

Updated Visiting Guidelines and Process

Maui Memorial Medical Center's restrictive visiting hours were necessary as a precaution for the potential exposure of the COVID-19 virus and in keeping our patients, employees, and providers safe. Now, with more understanding of the virus and the decreasing community prevalence, the hospital will ease the visiting restrictions **effective May 5, 2021**.

General hospital visiting hours will be from 12 noon to 6 p.m. daily. Children under the age of 14 will not be permitted to visit.

Visitation is restricted to one visitor per patient at any time during these hours. Although visiting is limited to one visitor, it is not limited to the same visitor for the day or length of the patient's stay except in specific situations.

Outpatients may be accompanied by one companion. Outpatients and their companion are required to enter together. Outpatients may enter the building from either the front lobby area or entrance near the ER/Pacific Cancer Institute (PCI); the Main Lobby is the preferred entrance for surgical patients.

Emergency Department visitation is at the discretion of the charge nurse. However, pediatric patients must be accompanied by a parent/guardian.

Procedures

All visitors for inpatients will enter the hospital using the Main Lobby entrance. All visitors for outpatients must enter with the patient at either entrance, with the Main Lobby being the preferred entrance for surgical patients.

All visitors will be screened at the entrance for temperature and any signs or symptoms consistent with a virus. They will be provided a mask, and it must be worn at all times while in the facility; this includes during their visit in the patient's room. Masks are to be worn over both the nose and mouth. Visitors must limit their movement to a direct path to and from the person they are visiting.

Security at the entrance will provide the visitor with a visitor badge specific to the room and bed that they are visiting. The badge must be worn so that staff can easily validate they are authorized to be in the facility. There will be one badge per bed, and another visitor will not be permitted until the badge is returned.

Special Circumstances

Women in labor are permitted one designated visitor for their entire stay. The mother may also designate to their attending physician prior to labor a midwife or doula to be present during labor and through the delivery. The specific midwife or doula will be indicated in the plan of care. Women in labor and their visitors may enter at either the Main Lobby or the ER/PCI entrance.

Pediatric patients are permitted to have one parent or guardian with them at all times. Pediatric patients may have two adult immediate family members to facilitate the transition from one adult to the other.

End of life and significant changes in condition may have additional visitors not to exceed four at any given time. These situations will need to be communicated by the charge nurse to security to provide entry for the additional visitors.