



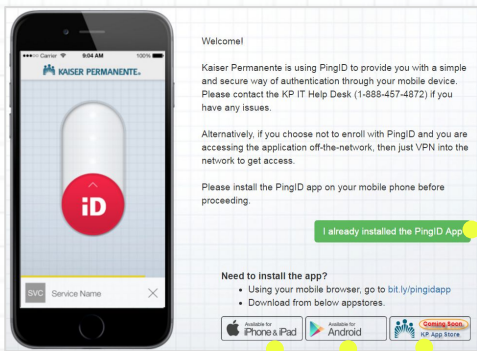
Enroll and pair your mobile device

You will need both your KP computer and mobile device for these steps.

The image shows the Kaiser Permanente desktop login page. It features the logo at the top, followed by the text 'Please sign on using your desktop credentials'. Below this are two input fields: 'Username' and 'Password'. A green 'Sign On' button is positioned below the password field. At the bottom, a small note reads: 'If you're having trouble signing in, Please contact the KP IT Help Desk.'

1 From your Computer
while **connected to KP network in office, VPN or Aruba** login to the **KP MFA Self Service Portal** using your NUID and Windows password

KP MFA Self Service Portal:
<https://fam.kp.org/mfaportal/>



2 Enroll your Mobile Device

This step will guide you to download the application to your mobile device.

** This is a one time setup process*

Click this link, if you have already downloaded the mobile app.

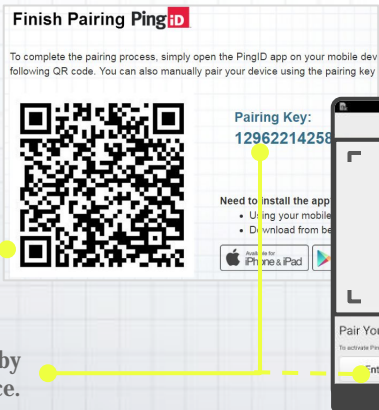
Click this link to download the mobile app from app store.

3 Pair the Device

This step will guide you to setup your device for the second factor authentication using PingID.

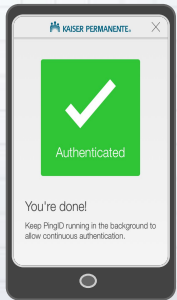
Allows you to pair your mobile device by capturing this QR code via the PingID app on your mobile phone.

Alternatively, you can pair your mobile device by entering the unique key manually on your device.



4 Success...

This step will confirm the mobile device PingID enrollment status.



If you're experiencing issues enrolling and pairing your device, please contact the KP IT Service Desk (1-888-457-4872)



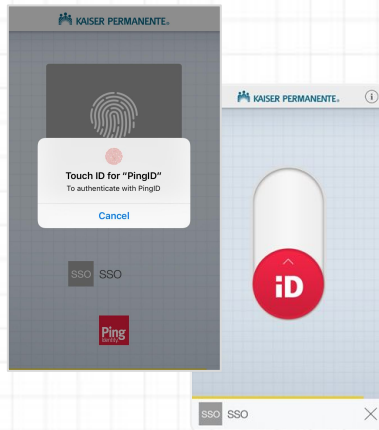
1 Sign On

Login to the application using your desktop credentials from external network

The image shows a web-based sign-on interface for Kaiser Permanente. At the top is the Kaiser Permanente logo. Below it, the text "Please sign on using your desktop credentials" is displayed. There are two input fields: "Username" and "Password". Below the password field is a green "Sign On" button. At the bottom, a small line of text reads: "If you're having trouble signing in, Please contact the KP IT Help Desk."

2 Authenticate

Use your biometric sensor on your mobile device to approve your authentication request



3 Success...

Successfully authenticate to applications using PingID multifactor authentication

