Coverage Period: 01/01/2024 – 12/31/2024 Coverage for: Single/Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, MercyCare Health Plan at 1-877-908-6027 or visit our website at <a href="https://www.healthcare.gov/sbc-glossary">www.mercycarehealthplans.com</a>. For general definitions of common terms, such as <a href="mailto:allowed amount">allowed amount</a>, <a href="mailto:belling">belance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:copayment">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms, see the Glossary. You can view the Glossary at <a href="mailto:https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-877-908-6027 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Participating Provider: \$3,200 Single / \$6,400 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	Not Applicable.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Participating Provider: \$3,200 Single / \$6,400 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.  If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, copayments on certain services, out-of-network coinsurance, deductibles, charges for services when required prior authorization is not obtained, and health care this plan does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://mercycarehealthplans.com/provider-directory/#!/directory">https://mercycarehealthplans.com/provider-directory/#!/directory</a> or call 1-877-908-6027 for a list of <a href="mailto:network">network</a> <a href="providers">providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the specialist.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you visit a health care provider's office or	Primary care visit to treat an injury or illness	Deductible then 0% Coinsurance.	Not covered.	None.
clinic	Specialist visit	Deductible then 0% Coinsurance.	Not covered.	None.
	Preventive care/screening/ immunization	No charge.	Not covered.	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	<u>Diagnostic test</u> (x-ray, blood work)	Deductible then 0% Coinsurance.	Not covered.	None.
If you have a test	Imaging (CT/PET scans, MRIs)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required for PET scans and MRIs. Non-compliance may result in <u>claim</u> denial.
If you need drugs to	Tier 1 (Preferred generic and limited preferred brand drugs)	Deductible then 0% Coinsurance.	Not covered.	The maximum quantity of medication you may receive in a single prescription is a
treat your illness or condition  More information about prescription drug coverage is available at www.mercycarehealthplans.com	Tier 2 (Preferred brand and select generic drugs)	Deductible then 0% Coinsurance.	Not covered.	supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See
	Tier 3 (Non-preferred brand drugs and clinically-appropriate non-formulary drugs with prior approval)	Deductible then 0% Coinsurance.	Not covered.	https://mercycarehealthplans.com/pharmacy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCIL\_INDHMO\_SBC\_2024 54322IL0090003

	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Tier 4 (Specialty drugs, select generic and brand drugs, and clinically-appropriate non-formulary Specialty drugs with prior approval)	Deductible then 0% Coinsurance.	Not covered.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in <u>claim</u> denial.
surgery	Physician/surgeon fees	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in claim denial.
	Emergency room care	Deductible then 0% Coinsurance.	Deductible then 0% Coinsurance.	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	Deductible then 0% Coinsurance.	Deductible then 0% Coinsurance.	None.
	<u>Urgent care</u>	Deductible then 0% Coinsurance.	Deductible then 0% Coinsurance.	None.
If you have a hospital	Facility fee (e.g., hospital room)	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in claim denial.
stay	Physician/surgeon fees	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in claim denial.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in <a href="claim">claim</a> denial.
anuse sei vices	Inpatient services	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in claim denial.

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCIL\_INDHMO\_SBC\_2024 54322IL0090003

	What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Office visits	Deductible then 0% Coinsurance.	Not covered.	Cost sharing does not apply for preventive services. Prior authorization
If you are pregnant	Childbirth/delivery professional services	Deductible then 0% Coinsurance.	Not covered.	is required for services received outside the service area in the last 30 days of
	Childbirth/delivery facility services	Deductible then 0% Coinsurance.	Not covered.	pregnancy. Non-compliance may result in claim denial.
	Home health care	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in <u>claim</u> denial.
	Rehabilitation services	Deductible then 0% Coinsurance.		Limited to <b>60 visits</b> per contract period combined. PT/SP/OT Visits not combined with <u>habilitative</u> therapy visits. Phase I & II cardiac rehabilitation limited
		Cardiac Rehabilitation Deductible then 0% Coinsurance.	Not covered.	to <b>36 visits</b> per contract period. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial.
If you need help recovering or have other special health needs	Habilitation services	Deductible then 0% Coinsurance for PT/OT/ST.  Deductible then 0% Coinsurance for inpatient/skilled nursing.	Not covered.	Limited to <b>60 visits</b> per Contract Period combined. Visit limits not combined with Rehabilitative therapy visits.  Prior authorization is required. Noncompliance may result in claim denial.
	Skilled nursing care	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in claim denial.
	Durable medical equipment	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in claim denial.  *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	Deductible then 0% Coinsurance.	Not covered.	Prior authorization is required. Non-compliance may result in claim denial.

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCIL\_INDHMO\_SBC\_2024 54322IL0090003

	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If your child needs dental or eye care	Children's eye exam	Deductible then 0% Coinsurance.	Not covered.	Limited to one exam per contract period.
	Children's glasses	Deductible then 0% Coinsurance.	Not covered.	Limited to one pair of glasses or contacts per contract period for children under the age of 19.
	Children's dental check-up	Not covered.	Not covered.	Excluded Service

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

- Non-Emergency Care When Traveling Outside the U.S. Routine Eye Care (Adult)

Dental Care (Adult)

Private-Duty Nursing

Weight-Loss Programs

Long-Term Care

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

**Abortion Care** 

Cosmetic Surgery

Infertility Treatment

**Bariatric Surgery** 

- Hearing Aids (one aid per ear every 24 months) •
- Private-Duty Nursing (Outpatient Only)

Chiropractic Care (25 visit)

Routine Footcare

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Illinois Department of Insurance at 1-877-527-9431; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Illinois Department of Insurance, Office of Consumer Health Insurance, Complaints Department, 320 W. Washington Street, Springfield, IL 62767 or 1-877-827-9431 or http://insurance.illinois.gov.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

<sup>\*</sup> For more information about limitations and exceptions, see plan or policy document at www.mercycarehealthplans.com MCIL INDHMO SBC 2024 54322IL0090003

### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-908-6027.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-908-6027.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-908-6027.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-908-6027.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,200
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$3,200	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,260	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,200
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$3,200
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$3,220

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,200
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Durable medical equipment (crutches)** 

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$2,800	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,800	