




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, contact ETF at www.etf.wi.gov. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/glossary/essential-health-benefits/> or call 1-877-533-5020 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|--|
| What is the overall deductible? | \$ 250 individual / \$500 family | You must pay all the costs up to the deductible amount before the policy begins to pay for covered services you use, with the exceptions of office visit copays and for federally required preventive services. The deductible starts over with each plan year beginning on January 1 st . See the chart starting on page 2 for your costs for services this plan covers. |
| Are there services covered before you meet your deductible? | Yes. Preventive care and primary care services are covered before you meet your deductible . | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | There are no other deductibles . |
| What is the out-of-pocket limit for this plan? | <p><u>Medical:</u> \$1,250 individual/\$2,500 family</p> <p><u>Prescription drug:</u> Level 1 and 2: \$600 individual/\$1,200 family Level 4: \$1,200 individual/\$2,400 family</p> | The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. The federal maximum out-of-pocket is \$6,850 individual/\$13,700 family. This applies to all essential health benefits, including some services not included in the out-of-pocket limit . (i.e. certain level 3 & 4 prescription drugs and certain hearing aids covered under this plan). See https://www.healthcare.gov/glossary/essential-health-benefits/ for details. |
| What is not included in the out-of-pocket limit? | Copays for Level 3 and Level 4 non-preferred specialty drugs ; coinsurance paid by adults for hearing aids, premiums and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
| Will you pay less if you use a network provider? | Yes. See www.mercycarehealthplans.com or call 1-800-895-2421- Option 5 for a list of network providers . | This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services |

| | | |
|--|------|--|
| | | (such as lab work). Check with your provider before you get services |
| Do you need a referral to see a specialist? | Yes. | This plan will pay for some or all of the costs for covered services but only if you have the plan's permission before you see the specialist. |

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|--|---|--|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$15 copay /visit | Not covered | Deductible does not apply. Additional services (e.g. labs, x-rays, etc.) during the visit are subject to applicable deductibles and coinsurance . |
| | Specialist visit | \$25 copay /visit | Not covered unless prior-authorized | Deductible does not apply. Additional services (e.g. labs, x-rays, etc.) during the visit are subject to applicable deductibles and coinsurance . |
| | Other practitioner office visit | \$15 copay /visit (includes chiropractic visits) | Not covered | Deductible does not apply. Maintenance care and acupuncture not covered. Additional services (e.g. labs, x-rays, etc.) during the visit are subject to applicable deductibles and coinsurance . |
| | Preventive care/screening/immunization | \$15 primary care visit copay and 10% coinsurance after deductible for related services. | Not Covered | Full coverage if required by federal law. For details visit: https://www.healthcare.gov/preventive-care-benefits/ |
| If you have a test | Diagnostic test (x-ray, blood work) | 10% coinsurance after deductible | Not covered | Full coverage if required by federal law. |
| | Imaging (CT/PET scans, MRIs) | 10% coinsurance after deductible | Not covered | Prior approval required or benefits not payable. |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.navitus.com | Level 1: Preferred generic drugs and certain lower cost preferred brand name drugs | \$5/prescription to out-of-pocket limit . (2 copays apply to certain 90-day supply mail orders) | Not covered | In-network covers most up to a 30-day supply (90-day for certain prescriptions) retail and mail order. Out-of-network care allowed but if your ID card is not used, you will pay more than the copay. |
| | Level 2: Preferred brand drugs and certain higher cost preferred generic drugs | 20% coinsurance (\$50 max) per prescription to out-of-pocket limit . (2 copays apply to certain 90-day supply mail order) | Not covered | In-network covers most up to a 30-day supply (90-day for certain prescriptions) retail and mail order. Out-of-network care allowed but if your ID card is not used, you will pay more than the copay. |
| | Level 3: Non-preferred brand | 40% coinsurance (\$150) | Not covered | Federal out-of-pocket limit applies. Out-of- |

* For more information about limitations and exceptions, see the plan or policy document at www.etf.wi.gov

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|---|---|--|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | name and certain high cost generic drugs | max) per prescription. No out-of-pocket limit . | | network care allowed, but if your ID card is not used, you will pay more than the copay. |
| | Level 4*: Specialty drugs | \$50 copay* per prescription for drugs to specialty out-of-pocket limit . | Not covered | Level 4 prescriptions must be filled at Lumicera or UW Specialty Pharmacy*. Level 4 Out-of-Pocket Limit and Federal maximum out-of-pocket applies. <i>*Non-Medicare participants only.</i> |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 10% coinsurance after deductible . | Not covered | -----NONE----- |
| | Physician/surgeon fees | \$15 copay for primary doctor office visit \$25 copay for specialist office visit | Not covered | Additional services provided (e.g. costs of surgery, equipment, etc.) are subject to applicable deductible and coinsurance . Prior approval required for low back surgeries and MRI, CT and PET scans. |
| If you need immediate medical attention | Emergency room care | \$75 copay , deductible then 10% coinsurance | \$75 copay , deductible then 10% coinsurance | Copay is waived if admitted. |
| | Emergency medical transportation | 10% coinsurance after deductible | 10% coinsurance after deductible | -----NONE----- |
| | Urgent care | \$25 copay /visit | \$25 copay /visit | Deductible does not apply. Additional services (e.g. labs, x-rays, etc.) during the visit are subject to applicable deductibles and coinsurance . |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 10% coinsurance after deductible | Not covered | Prior approval recommended |
| | Physician/surgeon fees | 10% coinsurance after deductible | Not covered | Prior approval required for low back surgeries and MRI, CT and PET scans |

* For more information about limitations and exceptions, see the plan or policy document at www.etf.wi.gov

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|---|--|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you need mental health, behavioral health, or substance abuse services | Mental/Behavioral health outpatient services | \$15 copay/visit | Not covered | Deductible does not apply. |
| | Mental/Behavioral health inpatient services | 10% coinsurance after deductible | Not covered | -----NONE----- |
| | Substance use disorder outpatient services | \$15 copay/visit | Not covered | Deductible does not apply. |
| | Substance use disorder inpatient services | 10% coinsurance after deductible | Not covered | -----NONE----- |
| If you are pregnant | Office visits | \$15 copay/visit | Not covered | Deductible does not apply for copay visits. Deductible and 10% coinsurance apply if prenatal and/or postnatal care billed as a package. Full coverage if required by federal law. |
| | Childbirth/delivery professional services | 10% coinsurance after deductible | Not covered | -----NONE----- |
| | Childbirth/delivery facility services | 10% coinsurance after deductible | Not covered | -----NONE----- |
| If you need help recovering or have other special health needs | Home health care | 10% coinsurance after deductible | Not covered | Limited to 50 visits per year. Plan may approve 50 more per year. |
| | Rehabilitation services | \$15 copay/visit | Not covered | Deductible does not apply. Physical, speech and occupational therapy limited to 50 visits per year, combined rehabilitation and habilitation services. Plan may approve 50 more per year. |
| | Habilitation services | \$15 copay/visit | Not covered | Deductible does not apply. Physical, speech and occupational therapy limited to 50 visits per year, combined rehabilitation and habilitation services. Plan may approve 50 more per year. |
| | Skilled nursing care | 10% coinsurance after deductible | Not covered | Facility coverage is limited to 120 days per benefit period. |
| | Durable medical equipment | 20% coinsurance after deductible (child's hearing aids 10%) | Not covered | Hearing aids (adults) plan maximum payment \$1,000 per ear every 3 years. |
| | Hospice services | 10% coinsurance after | Not covered | -----NONE----- |

* For more information about limitations and exceptions, see the plan or policy document at www.etf.wi.gov

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|----------------------------|--|--|--|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | | deductible | | |
| If your child needs dental or eye care | Children's eye exam | \$25 copay | Not covered | Deductible does not apply. Limited to one per individual per year. Contact lens fitting not covered. Full coverage if required by federal law. |
| | Children's glasses | Not covered | Not covered | Excluded service. |
| | Children's dental check-up | Not covered | Not covered | Excluded service. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)

- | | | |
|---------------------|--|------------------------|
| • Acupuncture | • Infertility treatment | • Private duty nursing |
| • Bariatric surgery | • Long-term care | • Routine foot care |
| • Cosmetic surgery | • Non-emergency care when traveling outside US | • Weight loss programs |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- | | | |
|--|----------------|--|
| • Chiropractic care | • Hearing aids | • Routine eye care, limited to one eye exam per calendar year by a plan provider |
| • Dental care, limited to certain oral surgical services and treatment of injuries | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: [insert State, HHS, DOL, and/or other applicable agency contact information]. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: MercyCare Health Plans at 1-800-895-2421-Option 5 or TTY 711 or ETF at 1-877-533-5020 or www.etf.wi.gov.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

* For more information about limitations and exceptions, see the plan or policy document at www.etf.wi.gov

Language Access Services:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-895-2421, TTY 1-800-947-3529.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-895-2421, TTY 1-800-947-3529.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-895-2421, TTY 1-800-947-3529.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-895-2421, TTY 1-800-947-3529.

هيا اللغو المساعدة خدمات فإن، اللغة اذكر تتحدث كنت إذا: ملحوظة 1-800-895-2421 (رقم
برقم اتصل بالمجان لك تتوافر واليكم الصم هاتف: 1-800-947-3529 TTY

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-895-2421, TTY 1-800-947-3529.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-895-2421, TTY 1-800-947-3529. 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-895-2421, TTY 1-800-947-3529.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: , 1-800-895-2421, TTY 1-800-947-3529.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີຮ່ວມໃຫ້ທ່ານ. ໂທ 1-800-895-2421, TTY 1-800-947-3529.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-895-2421, TTY 1-800-947-3529.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-895-2421, TTY 1-800-947-3529.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-895-2421 (TTY: 1-800-947-3529) पर कॉल करें।

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-895-2421, TTY 1-800-947-3529.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-895-2421, TTY 1-800-947-3529.

Discrimination is Against the Law

MercyCare Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. MercyCare Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

MercyCare Health Plans provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats.

MercyCare Health Plans provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Chrisann Lemery.

If you believe that MercyCare Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Chrisann Lemery, Director of Compliance & Audit, 580 N. Washington St, Janesville, WI 53548, Telephone- 1-608-314-2343, TTY-1-800-947-3529, Fax- 1-608-741-5232, and Email- clemary@mhsjvl.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Chrisann Lemery, Director of Compliance & Audit is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| | |
|---|-------|
| ■ The plan's overall deductible | \$250 |
| ■ Specialist [<i>cost sharing</i>] | \$25 |
| ■ Hospital (facility) [<i>cost sharing</i>] | 10% |
| ■ Other [<i>cost sharing</i>] | 10% |

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,731 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$250 |
| Copayments | \$300 |
| Coinsurance | \$800 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$10 |
| The total Peg would pay is | \$1,360 |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| | |
|---|-------|
| ■ The plan's overall deductible | \$250 |
| ■ Specialist [<i>cost sharing</i>] | \$25 |
| ■ Hospital (facility) [<i>cost sharing</i>] | 10% |
| ■ Other [<i>cost sharing</i>] | 10% |

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$7,389 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$100 |
| Copayments | \$300 |
| Coinsurance | \$400 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$800 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| | |
|---|-------|
| ■ The plan's overall deductible | \$250 |
| ■ Specialist [<i>cost sharing</i>] | \$25 |
| ■ Hospital (facility) [<i>cost sharing</i>] | 10% |
| ■ Other [<i>cost sharing</i>] | 10% |

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$1,925 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$250 |
| Copayments | \$100 |
| Coinsurance | \$200 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$550 |