

Transparency in Coverage

The Transparency in Coverage rule was finalized in 2020 and it requires that insurers and group health plans provide access to information about the cost of a covered service before receiving care. There are three phases to the requirements of the Transparency in Coverage rule which are highlighted below.



Phase 1: July 1, 2022

Machine-Readable File Access

MercyCare Health Plans has posted machine-readable files in JSON file format. These files will contain pricing information for covered items and services. (See below for machine readable files.)



Phase 2: Jan. 1, 2023

Price Comparison Tool for 500 Items and Services

MercyCare Health Plans is providing a self-service tool through MyChart called Cost Calculator (Under Menu > Insurance > Cost Calculator) in order for members to receive estimates. Members can also request a paper copy.

The Cost Calculator empowers members to receive an estimate of their cost-sharing responsibility for a specific item or service from a specific provider or providers. It covers 500 items and services.

If you choose not to use Mychart for this price estimate, you can call our customer service department for at:

Wisconsin: 800.895.2421 TTY/TDD: 800.947.3529

Illinois: 877.908.6027 TTY/TDD: 800.947.3529



Phase 3: Jan. 1, 2024

Enhanced Price Comparison Tool Covering All Items and Services

MercyCare Health Plans will update our MyChart Cost Calculator tool with remaining services. Members can also request a paper copy.

The Cost Calculator allows members to receive an estimate of their cost-sharing responsibility for any items or services from a specific provider or providers.