



# EXCELLENCE IN PATIENT CARE

*"On Friday March 3, 2023, I was admitted to the Maui Memorial Medical Center for a heart procedure. Once I was admitted, I went upstairs and was greeted by two nurses. They were fantastic in attitude and action. The team who performed the actual procedure were all clearly skilled and very professional. They loved it when I told them that they were in charge and to just do what they do, and that I would be a great patient. After the procedure, I was taken back to the recovery area and the nurse took care of me and kept my wife informed with at least three phone calls. My wife doesn't hand out compliments lightly and text messaged me "That nurse is fabulous!!!!". The areas of the hospital I was able to see were spotless and every staff member I met was knowledgeable, professional, and supportive! I have been to other hospitals and have had other experiences in my life and I am very happy to say that your hospital and staff are truly top notch! The thought of this procedure did cause some anxiety because it was my first time (and hopefully the last), but each staff member made me feel safe, comfortable, and cared for and you just can't get better than that! My sincere thanks to the entire team." - M.B. March 2023*

Maui Health is committed to providing exceptional care for every person, every time. Our team of caregivers continue to receive national recognition for their dedication to quality and safety.



Learn more about Maui Health's commitment to excellence at [mauihealth.org/excellence](https://mauihealth.org/excellence).

Maui Memorial Medical Center  
Maui Memorial Outpatient Clinic  
Maui Wound Care and Hyperbaric Therapy  
Kula Hospital and Clinic  
Lāna'i Community Hospital



PEOPLE. COMMUNITY. **EXCELLENCE.**