## DOWNLOADING WORKDAY MOBILE APPLICATION

This job aid demonstrates how to download and access the Workday Mobile app across devices. The Workday Mobile app will mirror functionality per your Workday security. Functionality available in the app is driven by Workday product design and may not include all features accessible on the Workday website.

### ANDROID

To download Workday Mobile on your Android device:

- **1.** From your device, navigate to the Google Play Store.
- 2. In the search field, enter Workday and select Workday from the results.
- 3. Select Install, then **Open** to launch the Workday Mobile app.
- 4. Select the Log In button.
- 5. Follow the onscreen prompts to complete the initial setup steps for your company.

## **IPAD AND IPHONE**

To download Workday Mobile on your iPad or iPhone:

- **1.** From your device, navigate to the App Store.
- 2. In the search field, enter Workday and select Workday from the results.
- 3. Select Get, then Install.
- 4. Select **Open** once the app has downloaded, then select **Log In**.
- 5. Enter or scan your Organization ID, then select the arrow button.



- 6. Enter your username and password and select Sign In.
- 7. (Optional) Select Allow to enable push notifications.



<u>Note</u>: Logging into Workday on the Website to receive the QR code is helpful when logging into Workday Mobile with an Android, iPad or iPhone.

# QR CODE FOR MOBILE

From your Workday website:

- 1. Select your Profile picture.
- 2. Select My Account.
- 3. Select Organization ID.
- 4. A QR code will display.



## MOBILE AUTHENTICATION

Depending on your organization's security, mobile users can sign in to Workday Mobile with a personal identification number (PIN) for faster access. Mobile PIN authentication is compatible with single sign-on (SSO) authentication.

- 1. Sign into Workday.
- 2. A prompt appears asking if you want to remember the device. Select the checkbox, then select **Submit**.
- 3. Next, a prompt appears, asking if you want to set up a PIN.
- 4. Enter a PIN between four and eight digits long.
- 5. Select the checkmark.
- 6. Confirm the PIN by entering the numbers again and then selecting the checkmark.
- 7. Select Allow, then OK to enable push notifications.

#### FACE OR TOUCH ID (ENABLED ON IPAD AND IPHONE DEVICES ONLY)

When setting up a PIN, users with enabled devices may notice a prompt asking to enable Face or Touch ID (depending on your company's security). Select the Use Face ID or Touch ID button to enable this feature for now and for future easy access or select Skip to continue.

## USER PREFERENCES ON MOBILE

You can change your preferences such as preferred language, locale, currency, and more on Workday Mobile.

- 1. From the Workday Mobile Home screen, select your **Profile** photo.
- 2. Under Settings, select Change Preferences.

ធ	My Account
۲	Brian Kaplan View Profile
	Settings
ŝ	General
۲	Change Preferences
₼	Login and Security
Ľ	Push Notifications
Æ	Organization ID
¢,	Switch Organization
	Sign Out

- 3. In the Preferred Locale field, select the **prompt** icon and select a locale.
- **4.** In the Preferred Display Language field, select the **prompt** icon and select a language.

÷	Done
Change Preferences bkaplan / Brian Kaplan	
Global Preferences	
Default Locale English (United States) - en_US	
Preferred Locale	
	=
Default Display Language English	
Preferred Display Language	
	=
Default Timezone GMT-06:00 Central Time (Chicago)	
Default Hour Clock (from Locale) 12 hour	
Preferred Hour Clock	
	=
Enable Prefe <u>rred Currency Beferen</u> ce View	

- 5. Scroll down and select a Preferred Hour Clock and Preferred Currency.
- 6. Select **Done** to save your selections. You may be prompted to sign out and sign back in to apply these changes.

## UNINSTALLING WORKDAY MOBILE APPLICATION

### ANDROID

- To uninstall Workday Mobile on your Android device:
- **1.** From your device, navigate to the **Workday Mobile App**.
- 2. Hold down the app, select Uninstall.

#### **IPAD AND IPHONE**

To uninstall Workday Mobile on your iPad or iPhone:

- **1.** From your device, navigate to the **Workday Mobile App**.
- 2. Hold down on the app, select **Remove App**.
- 3. Select Delete App or Remove from Home Screen.