**Coverage Period: 1/1/2020 – 12/31/2020** 

Coverage for: Single/Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare Health Plans at 800-895-2421. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.mercycarehealthplans.com or call 1-800-895-2421 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$7,500 single/ \$15,000 family per contract period	See the Common Medical Events chart below for your costs for services this plan covers. Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventative care</u> services; primary care visits; chiropractic care; outpatient mental health and substance abuse services; prescription drugs; urgent; emergency room car and ambulance services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,500 single/ \$15,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://mercycarehealthplans.com/provider-directory/">https://mercycarehealthplans.com/provider-directory/</a> or call 1-800-895-2421 for a list of <a href="network providers.">network providers.</a>	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a <u>deductible</u> applies.

	What You Will Pay				
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit. Deductible does not apply	Not covered	none	
If you visit a health care provider's office	Specialist visit	0% coinsurance	Not covered	none	
or clinic	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
	Diagnostic test (x-ray, blood work)	0% coinsurance	Not covered	none	
If you have a test	Imaging (CT/PET scans, MRIs)	0% coinsurance	Not covered	Prior authorization is required for PET scans, and MRIs. Non-compliance may result in <a href="claim">claim</a> denial.	
If you need drugs to	Tier 1 (Preferred generic and limited preferred brand drugs)	\$20 <u>copay</u> /prescription. <u>Deductible</u> does not apply	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is	
treat your illness or condition	Tier 2 (Preferred brand and select generic drugs)	0% coinsurance	Not covered	required for certain <u>prescription drugs</u> . See <a href="https://mercycarehealthplans.com/pharmacy-">https://mercycarehealthplans.com/pharmacy-</a>	
More information about prescription drug coverage is available at https://mercycarehealthplans.com/pharmacy-programs/	Tier 3 (Non-preferred brand drugs and clinically-appropriate non-formulary drugs with prior approval)	0% coinsurance	Not covered	programs/ for the prescription drug formulary and a list of drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.	
	Tier 4 (Specialty drugs, select generic and brand drugs, and	0% coinsurance	Not covered	\$500 maximum per fill for specialty drugs.	

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

		What Y	ou Will Pay	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	clinically-appropriate non- formulary <u>specialty drugs</u> with prior approval)			The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See <a href="https://mercycarehealthplans.com/pharmacy-programs/">https://mercycarehealthplans.com/pharmacy-programs/</a> for the drug formulary and a list of <a href="prescription drugs">prescription drugs</a> that require prior authorization. Failure to obtain prior authorization may result in <a href="mailto:claim">claim</a> denial.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in <u>claim</u> denial.
Julycry	Physician/surgeon fees	0% <u>coinsurance</u>	Not covered	
	Emergency room care	\$300 copay/visit Deductible does not apply	\$300 copay/visit Deductible does not apply	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	No charge. Deductible does not apply.	No charge. Deductible does not apply.	none
	<u>Urgent care</u>	\$75 <u>copay</u> /visit <u>Deductible</u> does not apply	0% coinsurance	none
If you have a hospital	Facility fee (e.g., hospital room)	0% coinsurance	Not covered	Prior authorization is required. Non-
stay	Physician/surgeon fees	0% coinsurance	Not covered	compliance may result in <u>claim</u> denial.
If you need mental health, behavioral	Outpatient services	\$20 <u>copay</u> /visit. <u>Deductible</u> does not apply	Not covered	Prior authorization is required for certain services. *See the Prior Authorization Provision in the Obtaining Services section.
health, or substance abuse services	Inpatient services	0% <u>coinsurance</u>	Not covered	Non-compliance may result in <u>claim</u> denial.
If you are pregnant	Office visits	0% coinsurance	Not covered	Prior authorization is required for services received outside the service area in the last 30

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		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Childbirth/delivery professional services	0% coinsurance	Not covered	days of pregnancy. Non-compliance may result in <u>claim</u> denial.	
	Childbirth/delivery facility services	0% coinsurance	Not covered		
	Home health care	0% coinsurance	Not covered	Limited to 60 visits per contract period. Prior authorization is required. Non-compliance may result in <u>claim</u> denial.	
	Rehabilitation services	0% coinsurance	Not covered	Limited to 30 visits per contract period for each type of speech, occupational & physical therapy. Pulmonary therapy is limited to 30 visits per contract period. Phase I & II cardiac rehabilitation limited to 36 visits per contract period. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial.	
If you need help recovering or have other special health needs	Habilitation services	0% <u>coinsurance</u>	Not covered	Prior authorization is required. Non-compliance may result in <u>claim</u> denial.  Coverage for autism treatment is limited per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section. Other habilitation services limited to 30 visits per contract period for each type of speech, occupational & physical therapy.	
	Skilled nursing care	0% coinsurance	Not covered	Limited to 30 days per confinement. Prior authorization is required. Non-compliance may result in <u>claim</u> denial.	
	Durable medical equipment	0% <u>coinsurance</u>	Not covered	Prior authorization is required. Non-compliance may result in <u>claim</u> denial. *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section.	

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Hospice services	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.	
If your shild poods	Children's eye exam	0% coinsurance	Not covered	none	
If your child needs dental or eye care	Children's glasses	0% coinsurance	Not covered	none	
uciliai oi cye cale	Children's dental check-up	Not covered	Not covered	Excluded Service	

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of sexual assault, incest, or when the life of the mother is endangered)
- Dental care
- Infertility treatment
  - Long-term care
  - Non-emergency care when traveling outside the U.S.
- Private duty nursing
- Routine foot care (except for persons with diabetes or peripheral vascular disease)
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Acupuncture

Bariatric surgery

Cosmetic surgery

Hearing aids

• Routine eye care (Adult) – Exam only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov, the Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or <a href="http://www.oci.wi.gov">http://www.oci.wi.gov</a>.

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-895-2421.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>.

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall <u>deductible</u>	\$7,500
■ Specialist copaymentcoinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,731
In this example Dea would nave	

ili tilis example, reg would pay.	
Cost Sharing	
Deductibles	\$7,500
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$7,560

## **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$7,500
■ Specialist copaymentcoinsurance	0%
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost \$7,583	
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## In this example, Joe would pay:

\$5,867
\$780
\$0
\$55
\$6,702

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$7,50
■ Specialist copaymentcoinsurance	0%
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost \$2,268
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### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,368
Copayments	\$900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,268