Coverage Period: 01/01/2023-12/31/2023 Coverage for: Single/Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare Health Plan at 1-800-895-2421 or visit our website at <u>www.mercycarehealthplans.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at http://www.cciio.cms.gov or call 1-800-895-2421 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|--|
| What is the overall deductible? | \$250 single/ \$500 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Preventive care services; primary and specialty care services; chiropractic care; outpatient mental health and substance abuse services; physical, speech, and occupational therapy; prescription drugs; children's eye exams; urgent care and emergency room care; and ambulance services are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ? | \$2,000 single/ \$4,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, charges for services when required prior authorization is not obtained, charges above benefit limits if applicable, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCWI SGHMO SBC 2023

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| Will you pay less if you use a network provider? | Yes. See https://mercycarehealthplans.com/provide r-directory/#!/directory call 1-800-895-2421 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | What You Will Pay | | Limitations, Exceptions, & Other | |
|--|--|---|--|---|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| | Primary care visit to treat an injury or illness | \$30 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | none |
| If you visit a health care provider's office or | Specialist visit | \$60 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | none |
| clinic | Preventive care/screening/ immunization | No charge. <u>Deductible</u> does not apply. | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | 10% coinsurance | Not covered | Prior authorization is required for PET |
| | Imaging (CT/PET scans, MRIs) | 10% coinsurance | Not covered | scans, and MRIs. Non-compliance may result in <u>claim</u> denial. |
| If you need drugs to treat your illness or condition | Tier 1 (Preferred generic and limited preferred brand drugs) | \$10 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCWI_SGHMO_SBC_2023

| | | What Y | ou Will Pay | Limitations, Exceptions, & Other |
|---|--|--|--|--|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| More information about prescription drug coverage is available at | Tier 2 (Preferred brand and select generic drugs) | \$25 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm |
| https://mercycarehealthpl ans.com/pharmacy- programs/ | Tier 3 (Non-preferred brand drugs and clinically-appropriate non-formulary drugs with prior approval) | \$50 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | acy-programs/ for the prescription drug formulary and a list of drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial. |
| | Tier 4 (<u>Specialty drugs</u> , select generic and brand drugs, and clinically-appropriate non-formulary <u>Specialty drugs</u> with prior approval) | \$500 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm acy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial. |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 10% coinsurance | Not covered | Prior authorization is required. Non- |
| surgery | Physician/surgeon fees | 10% coinsurance | Not covered | compliance may result in <u>claim</u> denial. |
| | Emergency room care | \$200 <u>copay</u> /visit. <u>Deductible</u> does not apply. | \$200 copay/visit. Deductible does not apply. | Copay waived if admitted. |
| If you need immediate medical attention | Emergency medical transportation | No charge. <u>Deductible</u> does not apply. | No charge. <u>Deductible</u> does not apply. | none |
| | <u>Urgent care</u> | \$60 <u>copay</u> /visit. <u>Deductible</u> does not apply. | \$60 copay/visit. Deductible does not apply. | none |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCWI_SGHMO_SBC_2023

| What You V | | ou Will Pay | Limitations, Exceptions, & Other | |
|--|---|---|--|--|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| If you have a hospital | Facility fee (e.g., hospital room) | 10% coinsurance | Not covered | Prior authorization is required. Non- |
| stay | Physician/surgeon fees | 10% coinsurance | Not covered | compliance may result in <u>claim</u> denial. |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$30 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in claim denial. |
| abuse services | Inpatient services | 10% coinsurance | Not covered | <u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial. |
| | Office visits | 10% coinsurance | Not covered | Cost sharing does not apply for |
| If you are pregnant | Childbirth/delivery professional services | 10% coinsurance | Not covered | preventive services. Prior authorization is required for services received outside |
| | Childbirth/delivery facility services | 10% coinsurance | Not covered | the service area in the last 30 days of pregnancy. Non-compliance may result in <u>claim</u> denial. |
| | Home health care | 10% coinsurance | Not covered | Limited to 60 visits per contract period. Prior authorization is required for home health care. Non-compliance may result in claim denial. |
| If you need help recovering or have other special health needs | Rehabilitation services | \$30 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | Limited to 30 visits per contract period for all outpatient therapies combined. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial. |
| | Habilitation services | 10% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. Coverage for autism treatment is limited per WI Autism statute. *See the Autism Treatment provision in the Medical |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCWI_SGHMO_SBC_2023

| | What You Will Pay | | ou Will Pay | Limitations, Exceptions, & Other |
|---|----------------------------|---|--|---|
| Common Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| | | | | Benefit Provisions section. Other outpatient habilitation services limited to 30 visits per contract period for all therapies combined. |
| | Skilled nursing care | 10% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. Limited to 30 days per contract period |
| | Durable medical equipment | 10% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section. |
| | Hospice services | 10% coinsurance | Not covered | Prior authorization is required. Non-compliance may result in claim denial. |
| If your child needs dental or eye care | Children's eye exam | \$60 <u>copay</u> /visit. <u>Deductible</u> does not apply. | Not covered | Limited to one exam per contract period. |
| | Children's glasses | 10% coinsurance | Not covered | Limited to one pair of glasses per contract period. |
| | Children's dental check-up | Not covered | Not covered | Excluded Service |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion care
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (Only for correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Dental care
- Infertility treatment
- Long-term care
- Private-duty nursing (outpatient only)

- Non-emergency care when traveling outside the U.S.
- Routine foot care (only for persons with diabetes)
- Weight loss programs

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCWI SGHMO SBC 2023

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (Limited to 25 visits per contract period)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.w.gov; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.w.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-895-2421

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$250 |
|---|-------|
| ■ Specialist copayment | \$60 |
| ■ Hospital (facility) coinsurance | 10% |
| ■ Other coinsurance | 10% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,738 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$250 | |
| <u>Copayments</u> | \$100 | |
| Coinsurance | \$1,240 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$1,900 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$250 |
|-----------------------------------|-------|
| ■ Specialist copayment | \$60 |
| ■ Hospital (facility) coinsurance | 10% |
| ■ Other coinsurance | 10% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$7,399 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$250 | |
| Copayments | \$995 | |
| Coinsurance | \$186 | |
| What isn't covered | | |
| Limits or exclusions | \$55 | |
| The total Joe would pay is | \$1,736 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$250 |
|-----------------------------------|-------|
| ■ Specialist copayment | \$60 |
| ■ Hospital (facility) coinsurance | 10% |
| ■ Other coinsurance | 10% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$1,925 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$94 |
| Copayments | \$300 |
| Coinsurance | \$10 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$404 |

The plan would be responsible for the other costs of these EXAMPLE covered services