINGS

Based on these top scores for national core measures, Mary Rutan Hospital is honored to be named on the Ohio Hospital Association's Best Practices List for the past four consecutive quarters.

99.7%

**Heart Attack
Process of Care Measures**

95.9%

**Surgical Care Improvement
& Surgical Infections**

98.2%

**Pneumonia
Process of Care Measures**

100.0%

**Heart Failure
Process of Care Measures**

Quality measures as reported by Hospital Compare, a premier quality reporting agency for Medicare and Medicaid Services, the Department of Health and Human Services, and other members of the Hospital Quality Alliance. Data as of 12/31/2010.

LETTER FROM THE PRESIDENT

Dear Friends,

For nearly 100 years, Mary Rutan Hospital has been serving the health care needs of people in Logan County and our surrounding area. We continue to care for our patients by nurturing the sick and strengthening the well. We remain dedicated to providing progressive quality health care with a personal touch, with the convenience only a community hospital can offer.

2010 proved to be another challenging year in health care. We believed we could rise above the challenges, and we did, bucking trends and outperforming expectations. We have set our sights on providing world-class service and outcomes, delivered by skilled and engaged staff. By focusing on our patients, we believe that we can be successful even during these difficult and challenging times.

This year we saw an increase in revenues and capital investments, inpatient surgeries, outpatient therapy visits and newborn deliveries at The Family Birth Center; while experiencing constant demand for services across the board. We invested in digital mammography equipment, received outstanding rankings and the Best Practices designation for our national core measures, and saw our patient satisfaction scores continue to rise.

We are fortunate to have a dedicated team of more than 800 caregivers, including nurses, doctors, other clinicians, as well as our many other employees and volunteers who strive each and every day to ensure the health and well-being of the residents of Logan County and the surrounding areas. I extend my sincere thanks for their timeless service and I thank you, our donors and friends, for your generosity in support of Mary Rutan Hospital.

Respectfully submitted,

Amanda C. Goble

President & Chief Executive Officer





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A MISSION TO SERVE

Mary Rutan Hospital's board of trustees, administration, management, staff, physicians and volunteers are committed to providing progressive quality health care with a personal touch within the communities we serve. Using this mission as our foundation, we strive to:

- **Continually seek** opportunities to expand the continuum of health care services available within our community and to promote patient education and safety.
- **Enhance the quality** of health care through the pursuit of service excellence.
- **Create a workplace environment** that recognizes and rewards the positive efforts of each employee in the delivery of patient care and fosters opportunities for career development, communication, teamwork and respect for each individual.
- **Anticipate, respect and respond** to the needs and expectations of the community, physicians, providers and staff.
- **Maintain** a position of financial strength and efficiency utilizing sound management practices.



Mary Rutan Hospital has an outstanding team of staff, physicians and volunteers who dedicate themselves to our mission and values each and every day. These individuals represent the heart of our hospital, and it is through their efforts that we continue to achieve great progress.



"We have been blessed again by our experience at The Family Birth Center. The staff and amazing nurses truly care for each family with their tremendous support and kindness."

Mr. & Mrs. Gantz
Bellefontaine, OH



FISCAL YEAR 2010

FINANCIAL REPORT

Ending December 31, 2010

In 2010, Mary Rutan Hospital maintained a stable position, both financially and clinically, to meet community needs.

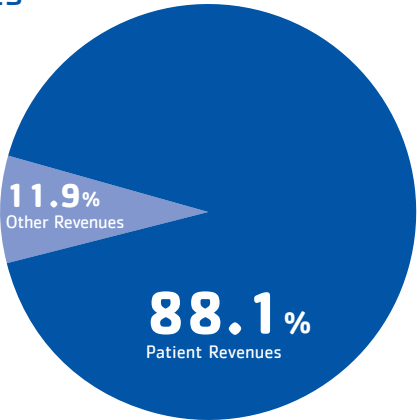
The hospital realized a positive financial performance, reporting a bottom line of \$4,461,872 for the fiscal year.

Mary Rutan Hospital was able to perform well financially, while continuing its policy of accepting all patients regardless of their ability to pay. The hospital provided a record \$4,329,915 in charity care during 2010.

REVENUES AS A PERCENTAGE OF TOTAL PATIENT CARE AND OTHER REVENUES

REVENUES

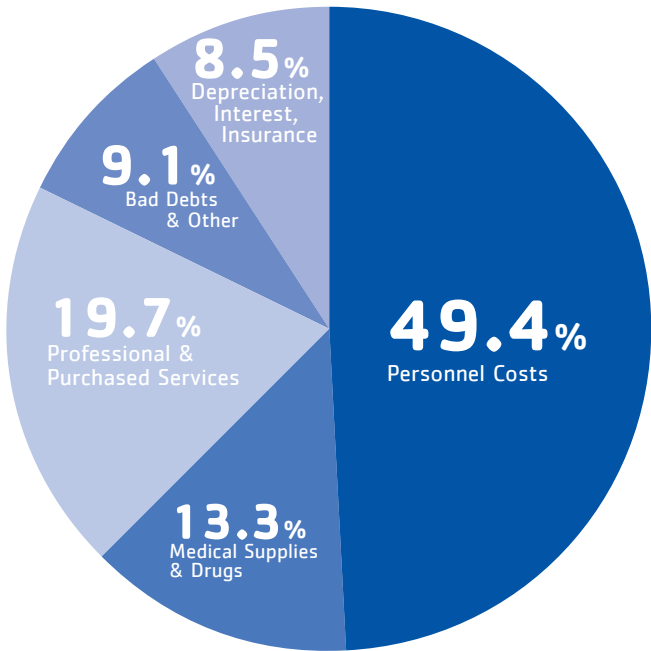
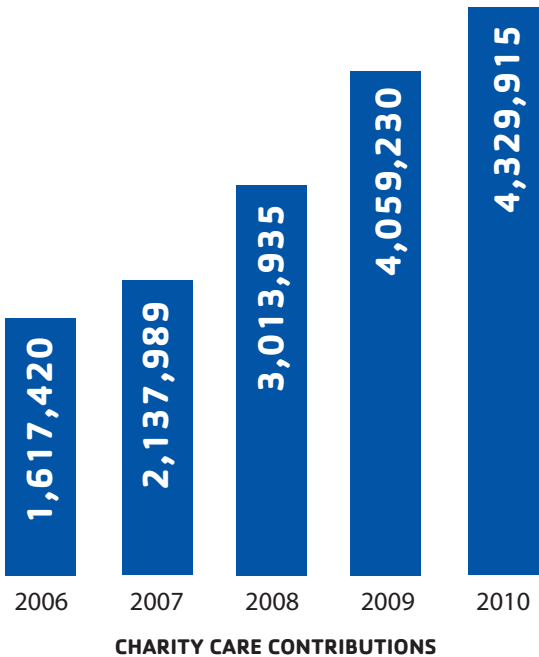
Total Net	
Patient Revenues	\$ 70,401,783
Other Revenues	\$ 9,537,496
Total Revenues	\$ 79,939,279



EXPENSES AS A PERCENTAGE OF TOTAL EXPENSES

EXPENSES

Personnel Costs	\$ 37,320,507
Professional & Purchased Services	\$ 14,841,152
Medical Supplies & Drugs	\$ 10,022,004
Bad Debts & Other	\$ 6,896,982
Depreciation, Interest, Insurance	\$ 6,396,762
Total Expenses	\$ 75,477,407
Excess of Revenues Over Expenses	\$ 4,461,872





Mary Rutan Hospital



COMMITTED TO THE HEALTH OF OUR COMMUNITY....

At Mary Rutan Hospital, our team of dedicated health care professionals work together every day to provide high-quality, compassionate care to all who need it. We are committed to strengthen the health and well-being of the communities we serve.



We are pleased to present a snapshot of our Community Benefit Report, which outlines many of our community-focused programs and services, and recaps our activities and accomplishments during 2010.

In 2010, Mary Rutan Hospital provided more than \$17.3 million in services to the community including charity care, community benefit, and community outreach programs and activities.

Our Community Benefit Includes...

Charity Care and Financial Assistance	\$ 5,800,000.00
Community Health and Outreach Programs	\$ 163,000.00
Donation and Community Support	\$ 319,000.00
Health Professional Education/Residency Program	\$ 652,000.00
Subsidized Health Services	\$ 18,000.00
Net Community Benefits	\$ 6,952,000.00

In keeping with national community benefit report guidelines, unpaid costs of treating Medicare and Medicaid patients are not reported as a community benefit. These underpayments represent a significant cost to the Hospital and are a service to our community.

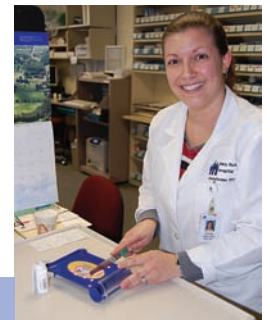
Medicaid Shortfall	\$ 6,154,000.00*
Medicare Shortfall	\$ 4,287,000.00*
Total Shortfalls	\$ 10,441,000.00
GRAND TOTAL	\$ 17,393,000.00

**Medicare and Medicaid totals are from 2009, the most recent data available. Totals are expected to increase for 2010*



■ Early detection of disease and prevention activities provide the foundation for improved health and longevity. Over 22,000 adults and children were served through community screenings, support groups, health fairs and education programs provided by Mary Rutan Hospital.

■ Mary Rutan Hospital's Medication Assistance Program provides resources and assistance to individuals with financial need to purchase needed medications. More than \$29,000* in assistance was provided to 231 individuals.



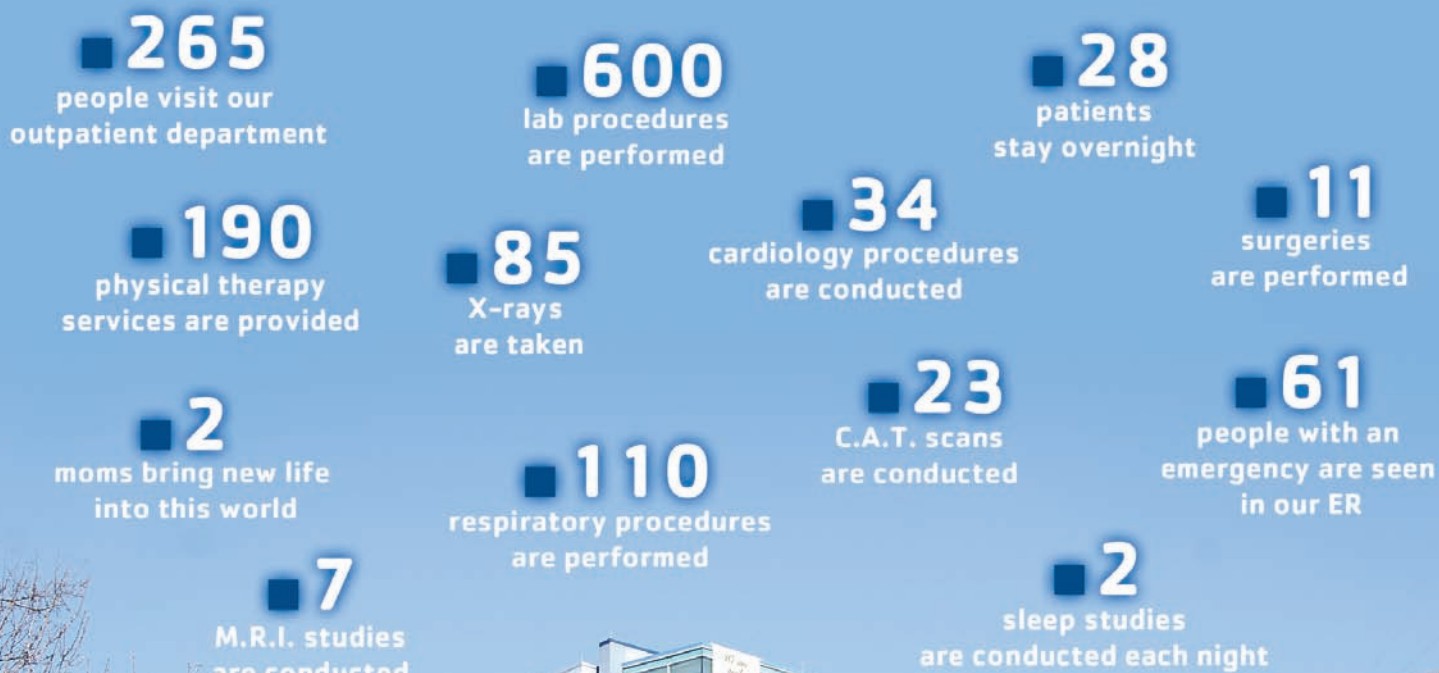
■ Mary Rutan Hospital is committed to participating in the education of students in medicine, nursing and allied medical fields. Each month, students from area colleges, universities and medical residents from Mad River Family Practice/OSU Rural Residency Program work closely with physicians and hospital employees during the final stages of their education.



**(The United Way of Logan County allocated \$9,000 in 2010 to assist with the funding of this program.)*



A DAY AT MARY RUTAN HOSPITAL...



MEDFLIGHT PARTNERSHIP

We would like to take this opportunity to sincerely thank Dr. Fearon and all emergency department staff. The level of professionalism and teamwork demonstrated by your emergency department staff during a recent trauma situation was exemplary. I would like to also commend you and your team for the high quality of care you demonstrated and all the assistance that you provided our Medflight crew. It was a pleasure working alongside your team; you made our job that day incredibly easy. Thank you again for all your hard work and compassion. I pray that if I ever need the services for an emergency department that I may lie in your hands...your team is amazing!

Koren Hunt, RN, BSN, CEN & Tom Allenstein, CHIEF CLINICAL OFFICER
Medflight of Ohio





VOLUNTEERS MAKE IT HAPPEN...

Our 125 active volunteers provide services throughout the hospital and at various community events. In 2010, our volunteers contributed nearly 14,000 hours of volunteer service.

We thank all of our volunteers for their contributions to the health and well-being of our community. Recognized below are those volunteers who have volunteered 1,000 or more hours.

1,000 or more hours

Colleen Amey
Katie Amidon
Martha Bayliss
Phyllis Brunson
Helen Cook
Don Cooper
Beulah English
Wanda Fetter
Jean Fullerton
Ethel Houchins
Janet James
Barbara Kerrigan
Nancy Lambert
Barb Lee
Imogene Lenhart
Nina McPherson
Dora McCully
Avalon Miller
Betty June Miller
Barb Rees
Rosalyn Rinehart
Doris Thaxton
Cheryl Walker
Pat Wallace

2,000 or more hours

Mary Foulk
Celia Hooley
Mary Jane Hursh
Elsie Lucas
Janice Moore
Betty Small

3,000 or more hours

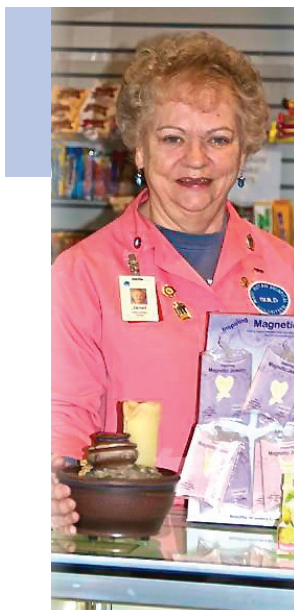
Barb Allison
Dorothy Notestine
Joyce Poling
Wilma Skelly

4,000 or more hours

B.J. Miller
Martha Stanley

5,000 or more hours

Elinor Dowden
Leroy Dowden
Betty Hunt
Judy Verbsky



OUTSTANDING SERVICE RECOGNIZED BY MARY RUTAN FOUNDATION

For the past twenty years, Mary Rutan Foundation has recognized deserving citizens or organizations that place service to humanity ahead of personal gain or recognition by making substantial contributions to the community and Mary Rutan Hospital.

Today, the tradition still continues. At the recent annual meeting of the Mary Rutan Health Association, H. Dean Horn and Nancy J. Harmon were recognized as the 2011 Meritorious Service Award recipients.



- Honored with the external award was **H. Dean Horn**. Mr. Horn was recognized for his compassionate heart and selfless acts in service and assistance to the residents of Logan County.
- **Nancy J. Harmon**, Community Health Nurse, was selected as the internal meritorious service award recipient. Ms. Harmon is a tireless promoter of Mary Rutan Hospital and other various civic organizations.

Each of these recipients exemplifies the criteria for this honor as a deserving citizen that has made selfless contributions to the community and Mary Rutan Hospital.



ACCREDITED CHEST PAIN CENTER

Mary Rutan Hospital is an accredited Chest Pain Center that has exceeded the stringent standards set by the Society for Chest Pain Centers. The accreditation assures the most efficient, effective emergency cardiac care for all patients with chest pain and related symptoms.

“The staff of Mary Rutan Hospital is proud of this distinction”, said Mandy Goble, President and CEO. “The high standards that are set by the society will ensure that our community has a facility that is recognized for top notch cardiac care and disease management.”

Heart attacks are the leading cause of death in the United States, with 600,000 dying annually of heart disease. More than five million Americans visit hospitals each year with chest pain. The goal of the Society of Chest Pain Centers is to significantly reduce the mortality rate of these patients by teaching the public to recognize and react to the early symptoms of a possible heart attack, reduce the time that it takes to receive treatment, and increase the accuracy and effectiveness of treatment.

At a recent meeting, Dr. Evan Dixon, Medical Director of The Chest Pain Center, emphasized the quality of care associated with this accreditation distinction. He noted the contribution of hospital support and the dedication and hard work by members of the CPC committee. He asked the community to learn about early warning symptoms of heart attack and to use our skilled EMS squads by calling 911 in time of need.

Lois Coons, Director of Cardiology at Mary Rutan Hospital, explained that The Chest Pain Center’s protocol-driven and systematic approach to patient management allows physicians to reduce time to treatment during the early stages of a heart attack, when treatments are most effective, and to better monitor patients when it is not clear whether they are having a coronary event. “Such observation helps ensure that a patient is neither sent home too early nor needlessly admitted.”

The Chest Pain Center at Mary Rutan Hospital has demonstrated its expertise and commitment to quality patient care by meeting or exceeding a wide set of stringent criteria and completing on-site evaluations by a review team from the Society of Chest Pain Centers.



The warning signs of a heart attack may include:

- Pressure, fullness, and squeezing pain in the center of the chest, that spreads to the neck, shoulder or jaw.
- Chest discomfort with lightheadedness, fainting, sweating, nausea or shortness of breath.

Additional symptoms may include one or more of the following;

- Upper abdominal pressure or discomfort, lower chest discomfort, back pain, unusual fatigue, unusual shortness of breath or dizziness.

Most importantly, if you believe you are experiencing a heart attack, it is imperative that you call 911 and not wait more than five minutes.



“When I arrived at Mary Rutan Hospital’s Emergency Department they knew just what to do. I received excellent cardiac care that may very well have saved my life.”

Tommy Bellomy
Zanesfield, OH

“The staff of Mary Rutan Hospital is proud of this distinction. The high standards that are set by the society will ensure that our community has a facility that is recognized for top notch cardiac care and disease management.”

Mandy Goble

President & Chief Executive Officer
Mary Rutan Hospital

WE'VE GONE DIGITAL

Mary Rutan Hospital and the Ewing H. Crawfis Imaging Center are pleased to offer the latest in full-field digital mammography. The new digital unit provides revolutionary digital imaging technology and does it with 30 percent less radiation than any other digital unit within a 60-mile radius of Bellefontaine.



"Breast cancer is the second leading cause of cancer death among women, exceeded only by lung cancer. Statistics indicate that one in eight women will develop breast cancer sometime in her life, making the need for advanced screening technology so vital," said Dr. Darlene Weyer, radiologist with Mary Rutan Hospital. "The stage at which breast cancer is detected influences a woman's chance of survival. If detected early, the five-year survival rate is 97 percent."

Weyer says digital mammography is similar to standard mammography, in that X-rays are used to produce detailed images of the breast. She says the conversion to digital mammography allows the image to be viewed on a computer screen in seconds by the technologist and within minutes by the radiologist. The digital image can be manipulated to enhance the image after the exam is complete. The magnification, orientation, brightness and contrast of the image may be altered after the exam is completed to help the radiologist see certain areas of the breast more clearly.

"Digital mammography not only provides a clearer detail of the breast image in real time for the patient who might have had an abnormal mammography in the past, it means peace of mind," said Dr. Weyer. "I am able to enhance virtually any part of the breast image for a more in-depth study. This advanced image quality translates to higher patient satisfaction and better outcomes."



Digital mammograms have been shown to be more accurate, particularly for women who are younger than 50, have dense breasts and are premenopausal. In many cases, digital mammograms are able to pinpoint more serious cancers earlier, meaning treatment can begin sooner.

The American Cancer Society recommends annual mammograms for women beginning at age 40, with the exception being those who have a family history, then a mammogram is recommended at age 35. For women in their 20's and 30's, a clinical breast exam is suggested as part of a regular health exam, as well as monthly self breast examinations.

Mary Rutan Hospital is committed to the fight against breast cancer. In offering digital mammography, the Ewing H. Crawfis Imaging Center provides the latest in imaging quality.



"The Family Birth Center at Mary Rutan Hospital provided our family with wonderful and fulfilling birth experiences. The devoted staff provided us the support we needed. We are forever grateful for our daughters."

Mr. & Mrs. Hess
St. Paris, OH



THANK YOU TO OUR MANY CONTRIBUTORS

Mary Rutan Foundation's Mission is to create philanthropic relationships to support patient care services, medical scholarships, medical equipment and capital development; while promoting health and wellness through educational programs and services to the community in which we serve.

Simply put, Mary Rutan Foundation exists because of its donors. Every gift, every partnership, every program helps us bring better health to the communities we serve. The trustees of Mary Rutan Foundation would like to thank our generous benefactors, friends and volunteers for their support. We are truly grateful for gifts that enable the Foundation to support our programs and services. It is through these partnerships that we can make a lasting impact on the health care of people in our community.

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