VISITOR INFORMATION

GENERAL VISITING HOURS: 12 NOON to 6 PM

Effective immediately, Maui Memorial Medical Center will continue with restrictive visiting hours, as a necessary precaution for any potential exposure of the COVID-19 virus. While visitation restrictions are in place, clinical staff will provide options for virtual or phone visitation to provide plan of care updates that are not able to visit.

- Fully vaccinated individuals (12 years of age and older) will be allowed entry into Maui Memorial Medical Center. CDC Vaccination card with ID or Hawaii Safe Travels QR Code with ID are acceptable proof of vaccination.
- Visitation is restricted to one (1) visitor, per patient, per day for a maximum of two (2) hours a day, during the hours of 12:00 pm – 6:00 pm. (*Some units and/or patients may be closed to visitors at certain times*).
- Please note: Any visitor who is disruptive or disturbs patients, staff, or other visitors will be asked to stop the disruptive behavior or be escorted from the premises by security.

For the full visitor guidelines including special circumstances, scan the QR code or visit mauihealth.org/visitor.

INFECTION PREVENTION AND CONTROL

Preventing the spread of COVID-19 and other infectious organisms is everyone’s job including you, the welcomed visitor. Please utilize these infection prevention measures to ensure a safe visit for you and your loved one.

Please check in at the nurse’s station before your visit for more information or any questions.

**RISK**
Similar to other places you visit outside the home, remember that you are entering a healthcare facility in an area where community spread of COVID-19 is still present.

**ENTRY SCREENING**
All visitors will be screened for fever or signs of illness prior to entering hospital and will be given a mask that must be worn at all times during your visit. If you are sick, have a fever, cough, had a known exposure to or have confirmed COVID-19, please do not visit.

**MASKING**
All visitors must wear a hospital-provided mask at all times. The mask must cover your mouth, nose and chin. No removal of masks is allowed, this includes refraining from eating while in the hospital.

**CLEAN YOUR HANDS**
Visitors must wash their hands and/or use hand sanitizer before and after leaving rooms and the hospital building.

**DISTANCE**
Maintain physical distancing from others and your loved one.

Visitors should go directly to the room that they are visiting and remain there throughout the duration of the visit. The cafeteria and other common areas are not open to visitors at this time.