Coverage Period: 1/1/2020 – 12/31/2020

Coverage for: Single, Family, & Other | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare HMO Inc. at WI- 800-895-2421 IL- 877-908-6027. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.mercycarehealthplans.com or call 1-800-895-2421 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,000 single/ \$2,000 family	Deductible- See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. Preventative care services are covered before you meet you deductible.	This plan covers some items and services even if you haven't yet met the annual deductible amount. But a copayment or coinsurance may apply.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this plan?	\$2,500 single/\$5,000 family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://mercycarehealthplans.com/ provider-directory/ or call 1-800-895-2421 for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (a balance bill).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see an in-network specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a deductible applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you viols a boolsh	Primary care visit to treat an injury or illness	\$30/visit- deductible does not apply	Not covered	none	
If you visit a health care <u>provider's</u> office or clinic	Specialist visit	\$60/visit- deductible does not apply	Not covered	none	
or chine	Preventive care/screening/immunization	No charge	Not covered	Full coverage if required by Federal law	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance	Not covered	none	
ii you nave a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	Not covered	Prior authorization is required for PET scans, and MRIs.	
If you need drugs to	Generic drugs	\$10/prescription- deductible does not apply	Not covered	None	
treat your illness or condition More information about prescription drug	Preferred brand drugs	\$25/prescription- deductible does not apply	Not covered	None	
coverage is available at https://mercycarehealt hplans.com/pharmacy -programs/	Non-preferred brand drugs	\$50/prescription- deductible does not apply	Not covered	None	
<u>programo</u>	Specialty Drugs	50% coinsurance	Not covered	None	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not covered	Prior authorization is required	
surgery	Physician/surgeon fees	20% coinsurance	Not covered	Prior authorization is required	
If you need immediate medical attention	Emergency room care	\$200 copay- deductible does not apply	\$200 copay- deductible does not apply	Co-pay waived if admitted	
medical attention	Emergency medical	No charge	No charge	none	

For more information about limitations and exceptions, see the plan or policy document at www.mercycarehealthplans.com

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information	
	tronor artation	(You will pay the least)	(You will pay the most)		
	<u>transportation</u>	\$60 copay- deductible	\$75 copay- deductible does		
	<u>Urgent care</u>	does not apply	not apply	none	
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	Not covered	Prior authorization is required	
stay	Physician/surgeon fees	20% coinsurance	Not covered	Prior authorization is required	
If you need mental health, behavioral	Outpatient services	\$30visit- deductible does not apply	Not covered	Prior authorization is required	
health, or substance abuse services	Inpatient services	20% coinsurance	Not covered	Prior authorization is required	
	Office visits	\$30/visit- deductible does not apply	Not covered	none	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	Not covered	Prior authorization is required	
	Childbirth/delivery facility services	20% coinsurance	Not covered	Prior authorization is required	
	Home health care	20% coinsurance	Not covered	Coverage is limited to 60 visits per contract year. Prior authorization is required.	
If you need help	Rehabilitation services	\$30 Copay/visit PT/ST/OT- deductible does not apply 20% coinsurance for all	Not covered	Coverage is limited to 60 visits per contract year for Speech, Occupational & Physical therapy	
recovering or have other special health		other rehabilitation services.		шегару	
needs	Habilitation services	20% coinsurance	Not covered	Coverage is limited to 60 visits per contract year. Prior authorization is required for a child under 19 years of age.	
	Skilled nursing care	20% coinsurance	Not covered	Coverage is limited to 30 days per confinement. Prior authorization is required.	
	Durable medical equipment	20% coinsurance	Not covered	Prior authorization is required	
	Hospice services	20% coinsurance	Not covered	Prior authorization is required	

For more information about limitations and exceptions, see the plan or policy document at www.mercycarehealthplans.com

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If your child needs	Children's eye exam	\$60 /visit- deductible does not apply	Not covered	none	
dental or eye care	Children's glasses	20% coinsurance	Not covered	1 item per year	
	Children's dental check-up	Not covered	Not covered	none	

[&]quot;You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for."

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Acupuncture	Dental care	•	Non-emergency care when traveling outside the U.S.
·	Long-term care	•	Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Abortion
 Bariatric surgery
 Chiropractic care
 Infertility treatment
 Routine eye care (exam)
 Routine eye care (glasses) children only
 Private duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: [WI, HHS, DOL, and Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.]. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the <u>explanation of benefits</u> you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: MercyCare HMO Inc. at 1-800-895-2421 or the Department of Labor's Employee Benefits Security Administration at 1-866-44-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Hearing aids

Does this plan provide Minimum Essential Coverage? [Yes]

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? [Yes]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421.

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-895-2421.

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the cost sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall <u>deductible</u>	\$1,00
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$1,000	
Copayments	\$0	
Coinsurance	\$1,500	
What isn't covered		
Limits or exclusions	\$60	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

\$12,731

\$2.560

Durable medical equipment (glucose meter)

In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$1,000
Copayments	\$995
Coinsurance	\$402
What isn't covered	
Limits or exclusions	\$55
The total Joe would pay is	\$2,453

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall <u>deductible</u>	\$2,092
Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$7,400

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,092
Total Example Coot	Ψ2,002

In this example, Mia would pay:

in the example, in a weard pay.		
Cost Sharing		
Deductibles	\$687	
Copayments	\$900	
Coinsurance	\$172	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,759	

The total Peg would pay is

Total Example Cost