The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare HMO, Inc. at 1-800-895-2421 or visit our website at www.mercycarehealthplans.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-800-895-2421 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0 Single/ \$0 Family	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Ambulance</u> ; Children's Eye Exams; Chiropractic Services; <u>Emergency Care</u> ; Outpatient Mental Health Services & Substance Abuse Services; <u>Primary Care</u> Office & <u>Specialty Care</u> Office Services; <u>Preventive Care</u> ; <u>Urgent Care Service</u> ; <u>Prescription Drugs</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Not Applicable.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$2,800 Single/ \$5,600 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, copayments on certain services, out-of-network coinsurance, deductibles, charges for services when required prior authorization is not obtained, and health care this plan does not cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://mercycarehealthplans.com/provider-</u> <u>directory/#!/directory</u> or call 1-800-895-2421 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered.	None.
If you visit a health care provider's office or	<u>Specialist</u> visit	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered.	None.
clinic	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not covered.	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Deductible then 0% Coinsurance.	Not covered.	None.
	Imaging (CT/PET scans, MRIs)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required for PET scans and MRIs. Non-compliance may result in <u>claim</u> denial.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.mercycarehealthpla ns.com	Tier 1 (Preferred generic and limited preferred brand drugs)	\$10 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. <u>Prior</u> <u>authorization</u> is required for certain <u>prescription drugs</u> . See <u>https://mercycarehealthplans.com/pharm</u> <u>acy-programs/</u> for the drug <u>formulary</u> and a list of <u>prescription drugs</u> that require <u>prior authorization</u> . Failure to obtain <u>prior</u> <u>authorization</u> may result in <u>claim</u> denial.
	Tier 2 (Preferred brand and select generic drugs)	\$25 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	
	Tier 3 (Non-preferred brand drugs and clinically- appropriate non- <u>formulary</u> drugs with prior approval)	\$50 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCWI_INDHMOEPO_SBC_2024 <u>58326WI0090002-06</u>

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Tier 4 (<u>Specialty drugs</u> , select generic and brand drugs, and clinically-appropriate non- <u>formulary Specialty drugs</u> with prior approval)	\$150 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
surgery	Physician/surgeon fees	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
	Emergency room care	Deductible then 20% Coinsurance.	Deductible then 20% Coinsurance.	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	Deductible then 20% Coinsurance.	Deductible then 20% Coinsurance.	None.
	Urgent care	\$35 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$35 <u>copay</u> /visit. <u>Deductible</u> does not apply.	None.
lf you have a hospital	Facility fee (e.g., hospital room)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
stay	Physician/surgeon fees	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered.	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in <u>claim</u> denial.
	Inpatient services	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.

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		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Office visits	Deductible then 0% Coinsurance.	Not covered.	Cost sharing does not apply for preventive services. Prior authorization
lf you are pregnant	Childbirth/delivery professional services	Deductible then 0% Coinsurance.	Not covered.	is required for services received outside the service area in the last 30 days of
	Childbirth/delivery facility services	Deductible then 0% Coinsurance.	Not covered.	pregnancy. Non-compliance may result in <u>claim</u> denial.
If you need help recovering or have other special health needs	<u>Home health care</u>	Deductible then 0% Coinsurance.	Not covered.	Limited to 60 visits per contract period. Services must be provided fewer than seven days each week and fewer than eight hours each day for periods of 21 days or less. <u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial.
	Rehabilitation services	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply <u>Cardiac Rehabilitation</u> <u>Deductible</u> then 0% <u>Coinsurance</u> .	Not covered.	Limited to 30 visits per contract period each therapy. PT/SP/OT Visits not combined with <u>habilitative</u> therapy visits. Phase I & II cardiac rehabilitation limited to 36 visits per contract period. <u>Prior</u> <u>authorization</u> is required for cardiac rehabilitation. Non-compliance may result in <u>claim</u> denial.
	Habilitation services	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply for PT/OT/ST. <u>Deductible</u> then 0% <u>Coinsurance</u> inpatient/skilled nursing.	Not covered.	Limited to 30 visits per Contract Period for each type of therapy. Visit limits not combined with <u>Rehabilitative</u> therapy visits. <u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial. Coverage for autism treatment is limited per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section.

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCWI_INDHMOEPO_SBC_2024 58326WI0090002-06

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Skilled nursing care	Deductible then 0% Coinsurance.	Not covered.	Limited to total of 30 days per confinement. <u>Prior authorization</u> is required. Non-compliance may result in <u>claim</u> denial.
	Durable medical equipment	<u>Deductible</u> then 0% <u>Coinsurance</u> .	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial. *See the <u>Durable Medical Equipment</u> and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
	Children's eye exam	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered.	Limited to one exam per contract period.
If your child needs dental or eye care	Children's glasses	Deductible then 0% Coinsurance.	Not covered.	Limited to one pair of glasses or contacts per contract period for children under the age of 19.
	Children's dental check-up	Not covered.	Not covered.	Excluded Service

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 Abortion Care Acupuncture Bariatric Surgery Cosmetic Surgery Non-Emergency Care When Traveling Outside the U.S. Private Duty Nursing Routine Eye Care (Adult) Routine Footcare Weight Loss Programs 	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
 Bariatric Surgery Cosmetic Surgery Non-Emergency Care When Traveling Outside the U.S. Weight Loss Programs 	Abortion Care	Dental Care (Adult)	Private Duty Nursing		
Cosmetic Surgery Non-Emergency Care When Traveling Outside the U.S. Weight Loss Programs	Acupuncture	Infertility Treatment	Routine Eye Care (Adult)		
	Bariatric Surgery	Long-Term Care	Routine Footcare		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)	Cosmetic Surgery	 Non-Emergency Care When Traveling Outside the L 	J.S.		

Chiropractic Care
 Hearing Aids (1 item(s) per 3 years)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.oci.wi.gov; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. For more information about the https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCWI_INDHMOEPO_SBC_2024 58326WI0090002-06 Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or <u>http://www.oci.wi.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-895-2421.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCWI_INDHMOEPO_SBC_2024 <u>58326WI0090002-06</u>

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$0
Specialist copayment	\$30
Hospital (facility) coinsurance	100%
Other coinsurance	100%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$10	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$70	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$30
Hospital (facility) coinsurance	100%
Other <u>coinsurance</u>	100%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$600
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$620

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist copayment	\$30
Hospital (facility) coinsurance	100%
Other <u>coinsurance</u>	100%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$200
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$200

The plan would be responsible for the other costs of these EXAMPLE covered services.