The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, MercyCare Health Plan at 1-877-908-6027 or visit our website at www.mercycarehealthplans.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-877-908-6027 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<b>Participating <u>Provider</u>:</b> \$0 Single/ \$0 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Children's Eye Exams; Chiropractic Services; Outpatient Mental Health Services & Substance Abuse Services; <u>Primary Care</u> Office & <u>Specialty Care</u> Office Services; <u>Preventive Care</u> ; <u>Urgent Care</u> Service; <u>Prescription Drugs</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Not Applicable.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Participating <u>Provider</u> : \$2,800 Single/ \$5,600 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, copayments on certain services, <u>out-of-network coinsurance</u> , <u>deductibles</u> , charges for services when required <u>prior authorization</u> is not obtained, and health care this <u>plan</u> does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://mercycarehealthplans.com/provid</u> <u>er-directory/#!/directory</u> or call 1-877- 908-6027 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the specialist.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You	Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you visit a health care provider's office or	Primary care visit to treat an injury or illness	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered.	None.
clinic	<u>Specialist</u> visit	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered.	None.
	Preventive care/screening/ immunization	No charge.	Not covered.	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	<u>Diagnostic test</u> (x-ray, blood work)	Deductible then 0% Coinsurance.	Not covered.	None.
lf you have a test	Imaging (CT/PET scans, MRIs)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required for PET scans and MRIs. Non-compliance may result in <u>claim</u> denial.
If you need drugs to treat your illness or	Tier 1 (Preferred generic and limited preferred brand drugs)	\$10 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	The maximum quantity of medication you may receive in a single prescription is a
condition More information about prescription drug	Tier 2 (Preferred brand and select generic drugs)	\$25 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	supply sufficient for 30 days. <u>Prior</u> <u>authorization</u> is required for certain <u>prescription drugs</u> . See

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCIL\_INDHMO\_SBC\_2024 54322IL0090004-06

		What You	Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
<u>coverage</u> is available at <u>www.mercycarehealthpla</u> <u>ns.com</u>	Tier 3 (Non-preferred brand drugs and clinically- appropriate non- <u>formulary</u> drugs with prior approval)	\$50 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	https://mercycarehealthplans.com/pharm acy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior
	Tier 4 ( <u>Specialty drugs</u> , select generic and brand drugs, and clinically-appropriate non- <u>formulary Specialty drugs</u> with prior approval)	\$150 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	<u>authorization</u> may result in <u>claim</u> denial.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
surgery	Physician/surgeon fees	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
	Emergency room care	Deductible then 20% Coinsurance.	Deductible then 20% Coinsurance.	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	Deductible then 20% Coinsurance.	Deductible then 20% Coinsurance.	None.
	Urgent care	\$35 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$35 <u>copay</u> /visit. <u>Deductible</u> does not apply.	None.
lf you have a hospital	Facility fee (e.g., hospital room)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
stay	Physician/surgeon fees	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered.	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in <u>claim</u> denial.
UNUSC SCI VILCS	Inpatient services	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.

	Services You May Need	What You Will Pay		Limitationa Evantiona 8 Other
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	Deductible then 0% Coinsurance.	Not covered.	Cost sharing does not apply for preventive services. Prior authorization
If you are pregnant	Childbirth/delivery professional services	Deductible then 0% Coinsurance.	Not covered.	is required for services received outside the service area in the last 30 days of
	Childbirth/delivery facility services	Deductible then 0% Coinsurance.	Not covered.	pregnancy. Non-compliance may result in <u>claim</u> denial.
	Home health care	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
		\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply	_	Limited to <b>60 visits</b> per contract period combined. PT/SP/OT Visits not combined with <u>habilitative</u> therapy visits.
If you need help recovering or have other special health needs	Rehabilitation services	Cardiac Rehabilitation Deductible then 0% Coinsurance.	Not covered.	Phase I & II cardiac rehabilitation limited to <b>36 visits</b> per contract period. <u>Prior</u> <u>authorization</u> is required for cardiac rehabilitation. Non-compliance may result in <u>claim</u> denial.
	Habilitation services	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply for PT/OT/ST. <u>Deductible</u> then 0% <u>Coinsurance</u> for inpatient/skilled nursing.	Not covered.	Limited to <b>60 visits</b> per Contract Period combined. Visit limits not combined with <u>Rehabilitative</u> therapy visits. <u>Prior authorization</u> is required. Non- compliance may result in <u>claim</u> denial.
	Skilled nursing care	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
	Durable medical equipment	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial. *See the <u>Durable Medical Equipment</u> and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.

			What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
		Children's eye exam	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply	Not covered.	Limited to one exam per contract period.
	lf your child needs dental or eye care	Children's glasses	Deductible then 0% Coinsurance.	Not covered.	Limited to one pair of glasses or contacts per contract period for children under the age of 19.
		Children's dental check-up	Not covered.	Not covered.	Excluded Service

**Excluded Services & Other Covered Services:** 

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u>.)
 Acupuncture
 Non-Emergency Care When Traveling Outside the U.S.
 Routine Eye Care (Adult)

- AcupunctureDental Care (Adult)
- Long-Term Care

	Other Covered Services (Limitations may a	apply to these services. This isn't a com	plete list. Please see your plan document.)
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Private-Duty Nursing

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Abortion Care
Bariatric Surgery
Chiropractic Care (25 visit)
Chiropractic Care (25 visit)
Cosmetic Surgery
Hearing Aids (one aid per ear every 24 months)
Routine Footcare

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Illinois Department of Insurance at 1-877-527-9431; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>; <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">www.HealthCare.gov</a> or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>. For more information about the <a href="https://www.Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Illinois Department of Insurance, Office of Consumer Health Insurance, Complaints Department, 320 W. Washington Street, Springfield, IL 62767 or 1-877-827-9431 or http://insurance.illinois.gov.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCIL\_INDHMO\_SBC\_2024 54322IL0090004-06 MercyCare HMO, Inc. Page 5 of 7

Weight-Loss Programs

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## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-908-6027. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-908-6027. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-908-6027. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-908-6027.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0 \$30

0%

0%

Peg is Having a Baby
9 months of in-network pre-natal care and
hospital delivery)

а

\$0

\$30 0%

0%

The <u>plan's</u> overall <u>deductible</u>
Specialist copayment
Hospital (facility) coinsurance
Other coinsurance

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$10	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$70	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible
Specialist copayment
Hospital (facility) <u>coinsurance</u>
Other <u>coinsurance</u>

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$600	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$620	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist copayment	\$30
Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

In	this example, Mia would pay:
	Cost Sharing

\$0	
\$200	
\$300	
\$0	
\$500	

The plan would be responsible for the other costs of these EXAMPLE covered services.