Coverage Period: 01/01/2021-12/31/2021

Coverage for: Single/Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare Health Plan at 1-877-908-6027 or visit our website at www.mercycarehealthplans.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at http://www.cciio.cms.gov or call 1-877-908-6027 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | \$1,000 single/\$2,000 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Preventive care services ;primary and specialty care services; chiropractic care; outpatient mental health and substance abuse services; physical, speech, and occupational therapy; prescription drugs; children's eye exams; urgent care and emergency room care; and ambulance services are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,500 single/ \$5,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, charges for services when required prior authorization is not obtained, charges above | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL_SGHMO_SBC_2021

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| | benefit limits if applicable, and health care this <u>plan</u> doesn't cover. | |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://mercycarehealthplans.com/ provider-directory/#!/directory 1-800-895-2421 for a list of network providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | What You Will Pay | | Limitations, Exceptions, & Other |
|--|--|---|--|---|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$30 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | none |
| | Specialist visit | \$60 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | none |
| | Preventive care/screening/ immunization | No charge. <u>Deductible</u> does not apply. | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| | <u>Diagnostic test</u> (x-ray, blood work) | 20% coinsurance | Not covered | Prior authorization is required for PET |
| If you have a test | Imaging (CT/PET scans, MRIs) | 20% coinsurance | Not covered | scans, and MRIs. Non-compliance may result in <u>claim</u> denial. |
| If you need drugs to treat your illness or condition | Tier 1 (Preferred generic and limited preferred brand drugs) | \$10 copay/visit. Deductible does not apply. | Not covered | The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 54322IL0060411 Page 2 of 8 MCIL_SGHMO_SBC_2021

| | | What You Will Pay | | Limitations, Exceptions, & Other |
|---|--|--|---|---|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| More information about prescription drug coverage is available at | Tier 2 (Preferred brand and select generic drugs) | \$25 copay/visit. Deductible does not apply. | Not covered | authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm |
| https://mercycarehealthpl ans.com/pharmacy- programs/ | Tier 3 (Non-preferred brand drugs and clinically-appropriate non-formulary drugs with prior approval) | \$50 copay/visit. Deductible does not apply. | Not covered | acy-programs/ for the prescription drug formulary and a list of drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial. |
| | Tier 4 (Specialty drugs, select generic and brand drugs, and clinically-appropriate non-formulary Specialty drugs with prior approval) | 50% coinsurance Deductible does not apply. | Not covered | The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharmacy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. |
| Surgery | Physician/surgeon fees | 20% coinsurance | Not covered | compliance may result in <u>claim</u> demai. |
| | Emergency room care | \$200 <u>copay</u> /visit. <u>Deductible</u> does not apply. | \$200 copay/visit. Deductible does not apply. | Copay waived if admitted. |
| If you need immediate medical attention | Emergency medical transportation | No charge. <u>Deductible</u> does not apply. | No charge. <u>Deductible</u> does not apply. | none |
| | <u>Urgent care</u> | \$60 <u>copay</u> /visit. <u>Deductible</u> does not apply. | \$75 <u>copay</u> /visit. <u>Deductible</u> does not apply. | none |

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| | | What You Will Pay | | Limitations, Exceptions, & Other | |
|--|---|---|--|--|--|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information | |
| If you have a hospital | Facility fee (e.g., hospital room) | 20% coinsurance | Not covered | Prior authorization is required. Non- | |
| stay | Physician/surgeon fees | 20% coinsurance | Not covered | compliance may result in claim denial. | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$30 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in claim denial. | |
| abuse services | Inpatient services | 20% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. | |
| | Office visits | 20% coinsurance | Not covered | Cost sharing does not apply for preventive services. Prior authorization is required for services received outside the service area in the last 30 days of pregnancy. Non-compliance may result in claim denial. | |
| If you are pregnant | Childbirth/delivery professional services | 20% coinsurance | Not covered | | |
| | Childbirth/delivery facility services | 20% coinsurance | Not covered | | |
| | Home health care | 20% coinsurance | Not covered | none | |
| If you need help recovering or have other special health needs | Rehabilitation services | \$30 copay/visit. Deductible does not apply. | Not covered | Limited to 60 visits per contract period for all outpatient therapies combined. Phase I & II cardiac rehabilitation limited to 36 visits per contract period. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial. | |
| | Habilitation services | 20% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. Coverage for autism treatment is limited per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section. Other | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL_SGHMO_SBC_2021

| | | What You Will Pay | | Limitations, Exceptions, & Other | |
|----------------------|----------------------------|---|--|---|--|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information | |
| | | | | outpatient <u>habilitation services</u> limited to 60 visits per contract period for all therapies combined. | |
| | Skilled nursing care | 20% coinsurance | Not covered | <u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial. | |
| | Durable medical equipment | 20% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section. | |
| | Hospice services | 20% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. | |
| If your child needs | Children's eye exam | \$60 copay/visit. Deductible does not apply. | Not covered | Limited to one exam per contract period. | |
| dental or eye care | Children's glasses | 20% <u>coinsurance</u> | Not covered | Limited to one pair of glasses per contract period. | |
| | Children's dental check-up | Not covered | Not covered | Excluded Service | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

• Long-term care

Weight loss programs

Dental care

Non-emergency care when traveling outside the U.S.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion care
- Bariatric surgery
- Chiropractic care (Limited to 25 visits per contract period)
- Cosmetic surgery (Only for correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Home health care
- Infertility treatment
- Private-duty nursing (outpatient only)
- Routine eye care (Adult)

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL_SGHMO_SBC_2021

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Hearing aids (1 per ear every 3 years; and bone • Routine foot care (only for persons with diabetes) anchored)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Illinois Department of Insurance at 1-877-527-9431; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Illinois Department of Insurance, Office of Consumer Health Insurance, Complaints Department, 320 W. Washington Street, Springfield, IL 62767 or 1-877-827-9431 or http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-908-6027.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-908-6027.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-908-6027.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-908-6027.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Specialist copayment | \$60 |
| ■ Hospital (facility) coinsurance | 20% |
| Other coinsurance | 20% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,731 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| Copayments | \$0 | |
| Coinsurance | \$1,500 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$2,560 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$1,000 |
|-----------------------------------|---------|
| ■ Specialist copayment | \$60 |
| ■ Hospital (facility) coinsurance | 20% |
| Other coinsurance | 20% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$7,400 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| Copayments | \$995 | |
| Coinsurance | \$55 | |
| What isn't covered | | |
| Limits or exclusions | \$55 | |
| The total Joe would pay is | \$2,423 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Specialist copayment | \$60 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Evennela Cost

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$1,925 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$83 |
| Copayments | \$300 |
| Coinsurance | \$21 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$404 |

The plan would be responsible for the other costs of these EXAMPLE covered services

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