MercyCare HMO, Inc.: HMO Gold Standard

Coverage Period: 01/01/2023-12/31/2023 Coverage for: Single/Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare Health Plan at 1-877-908-6027 or visit our website at <u>www.mercycarehealthplans.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at http://www.cciio.cms.gov or call 1-877-908-6027 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$2,000 single/ \$4,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,700 single/ \$17,400 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, charges for services when required prior authorization is not obtained, charges above benefit limits if applicable, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://mercycarehealthplans.com/ provider-directory/#!/directory call 1-877-908-6027 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL INDHMO SBC 2023

Important Questions	Answers	Why This Matters:
Do you need a referral to see a specialist?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral before you see the specialist.</u>

A

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none
	Specialist visit	\$60 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none
	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	25% <u>coinsurance</u>	Not covered	Prior authorization is required for PET scans, and MRIs. Non-compliance may
	Imaging (CT/PET scans, MRIs)	25% <u>coinsurance</u>	Not covered	result in <u>claim</u> denial.
If you need drugs to treat your illness or	Generic Drugs (Tier 1 Preferred generic and limited preferred brand drugs)	\$15 <u>copay</u> /Rx <u>Deductible</u> does not apply.	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm
condition More information about prescription drug	Preferred Brand Drugs (Tier 2 Preferred brand and select generic drugs)	\$30 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered	
coverage is available at https://mercycarehealthplans.com/pharmacy-programs/	Non-Preferred Brand Drugs (Tier 3 Non-preferred brand drugs and clinically- appropriate non-formulary drugs with prior approval)	\$60 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered	acy-programs/ for the prescription drug formulary and a list of drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL_INDHMO_SBC_2023

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event Services You May N	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Specialty Drugs (Tier 4 Specialty drugs, select generic and brand drugs, and clinically-appropriate non-formulary Specialty drugs with prior approval)	\$250 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm acy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	25% <u>coinsurance</u>	Not covered	Prior authorization is required. Non-compliance may result in claim denial.
surgery	Physician/surgeon fees	25% <u>coinsurance</u>	Not covered	compliance may result in claim demai.
	Emergency room care	25% <u>coinsurance</u>	25% coinsurance	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	25% <u>coinsurance</u>	25% coinsurance	none
	<u>Urgent care</u>	\$45 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$45 <u>copay</u> /visit. <u>Deductible</u> does not apply.	none
If you have a hospital	Facility fee (e.g., hospital room)	25% <u>coinsurance</u>	Not covered	Prior authorization is required. Non-compliance may result in claim denial.
stay	Physician/surgeon fees	25% coinsurance	Not covered	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in claim denial.
anuse services	Inpatient services	25% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL_INDHMO_SBC_2023

	Services You May Need	What You Will Pay		Limitations Expontions 9 Other
Common Medical Event		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you are pregnant	Office visits Childbirth/delivery professional services	25% <u>coinsurance</u> 25% <u>coinsurance</u>	Not covered	Cost sharing does not apply for preventive services. Prior authorization is required for services received outside
, , ,	Childbirth/delivery facility services	25% coinsurance	Not covered	the service area in the last 30 days of pregnancy. Non-compliance may result in <u>claim</u> denial.
	Home health care	25% coinsurance	Not covered	none
	Rehabilitation services	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to 60 visits per contract period for all outpatient therapies combined. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial.
If you need help recovering or have other special health needs	Habilitation services	25% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial. *See the Autism Treatment provision in the Medical Benefit Provisions section. Other outpatient habilitation services limited to 60 visits per contract period for all therapies combined.
	Skilled nursing care	25% coinsurance	Not covered	<u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial.
	Durable medical equipment	25% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial. *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	25% <u>coinsurance</u>	Not covered	<u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial.
If your child needs	Children's eye exam	\$60 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to one exam per contract period.
dental or eye care	Children's glasses	25% coinsurance	Not covered	Limited to one pair of glasses per contract period.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL_INDHMO_SBC_2023

	· · · · · · · · · · · · · · · · · · ·	What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Children's dental check-up	Not covered	Not covered	Excluded Service

Excluded Services & Other Covered Services:

Acupuncture

Long-term care

Routine eye care (Adult)
 Weight loss programs

- Dental care
- Non-emergency care when traveling outside the U.S.
 - Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion care
- Bariatric surgery
- Chiropractic care (Limited to 25 visits per contract period)
- Cosmetic surgery (Only for correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Hearing aids (1 per ear every 24 months for children; \$2,500 limit per aid for adults every 24 months; and bone anchored)
- Home health care
- Infertility treatment
- Private-duty nursing (outpatient only)
- Routine foot care (only for persons with diabetes)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Illinois Department of Insurance at 1-877-527-9431; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. For more information about t

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Illinois Department of Insurance, Office of Consumer Health Insurance, Complaints Department, 320 W. Washington Street, Springfield, IL 62767 or 1-877-827-9431 or http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCIL INDHMO SBC 2023

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-908-6027.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-908-6027.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-908-6027.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-908-6027.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,000
■ Specialist coinsurance	\$60
■ Hospital (facility) coinsurance	25%
Other coinsurance	25%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,755
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$2,000
Copayments	\$120
Coinsurance	\$3,100
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$5,280

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$2,000
■ Specialist coinsurance	\$60
■ Hospital (facility) coinsurance	25%
■ Other <u>coinsurance</u>	25%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,465
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,396
Copayments	\$1,215
Coinsurance	\$465
What isn't covered	
Limits or exclusions	\$55
The total Joe would pay is	\$3,132

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$2,000
■ Specialist coinsurance	\$60
■ Hospital (facility) coinsurance	25%
■ Other coinsurance	425%

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,926
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$644
Copayments	\$300
Coinsurance	\$215
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,159

The plan would be responsible for the other costs of these EXAMPLE covered services