800-895-2421. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.mercycarehealthplans.com or call 1-800-895-2421 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$ 5,000 Single/ \$10,000 Family	Deductible- Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay.
Are there services covered before you meet your <u>deductible?</u>	Yes. Preventative care services are covered before you meet you deductible.	This plan covers some items and services even if you haven't yet met the annual deductible amount. But a copayment or coinsurance may apply.
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this plan?	Yes \$7,900 Single / \$15,800 family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://mercycarehealthplans.com/ provider-directory/ or call 1-800- 895-2421 for a list of <u>network</u> providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (a balance bill).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your **<u>deductible</u>** has been met, if a deductible applies.

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Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	30% coinsurance after deductible	Not covered	none	
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	30% coinsurance after deductible	Not covered	none	
or chine	Preventive care/screening/ immunization	No charge	Not covered	Full coverage if required by Federal law	
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	30% coinsurance after deductible	Not covered	none	
	Imaging (CT/PET scans, MRIs)	30% coinsurance after deductible	Not covered	Prior authorization is required for PET scans, and MRIs.	
If you need drugs to treat your illness or condition More information about <u>prescription drug</u> <u>coverage</u> is available at <u>https://mercycarehealth</u> <u>plans.com/pharmacy-</u> <u>programs/</u>	Generic drugs	30% coinsurance after deductible	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days.	
	Preferred brand drugs	30% coinsurance after deductible	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days.	
	Non-preferred brand drugs	30% coinsurance after deductible	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days.	
	Specialty	30% coinsurance after deductible	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% coinsurance after deductible	Not covered	Prior authorization is required	
	Physician/surgeon fees	30% coinsurance after deductible	Not covered	Prior authorization is required	
If you need immediate medical attention	Emergency room care	30% coinsurance after deductible	30% coinsurance after deductible	Co-pay waived if admitted	
medical allention	Emergency medical	30% coinsurance after	30% coinsurance after	none	

For more information about limitations and exceptions, see the plan or policy document at <u>www.mercycarehealthplans.com</u>

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	transportation	deductible	deductible		
	Urgent care	30% coinsurance after deductible	30% coinsurance after deductible	none	
lf you have a hospital stay	Facility fee (e.g., hospital room)	30% coinsurance after deductible	Not covered	Prior authorization is required	
	Physician/surgeon fees	30% coinsurance after deductible	Not covered	Prior authorization is required	
If you need mental health, behavioral	Outpatient services	30% coinsurance after deductible	Not covered	Prior authorization is required	
health, or substance abuse services	Inpatient services	30% coinsurance after deductible	Not covered	Prior authorization is required	
lf you are pregnant	Office visits	30% coinsurance after deductible	Not covered	none	
	Childbirth/delivery professional services	30% coinsurance after deductible	Not covered	Prior authorization is required	
	Childbirth/delivery facility services	30% coinsurance after deductible	Not covered	Prior authorization is required	
If you need help recovering or have other special health needs	Home health care	30% coinsurance after deductible	Not covered	Coverage is limited to 60 visits per contract year. Prior authorization is required.	
	Rehabilitation services	30% coinsurance after deductible	Not covered	Coverage is limited to 30 visits per contract year for Speech, Occupational & Physical therapy	
	Habilitation services	30% coinsurance after deductible	Not covered	Coverage is limited per WI Autism statute. Prior authorization is required.	
	Skilled nursing care	30% coinsurance after deductible	Not covered	Coverage is limited to 30 days per confinement. Prior authorization is required.	
	Durable medical equipment	30% coinsurance after deductible	Not covered	Prior authorization is required	
	Hospice services	30% coinsurance after deductible	Not covered	Prior authorization is required	
If your child needs	Children's eye exam	30% coinsurance after	Not covered	none	

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
dental or eye care		deductible			
	Children's glasses	30% coinsurance after deductible	Not covered	1 item per year	
	Children's dental check-up	Not covered	Not covered	none	

"You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for."

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) Non-emergency care when traveling outside the Acupuncture Dental care ٠ U.S. Bariatric surgery Infertility treatment • Private-duty nursing Cosmetic surgery Long-term care ٠ Weight loss programs Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) Hearing aides • Routine eye care (exam) Chiropractic care Routine foot care Routine eye care (glasses) children only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: [WI, HHS, DOL, and Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.]. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the <u>explanation of benefits</u> you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: MercyCare Health Plans at 1-800-895-2421 or the Department of Labor's Employee Benefits Security Administration at 1-866-44-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? [Yes]

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? [Yes]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421. [Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421. [Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-895-2421. [Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421.

----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the cost sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The plan's overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$5,000 N/A 30% 30%	 The plan's overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$5,000 N/A 30% 30%	 The plan's overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	N/A
This EXAMPLE event includes services Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood w</i> Specialist visit (<i>anesthesia</i>) Total Example Cost		This EXAMPLE event includes service Primary care physician office visits (includisease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose met Total Example Cost	uding	This EXAMPLE event includes s Emergency room care (including n supplies) Diagnostic test (x-ray) Durable medical equipment (crutch Rehabilitation services (physical th Total Example Cost	nedical hes)
	<i>+,</i>		, , , , , , , , , , , , , , , , , , , ,		
In this example, Peg would pay: Cost Sharing		In this example, Joe would pay: Cost Sharing		In this example, Mia would pay: Cost Sharing	
Deductibles	\$4,169	Deductibles	\$5,000	Deductibles	\$1,348
Copayments	\$0	Copayments	\$0	Copayments	\$0
Coinsurance	\$3731	Coinsurance	\$2,200	Coinsurance	\$578
What isn't covered		What isn't covered		What isn't covered	
				vinat isint covered	
Limits or exclusions	\$60	Limits or exclusions	\$55	Limits or exclusions	\$0