Coverage Period: 1/1/2020 – 12/31/2020 Coverage for: Single/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare Health Plans at 800-895-2421. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.mercycarehealthplans.com or call 1-800-895-2421 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | \$3,600 Single/ \$7,200 Family | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. <u>Preventative care</u> services and are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this plan? | \$3,600 Single/ \$7,200 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://mercycarehealthplans.com/p rovider-directory/ or call 1-800-895-2421 for a list of network providers . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |

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All $\underline{\textbf{copayment}}$ and $\underline{\textbf{coinsurance}}$ costs shown in this chart are after your $\underline{\textbf{deductible}}$ has been met, if a $\underline{\textbf{deductible}}$ applies.

| | | What You Will Pay | | | |
|--|---|--|--|--|--|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Primary care visit to treat an injury or illness | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | none | |
| If you visit a health care provider's office | Specialist visit | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | none | |
| or clinic | Preventive care/screening/ immunization | No charge. <u>Deductible</u> does not apply. | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. | |
| | Diagnostic test (x-ray, blood work) | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | none | |
| If you have a test | Imaging (CT/PET scans, MRIs) | 0% coinsurance after deductible | Not covered | Prior authorization is required for PET scans, and MRIs. Non-compliance may result in claim denial. | |
| | Tier 1 (Preferred generic and limited preferred brand drugs) | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | The maximum quantity of madication you may | |
| If you need drugs to treat your illness or | Tier 2 (Preferred brand and select generic drugs) | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharmacy-programs/ for the drug formulary and a list of prescription drugs that require prior | |
| condition More information about prescription drug coverage is available at | Tier 3 (Non-preferred brand drugs and clinically-appropriate non-covered drugs with prior approval) | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | | |
| https://mercycarehealt hplans.com/pharmacy -programs/ | Tier 4 (Specialty drugs, select generic and brand drugs, and clinically-appropriate noncovered specialty drugs with prior approval) | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | authorization. Failure to obtain prior authorization may result in <u>claim</u> denial. | |
| If you have outpatient | Facility fee (e.g., ambulatory | 0% coinsurance after | Not covered | Prior authorization is required. Non-compliance | |

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

| | | What You Will Pay | | | |
|---|---|--|--|--|--|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| surgery | surgery center) | <u>deductible</u> | | may result in <u>claim</u> denial. | |
| | Physician/surgeon fees | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | Prior authorization is required. Non-compliance may result in <u>claim</u> denial. | |
| | Emergency room care | 0% <u>coinsurance after</u> <u>deductible</u> | [#]% coinsurance | none | |
| If you need immediate medical attention | Emergency medical transportation | No charge. | No charge. | none | |
| | <u>Urgent care</u> | 0% <u>coinsurance after</u> <u>deductible</u> | [#]% coinsurance | none | |
| If you have a hospital | Facility fee (e.g., hospital room) | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | Prior authorization is required. Non-compliance may result in <u>claim</u> denial. | |
| stay | Physician/surgeon fees | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | Prior authorization is required. Non-compliance may result in <u>claim</u> denial. | |
| If you need mental health, behavioral | Outpatient services | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | Prior authorization is required. *See the Prior Authorization Provision in the Obtaining Services | |
| health, or substance abuse services | Inpatient services | 0% coinsurance after deductible | Not covered | section. Non-compliance may result in <u>claim</u> denial. | |
| | Office visits | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | Prior authorization is required for services | |
| If you are pregnant | Childbirth/delivery professional services | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | received outside the service area in the last 30 days of pregnancy. Non-compliance may result | |
| | Childbirth/delivery facility services | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | in <u>claim</u> denial. | |
| If you need help recovering or have | Home health care | 0% coinsurance after deductible | Not covered | Limited to 60 visits per contract period. Prior authorization is required. Non-compliance may result in <u>claim</u> denial. | |
| other special health needs | Rehabilitation services | 0% coinsurance after deductible | Not covered | Limited to 30 visits per contract period for each type of speech, occupational & physical therapy. Pulmonary therapy is limited to 30 visits per | |

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

| | | What You Will Pay | | | |
|-------------------------|----------------------------|--|--|--|--|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | | | | contract period. Phase I & II cardiac rehabilitation limited to 36 visits per contract period. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial. | |
| | Habilitation services | 0% <u>coinsurance after</u> <u>deductible</u> | Not covered | Prior authorization is required. Non-compliance may result in <u>claim</u> denial. Coverage for autism treatment is limited per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section. Other habilitation services limited to 30 visits per contract period for each type of speech, occupational & physical therapy. | |
| | Skilled nursing care | 0% coinsurance after deductible | Not covered | Limited to 30 days per confinement. Prior authorization is required. Non-compliance may result in <u>claim</u> denial. | |
| | Durable medical equipment | 0% coinsurance after deductible | Not covered | Prior authorization is required. Non-compliance may result in <u>claim</u> denial. *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section. | |
| | Hospice services | 0% coinsurance after deductible | Not covered | Prior authorization is required. Non-compliance may result in <u>claim</u> denial. | |
| If your child needs | Children's eye exam | 0% coinsurance after deductible | Not covered | none | |
| dental or eye care | Children's glasses | 0% coinsurance after deductible | Not covered | none | |
| | Children's dental check-up | Not covered | Not covered | Excluded Service | |

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^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of sexual assault, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery

- Dental care
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care (except for persons with diabetes or peripheral vascular disease)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Hearing aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov, the Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.dol.gov/ebsa.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov.

Does this plan provide Minimum Essential Coverage? [Yes]

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? [Yes]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421.]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421.]

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-895-2421.

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421.

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^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

| To one examples of how this plan might cover costs for a comple medical situation, one the poyt costion |
|---|
| —To see examples of how this plan might cover costs for a sample medical situation, see the next section.———————————————————————————————————— |
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| |
| |
| |

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the cost sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The plan's overall <u>deductible</u> | \$360 |
|--|-------|
| ■ Specialist coinsurance | 0% |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

| In this example, Peg would pay: | | |
|---------------------------------|--------|--|
| Cost Sharing | | |
| Deductibles | \$3600 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Peg would pay is | \$3660 | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall <u>deductible</u> | \$3600 |
|--|--------|
| ■ Specialist coinsurance | % |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Total Example Cost

Prescription drugs

\$12775

Durable medical equipment (glucose meter)

| In this example, Joe would pay: | | |
|---------------------------------|--------|--|
| Cost Sharing | | |
| Deductibles | \$3600 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$55 | |
| The total Joe would pay is | \$3655 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall <u>deductible</u> | \$3600 |
|--|--------|
| ■ Specialist coinsurance | 0% |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$7583

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$1925 |
|--------------------|--------|
| | |

In this example, Mia would pay:

| ili tilis example, illa would pay. | | |
|------------------------------------|--------|--|
| Cost Sharing | | |
| Deductibles | \$1170 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$1170 | |

The plan would be responsible for the other costs of these EXAMPLE covered services.

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