The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare HMO, Inc. at 1-800-895-242 1 or visit our website at www.mercycarehealthplans.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at http://www.cciio.cms.gov or call 1-800-895-2421 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0 single/ \$0 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> services primary and specialty care services; chiropractic care; outpatient mental health and substance abuse services; physical, speech, and occupational therapy; <u>prescription drugs;</u> children's eye exams; <u>urgent care</u> and <u>emergency room care</u> ; and ambulance services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$0 single/ \$0 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, charges for services when required <u>prior authorization</u> is not obtained, charges above benefit limits if applicable, and	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 58326W10090012-02**Page 1 of 8** MCWI\_INDHMO\_SBC\_2021

Important Questions	Answers	Why This Matters:
	health care this <u>plan</u> doesn't cover.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://mercycarehealthplans.com/ provider-directory/#!/directory call 1-800-895-2421 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral.</u>

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Y	ou Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)		
	Primary care visit to treat an injury or illness	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none	
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none	
Chine	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood work)	0% coinsurance	Not covered	Prior authorization is required for PET	
If you have a test	Imaging (CT/PET scans, MRIs)	0% coinsurance	Not covered	scans, and MRIs. Non-compliance may result in <u>claim</u> denial.	
If you need drugs to treat your illness or condition	Tier 1 (Preferred generic and limited preferred brand drugs)	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior	

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		What Y	/ou Will Pay	Limitations, Exceptions, & Other		
Common Medical Event			Non-Participating Provider (You will pay the most)	Important Information		
More information about prescription drug <u>coverage</u> is available at https://mercycarehealthpl	Tier 2 (Preferred brand and select generic drugs)	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm		
ans.com/pharmacy- programs/	Tier 3 (Non-preferred brand drugs and clinically- appropriate non- <u>formulary</u> drugs with prior approval)	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	<u>acy-programs/</u> for the <u>prescription drug</u> formulary and a list of drugs that require <u>prior authorization</u> . Failure to obtain <u>prior authorization</u> may result in <u>claim</u> denial.		
	Tier 4 ( <u>Specialty drugs</u> , select generic and brand drugs, and clinically-appropriate non- <u>formulary Specialty drugs</u> with prior approval)	0% <u>coinsurance</u> <u>Deductible</u> does not apply.	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. <u>Prior</u> <u>authorization</u> is required for certain <u>prescription drugs</u> . See <u>https://mercycarehealthplans.com/pharm</u> <u>acy-programs/</u> for the drug <u>formulary</u> and a list of <u>prescription drugs</u> that require <u>prior authorization</u> . Failure to obtain <u>prior authorization</u> may result in <u>claim</u> denial.		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	Not covered	Prior authorization is required. Non- compliance may result in claim denial.		
surgery	Physician/surgeon fees	0% coinsurance	Not covered	compliance may result in <u>claim</u> denial.		
	Emergency room care	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$250 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Copay waived if admitted.		
If you need immediate medical attention	Emergency medical transportation	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	none		
	<u>Urgent care</u>	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$75 <u>copay</u> /visit. <u>Deductible</u> does not apply.	none		

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		What Y	ou Will Pay	Limitations, Exceptions, & Other			
Common Medical Event Services You May I		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information			
lf you have a hospital	Facility fee (e.g., hospital room)	0% coinsurance	Not covered	Prior authorization is required. Non-			
stay	Physician/surgeon fees	0% <u>coinsurance</u>	Not covered	compliance may result in <u>claim</u> denial.			
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in <u>claim</u> denial.			
abuse services	Inpatient services	0% <u>coinsurance</u>	Not covered	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.			
	Office visits	0% coinsurance	Not covered	Cost sharing does not apply for			
lf you are pregnant	Childbirth/delivery professional services	0% coinsurance	Not covered	preventive services. Prior authorization is required for services received outside			
	Childbirth/delivery facility services	0% coinsurance	Not covered	the service area in the last 30 days of pregnancy. Non-compliance may result in <u>claim</u> denial.			
	Home health care	0% coinsurance	Not covered	Limited to 60 visits per contract period for home health care services. <u>Prior</u> <u>authorization</u> is required for home health care. Non-compliance may result in <u>claim</u> denial.			
If you need help recovering or have other special health needs	Rehabilitation services	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to 30 visits per contract period for all outpatient therapies combined. Phase I & II cardiac rehabilitation limited to 36 visits per contract period. <u>Prior</u> <u>authorization</u> is required for cardiac rehabilitation. Non-compliance may result in <u>claim</u> denial.			
	Habilitation services	0% <u>coinsurance</u>	Not covered	Prior authorization is required. Non- compliance may result in <u>claim</u> denial. Coverage for autism treatment is limited			

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 58326W10090012-02**Page 4 of 8** MCWI\_INDHMO\_SBC\_2021

		What	You Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
				per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section. Other outpatient <u>habilitation services</u> limited to 30 visits per contract period for all therapies combined.
	Skilled nursing care	0% coinsurance	Not covered	Limited to 30 visits per contract period. <u>Prior authorization</u> is required. Non- compliance may result in <u>claim</u> denial.
	Durable medical equipment	0% coinsurance	Not covered	Prior authorization is required. Non- compliance may result in <u>claim</u> denial. *See the <u>Durable Medical Equipment</u> and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	0% coinsurance	Not covered	Prior authorization is required. Non- compliance may result in <u>claim</u> denial.
If your child needs	Children's eye exam	\$0 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to one exam per contract period.
dental or eye care	Children's glasses	0% coinsurance	Not covered	Limited to one pair of glasses per contract period.
	Children's dental check-up	Not covered	Not covered	Excluded Service

# **Excluded Services & Other Covered Services:**

S	ervices Your <u>Plan</u> Generally Does NOT Cover (Cł	neck	your policy or plan document for more informa	tion	and a list of any other <u>excluded services</u> .)
	Abortion care	٠	Dental care	٠	Private-duty nursing
	Acupuncture	٠	Infertility treatment	٠	Routine eye care (Adult)
	Bariatric surgery	٠	Long-term care	٠	Routine foot care (Covered for persons with
	<ul> <li>Cosmetic surgery (Covered for children for correction of congenital deformities or abnormality that results in functional deficit)</li> </ul>	•	Non-emergency care when traveling outside the U.S.	•	diabetes or peripheral vascular disease) Weight loss programs

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 58326W10090012-02**Page 5 of 8** MCWI\_INDHMO\_SBC\_2021 Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)						
Chiropractic care	•	Hearing Aiidls ((Lipeiteebteeverger3egeebveerger3c6bone •	•	Reating aids (arp (Adalt)every 3 years; and bone	•	Rea
		anoutitose abind bone anchored)		anchored)		anc

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa;">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa;</a>; www.HealthCare.gov or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>. For more

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-895-2421

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

**<u>PRA Disclosure Statement</u>**: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy

of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

0%

0% 0%

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>
Specialist coinsurance
Hospital (facility) coinsurance
Other coinsurance

# This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,731
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$0
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible
Specialist solnourance

Specialist coinsurance
Hearital (facility) acineur

\$0

0%

0%

0%

- Hospital (facility) <u>coinsurance</u>
   Other opinouropool
- Other <u>coinsurance</u>

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost \$	7,389
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## In this example, Joe would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist coinsurance	0%
Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,925
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#### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

The plan would be responsible for the other costs of these EXAMPLE covered services