

MMMC Visiting Guidelines and Process

Effective May 22, 2022

General Patient Visitation

Due to the increasing positivity rate in Maui County and throughout the state, effective Sunday, May 22, 2022, MMMC will allow **one (1) visitor** per patient, per day for a maximum of two (2) hours a day during the hours of 12 p.m. to 6 p.m.*

All eligible visitors (12 years of age and older)** regardless of vaccination status, will be allowed entry into Maui Memorial Medical Center for visitation. Please note, children 12 years of age and older must be accompanied by an adult.

Please pay special attention to the following guidelines:

All visitors will be screened at the hospital entrance for temperature and any signs or symptoms consistent with a virus.

- Visitors will be provided a mask, and it must be worn at all times while in the facility; this includes during their visit in the patient's room. Failure to comply may result in being asked to leave the facility.
- Masks are to be worn over both the nose and mouth.
- Visitors are allowed to bring outside food for their loved one, however we ask that visitors refrain from eating while in the hospital. Exception provided for pediatric patient visitors and OB patient support person.
- Visitors must limit their movement to a direct path to and from the person they are visiting.
- Security at the entrance will provide the visitor with a visitor badge specific to the room and bed that they are visiting.
- The badge must be worn so that staff can easily validate if they are authorized to be in the facility.
- Aggressive behavior and violence will not be tolerated. Should anyone, including visitors, become verbally/physically abusive in any way, hospital security and/or Maui Police Department will be called and, if warranted, criminal charges will be pursued.

Special Circumstances

- **Women in labor** are permitted one (1) designated visitor for their entire stay and may also designate a midwife or doula to be present during labor and through the delivery. The specific midwife or doula will be indicated in the plan of care. Women in labor and their visitors may enter at either the Main Lobby or the ER/PCI entrance.
- **Pediatric patients** may have one (1) parent or guardian with them at all times.
- **Patients with disabilities under the Americans with Disabilities Act of 1990:** reasonable modifications to the visitation policy will be made to allow for support person visitation to patient needs and coordinated with the clinical team.

- **Procedural/surgical patients** may have one (1) support person accompany them to Ambulatory Care Services (ACS) and return to meet the patient when they are ready for discharge. They will exit the building during the procedure and recovery. The patients in the ACS area may designate family/support person(s) to receive text notification of their procedure progress.
- **Outpatients** may have one (1) support person accompany them to the treatment area and return to meet the patient when they are ready for discharge. They will exit the building during the treatment.
- **End of life and significant changes in condition** may have visitors not to exceed two (2). These situations will need to be communicated by the unit charge nurse to security to provide entry for the visitors.
- **Emergency department** will not allow visitors unless clinically indicated. Each request will be evaluated for appropriateness on a case-by-case basis.
- **Maui Memorial Medical Center Outpatient Clinic (MOC)** will allow two visitors per clinic patient.

**Some units and/or patients may be closed to visitors at certain times.*

***Children 12 –17 years of age must be accompanied by an adult.*

We understand the important role that loved ones play in the health and well-being, plan of care, and healing process for our patients, and we thank you for your understanding and patience throughout this pandemic.

For more information on Maui Health, please visit www.mauihealth.org.