Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

MercyCare HMO, Inc.: HMO Gold Standard Zero Cost Sharing

Coverage for: Single/Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare HMO, Inc. at 1-800-895-242 1 or visit our website at www.mercycarehealthplans.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.cciio.cms.gov or call 1-800-895-2421 to request a copy.

Coverage Period: 01/01/2023-12/31/2023

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 single/ \$0 family	See the Common Medical Events chart below for your cost for services this plan covers
Are there services covered before you meet your deductible?	Yes. Preventive care services are covered before you meet your deductible	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?		The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, charges for services when required prior authorization is not obtained, charges above benefit limits if applicable, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://mercycarehealthplans.com/ provider-directory/#!/directory call 1-800-895-2421 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to	No	You can see the specialist you choose without a referral.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 58326WI0090021-02 Page 1 of 7 MCWI INDHMO SBC 2023

Important Questions	Answers	Why This Matters:
see a <u>specialist</u> ?		

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none	
If you visit a health care provider's office or clinic	Specialist visit	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none	
CIINIC	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	0% coinsurance	Not covered	Prior authorization is required for PET scans, and MRIs. Non-compliance may result in claim denial.	
	Imaging (CT/PET scans, MRIs)	0% coinsurance	Not covered		
If you need drugs to treat your illness or	Generic Drugs (Tier 1 Preferred generic and limited preferred brand drugs)	\$0 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior	
condition More information about prescription drug coverage is available at https://mercycarehealthplans.com/pharmacy-programs/	Preferred Brand Drugs (Tier 2 Preferred brand and select generic drugs)	\$0 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered	authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm	
	Non-Preferred Brand Drugs (Tier 3 Non-preferred brand drugs and clinically- appropriate non-formulary drugs with prior approval)	\$0 copay/Rx. Deductible does not apply.	Not covered	<u>acy-programs/</u> for the <u>prescription drug</u> <u>formulary</u> and a list of drugs that require <u>prior authorization</u> . Failure to obtain <u>prior authorization</u> may result in <u>claim</u> denial.	

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		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
	Specialty Drugs (Tier 4 Specialty drugs, select generic and brand drugs, and clinically-appropriate non-formulary Specialty drugs with prior approval)	\$0 <u>copay</u> /Rx. <u>Deductible</u> does not apply	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm acy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	0% coinsurance 0% coinsurance	Not covered Not covered	Prior authorization is required. Non-compliance may result in claim denial.	
	Emergency room care	0% coinsurance	0% coinsurance	Communicatification that	
If you need immediate	Emergency medical transportation	0% coinsurance	0% coinsurance	Copay waived if admittednone	
medical attention	Urgent care	\$0 copay/visit. Deductible does not apply.	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	none	
If you have a hospital stay	Facility fee (e.g., hospital room)	0% coinsurance	Not covered	Prior authorization is required. Non-	
	Physician/surgeon fees	0% coinsurance	Not covered	compliance may result in <u>claim</u> denial.	
If you need mental health, behavioral	Outpatient services	\$0 <u>copay</u> /visit. <u>Deductible</u> does not	Not covered	Prior authorization is required for certain services. *See the Prior authorization	

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	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
health, or substance abuse services		apply.		Provision in the Obtaining Services section. Non-compliance may result in claim denial.	
	Inpatient services	0% coinsurance	Not covered	<u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial.	
	Office visits	0% coinsurance	Not covered	Cost sharing does not apply for	
If you are pregnant	Childbirth/delivery professional services	0% coinsurance	Not covered	is required for services received outside	
, , , ,	Childbirth/delivery facility services	0% coinsurance	Not covered	the service area in the last 30 days of pregnancy. Non-compliance may result in claim denial.	
	Home health care	0% coinsurance	Not covered	Limited to 60 visits per contract period for home health care services. Prior authorization is required for home health care. Non-compliance may result in claim denial.	
If you need help recovering or have other special health needs	Rehabilitation services	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to 30 visits per Contract Period for each type of therapy. Visit limits not combined with Habilitative therapy visits. Non-compliance may result in claim denial.	
	Habilitation services	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial. Coverage for autism treatment is limited per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section. Limited to 30 visits per Contract Period for each type of therapy. Visit limits not combined with Rehabilitative therapy visits	
	Skilled nursing care	0% coinsurance	Not covered	Limited to 30 visits per contract period. Prior authorization is required. Non- compliance may result in claim denial.	

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		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
	Durable medical equipment	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in <u>claim</u> denial. *See the <u>Durable Medical Equipment</u> and Medical Supplies provision in the Medical Benefit Provisions section.	
	Hospice services	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.	
If your child needs	Children's eye exam	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to one exam per contract period.	
dental or eye care	Children's glasses	0% coinsurance	Not covered	Limited to one pair of glasses per contract period.	
	Children's dental check-up	Not covered	Not covered	Excluded Service	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion care
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (Covered for children for correction of congenital deformities or abnormality that results in functional deficit)
- Dental care
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care (Covered for persons with diabetes or peripheral vascular disease)

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Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care
 Hearing Alids (Lipreiteetatee Vereyr 3-years; and bone anchored)

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 Reating ajdes (4 re-(Adait) every 3 years; and bone anchored)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov or 1-800-318-

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2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-895-2421

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$0
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

MCWI INDHMO SBC 2023

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$0
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Evennela Cost

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$0
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

The plan would be responsible for the other costs of these EXAMPLE covered services