2017 Community Health Needs Assessment

Mercyhealth Hospital and Trauma Center

Our Mission: *Exceptional health care services with a passion for making lives better.*



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EXECUTIVE SUMMARY

In collaboration with the Health Equity Alliance of Rock County (HEAR), Mercyhealth conducted a Community Health Needs Assessment (CHNA) designed to identify health and quality of life issues in the Rock County, Wisconsin community. This systematic approach identified issues where changes in the healthcare delivery system, along with continued collaboration, could improve patient care, preventive services and overall health and quality of life in the community.

Results from this study can be used for strategic decision-making purposes as they relate to the health needs of the community and to ensure that programs and services closely match the priorities and needs of the Rock County community.

In addition, this report has been prepared in compliance with IRS Notice 2011-52 relating to community health needs assessment (CHNA) required by Internal Revenue Code Section 501-r-(3). It includes:

- 1. A description of the community served by Mercyhealth Hospital & Trauma Center Janesville
- 2. A description of the process and methods used.
- 3. An account of how the broad interests of the community served were obtained and incorporated into the assessment.
- 4. A prioritized description of the health needs identified.
- 5. A description of existing health care facilities and other resources available to meet the community health needs identified through the CHNA.

INTRODUCTION

Background

For over 125 years, Mercyhealth has touched the lives of millions of individuals throughout southern Wisconsin and northern Illinois. Our innovative services, committed professionals and dedication to community outreach, and to meeting the needs of the underserved, have led to Mercy's incredible transformation over the last 25 years. Beginning as a stand-alone hospital, Mercy has become a vertically integrated health system with 70 facilities serving 26 communities throughout southern Wisconsin and northern Illinois. Today, Mercyhealth is a vertically integrated health care delivery system organized to provide a continuum of care to our communities.

Mercy Hospital and Trauma Center – At a Glance

7,435
1,027,138
32,691
846
240
1591
226+

For the purposes of this report we define the Mercy Hospital and Trauma Center community as Rock County, Wisconsin, where a majority (approximately 76%) of the patients served by Mercy Hospital and Trauma Center in 2016 reside.

METHODOLOGY

Over the last 12 months, in collaboration with our community partners, Mercyhealth Hospital and Trauma Center conducted a Community Health Needs Assessment (CHNA) by gathering health-related information specific to Rock County and surrounding areas. Key informant interviews were conducted and community health surveys were collected to identify concerns relating to the health of the community, while assessing area-based programs and organizations available to address the community's needs. These needs were prioritized based on level of importance to the community as well as the hospital's ability to impact those needs.

Multiple sources were utilized to complete the CHNA. A detailed analysis of secondary data was used to assess the community profile, morbidity rates, and causes of mortality and health status of the community. Additionally, a community based survey was completed to examine perceptions of the community health issues, unhealthy behaviors, quality of life issues, healthy behaviors and access to healthcare. Finally, community leaders and stakeholders participated in key informant interviews to further enhance the versatility of the data utilized in this survey.

Secondary Data

Secondary data was derived from a variety of publicly available sources, including the United States Census Bureau, Community Commons, WISH and the Center for Disease Control's County Health Rankings. Within each section of the report there are definitions, data analysis and interpretations.

Primary Data Collection

In addition to secondary data sources, primary data was also collected. This section describes the methods used to collect, verify and analyze primary survey data.

A. Survey Design

An initial review of publicly available health needs assessments was conducted to evaluate and identify common themes and approaches to collecting the necessary data. Working in collaboration with the Health Equity Alliance of Rock County (HEAR) (Appendix E), a survey was designed to ensure all critical health areas were being addressed for the county.

To properly assess the perceived health needs of the community, the surveys asked specific questions to rate and assess, including:

- a. Health issues in the community;
- b. Unhealthy behaviors in the community;
- c. Well-being;
- d. Accessibility to healthcare; and
- e. Healthy behaviors

A copy of the survey is available in APPENDIX F (English & Spanish).

B. Sample Size

We calculated sample size needed by using a standard formula based on the population size, margin of error, confidence level and standard of deviation. Our calculation encompasses a 95% confidence level, a +.5margin of error and a standard deviation of .5.

```
Necessary Sample Size = (Z-score)^2 * StdDev*(1-StdDev) / (margin of error)^2
```

For this survey, the minimum sample size was 384 surveys. The data collection for this community health needs assessment yielded a total of 1468 responses, exceeding the confidence interval threshold.

C. Data Collection

Several data collection techniques were used. The primary technique was the creation of a survey in both English and Spanish versions. This survey was mailed to 2000 registered voters. In addition, the survey was made available online via *Survey Monkey*. The survey web link was distributed via email, the Mercyhealth website and also included on the printed survey.

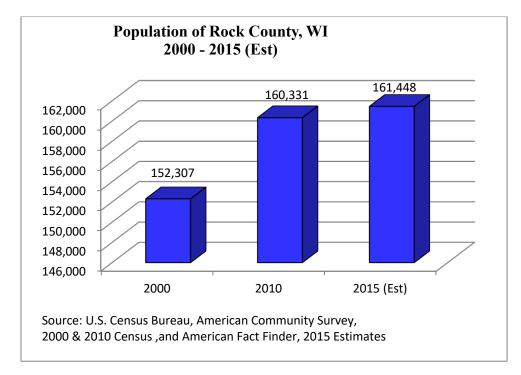
DEMOGRAPHIC PROFILE

Population

Population data characterize individuals residing in Rock County, providing an overview of population growth trends. Population data is the foundation for analysis of data.

Population Growth

US Census data and population estimates indicate the population of Rock County increased 6% between 2000 and 2015. The bulk of this population increase occurred between 2000-2010 when the population increased 5.27%. Data shows only a slight increase in population from 2010-2015.

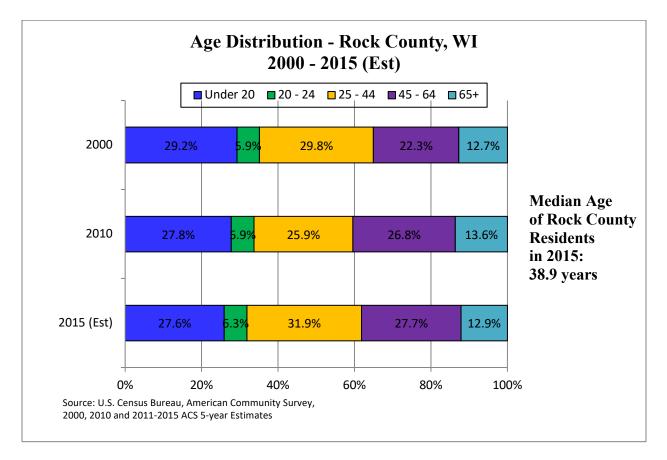


Age, Gender and Race Distribution

Population data broken out by age, gender and race provide a foundation to analyze issues and trends impacting demographic factors, including economic growth and the distribution of healthcare services. Understanding the cultural diversity of communities is necessary when considering healthcare service delivery systems and infrastructure.

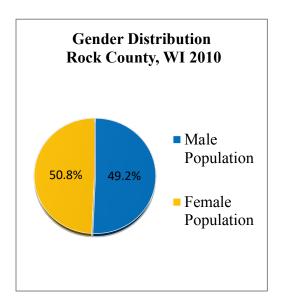
Age

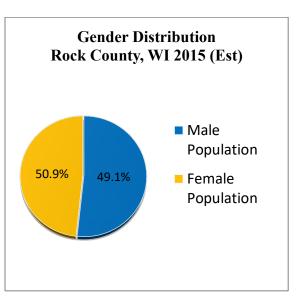
The graph below shows that the percentage of individuals in Rock County in the age groups 25-44, 45-64 and 65+ all increased, while the age groups of Under 20 and 20-24 decreased. The median age of Rock County residents is 38.9 years.



Gender

The gender distribution of Rock County residents has remained consistent from 2010 to 2015, for both male and female residents.





Source: US Census Bureau

Race Distribution - Rock County, Wisconsin				
	1990	2000	2010	2015 (Est)
White	93.7%	91.0%	87.7%	90.1%
Black or African American	4.8%	4.6%	5.0%	3.5%
American Indian and Alaska Native	0.3%	0.3%	0.3%	0.2%
Asian	0.7%	0.8%	1.0%	1.2%
Other	0.5%	1.8%	3.7%	1.2%
Two or more races	-	1.5%	2.3%	3.8%

The racial distribution in Rock County has not significantly changed from 1990 to 2015.

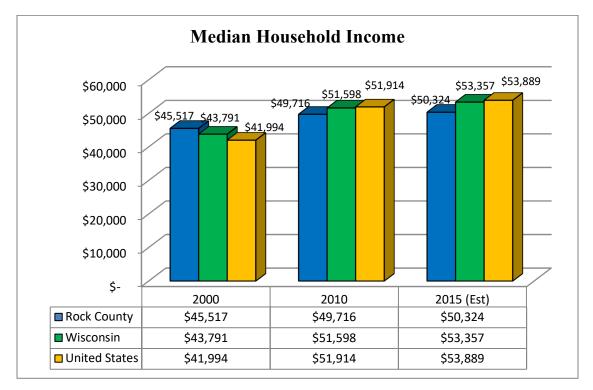
Source: US Census Bureau

Economic Information

Median income divides households into two segments, with one-half of households earning more than the median income and the other half earning less. Median income is considered a more reliable factor than average income because it is not significantly impacted by unusually high or low-income values. The definition of poverty is lacking sufficient income to meet one's basic needs. Therefore, poverty is associated with numerous chronic social, health, education, and employment conditions.

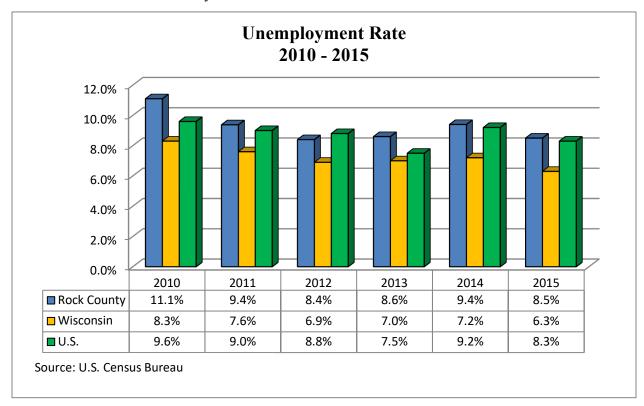
Median Income Level

The median household income (MHI) of Rock County residents is \$50,324, lower than both the state and national medians.

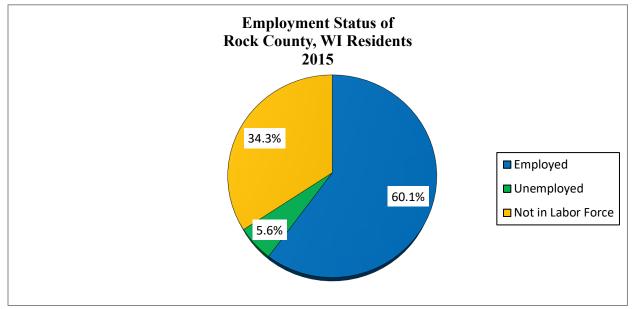


Source: U.S. Census Bureau, 2000 Census, American Community Survey, Selected Economic Characteristics, 2010 and 2015

Unemployment



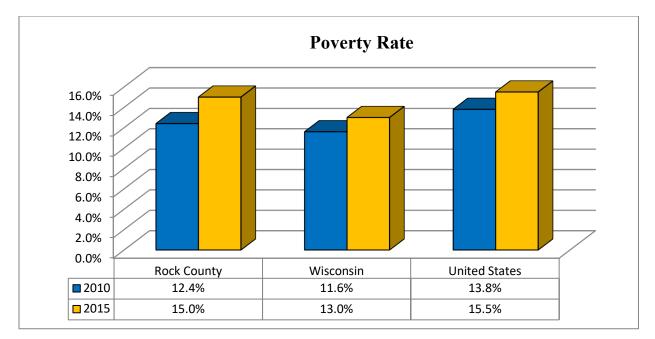
Rock County's most recent unemployment rate sits at 8.5%, compared to 6.3% for the State of Wisconsin and 8.3% nationally.



Source: U.S. Census Bureau; Bureau of Labor Statistics

Families in Poverty

Poverty has a significant impact on the development of children and youth. In 2015, 15% of Rock County residents lived below the poverty level, greater than the state average of 13% but less than the national average of 15.5%.

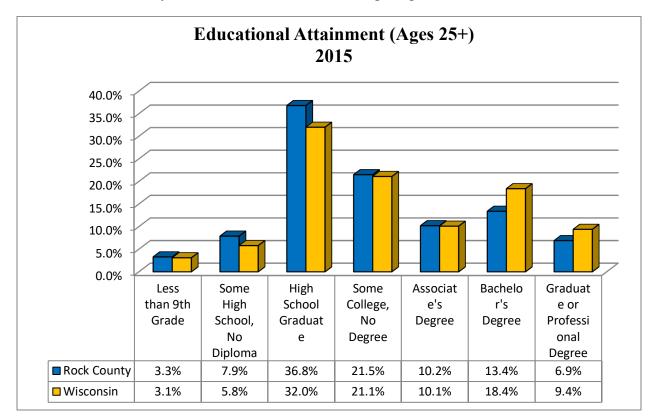


Source: U.S. Census Bureau, American Community Survey, Selected Economic Characteristics, 2015

Education

Research suggests that the higher level of educational attainment and the more successful one is in school, the better one's health will be and the greater likelihood of one selecting healthy lifestyle choices. Accordingly, an increase in years of education is strongly related to an individual's propensity to earn a higher salary, obtain better employment and foster multidimensional success in life.

Rock County has a higher rate of residents graduating high school than the State of Wisconsin. However, Rock County has fewer residents with a college degree than the State of Wisconsin.



Source: U.S. Census Bureau, American Community Survey, Educational Attainment, 2015

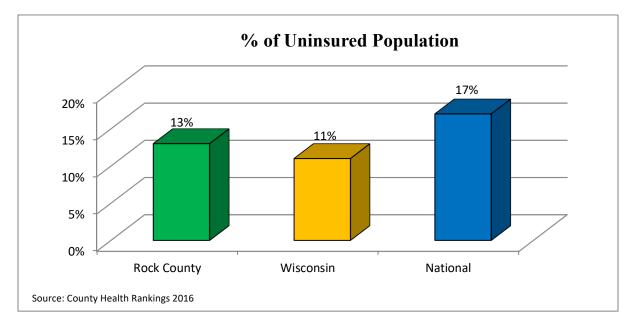
PREVENTION BEHAVIORS

Accessibility

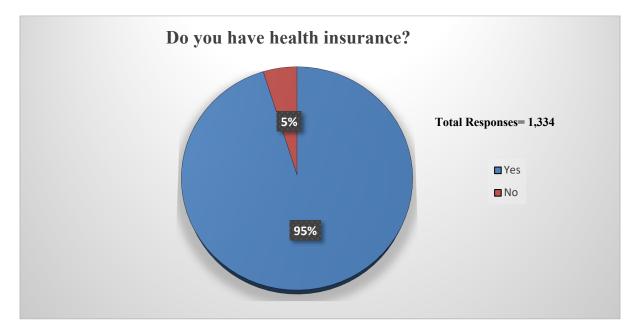
The availability of healthcare services is critical. As such, healthcare accessibility must address both the associated financial costs and the supply and demand of medical services.

Insurance Coverage

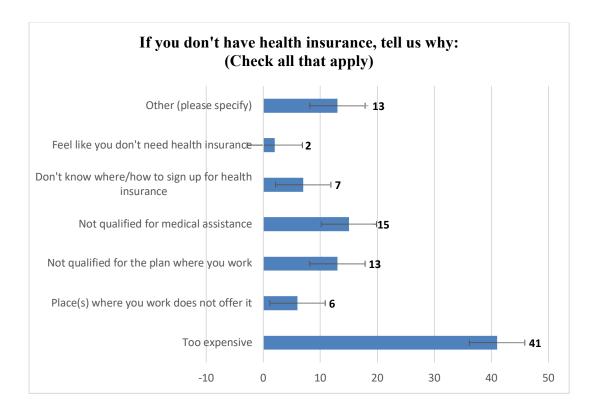
Information gathered from the County Health Rankings and the U.S. Department of Health and Human Services show Rock County residents possess healthcare coverage at a lower rate than the state average but above the national average.

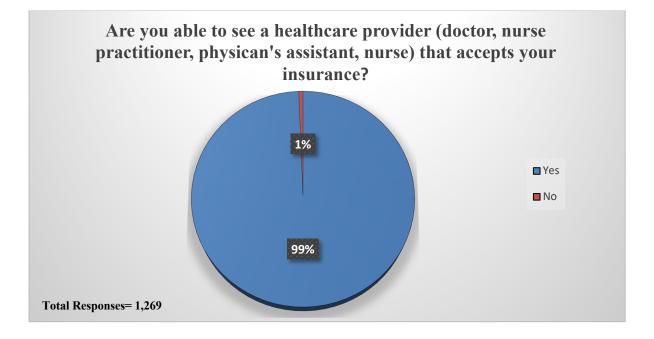


Community survey respondents indicated that 95% had health insurance. In addition, 99% of survey respondents reported they were able to see a healthcare provider that accepts their insurance.



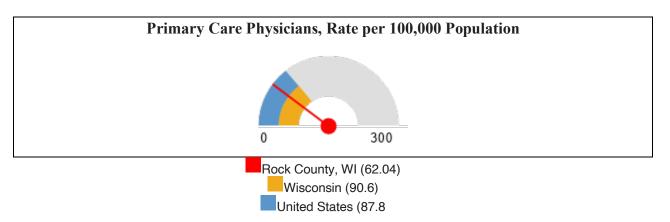
In response to the survey question, "if you don't have health insurance, tell us why," the majority of respondents (90%) answered "not applicable." The second highest response to this question was "too expensive."





Access to Care

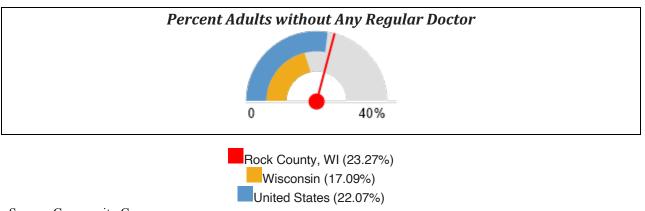
A wide variety of health care services are available in Rock County (Appendix G). The following indicator reports the number of primary care physicians per 100,000 population. This indicator is relevant because a shortage of health professionals contributes to access and health status issues.



Source: Community Commons

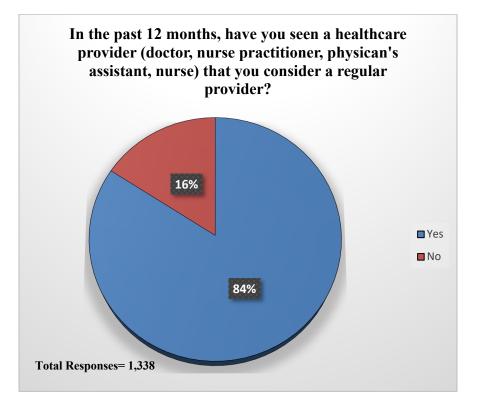
Medical Care

Having access to regular primary care is important to preventing various health issues and emergency department visits.



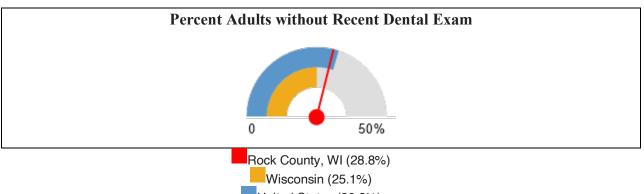
Source: Community Commons

Respondents were asked if, over the previous 12 months, they saw a healthcare provider they considered a regular provider.



Dental Care

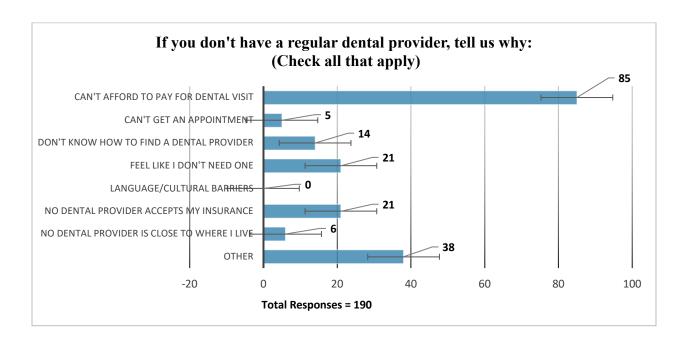
This indicator is relevant because engaging in preventive behaviors decreases the likelihood of developing future health problems. Additionally, this indicator can identify lack of access to preventive care, a lack of health knowledge, insufficient provider outreach, and possible social barriers preventing utilization of services.

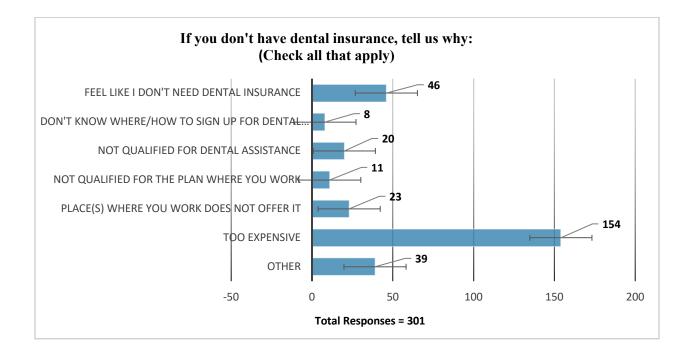


United States (30.2%)

Source: Community Commons

Respondents selected "can't afford to pay for a dental visit" the primary reason they don't have a regular dental provider. When asked why they don't have dental insurance, "too expensive" and "feel like you don't need dental insurance" were selected as the primary reasons.

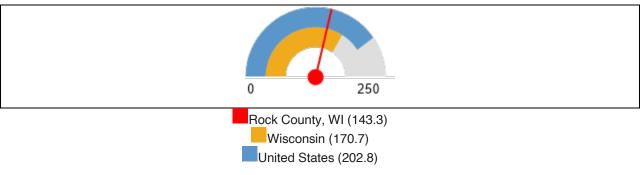




Mental Health

This indicator reports the rate of the county population to the number of mental health providers.

Mental Health Care Provider Rate (Per 100,000 Population)



Source: Community Commons

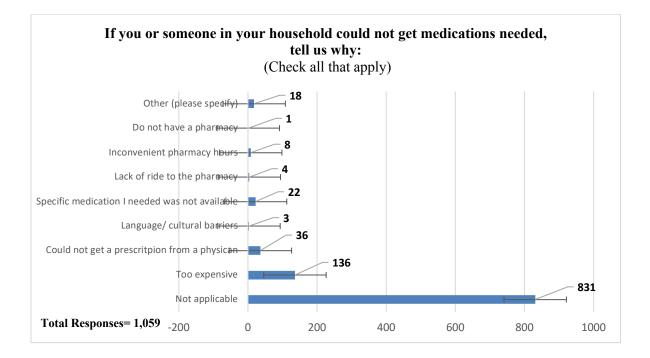
When asked if someone in their household needed to see a mental health professional but could not, 11% of respondents answered "yes."



Medications

Twelve (12%) percent of respondents reported that in the past 12 months, they or someone in their household needed medications but could not get them. The primary reason selected was "too expensive" and the secondary reason was the "could not get a prescription from a physician."





Wellness

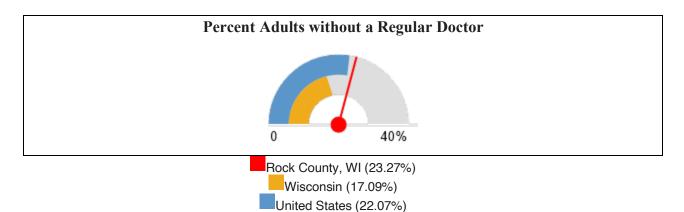
Preventative healthcare measures, including a routine well-visit, obtaining a flu shot, living a healthy lifestyle and getting screenings for diseases, are essential to fighting morbidity and mortality while reducing healthcare costs.

Frequency of Checkups

The Centers for Disease Control and Prevention reports that regular health exams and tests can help find problems before they start. These checkups can also help identify problems early, when chances for treatment and cure are better. By getting the appropriate health services, screenings, and treatments, individuals are taking steps to improve their chances for living a longer, healthier life.

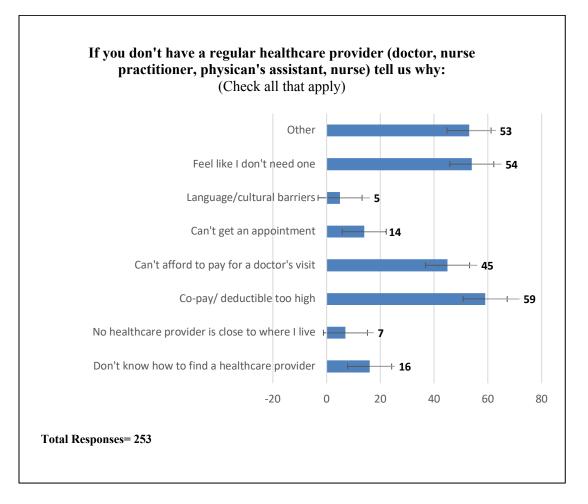
Regular Healthcare Provider

Research suggests that individuals with a regular or established healthcare provider are more likely to seek preventative care and less likely to use emergency services for care. This saves both resources and funds in the healthcare system overall. This indicator reports the percentage of adults aged 18 and older who self-report that they do not have at least one person who they think of as their personal doctor or health care provider.



Source: Community Commons

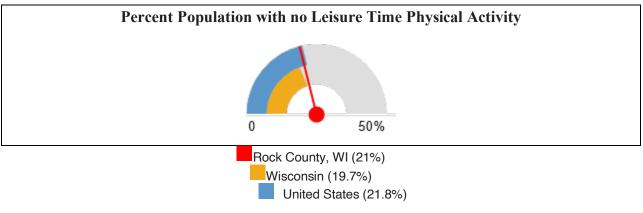
Respondents selected "co-pay/deductible too high" and "feel like I don't need one" as the top reasons they don't have a primary physician or seek medical care. Access to health care is greatly diminished when residents are uninsured and lack a primary care provider.



Physical Activity

Physical inactivity is relevant because current behaviors are determinants of future health and may indicate other significant health issues, such as poor cardiovascular health and obesity. Regular physical activity has been shown to increase emotional, physical and mental well-being.

Fifty-five (55%) percent of survey respondents stated that exercise/fitness was a health concern or problem for them or someone in their household.



Source: Community Commons

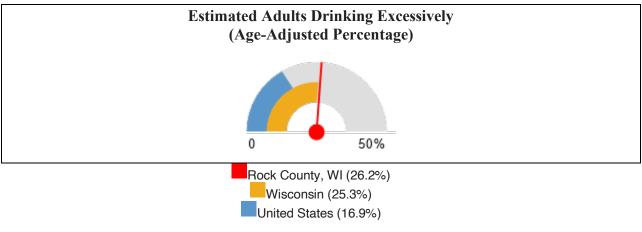
SYMPTOMS AND PREDICTORS

An analysis of the leading indicators regarding morbidity and mortality must be conducted in order to properly allocate healthcare resources. This allows healthcare organizations to more effectively target affected populations.

Alcohol Abuse

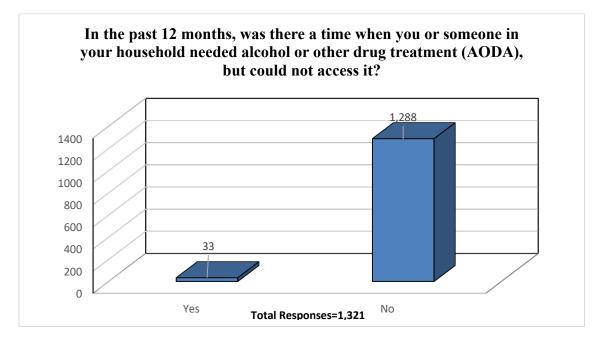
This indicator reports the percentage of adults age 18 and older who self-report heavy alcohol consumption, defined as more than two drinks per day on average for men and one drink per day on average for women. This indicator is relevant because current behaviors are determinants of future health and may indicate a cause of significant health issues such as cirrhosis, cancers and untreated mental and behavioral health needs.

Excessive alcohol used impairs decision-making, often leading to adverse consequences and outcomes. Excessive alcohol use/binge drinking directly contributes to a number of short- and long-term health risks. Short-term health risks include injuries such as automobile accidents, falls and other avoidable bodily injuries. Violence and risky sexual behaviors are also short-term health risks associated with binge drinking. Long-term health risks include cancers, heart disease, high blood pressure, mental health problems, social problems and alcoholism (CDC 2017).



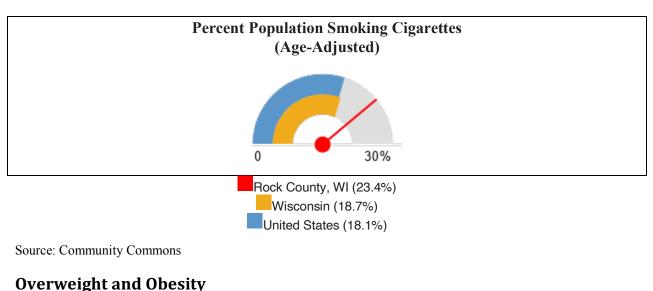
Source: Community Commons

Three (3%) percent of survey respondents reported that in the past 12 months, they or someone in their household needed drug or alcohol treatment but could not access it.



Tobacco Use

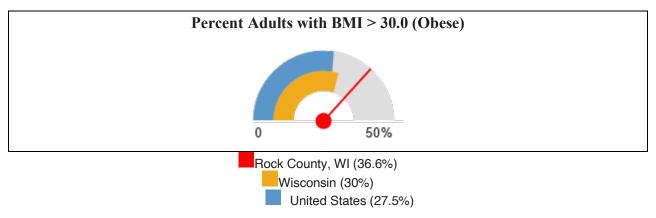
Research suggests tobacco use causes a wide variety of adverse medical conditions. In addition, tobacco use is linked to leading causes of death such as cancer and cardiovascular disease. The CDC reports tobacco use/smoking cigarettes is the leading cause of preventable disease and death in the United States. Although tobacco use continues to decline in the US, it remains high in certain populations. Those at risk for increased exposure to and use of tobacco are those with low levels of education, males, young adults, those living in the South and Midwest, LGBT individuals, individuals living below the poverty level, disabled people and certain races and ethnicities.



Rock County data indicate that 23.4% of the population smoke cigarettes, compared to 18.7% for the State of Wisconsin.

Nationally, obesity is a significant problem. Individuals with excess weight may indicate an unhealthy lifestyle and have a greater risk and occurrence of health issues due to the increased stress on their bodies caused by excess weight. Medical costs to treat weight related health issues is staggering and puts a financial crunch on state and federal health care monies.

In Rock County, 36.6% of adults aged 20 and older self-report that they have a Body Mass Index (BMI) greater than 30.0 (obese). This percentage is higher than both the State of Wisconsin and national obesity averages.

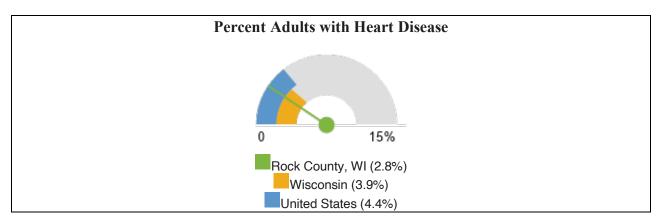


Source: Community Commons

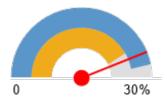
Predictors of Heart Disease

Cardiovascular disease (CVD) is recognized as the leading cause of death worldwide. Numerous additional health conditions that occur as a consequence of cardiovascular disease, including coronary heart disease, atherosclerosis, cardiac arrhythmias, myocardial infarction, stroke, carotid artery disease and renal dysfunction or failure.

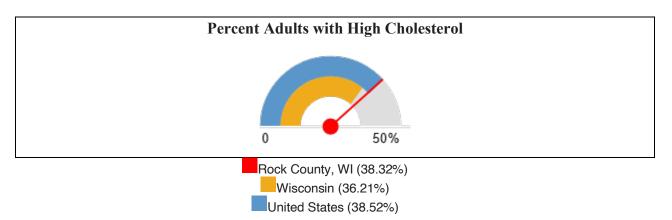
In Rock County, 2.8% percent of adults aged 18 and older have ever been told by a doctor they have coronary heart disease or angina. This indicator is relevant because coronary heart disease is a leading cause of death in the U.S. and is also related to high blood pressure, high cholesterol and heart attacks.



Percent Adults with High Blood Pressure



Rock County, WI (26.4%) Wisconsin (25.2%) United States (28.16%)



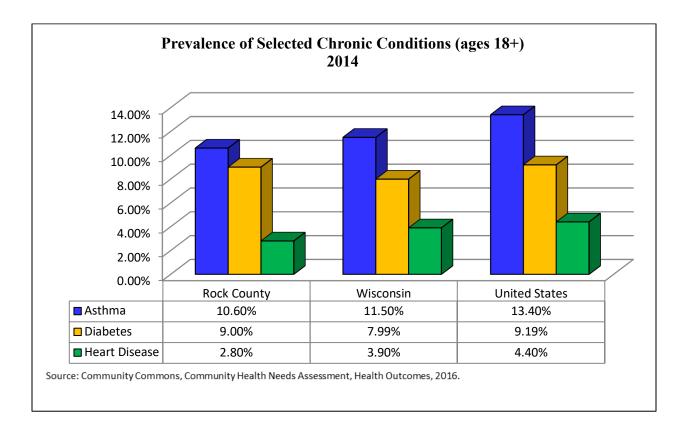
Source: Community Commons

Diseases/Morbidity

Community Commons reports that measuring morbidity and mortality rates allows for assessment of connections between social determinants of health and outcomes. For example, by comparing the prevalence of certain chronic diseases to indicators in other health categories (e.g., lack of exercise and poor diet) with outcomes (e.g., high rates of diabetes and obesity), a better understanding of community health needs may be addressed.

Cardiovascular, Respiratory & Diabetes

The majority of cardiovascular, respiratory and diabetes-related illnesses is chronic and requires continuous monitoring. Lack of adequate healthcare for these conditions can lead to recurrent hospital and physician visits, an increase in overall health issues and an increase in healthcare costs.



Morbidity & Mortality

Cancer

There are numerous types of cancer, each having their own symptoms, cure rates and methods for treatment. The chart below from the UW School of Medicine and Public Health shows that Rock County residents have higher rates of cancer incidences and mortality than the State of Wisconsin overall.

Rock County						
Cancer Incidence & Mortality, Major Sites						
		Colon &	Lung &	Female		
	All Sites	Rectum	Bronchus	Breast	Prostate	
Incidence						
Cases	4095	412	636	509	474	
Rate	499.0*	50.5	77.4*	115.9	124.7*	
State rate	473.3	47.6	63.3	121.7	148.2	
Mortality						
Deaths	1614	129	507	121	78	
Rate	196.1*	15.5	61.9*	26.5	24.9	
State rate	182	16.5	48.5	22.6	27.1	

*significantly different from state rate

Source: UW School of Medicine and Public

Health

Presenting data that focuses on causes of morbidity and mortality provides an opportunity to define and quantify which diseases are causing the most deaths. Cancer is the leading cause of death, followed by diseases of the heart, unintentional injuries, cerebrovascular diseases and respiratory disease.

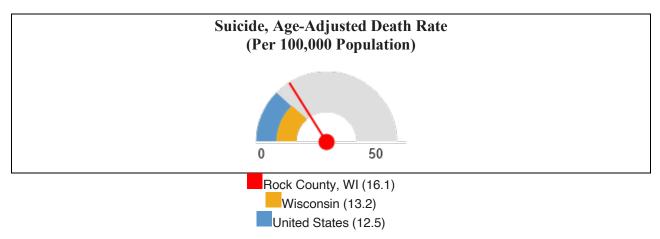
Cause of Death	Crude
Rock County	Rate
Cancer	207.5
Heart Disease	193.3
Accidents (unintentional injuries)	59.5
Cerebrovascular Diseases	53.9
COPD	51.4
Alzheimer's Disease	42.7
Diabetes Mellitus	26.6
Intentional Self-harm	18.6
Influenza & pneumonia	15.5

Note: Crude Rate = Count / Population * 100,000

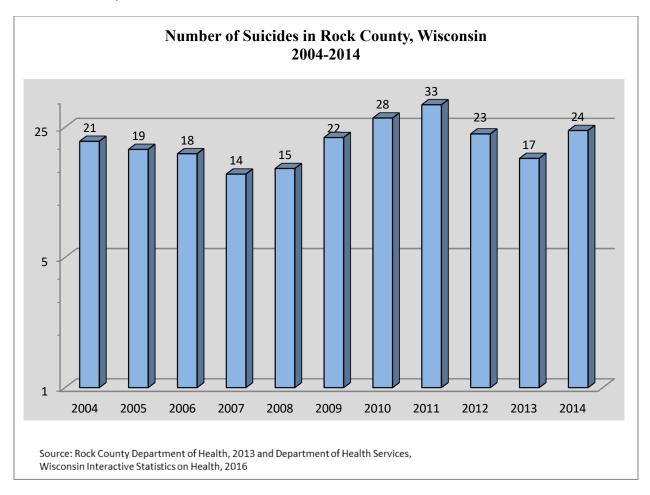
Source: Centers for Disease Control and Prevention, National Center for Health Statistics, Underlying Cause of Death 1999-2015 on CDC WONDER online database.

Suicides

This indicator is relevant because suicide is an indicator of poor mental health. The age-adjusted suicide rate is higher in Rock County than both the State of Wisconsin and the U.S.

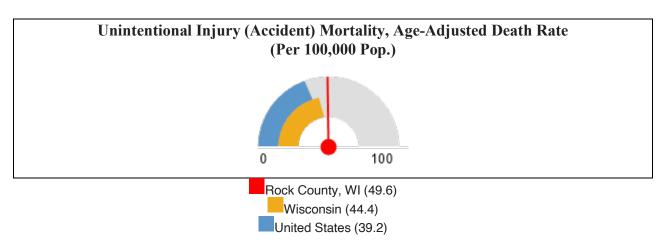


Source: Community Commons



Unintentional Injury

This indicator is relevant because accidents are a leading cause of death in the United States, and the 3rd leading cause of death in Rock County. Rock County reports a higher incidence of unintentional injuries than both the State of Wisconsin and the U.S.



Source: Community Commons

Hospitalizations

According to the Wisconsin DHS, the hospitalization rate for Rock County is 111.9 per 1000 persons, higher than both the State average (104.1 per 1000) and national average (104 per 1000). Leading causes for hospitalizations, excluding childbirth, include injuries (1537 cases), psychiatric conditions (1154 cases), coronary heart disease (571 cases), cancer (531 cases) and pneumonia and influenza (527 cases). Coronary heart disease and cancer have the highest average cost, while injury-related accidents and coronary heart disease have the highest cost (charge) per capita.

Average Charges for Selected Diseases in Rock County, Wisconsin, 2014				
			Hos	pitalization Charge
Disease	Average Charge			per Capita
Injury-Related	\$	46,530	\$	446
Coronary Heart Disease	\$	79,462	\$	283
Cancers	\$	59,955	\$	198
Cerebrovascular Disease	\$	45,830	\$	111
Pneumonia & Influenza	\$	27,427	\$	90
Diabetes	\$	29,272	\$	49

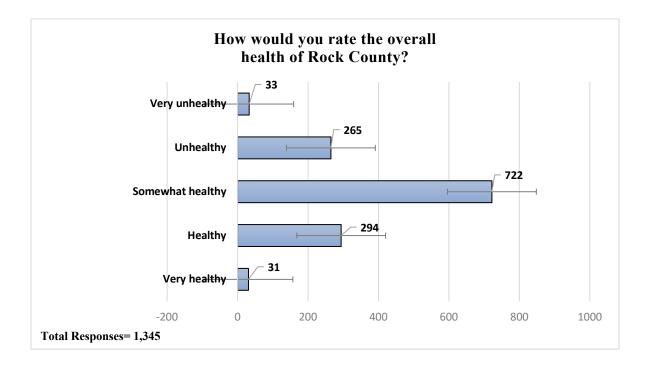
Source: Wisconsin Department of Health Services, Rock County Profile, 2016

Prioritization of Health-Related Issues

The purpose and importance of this Community Health Needs Assessment is to identify the most critical health related needs in Rock County. To identify these needs, we must collect and consider community perceptions of health issues, unhealthy behaviors and issues relating to well-being. By combining community perception with the data outlined previously in this assessment, and taking community resources into account, we can prioritize the most important health concerns in the community.

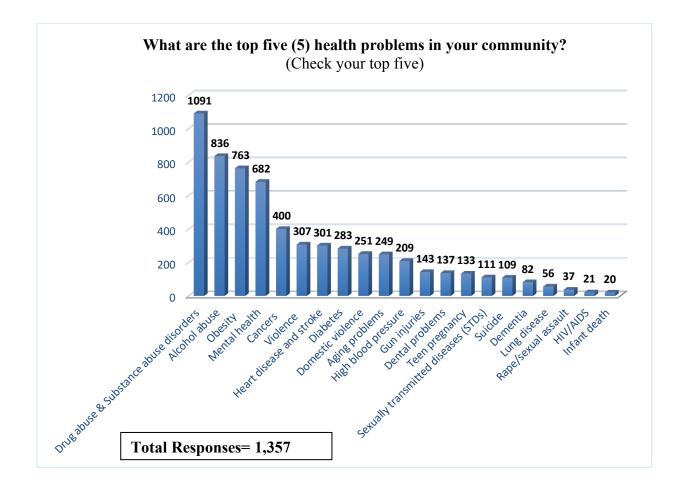
Perceptions of Health Issues

Survey participants were asked to rate the overall health of Rock County. Based on survey responses, 53.7% rated Rock County as "somewhat healthy," while 21.9% rated the county as "healthy."



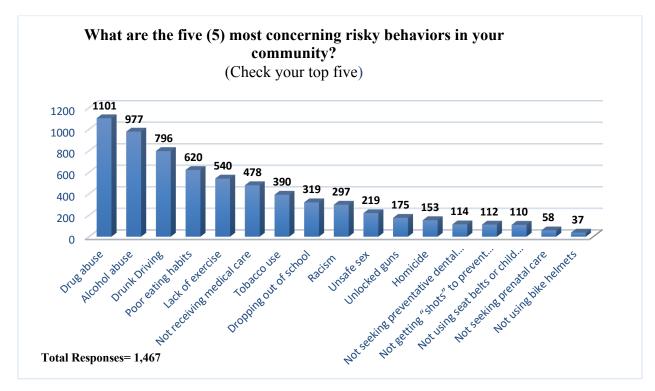
The CHNA also asked survey participants, "What do you think are the five factors that make a healthy community?" Access to healthcare was the primary answer chosen by 67% of respondents. Low crime/safe neighborhoods, good schools, good jobs and a healthy economy and healthy behaviors and lifestyles followed closely.

Community perceptions of health problems may vary greatly from the actual health issues in the area. The CHNA survey asked participants to choose the top five health problems in their community based on a list of 21 options. Survey participant's ranked drug and alcohol abuse as the top health problem, with obesity and mental health issues following closely.



Perceptions of Unhealthy Behaviors

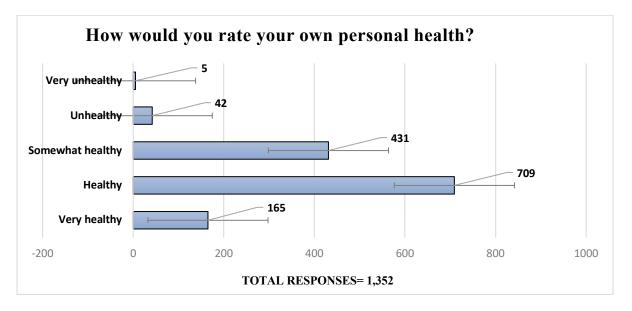
Respondents were asked to choose the top five most concerning risky behaviors in Rock County. They were given a list with 17 choices. Drug abuse was ranked number one, closely followed by alcohol abuse. Drunk driving, poor eating habits and lack of exercise rounded out the top five risky behaviors.



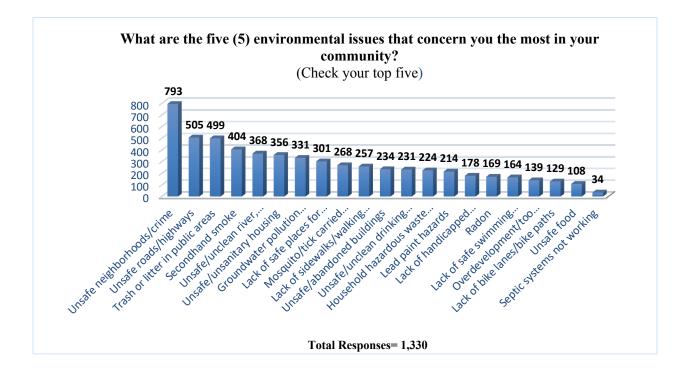
Perceptions of Personal Health and Community Well-Being

Residing in a safe community with adequate housing, food and health care resources plays a large role in personal and community well-being. Survey participants were asked questions regarding their perceptions of personal health, household concerns and community environment.

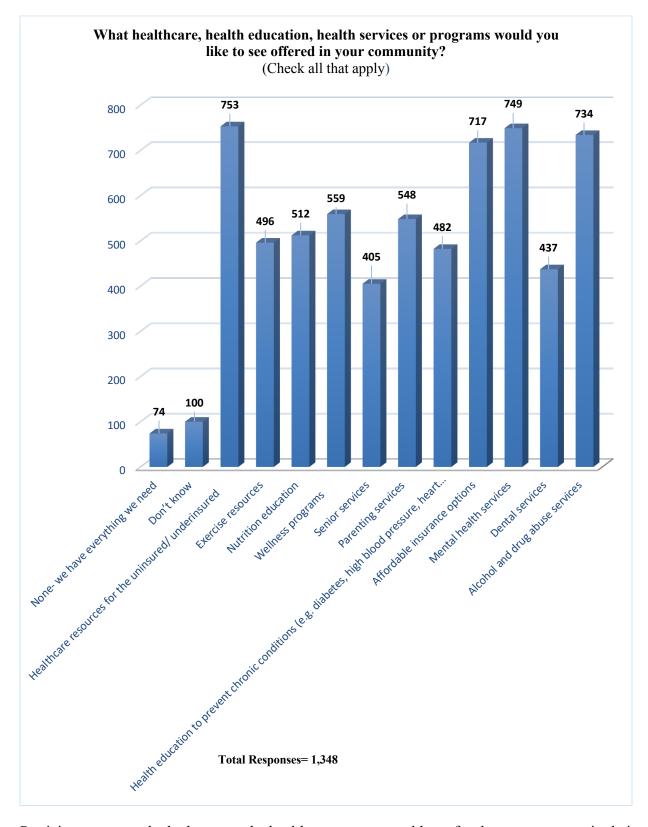
Participants were asked, "How would you rate your own personal health?" Over half (52%) of the survey participants chose "healthy" while 32% chose "somewhat healthy."



Participants were asked about household health problems and concerns. Their top five concerns were unsafe neighborhoods/crime, unsafe roads/highways, trash in public areas, secondhand smoke and unsafe/unclean river, creek and lake water.

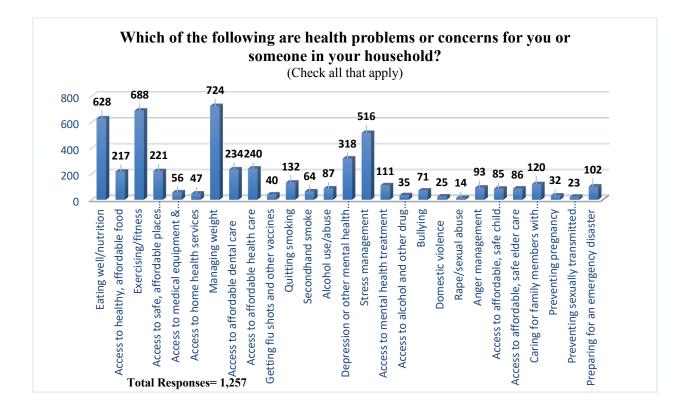


Participants were asked what health education, program or services they would like to see offered in Rock County. Respondents' top concerns was healthcare resources for the under- and



uninsured, mental health services, alcohol and drug abuse services, wellness programs, parenting services and nutrition education.

Participants were asked what were the health concerns or problems for them or someone in their household. Out of 27 options, respondents' top concerns were managing their weight, exercising/fitness, eating well/nutrition, depression or other mental health concerns and access to affordable health and dental care.



Community Leader Health Perceptions

Key informant interviews were conducted representing the broad interests of the Rock County community (Appendix D). These community experts, with their particular knowledge and understanding, can provide insight on health needs and give recommendations for solutions. The interviews included 12 public health officials and subject matter experts, local law enforcement, and school and religious leaders. Subjective questions asked were related to general community issues and concerns, issues in the community that promote poor health, issues related to health care access and perceptions of local community health care.

Answers varied based on the participant's occupation/role in the community. Issues identified were lack of mental health services, access to care, dental care, poverty, geriatric services, obesity and drug abuse.

Summary of Key Findings - Community Health Issues

A thorough analysis of the data in this document was used to identify the most important healthrelated issues in the community.

- Compared to state of Wisconsin statistics, Rock County has a greater proportion of residents who use tobacco and engage in excessive drinking.
- The portion of Rock County residents with diabetes is larger than that of the State of Wisconsin.
- Rock County residents have higher rates of cancer incidence and mortality rates than the State of Wisconsin overall.
- The portion of Rock County residents with a BMI of >30.0, or obesity, is greater that both the state and national rates.
- Fewer Rock County residents have health insurance than the State of Wisconsin overall.
- The ratio of mental health providers by 100,000 population is much lower in Rock County than the State of Wisconsin overall.
- Poverty and unemployment in Rock County continue to exceed the state average.

Prioritization

Mercyhealth reviewed and prioritized the health needs of the Rock County community. They are as follows:

- 1. Access to healthcare services
- 2. Prevention General Wellness
- 3. Poverty
- 4. Alcohol & Drug Use/Abuse
- 5. Obesity & Nutrition
- 6. Prevention Diabetes

All significant health needs identified above are addressed in the Implementation Plan for the CHNA, which details how MHTC intends to respond to these needs over the next three years (Appendix A). The Implementation Plan in Appendix A was approved by the Mercyhealth Board of Directors in June 2017. Appendix B details actions related to the 2014-2017 Implementation Plan.

Appendix A

Mercyhealth Hospital and Trauma Center 2017-2020 Implementation Plan

MERCYHEALTH ROCK COUNTY COMMUNITY BENEFIT PLAN 2017-2020 IMPLEMENTATION PLAN

Strategic Objective: Based on priorities established by an in-depth study conducted in and about Rock County, Mercyhealth will develop and implement a multifaceted community benefit plan to improve the overall health and well-being of residents in the primary service area.

STRATEGIES	TACTICS	MEASURE/STATUS
Improve the health of patients with mental health, substance abuse and alcohol abuse issues through increased access to education and care for these patients	 Access: Continue to develop and offer various access sites and programs for mental health, substance abuse and alcohol abuse treatment Implemented Urgent Clinic – appointments (within seven days) for patients discharging from the Behavioral Health Unit 	 Mental health, substance abuse and alcohol abuse services currently offered in Rock County by Mercyhealth (Behavioral Health Services): Janesville: Adult day treatment for addictions Adult day treatment for mental health Child and adolescent day treatment Inpatient, hospital based mental health and detoxification care Outpatient, clinic-based addictions counseling Outpatient, clinic-based mental health counseling (3 locations) Beloit: Outpatient, clinic-based mental health counseling Evansville: Outpatient, clinic-based mental health counseling Milton: Outpatient, clinic-based mental health counseling
	 Health improvement and education: Continue to monitor current Mercyhealth Behavioral Health programs and modify locations, services and other needs as necessary 	 Mercyhealth Child and Adolescent Day Treatment moved to a new bigger facility as part of an effort to enhance and enrich care for children and adolescents Presentation on Understanding the Psych Patient and How to Communicate with Them for Mercyhealth employees

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	 Partner with local agencies to provide education and support for patients and families living with mental health, substance abuse and/or alcohol abuse issues Host a services of three Youth Mental Health First Aid workshop Eating Disorders Suicide Prevention 	 Nursing Grand Rounds on CIWA and Alcohol Detox Hosted and provided speakers for CIP and CIT training by NAMI for law enforcement and community professionals/clergy and the public Number of partnerships and community events and initiatives Create support groups with local agencies for families of and recovering addicts Mercyhealth Development Foundation donated money to the Janesville Police Department Explorers program which provides training and encourages local teens and young adults to pursue education and careers in law enforcement Monitor number of programs provides Provide CME to Medical Staff on assessment and treatment resources Monitor participation/progress in Zero Suicide initiative
Improve the physical health of patients living in the primary service area	 Health education: Support obesity and nutrition education Provide free health screenings at health fairs and community events Partner with local schools to provide educational programs Provide health options to employees of Mercyhealth 	 Monitor number of health screenings provided at health fairs and other community events Monitor number of educational programs provided at local schools Hold weekly farmer's markets at Mercyhealth locations (as season permits) Provide weight management programming for children and adults at Mercyhealth Mall Janesville

	 Physical activity: Support and sponsor athletic events and other programs that promote physical activity in the community 	 Partnering with local elementary schools on programs to increase physical activity and improve nutrition for students Monitor the Number of athletic teams and events supported and sponsored by Mercyhealth Provide Advanced Sports Training Center Mercyhealth Janesville Hold Mercyhealth Wellness 5k Walk/Run Provide exercise services to children and adults as part of the Mercyhealth Weight Management Program Provide adult supervised exercise programming at Mercyhealth Mall Janesville
Improve the long term health of the community through chronic disease prevention	 Promote education and awareness for prevention of chronic conditions: Participate in community health fairs Offer free screenings for certain chronic conditions Primary care physicians provide education on prevention of chronic conditions 	 Monitor the number of community health fairs attended Monitor the number of screenings completed
	Ronald McDonald Care Mobile	 Monitor number of immunizations provided by Care Mobile
	 Smoking cessation 	 Mercyhealth Smoking Cessation Program Free smoking cessation wellness program for Mercyhealth employees Maintain smoke-free campuses
	Diabetes, Heart Disease, COPD, Hypertension:	
	 Increase access to education and programs through current Mercyhealth chronic disease prevention initiatives 	 Mercyhealth Mall Diabetes Center -Janesville Mercyhealth Cardiac Fitness Center (cardiac and pulmonary rehab including comprehensive education programs, adult supervised exercise programming and weight management) - Janesville

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• Partner with local and national organizations to promote and create awareness of diabetes	 Mercyhealth Regional Heart and Vascular Center – Janesville Mercy Regional Lung Center – Janesville Mercyhealth Certified Stroke Center - Janesville Mercyhealth Mall Diabetes Support group Mercyhealth Stroke Survivors Support group Parkinson's Support Group Mercyhealth Janesville Advanced Heart Failure Program Sponsor booth at Rock County Fair to educate regarding sodium consumption and heart failure/blood pressure bi-monthly heart failure support group ADA recognized educational program for diabetes self- management education and support Mercyhealth website click-thru to American Diabetes Association Type 2 Diabetes Risk Test World Diabetes Day Participation American Heart Association partnership National Stroke Awareness Month community presentations
Suicide Prevention	 Presentation at Blackhawk Tech for faculty Presentation at Faith Community Church for pastors and lay ministers

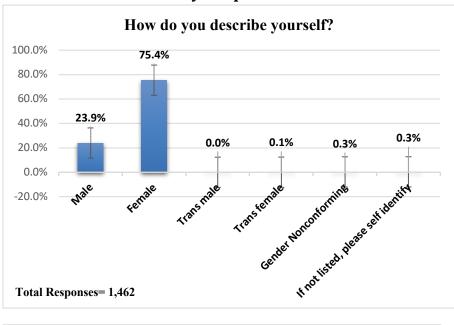
Appendix B

Actions Related to Mercyhealth Hospital and Trauma Center 2014-17 Implementation Plan

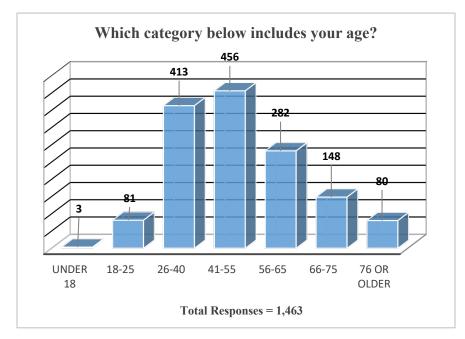
Rock County Community Needs Assessment Action Plan								
	Work Plan 1: Lifestyle							
Objective	Strategies	Measure of Success	Partners	Outcomes				
Promote Hypertension Awareness	 Participate in community health fairs Free screening days at clinics Mercy-led community events "Lunch and Learn" events held throughout the year to increase knowledge of heart failure and hypertension Mailings with wellness tips Provide access through Mercy website to hypertension screening tool 	 Number of health fairs attended Count of participants at lunch and learn events Number of mailings to people attending events Number of people visiting the screening tool website 	 Mercy partners with many community organizations in this endeavor Example: American Heart Association 	 Number of health fairs attended in 2016 262 Number of lunch and learn participants 189 Number of people given screenings in 2016 34,962 Number of people served in 2016 189 				
Support Obesity Education	 Provide free health screenings at community events Increase access to diabetes education programs at Mercy Health Mall Sponsor 4th and 5th grade track meet to promote 	 Increased number of diabetics in the education program Number of health screenings done at health fairs Number of children educated at schools Number of participants in 	 Mercy Diabetes Education Program Janesville School District Beloit School District Mercy medical staff National Walking Day Program 	 Number of patients in the diabetes education program in 2016 Number of health screenings done in 2016 9,564 Number of children educated in 				

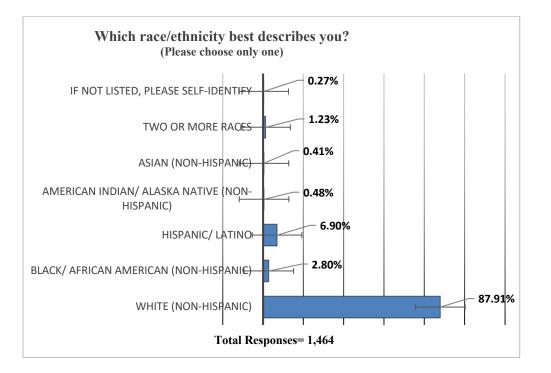
exercise and fitness • Wellness course for elementary school children • "My Plate" education and activity at health fairs • Increase "Healthy Image" Program	the "Healthy Image" program • Overall weight loss of participants in "Healthy Image"	schools in 2016 683 • Number of participants in "Healthy Image" in 2016 436
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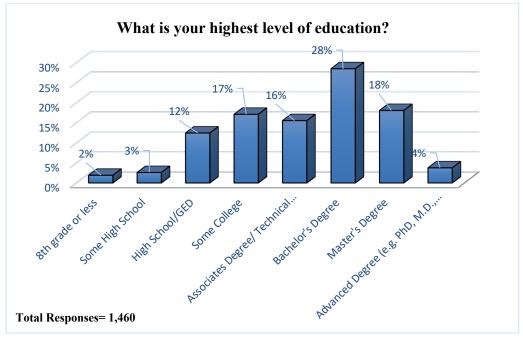
Appendix C

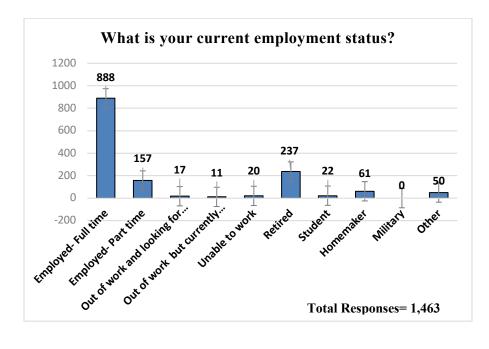


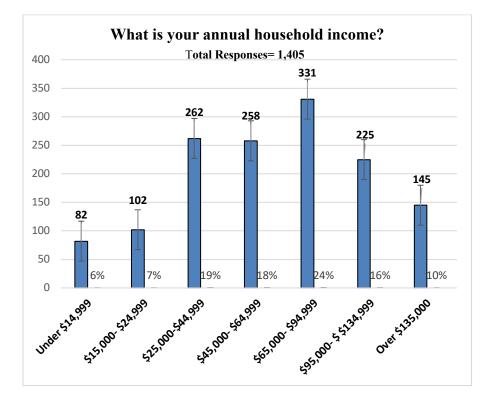
Characteristics of Survey Respondents

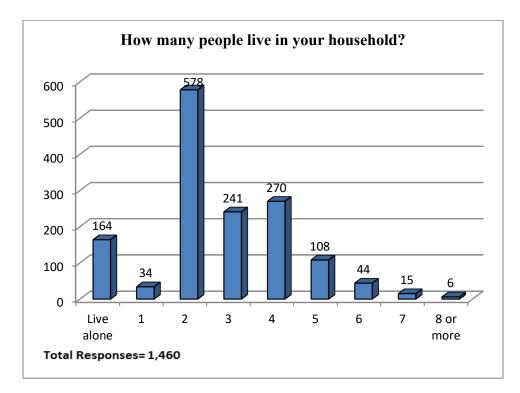












Appendix D

Key Informant #1

1. How have you seen Rock County change?

- County leadership more supportive of the work related to trails in Rock County. They have a better understanding of the impact of having safe trials in the community.
- Poverty increase, directly related to closing of the GM plant. Economy is coming back.
- Aging population much higher concern
- Families living apart. Children are not around the area to support aging parents.

2. What are the concerns?

- Aging population- services for elderly
- Navigating elderly care options especially for children/family that do not live in the same community as their parents. Lack of support for understanding elder care.
- Women and children's services.
- Green spaces/trails
- Mental health of the population.

3. Why are you concerned?

- Personal connection
- Personal experience a part of the league of women voters.
- Interest in community moved here in early 80's for husband's job, raised 2 children in Janesville.
- Believes when women are successful in the community it makes the community stronger
- Believes strongly that when people spend time in nature they have better overall health (physical & mental)

4. Why is this important to you?

- Interest in community
- Believes when women are successful in the community it makes the community stronger
- Believes strongly that when people spend time in nature they have better overall health (physical & mental)

1. How have you seen Rock County change?

- Lived in Janesville for 52 years
- Walk the fourth ward neighborhood to school every day, pleasant neighborhood filled with friendly older folks. As the older generation died, more of the fourth ward houses were rented out and not taken care of.
- Crime and drug dealing become a part of childhood neighborhood. Factories closed which resulted in hard economic times, Families moved out to find jobs other places.
- Heroin has taken over the city and increased crime.
- More people moving here from Chicago have not found housing so the homeless numbers have been increasing.
- Medical community flourished and more jobs coming to Rock County through a new hospital and clinics.
- Rock County is a caring community to offer donations and services to those in poverty
- Children act out in class more and more with untreated trauma.
- Witnessed drug treatment and mental health centers close, recovery schools close, school district become more reactive and no longer focus on prevention curriculum.
- Watched businesses move out to Milton Ave. and the downtown become vacant. (Which they are trying to revitalize now)

2. What do you feel are Rock County's assets for the community?

- Strong medical communities (Mercy, Dean)
- Strong prevention groups working to address a variety of topics
- Good school districts
- New businesses moving into the area (Dollar General, Shine Medical)
- Downtown revitalization plans (Janesville)
- Strong Police departments (looking to try new programs and initiatives)
- Rich farmland
- Caring people who will pull together when they need to

3. What are the concerns?

- Increase drug use (RX, opioids)
- Lack of AODA treatment facilities (adult and adolescent)
- Lack of affordable housing
- Lack of emergency homeless shelters (especially for pregnant or parenting teens)
- Lack of prevention curriculum in schools (no more health classes in Janesville high schools)

4. Why is this important to you?

- I was an addiction counselor for years
- Rock County used to have pretty good AODA treatment with Parkside Lodge adult treatment in Janesville and Parkside Lodge adolescent addiction treatment facilities in Edgerton. These were intensive outpatient and inpatient units who kept patients for 30 days and another 6 months of aftercare. Mercy bought Parkside and the addiction units (both adult and adolescent moved to the main hospital in Janesville). After 5 years, Mercy decided to close the addictions units. Then sent adolescents to Rockford (Rosecrance) for inpatient treatment and adults were detoxed at the hospital and then sent to day groups on the psych unit.
- Only addiction counselor for over 10,000 students from 1999 to 2012
- Worked hard to put AODA prevention programs in place at all levels and had a 42 page long term AODA plan for the schools and community.
- Opened a recovery high school for teens, wrote a marijuana curriculum.
- Due to lack of funding the school district of Janesville ended her position and closed the CRES recovery school. Many of the prevention programs she started ended. Now, Janesville doesn't even have high school

health classes. The district has become more reactive and is currently seeing an increase in behavior issues at all levels.

- Currently, the homeless liaison for Janesville schools sees families working but still can't afford to pay rent and all of their bills. When they are able to find housing, they have very few affordable options.
- Homeless shelters have long waiting lists and some nights these families have no place to go, so they sleep in their cars.
- Currently has over 140 unaccompanied teenagers and over 400 students identified as homeless right now which is a front row seat to despair.

1. In your time living in Rock County how have you seen it change?

• He has seen it become a more aggressive, violent community. Dealing with more urban problems such as drug abuse, gang violence, severe mental health problems, etc.

2. What are your concerns about health in the community as a Rock County resident?

• We are becoming unhealthier – he sees more unmanaged health issues, such as obesity, drug abuse and mental health. Unfortunately, there does not seem to be resources to help those affected. No access, no services.

3. Why are these health issues important to you?

- Things like drug use are tearing families apart not just at-risk drug addiction can affect even those who have the best parenting, etc. Gave example of close friends who have a teenager addicted to heroin. Dad is a cop and mom is a HR professional very involved parents and have taken every step to help him including treatment facilities across the country nothing has worked. The family is financially and emotionally broken. Services are hard to find and very costly.
- He also feels like drug use, mental health and obesity are a gateway for several other health issues, he feels like if we can make some progress on those areas the health of the community will improve.

4. What are the assets in the community?

• He likes Rock County because of the schools and recreational facilities (parks, trails, fitness facilities) although he said that he wished more people would take advantage of all the county has to offer. Rock County has everything he needs and his entire family lives here. Rock County is also in a nice geographic region – close to bigger cities such as Madison, Milwaukee and Chicago.

1. How have you seen Rock County change?

• We have a more sophisticated population than we have had before—education and technology have helped in the community over the last 40 years since I got here.

2. What are the concerns?

- Dental care is a concern because it leads to other health issues. People don't get it because they can't afford it and don't have dental insurance. A lot of patients end up in the ED because they have dental pain and haven't been able to get care at a dentist until it gets really bad.
- There is a need for more health education for upper respiratory infections and knowing the warning signs. We have a lot of nervous parents show up in the ED for regular, benign things. It's fine to be cautious, but with more education, they could usually keep them home and treat them there. That leads to excess utilization and costs.
- Access to care is still a need. You can over-saturate a market if you're not careful, but we're not at that point yet. Most patients who end up in the Urgent Care say they tried to call their primary first, but their schedule was full.
- Mental health is a big need—access to therapy in particular for various mental health diagnoses. There is a big demand for addiction treatment. One thing that complicates this is that some patients get dismissed from certain mental health practices because of no-shows. The practices have to do that because of the access need—they can't keep holding spots for people who don't show up because there are so many more people who need those spots. It's tricky because the specialty (psychiatry) is sorely needed, but it doesn't pay enough to attract a lot of candidates. We can use therapists for quite a bit though, so we do that as much as we can. Medicine has shifted to include a lot of counseling rather than just science. Many patients don't have extended family and a support system to help them, so the medical field ends up filling that gap. That further exacerbates the access problem, and many docs weren't necessarily trained for that.
- The cost of day care is also a concern for working parents; it eats into their wages and takes up funds that could have been used for health care, groceries, or other needs.
- Coordination of social services is hugely important—people need help navigating these problems and often don't know what resources are available to them.

1. How have you see Rock County change?

- Overall, things have been fairly steady
- Health Rankings have not changed much over time
- Economically, Rock County is back to where it was before some plant closures
- There has been some growth in the county
- Interaction between cities seems to have improved
- Demographics are changing and may require us to update how we communicate with the population
- Water quality issues, radon, alcohol consumption all seem to be standard issues.

2. What do you feel are Rock County's strengths or weaknesses?

- Strength: A good deal of attention is paid to health issues. (An appropriate level.)
- Strength: Rock County has an attentive press/media. There has been an increasing focus on health education and exposure to health issues.
- Strength: Good partnerships within the county HEAR, Clean Sweeps with local government participation.
- Weakness: Resource limitation and competing priorities trying to balance prevention and emergency preparedness.

3. What do you feel are opportunities or challenges for Rock County?

- Opportunity: Changing to a more population-based and health promotion based approach.
- Challenge: Getting buy-in for population-based approaches. Changing the culture.

4. Why do you think the above-referenced strengths, weaknesses, opportunities or challenges are important?

- Limited resources will always be a challenge.
- Our efforts should be directed toward how we can have a greater impact.
- Prioritization and focus are going to be important.

1. How have you see Rock County change?

- Reflected back on the 2006 merger of the Beloit and Rock County Public Health Departments. She felt that the merger allowed the combined public health agency to expand and offer more programs and services.
- She felt that there had been some cultural changes in the County. Historically, the County had been well employed and blue collar. Some areas (rural) had been set apart.
- She felt that there more possibilities now and that the County was less compartmentalized and more cohesive.

2. What do you feel are Rock County's strengths or weaknesses?

• She felt that Rock County was much stronger now. In the past, there were divisions between rural and urban, between Beloit and Janesville. Now we are working more as one county with one voice.

3. What do you feel are opportunities or challenges for Rock County?

- There are more clinics and hospitals in Rock County now.
- In the past, there were a high number of child deaths. Infant mortality and disparities were and continue to be important.
- We're starting to make a large effort to address health concerns.

4. Why do you think the above-referenced strengths, weaknesses, opportunities or challenges are important?

- She was really excited about the new committee on nitrates.
- There is more openness and learning about things of which many were previously unaware.
- Day to day responsibilities such as food safety remain.

5. Do you have any specific thoughts or suggestions regarding the future health of those who live, work, play and/or grow in Rock County?

- She was very optimistic about health in Rock County.
- She liked the new emphasis on health education.
- She felt that the public health department and the Board of Health were growing and learning. It was uplifting.
- She added that in Rock County, we're still nice to everybody.

1. How have you seen Rock County change?

- It seems that budgets have been cut for a lot of programs and schools, and services have been moved around in recent years.
- Alcohol seemed to be a bigger problem 10 years ago, but now it's more about drug use than alcohol heroin and synthetic marijuana which has led to brain injuries. It's a younger group with drugs too—those in their 20s and 30s.
- Smoking has dropped, but the intergenerational issues of substance abuse seem to be a trend.

2. What are the concerns?

- Quick, urgent access to mental health services is a concern; it's just hard to find. Adding mental health providers to the whole continuum is a significant need.
- Access to dental care for children is also a major need.
- We sometimes have elderly patients in the hospital who have dementia that results in behavioral issues while they're here—hitting and kicking staff, etc. It's not considered a "mental illness" so Crisis/County won't take them, so we have to try to find guardians or custodians for them. The dementia population has very few resources.
- Dementia, drugs, alcohol, and mental health are some of the biggest concerns we see in the ED and hospital.
- Living arrangements for those with complex needs can be a barrier. With alcohol abuse and self-harm, they need continuous social support in the community—social work in the home, medication management, etc. The very poor and chronically ill have access to this, but the middle tier doesn't.
- Social work is insufficient in the community. We could also use more Registered Nurses to oversee cases (i.e. case-manage more people).
- As far as chronic conditions go, diabetes, COPD, and wound care are big ones. We have started with the high utilizers and are going from there—we try to go into their home and assess it.
- Education has worked well with medically complex patients, but not those with psychological issues. We let them know what the appropriate level of care is (when to come to the ED vs. the clinic, etc.). We help them navigate what they're missing. We determine what work needs to be done by someone other than an RN.

1. How have you seen Rock County change?

- New to Rock County- here about 2 years
- Lots of opportunity for public health
- Business community had/have not been tap into as a resource for public health.
- County can be used as a leverage to impact public health
- Economy
 - closing of GM had a major impact on the overall economy and health of Rock county
 - started to get better when started the position (2015)
- Immunization rates (due to vouches)
 - still a lot of work to be done
- Community has more of a stake/involvement
- County has seen the benefits of Health Educators- promoting prevention

2. What are the concerns?

- Awareness and maintenance of services
- Make people aware of services and make is a priority in their everyday life
- Train people to have a medial home (dental, mental, physical), to lower the burden of ER visits.
- Make services easy to access- healthy eating/active living.
- View health as wellness (preventing) vs disease management (reacting)
- Community needs to take responsibility we (gov. medical, etc.) cannot do give/do everything.

3. Moving forward, what is more important?

- Find community champions
- Find people in the community that make the difference and use them
- Improve health by viewing prevention vs disease
- Use more than just the health care systems in public health

1. How have you seen Rock County change?

• I have seen an increased use of technology within hospitals and doctors' offices. You are encouraged to go to urgent care over emergency rooms.

2. What are the concerns?

- My concern is that I used to be able to call the hospital/emergency room to ask questions. Just very general questions and they can't answer anything. Very frustrating, bad customer service.
- I also have a concern when it comes to how quick you get dismissed from hospitals before you are ready to leave. They want to admit you at the last minute and discharge you are the earliest moment.

3. Why are you concerned with this?

• Being dismissed before you are ready can cause complications with regards to the healing process and timeframe. You know your body and what home life is like and if you need one more day or more information. This time needs to be provided or at least offered. Not being able to get general questions answered when you call the hospital can cause unnecessary charges, since before they would answer the questions and you wouldn't need to bring your children in.

4. Why is this important to you?

• I have kids and a mother who have health issues.

1. How have you seen Rock County change?

• Growth of the Beloit Are Health Center has helped people with state insurance. I have also heard more about HealthNet, which is good.

2. What are the concerns?

• Lack of access to dental care for those that are underinsured and uninsured. This is a huge need, especially for children.

3. Why are you concerned with this?

• Children especially need quality dental care.

4. Why is this important to you?

• I have two children and I work in the school district. I see a lot of children and families that need this service in our area.

1. What are the concerns?

• Top issues: STIs, Drugs-Opioids and Heroin, and Diabetes and Hypertension.

2. What are the assets in the community?

• What they Like: Love Beloit. One was born and raised then went to college and returned. The other has lived in Beloit for 5 years. They like the connections-know the community. Close knit community.

3. Why are you concerned with this and why is this important to you?

• Health system: doctors don't listen and not reading their chart. Struggles to find a good doctor. Doesn't feel comfortable with doctor. "Would rather die than go back to him." Likes First Choice because they talk to me and make me feel comfortable. They care. Doctors don't have understanding of different cultures.

1. How have you seen Rock County change?

• 47 years in Janesville. People thought he was Hispanic because of his name. Once they found out he was Italian he felt he was accepted. Got the impression that he would not have been accepted if he were Hispanic.

2. What are the concerns?

- Health Issues: Mental Health-lack of knowledge or empathy for mental health.
- Food deserts and transportation challenges.

3. What are the assets in the community?

• What they like: Good that there are two hospitals and close to Madison. Trails.

4. Why are you concerned with this and why is this important to you?

- What they would like to see: Embrace diversity more. Seen great improvement but still a long way to go.
- The City, County, NPO organizations, Schools improving with diversity. School system not as good anymore after Act 10. All the good people left.

Appendix E

Members listing of the Health Equity Alliance of Rock County (HEAR) committee.

Name	<u>Organization</u>
Angela Flickinger	University of Wisconsin Extension
Angie Sullivan	SSM Health
Christina Arambula	Community Action-First Choice
Deb Fischer	Youth-2-Youth
Elizabeth Pohlman McQuillen	Rock County Criminal Justice Analyst
Ian Hedges	HealthNet
Jane Goldberg, Sarah Johnson & Shari Faber	Janesville Mobilizing 4 Change
Jessica Riedlinger	Rock County Public Health Department
Julie Sprecher	Community Health Systems, Inc.
Kelly Klingensmith	Rock County Public Health Department
Ladd Udy	Mercyhealth
Lisa Rebman	Edgerton Hospital
Michelle Genthe	Head Start
Shawn Fredricks	School District of Beloit
Traci Lindsey	South Central Area Health Education Center
Dena George Hobbs	Mercyhealth
Lindsey Schilling	Community Care Connections of Wisconsin
Carol Mishler	Head Start
Jennifer Braun	Building a Safer Evansville (BASE)
Phil Boutwell	Rock County Human Services
Abby Diehl	Rock County Public Health Department
Maria Acevedo	Youth-2-Youth
Cori Tucker	Community Health Systems, Inc.
Kathy Schulz	Rock County Board of Supervisors
Meagan Farrell	Healthy Edgerton
Natasha Weberg	Beloit Health System
Dave Pluymers	Rock County Public Health Department
Candace Wells Van Hagey	Mercyhealth
Lisa Hurda	Community Action
LaMikka James	Exchange Family Resource Center

Appendix F

27. Are you able to see a dental provider that accepts your insurance?

- Yes
- No

28. If you don't have a regular dental provider, tell us why: (Check all that apply)

- Not applicable (N/A)
- Don't know how to find a dental provider
- No dental provider is close to where I live
- No dental providers accept my insurance Can't afford to pay for a dental visit
- Can't get an appointment Language/cultural barriers
- Feel like I don't need one
- Other

29. If you don't have dental insurance, tell us why: (Check all that apply)

- Not applicable (N/A)
- Too expensive
- Place(s) where you work does not offer it Not qualified for the plan where you work
- Not qualified for dental assistance
- Don't know where/how to sign up for dental
- insurance
- Feel like you don't need dental insurance Other

30. In the past 12 months, was there a time when you, or someone your household, needed to see a mental health professional, but could not?

- Yes No
- On behalf of the Health Equity Alliance of Rock County (HEAR) we would like to thank you for taking the time to respond to the survey. Your participation is greatly appreciated. If you are interested in joining the Health Equity Alliance of Rock County (HEAR) please contact:

Kelly Klingensmith, MPH Community Health Education Coordinator

Rock County Public Health Department

P.O. Box 1088

Janesville, WI 53547-1088

608-757-5431

Kelly.Klingensmith@co.rock.wi.us

31. In the past 12 months, was there a time when you or someone your household needed alcohol or other drug treatment, but could not access it? Yes

No

32. In the past 12 months, was there a time when you, or someone in your household, needed medications, but could not get them?

- Yes
- No

33. If you, or someone in your household, could not get the medications you needed, tell us why: (Check all that apply)

- Not applicable (N/A)
- Too expensive
- Could not get a prescription from a physician
- Language/cultural barriers
- Specific medication I needed was not available
- Lack of ride to pharmacy
- Do not have a pharmacy Other

34. Do you have anything else you would like us to know?

The Health Equity Alliance of Rock County (HEAR) is conducting a Community Health Assessment survey to better understand the health concerns and needs in Rock County. We invite anyone that lives. works, learns, or plays in Rock County to take the survey. The information obtained from the Community Health Assessment will be used in the development of an action plan to help ensure that Rock County reaches its full health potential.

Please return this survey or complete the survey online at https://www.surveymonkey.com/r/RockCountyCHAmail by March 1, 2017

Demographics	6. What is your current employment status?		
1. What is your zip code?	Employed- Full-time Employed- Part-time Out of work and looking for work Unable to work Unable to work Retired Student Homemaker Military Other 7. What is your annual household income?		
 Which category below includes your age? Under 18 18-25 26-40 47-55 56-65 66-75 75 or older 			
 3. What race/ethnicity best describes you? (Please choose only one) White (Non-Hispanic) Black/African American (Non-Hispanic) Hispanic/Latino American Indian/Alaska Native (Non-Hispanic) Asian (Non-Hispanic) Two or more races If not listed, please self-identify	□ Under \$14,999 □ \$15,000 - \$24,999 □ \$15,000 - \$64,999 □ \$65,000 - \$64,999 □ \$65,000 - \$54,999 □ \$000 - \$53,999 □ Over \$135,000 8. How many people live in your household? □ Live alone 5 □ 2 6 □ 3 7 □ 4 8 or more 9. How many people in your household are under the age of 18?		
 Divorced Widowed Live with partner What is your highest of level of education? 	No one in my household is under the age of 18 1 5 2 6 3 7 or more 4		
Sth grade or less Some High School High School/GED Some College Associate's Degree/Technical school graduate Bachelor's Degree	 10. How do you describe yourself? (Please choose only one) Male Female Trans Male Trans Female 		

- Master's Degree
- Advanced Degree (e.g. Ph.D., M.D., etc.)

Gender Nonconforming

If not listed, please self-identify

Inconvenient pharmacy hours

Alcohol abuse Dropping out of school Drug abuse
Drunk Driving Homicide Lack of exercise □ If not listed, please self-identify Racism Poor eating habits Community Health Questions Tobacco use Unsafe sex Unlocked guns Mot receiving medical care 12. How would you rate the overall health of Rock Not seeking preventative dental care Not using seat belts or child safety seats Not getting "shots" to prevent disease Not using bike helmets Not seeking prenatal care Other 16. What are the five (5) environmental issues that 13. What do you think are the five (5) factors that make concern you the most in your community? (Check your a healthy community? (Check your top five) top five) Good place to raise children Trash or litter in public areas Low crime/safe neighborhoods Lack of handicapped accessible community Low level of child abuse resources Lack of sidewalks/walking paths Lack of bike lanes/bike paths Lack of safe places for recreation/parks Unsafe/unclean drinking water Radon Septic systems not working Household hazardous waste disposal Good jobs and a healthy economy Unsafe neighborhoods/crime Mosquito/tick carried diseases Healthy behaviors and lifestyles Unsafe/abandoned buildings Low death and disease rates Unsafe/unsanitary housing Religious or spiritual values/support Lead paint hazards Groundwater pollution from agriculture Secondhand smoke 14. What are the top five (5) health problems in your community? (Check your top five) Lack of safe swimming beaches Overdevelopment/too much new development Alcohol abuse Aging problems Unsafe/unclean river, creek, and lake water Dental problems Unsafe roads/highways Dementia Unsafe food Gun injuries Other Infant death 17. What healthcare, health education, health services Lung disease Mental health or programs would you like to see offered in your Rape/sexual assault community? (Check all that apply) Teen pregnancy None- we have everything we need Domestic violence Don't know Heart disease and stroke Healthcare resources for the uninsured/

- Substance abuse disorders
- Other

15. What are the five (5) most concerning risky

behaviors in your community? (Check your top five)

- underinsured
- Nutrition education

- Exercise resources
- Wellness programs (continued on next page)

Mental health services Dental services Alcohol and drug abuse services Other Health Condition Ouestions 18. How would you rate your own personal health? Very healthy Healthy Somewhat healthy Unhealthy Very unhealthy 19. Which of the following are health problems or concerns for you or someone in your household? (Check all that apply) Eating well/nutrition Access to healthy, affordable food Exercising/fitness Access to safe, affordable places to exercise Access to medical equipment & supplies Access to home health services Managing weight Access to affordable dental care Access to affordable health care Getting flu shots and other vaccines Quitting smoking Secondhand smoke Alcohol use/abuse

- Depression or other mental health concerns
- Stress management
- Access to mental health treatment
- Access to alcohol and other drug treatment
- Bullying
- Domestic violence

Senior services

asthma_etc)

Parenting services

□ Affordable insurance options

Health education to prevent chronic conditions

(e.g. diabetes, high blood pressure, heart conditions

- Rape/sexual abuse
- Anger management
- Access to affordable, safe child care
- Access to affordable, safe elder care
- Caring for family members with disabilities
- Preventing pregnancy
- Preventing sexually transmitted diseases (STDs)
- Preparing for an emergency disaster
- Other

- 20. Do you have health insurance?
- Yes
- No (If no go to #22)

21. Are you able to see a healthcare provider (doctor, nurse practitioner, physician's assistant, nurse) that accepts your insurance?

Yes No

22. In the past 12 months, have you seen a healthcare provider (doctor, nurse practitioner, physician's assistant, nurse) that you consider your regular provider? Yes

No

23. If you don't have a regular healthcare provider (doctor, nurse practitioner, physician's assistant, nurse), tell us why: (Check all that apply)

- Not applicable (N/A)
- Don't know how to find a healthcare provider
- D No healthcare provider is close to where I live
- Co-pay/deductible too high
- Can't afford to pay for a doctor's visit
- Can't get an appointment
- Language/cultural barriers
- Feel like I don't need one
- Other

24. In the past 12 months, have you, or someone in your household, used an Emergency Room or Urgent Care because you could not see a physician?

- Yes
- No

25. If you don't have health insurance, tell us why: (Check all that apply)

- Not applicable (N/A)
- Too expensive
- Place(s) where you work does not offer it
- Not gualified for the plan where you work
- Not qualified for medical assistance
- Don't know where/how to sign up for health
- insurance
- Feel like you don't need health insurance
- Other
 - 26. Do you have dental insurance?
 - Yes
 - No (If no, go to #28)

High blood pressure

11. What is your orientation? (Please choose only one)

Heterosexual or straight

Gav

County?

Lesbian

Bisexual

Very healthy

Somewhat healthy

Healthv

Unhealthy

Very unhealthy

Good schools

Access to health care

Access to dental care

Parks and recreation

Clean environment

Affordable housing

Strong family life

Other

Cancers

Diabetes

Obesity

Suicide

Violence

Drug abuse

HIV/AIDS

- Sexually transmitted diseases (STDs)

26. ¿Tiene seguro dental?

- 🗖 Sí
- No (Si no, salta a #28)

27. ¿Tiene la habilidad de ver a un proveedor dental que acepte su seguro?

□ Sí □ No

28. Si no tiene un proveedor dental normal, díganos por qué: (Marque todo lo que aplique)

- No aplicable
- No sé cómo encontrar un proveedor dental
- No hay un proveedor dental cerca de donde yo vivo
- No hay un proveedor dental que acepte mi seguro
 Una visita dental es demasiado costoso
- No puedo obtener una cita
- Hay barreras de idioma/cultura
 Siento que no necesito uno
- Otro

29. Si no tiene seguro dental díganos por qué: (Marque todo lo que aplique)

- No aplicable
- Demasiado costoso
- El lugar donde yo trabajo no ofrece
- No califico para el plan de mi trabajo
- No califico para asistencia dental
- No sé dónde/cómo inscribirme para seguro
- dental
- Siento que no necesito seguro dental
 Otro _____

30. ¿Durante los últimos 12 meses, usted o alguien en su casa necesitaba ver un profesional de salud mental pero no pudo?

□ Sí □ No

De parte de la Alianza de Equidad de salud del condado de Rock (HEAR por su sigla en inglés) nos gustaría darle las gracias por tomar el tiempo a responder a la encuesta. Agradecemos su participación. Si le interesa unir la Alianza de Equidad de Salud del condado de Rock (HEAR) Por favor contacte: Kelly Klingensmith, MPH

Coordinadora de Educación de Salud Comunitaria

Departamento de Salud Pública del Condado de Rock

P.O. Box 1088

Janesville, WI 53547-1088

608-757-5431

Kelly.Klingensmith@co.rock.wi.us

- 31. ¿Durante los últimos 12 meses, usted o alguien en su casa necesitaba tratamiento para adición de drogas o alcohol pero no pudo accederla? □ Sí □ No

32. ¿Durante los últimos 12 meses, usted o alguien en su casa necesitaba medicamentos pero no los pudo obtener?

🗖 Si No

33. Si usted o alguien en su casa no pudo obtener sus medicamentos díganos por qué: (Marque todo lo que aplique)

- No aplicable
 Demasiado costoso
- No pude obtener una receta de un doctor
- Había barreras de idioma/cultura
- El medicamento en específico que necesitaba no fue disponible
- No pude conseguir transportación a la farmacia Las horas de la farmacia son inconvenientes para
- mí
- No ter
 Otro No tengo una farmacia
- 34. ¿Hay algo más que usted quiere que sepamos?

La Alianza de Equidad de Salud del condado de Rock (HEAR por su sigla en inglés) está realizando una encuesta de Evaluación de Salud Comunitaria para mejor entender las preocupaciones y necesidades de salud del condado de Rock. Invitamos a cualquiera que viva, trabaje, estudie, o juegue en del condado de Rock a completar la encuesta. La información obtenida de la encuesta de Evaluación de Salud Comunitaria será utilizada para elaborar un plan de acción para asegurar que del condado de Rock alcance toda su potencial de salud comunitaria.

6. ¿Cuál es su estado laboral?

Favor de devolver esta encuesta o completarla en línea visite: https://www.surveymonkey.com/r/RockCountyCHAmail antes de Marzo 1, 2017

Demografia

 i. ¿Qué es su código postal?	Empleado - Tiempo Completo Empleado - Tiempo Parcial Sin trabajo y buscando trabajo Incapacitado para trabajar Jubilado Estudiante Ama de Casa Militar Otro
3. ¿Qué raza/etnia mejor describe a usted? (Por favor, solo escoja una opción)	☐ Menos de \$14,999 ☐ \$15,000 - \$24,999
 Blanca (No hispano) Negra/Afroamericana (No hispano) Hispana/Latina Nativo Americana/Nativo de Alaska (No hispano) Asiático (No hispano) Dos o más razas Si no aparece su raza/etnia en la lista, por favor identifiquese 4. ¿Cuál es su estado civil? Soltero/a/nunca se ha casado Casado/a Separado/a Divorciado/a Víudo/a Víudo/a Vívo con mi pareja 5. ¿Cuál es el nivel más alto de su educación? 	 b) 100 = 100,000 = 100,00000 = 100,00000 = 100,0000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,00000 = 100,000000 = 100,00000 = 100,000000 = 100,00000000 = 100,0000000000
 8 Grado o menos Escuela Secundaria Parcial Escuela Secundaria/GED Universidad Parcial Grado de Asociado/Graduado de escuela técnia Grado de Licenciatura Maestria Grado Avanzado (e.j. Ph.D., M.D., etc.) 	 io. ¿Cómo se describe? (Por favor, solo escoja una opción) Hombre Mujer Hombre Transgénero Mujer Transgénera Género no Conforme Si no aparece, por favor

identifiquese

11. ¿Cuál es su orientación? (Por favor, solo escoja una opción)

- Heterosexual
- Hombre Homosexual Mujer Homosexual
- Bisexual
- Si no aparece, por favor
- identifiquese

Preguntas de Salud Comunitaria

12. ¿Cómo calificaría la salud del condado de Rock en general?

- Muy Sana
- Sana
- Más o Menos Sana
- Mal
- Muv Mal

13. ¿Qué piensa usted que son los cinco (5) factores que contrubuyen a una comunidad sana? (Marque sus primeras cinco opciones)

- Buen lugar para criar niños
- Bajo crimen/ Vecindarios seguros
- Baio nivel de abuso de niños
- Buenas escuelas
- Acceso a la atención médica
- Acceso a la atención dental
- Parques v recreo
- Medio ambiente lipio
- Vivienda económica
- Buenos trabajos y una economía sana
- Fuertes relaciones familiares
- Comportamiento y estilo de vida sana
- Baja tasa de muerte y enfermedad
- Valores/Apoyo religiosos o espirituales
- Otro

14. ¿Cuáles son los cinco (5) mayores problemas de salud en su comunidad (Marque sus primeras cinco opciones)

Abuso de a	lcohol		Abuso	de	droga
------------	--------	--	-------	----	-------

- Alta Presión de Sangre
 Cáncer
- Diabetes Demencia
- 🗖 Embarazo adolescente 🗖 Heridas de pistolas
- Abuso de sustancias
- Enfermedad de corazón y apoplejía
 Problemas de enfermedades de envejecimiento
- Enfermedad de pulmón
- Enfermedades de transmisión sexual
- Muerte infantíl Obesidad
- Problemas dentales Salud Mental
- Suicidio VIH/SIDA
- Violación/Acoso sexual Violencia
- Violencia Doméstica
- Otro

15. ¿Cuáles son los cinco (5) comportamientos riesgosos de su comunidad? (Marque sus primeras cinco opciones)

- Abuso de alcohol
- Abandonar la escuela
- Abuso de drogas
- Manejar bajo los efectos del alcohol
- Homicidio
- Falta de ejercicio
- Racismo
- Malos hábitos de comer
- Uso de tabaco
- Sexo inseguro
- Armas no guardadas
- No recibir atención médica
- No buscar atención dental preventativa No utilizar cinturónes de suguridad o asientos de
- seguridad para niños No recibir vacunas para prevenir enfermedades
- No utilizar cascos para bicicletas
- No buscar atención médica prenatal
- Otro
- 16. ¿Cuáles son los cinco (5) problemas del medio

ambiente que más le preocupa en su comunidad? (Marque sus primeras cinco opciones)

- Basura en las áreas públicas
- Falta de recursos comunitarios para los
- descapacitados Falta de aceras/senderos
- Falta de senderos y carriles para bicicletas
- Falta de lugares seguros para recreo/parque
- Agua insegura/no limpia para beber
- 🗖 Radón
- Sistemas sépticos que no funcionan
- Eliminación de residuos peligrosos
- Vecindarios inseguros/crimen
- Enfermedades trasmitidos por mosquitos/
- garrapatas
- Edificios inseguros/abandonados
- Vivienda insegura/ antihigiénica
- Peligro de pintura de plomo
- Contaminación de agua subterráne por agricultura
- Humo de segunda mano
- Falta de playas seguras para nadar
- Súper desarrollo/demasiado desarrollo
- Agua insegura de ríos, arroyos, y lagos
- Calle/Carretera insegura
- Comida insegura Otro

17. ¿Cuáles programas de atención médica, educación de salud o servicios de salud le gustaría que se ofrezcan en su comunidad? (Marque todo lo que aplique)

- Ninguna- tenemos todo lo necesario
- No sé Recursos de atención médica para los que
- no tengan seguro medico o con seguro medico 20. ¿Tiene seguro médico? 🗖 Sí

Cuidar a familiares descapacitados

Prevenir enfermedades de transmisión sexual

21. ¿Puede usted ir con un proveedor médico (doctor,

22. ¿Durante los últimos 12 meses, ha ido usted con un

proveedor (doctor, enfermera titulada, auxiliar médico,

enfermera) que usted considera ser su proveedor

23. ¿Si no tiene un proveedor normal (doctor,

enfermera titulada, auxiliar médico, enfermera),

díganos por qué?: (Marque todo lo que aplique)

No sé como encontrar un proveedor

No puedo pagar por una cita

Hay barreras de idioma/cultura

urgente porque no pudo ver un doctor?

No puedo obtener una cita

No creo que nececito uno

No hay proveedores cerca de donde yo vivo

Co-pago o deducible es demasiado alto para mí

24. ¿Durante los últimos 12 meses, ha usted, o alguien

25. Si no tiene seguro médico díganos por qué: (Marque

Lugar(es) donde trabajo no lo ofrece

No califico para el plan de mi trabajo

Siento que no necesito seguro médico

No sé dónde/cómo inscribirme para seguro

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No califico para asistencia médica

en su casa utilizado la sala de emergencias o cuidado

enfermera titulada, auxiliar médico, enfermera) que

Preparar para un desastre o emergencia

Prevenir Embarazo

No (Si "no" Salte a #22)

acepte su seguro médico?

No aplicable (N/A)

Otro

🗆 Sí

No

normal?

🗖 Sí

No

Otro

🗆 Si

No

médico

Otro_

todo lo que aplique)

No aplicable

Demasiado costoso

- Recursos para ejercicio
- Educación de nutrición Programas de bienestar

insuficiente

Servicios para personas de mayor edad

corazón, asma, etc.)

Servicios dentales

Otro

Muy sana

Muy mal

Más o menos sana

Sana

Mal

ejercicio

mental

Servicios para padres

Servicios para la salud mental

Preguntas de Condición de Salud

18. ¿Cómo calificaría su propia salud?

casa? (Margue todo lo que aplique)

Comer bien/ Nutrición

Ejercicio/ Aptitud física

Control de peso

Dejar de fumar

Abuso de alcohol

Control de estrés

Acoso (Bullying)

Control de Ira

Violencia Doméstica

Violación/Acoso sexual

Humo de segunda mano

 Educación de salud para prevenir condiciones corónicas(e.j. diabetes, alta presión, condiciones del

Opciones económicas de seguro médico

Servicios para abuso de alcohol y drogas

19. ¿Cuáles de las siguientes cosas son problemas o

Acceso a comida nutritiva v económica

🖞 Acceso a suministros y equipo médico

Acceso a atención dental económica

Acceso a atención médica económica

Acceso a atención médica en el hogar

preocupaciones de salud para usted o para alguien en su

Ácceso a lugares seguros y económicas para hacer

Recibir la vacuna de influenza y otras vacunas

Depresión u otras preocupaciones de salud

Acceso a tratamiento de alcohol u otras drogas

Acceso a cuidado para niños económico y seguro

Continuar -

Acceso a cuidado para mayores económico y seguro

Acceso a tratamiento de salud mental

Appendix G

Organization	Phone #	Website	Director/President	Address		
Helpline/Searching Services	Helpline/Searching Services without Addresses					
A Place for Mom Inc.	608-287-8090	http://www.aplaceformom.com/	Nursing Home Search Engine			
Access.wi.gov	Apply Online					
Alzheimer's Association (Caregiver 24/7 Helpline)	800-272-3900	http://www.alz.org/we_can_help_24_7_helpline.asp	Kari Paterson			
Alzheimer's Family Caregiver Support (AFCSP)	608-758-8455	https://www.dhs.wisconsin.gov/aging/alzfcgsp.htm				
Eldercare Locator	800-677-1116	http://www.eldercare.gov/Eldercare.NET/Public/Index.aspx				
Foodshare QUEST	877-415-5164	https://www.dhs.wisconsin.gov/foodshare/ebt.htm				
Golden Diners Dining Centers	608-757-5474	https://www.co.rock.wi.us/aging-nutrition-and-meals				
Medicaid & State SSI Recipient Hotline	800-362-3002	https://www.cms.gov/cciio/Resources/consumer-assistance- grants/wi.html				
Medicare Hotline	800-633-4227	https://www.medicare.gov/forms-help-and- resources/contact/contact-medicare.html#				
Medigap Helpline	800-242-1060	https://www.dhs.wisconsin.gov/aging/medigap.htm				
Partnership for Prescription Assistance	888-477-2669	https://www.pparx.org/				
Register for Phone "Do Not Call" List	888-382-1222					
SeniorCare Prescription Drug Program	800-657-2038	https://www.dhs.wisconsin.gov/seniorcare/index.htm				
Suicide Prevention Lifeline	800-273-8255	http://www.suicidepreventionlifeline.org/				
United Way 211	211	http://www.211.org/				
Veterans Family/Caregiver Crisis Line (24/7)	800-273-8255	http://www.suicidepreventionlifeline.org/				
Avalon, WI						
Accura Home Health	608-676-2337			2727 South Kemp Rd Avalon, WI 53505		

Baltimore, MD				
Health Insurance Market Place	800-318-2596			7500 Security Blvd
	000 010 2000			Baltimore, MD 21244
HealthCare.gov	Apply Online			7500 Security Blvd
				Baltimore, MD 21244
Beloit, WI				
AA Hotline	608-364-0520	http://rockcoaa-org.doodlekit.com/home/dist8_aa_meetings		412 Pleasant St. Beloit, WI 53511
				206 N Main St Beloit, WI
AAAA Alcohol and Drug	608-473-0003			53511
	600 265 0202			2255 Prairie Ave Beloit, WI
ABC Playhouse Child Care Center	608-365-8392			53511
AIDS Network	608-364-4027	http://www.arcw.org/	Alison Harder	136 Grand Ave Suite 280
	008-304-4027			Beloit, WI 53511
American Legion Hall	608-676-4600	http://www.legion.org/	Matthew Klett	236 St Lawrence Ave
				Beloit, WI 53511
American Red Cross	608-232-5821	http://www.redcross.org		318 State St Beloit, WI
		https://www.facebook.com/Aqua-world-Daycare-center-		53511 246 W Grand Ave Beloit,
Aqua World Daycare Center	608-362-5223	731222326889707/		WI 53511
		http://www.deancare.com/doctors-		636 Park Ave Beloit, WI
Associates in Psychotherapy	608-365-4313	locations/locations/aso/clinic/profile/?id=253		53511
	COO 0.00 5005	http://beloithealthsystem.org/at-home-healthcare-skilled-		1969 West Hart Rd Beloit,
At-Home Healthcare	608-363-5885	nursing-home-health-services-beloit		WI 53511
Beloit Area Community Health	608-361-0311	http://www.bachc.com/	Melody Music-Engels	74 Eclipse Center, Beloit,
Center	008-301-0311		Melouy Music-Eligeis	WI 53511
Beloit Area Health Care Dental	608-361-0311	http://www.bachc.com/		74 Eclipse Center Beloit,
Clinic	000 001 0011			WI 53511
Beloit Chore Service	608-365-5670			631 Bluff St Beloit, WI
				53511
Beloit Counseling Center	608-363-6300	https://www.co.rock.wi.us/hsd-outpatient-counseling-centers	Greg Winkler	64 Eclipse Center Beloit, WI 53511
Beloit Domestic Violence Center	608-365-1119	http://www.statelinefamilyservices.org/#!beloit-domestic-		416 College St Beloit, WI
Crisis Hotline	000-303-1119	violence-survivor-center-1/zviet		53511
Beloit Even Start Family Literacy ESL	608-361-1905	http://www.blackhawk.edu/AcademicSupportDivision/EvenSt artFamilyLiteracyProgram.aspx	Cindy Laube	717 Hackett St Beloit, WI 53511
Beloit Health & Rehabilitation	CO0 2CE 2EE 4			1905 West Hart Road
Center	608-365-2554	http://www.beloitskillednursing.com/		Beloit, WI 53511

Deloit Health System Weddtall Advisor608-364-5583http://beloithealthsystem.org/1505 West Hall fX WI 53511Beloit Home Companion Registry Beloit Housing Authority608-856-0153423 Bluff St. Beloi 53511Beloit Housing Authority608-364-8740http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B FBD43217-2E88-4167-9BD5-7DCEB6162C48%7DCathy Pollard210 Portland Ave WI 53511Beloit Memorial Hospital608-364-5011http://beloithealthsystem.org/Timothy McKevett1969 W Hart Rd B 53511Beloit Municipal Court608-364-6613http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B 4E5D45D1-8A7E-439A-BB33-34A6F5346619%7DDeb Weber100 State St 2nd F Beloit, WI 53511	Beloit, eloit, WI
Beloit Home Companion Registry 608-856-0153 53511 Beloit Housing Authority 608-364-8740 http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B FBD43217-2E88-4167-9BD5-7DCEB6162C48%7D Cathy Pollard 210 Portland Ave WI 53511 Beloit Memorial Hospital 608-364-5011 http://beloithealthsystem.org/ Timothy McKevett 1969 W Hart Rd B 53511 Beloit Municipal Court 608-364-6613 http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B 000 State St 2nd F Deb Weber 100 State St 2nd F	Beloit, eloit, WI
Beloit Housing Authority608-364-8740http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B FBD43217-2E88-4167-9BD5-7DCEB6162C48%7DCathy Pollard210 Portland Ave WI 53511Beloit Memorial Hospital608-364-5011https://beloithealthsystem.org/Timothy McKevett1969 W Hart Rd B 53511Beloit Municipal Court608-364-6613http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B 00 State St 2nd FDeb Weber100 State St 2nd F	eloit, WI
Beloit Municipal Court 608-364-6613 http://beloithealthsystem.org/ Timothy Mickevett 53511 Beloit Municipal Court 608-364-6613 http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B Deb Weber 100 State St 2nd F	
Relait Municipal Court 608-364-6613	1
	ioor
Beloit Police Department608-364-6800http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B 231BBBA7-9DEA-43E7-BDCD-9494BA578184%7DDavid Zibolski100 State St 1st FlBeloit, WI 53511	oor
Beloit Public Library 608-364-2905 https://beloitlibrary.org/ John Watrous 605 Eclipse Blvd B 53511	eloit, WI
Beloit Regional Hospice608-363-7421https://beloitregionalhospice.com/655 Third St SuiteBeloit, WI 53511	200
Beloit Salvation Army 608-365-6572 http://www.salarmyrockford.org/ Mark Mertsolf 628 Broad St Belo 53511	it, WI
Beloit School District608-361-4100http://www.sdb.k12.wi.us/Tom Johnson1633 Keeler Ave E 53511	eloit, WI
Beloit InSPIRE Coordinator 608-290-6193	
Beloit Senior Living608-312-2370http://www.beloitseniorliving.com/2250 W Hart Rd B53511	eloit, WI
Beloit Town Hall608-364-2980http://www.townofbeloit.org/Diane Greenlee2871 S Afton Road WI 53511	l Beloit,
Beloit Transit System608-364-2870http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC={A58} ED88C-71FC-43AA-8CBF-F9BE2139D6C9}Michelle Gavin1225 Willowbrool Beloit, WI 53511	Rd
Beloit Turner School District608-364-6370http://www.fjturner.k12.wi.us/Dennis McCarthy1237 Inman Parky Beloit, WI 53511	/ау
Beloit, City of 608-364-6600 http://www.beloitwi.gov/ 100 State St Beloi 53511	:, WI
Beloit/Janesville Counseling Center608-757-5229https://www.co.rock.wi.us/hsd-behavioral-healthKate Flanagan1969 W Hart Rd B 53511	eloit, WI
Blackhawk Tech GED/HSED 608-757-7741 http://www.blackhawk.edu/AcademicSupportDivision/GEDHS ED.aspx Terese Tann 50 Eclipse Center WI 53511	Beloit,
Brittan House608-365-4787https://nwblackhawkregion.org/parker-house-estate-brittan- house/Joy Bosco608 4th St Beloit, 53511	WI
C.A.R.E Central Christian Church 608-362-7663 http://www.centralwired.com/ David Clark 2460 Milwaukee I WI 53511	td Beloit,

Cain Dental Office	608-365-9515	https://www.facebook.com/pages/Cain-Dental- Office/135095216542955		2233 Cranston Rd Beloit, WI 53511
Caritas	608-362-4403	http://caritasbeloit.org/	TJ Robinson	2840 Prairie Ave Beloit, WI 53511
Caritas Community Diaper Bank	608-362-4403	http://caritasbeloit.org/diaper-bank/	TJ Robinson	2840 Prairie Ave Beloit, WI 53511
Community Action Inc. of Rock and Walworth Counties	608-313-1300	http://www.community-action.org/	Cecilia Dever	20 Eclipse Center Beloit, WI 53511
Community Action Inc. of Rock and Walworth Counties	608-313-1300	http://www.community-action.org/child-care/community- kids/	Jennifer Wood	20 Eclipse Center Beloit, WI 53511
Consumer Credit Counseling Beloit	608-365-1244	www.cccsbeloit.org		416 College St Beloit, WI 53511
Cornerstone Church of God Food	608-362-7547	http://www.cornerstonebeloit.com/		322 Olympian Blvd Beloit, WI 53511
Counseling Care Center	608-364-5686	http://beloithealthsystem.org/counseling-care-center	Greg Ammon	1969 W Hart Road, Beloit, WI 53511
Crime Stoppers Hotline	608-362-7463	http://www.gbacrimestoppers.com/		
Disabled Veterans Transportation Network	608-247-4674	http://dav-wi.org/dav-van-program/		to/from Beloit, Madison, Milwaukee, and Rockford as needed
Dreamworks Teen Center	608-312-2101			1318 Harvey St Beloit, WI 53511
Dutter House Inc.	608-289-7566	https://www.facebook.com/The-Dutter-House- 293319459135/		1981 Luety Pkwy Beloit, WI 53511
Early Head Start Doula Program	800-774-7778	http://rwcfs.org/doula-services/	Connie Robers	1221 Henry Ave Beloit, WI 53511
Energy Assistance Program	608-363-9200	http://www.rock.coop/node/171		118 Eclipse Ave Beloit, WI 53511
English Language Learner Blackhawk Tech	608-757-7741	http://www.blackhawk.edu/AcademicSupportDivision/English LanguageLearners.aspx	Megan Ostrowsky	50 Eclipse Center Beloit, WI 53511
Equal Opportunities	608-364-6705	http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC={B90 D54E4-C295-43F4-91E9-B7E724433B4A}&DE={CB7659AC- 60E9-48DD-9AB8-BC265ABB1B69}	Teri Downing	100 State St Beloit, WI 53511
Even Start Family Literacy	608-361-1905	http://www.blackhawk.edu/AcademicSupportDivision/EvenSt artFamilyLiteracyProgram.aspx	Cindy Laube	717 Hackett St Beloit, WI 53511
Exchange Family Resource Center Beloit	608-365-8553	http://www.chw.org/location-directory/locations/community- services/beloit-community-services/	Jay Rothman	1221 Henry Ave Beloit, WI 53511
Family Respite Care Services Inc.	608-758-0956	http://www.rockcountyrespite.org/	Whitney Walraven	250 Garden Ln Suite 103 Beloit, WI

Family Services of Southern Wisconsin & Northern Illinois	608-365-1244	http://www.statelinefamilyservices.org/	Tim Finley	416 College St Beloit, WI 53511
Fatherhood Initiative	608-313-1316	http://www.community-action.org/employment/fatherhood- initiative-3/	Cecilia Dever	20 Eclipse Center Beloit, WI 53511
First Choice Dental Group SC	608-365-4922	http://www.firstchoicedental.com/beloit-office		2359 Murphy Woods Rd Suite A Beloit, WI 53511
First Choice Women's Care Center	608-313-1305	http://www.community-action.org/	Jennifer Wood	600 Henry Ave Beloit, WI 53511
Friendly Voice Program	608-362-9593	http://www.rsvp-rock.org/WP/	Robert W. Harlow	2433 S Riverside Dr Beloit, WI 53511
Grinnell Hall	608-364-2875	http://www.beloitwi.gov/index.asp?Type=B_BASIC&SEC=%7B 6B4E90C3-98EA-4E59-92D8-535E656FA375%7D	Paula Schutt	631 Bluff St Beloit, WI 53511
Hands of Faith Families	608-363-0683	http://www.handsoffaith.net/overview.php	Jeff Hoyt	737 Bluff St Beloit, WI 53511
Hansberry Septic Service	608-362-5484	https://www.facebook.com/pages/Hansberry-Septic- Service/138816636165553		6839 W St Lawrence Ave Beloit, WI 53511
Jeanne Rowland D.D.S. LLC	608-856-4869	http://www.jeannerowlanddds.com/	Jeanne Rowland	2797 Prairie Ave Beloit, WI 53511
John G Onderak DDS	608-363-9400	https://www.facebook.com/pages/Onderak-John-G- DDS/116738415054120	John Onderak	1215 Cranston Rd Beloit, WI 53511
Ken Johnson DDS	608-365-9456	http://www.kenjohnsondds.com/	Ken Johnson	918 E Park Ave Plaza Beloit, WI 53511
Kiddie Ranch-Central Campus	608-365-6141	http://www.kiddieranch.com/central.php		1702 House Street Beloit, WI 53511
KIDspace	608-312-2140	http://www.kidspacebeloit.com/		2170 Murphy Woods Rd Beloit, WI 53511
Latino Service Providers	608-361-1928	http://latinoservices.org/contact-us/	Cecilia Ramirez	717 Hackett St Beloit, WI 53511
Library-Homebound Book Delivery	608-364-2912	https://beloitlibrary.org/content/volunteer-opportunities	John Watrous	605 Eclipse Boulevard Beloit, WI 535111
Meals on Wheels Beloit	608-362-3683	http://www.beloitmealsonwheels.org/	Paulette Christensen	424 College St Beloit, WI 53511
Mercy Beloit Medical Center	608-363-5500	https://mercyhealthsystem.org/location/mercy-beloit- medical-center/		2825 Prairie Ave Beloit, WI 53511
Mercy Options Behavioral Health Services	608-756-5555	https://mercyhealthsystem.org/location/mercy-options- janesville/		2828 Prairie Ave #2 Beloit, WI 53511
Merrill Community Center	608-365-1488	http://www.merrillcenter.org/		1428 Wisconsin Ave Beloit, WI 53511
Moving on LLC	608-313-8600	http://www.movingon-therapy.com/contact-us/	Suellen Thomson	3005 S Riverside Dr Suite 103 Beloit, WI 53511

My Sister's Place Women	608-365-1244			348 Locust St Beloit, WI 53511
NeighborWorks Blackhawk Region	608-362-9051	https://nwblackhawkregion.org/	Joy Bosco	520 W Grand Ave Beloit, WI 53511
New Life Tabernacle	608-207-3561	https://www.facebook.com/pages/New-Life- Tabernacle/1105331026158090		1227 Liberty Ave Beloit, WI 53511
New Zion Baptist Church	608-362-7703	http://newzionbeloit.com/	James Ivy	1905 Mound St Beloit, WI 53511
New Zion Baptist Food Pantry	608-362-7703	http://newzionbeloit.com/	James Ivy	1905 Mound St Beloit, WI 53511
People's Church Food Pantry	608-362-7556	https://www.facebook.com/peoples.church.73		340 W Grand Ave Beloit, WI 53511
Personal Emergency Response Systems	608-364-5480	http://beloithealthsystem.org/alertline-personal-response- program-emergency-response-beloit-health-system	Judy Simonds	1969 W. Hart Rd Beloit, WI
Premier Rehab & Skilled Nursing	608-365-9526	http://www.premierrehabbeloit.com/		2121 Pioneer Dr Beloit, Wl 53511
Prenatal Care Program/WIC Beloit (NHA)	608-362-1566	http://www.nhawic.org/		46 Eclipse Center Beloit, WI 53511
Prenatal Class - Beloit Hospital	608-364-5237	http://beloithealthsystem.org/family-care-center-birthing- services		1969 West Hart Rd Beloit, WI 53511
Rock County AA District 8	608-364-0520	http://rockcoaa-org.doodlekit.com/home/dist30_aa_meetings		412 Pleasant St. Beloit, WI 53511
Rock County Public Health Department	608-364-2010	https://www.co.rock.wi.us/health	Marie-Noel Sandoval	61 Eclipse Center Beloit, WI 53511
Rock County Veterans Service	608-363-6280	https://www.co.rock.wi.us/veterans		62 Eclipse Center Beloit, WI 53511
Rock County WIC Beloit	608-362-1566	http://www.wicprograms.org/ci/wi-beloit		46 Eclipse Center Beloit, WI 53511
Rock Walworth Comprehensive Family Services (Head Start/ Early Head Start)	608-299-1500	http://rwcfs.org/	Connie Robers	1221 Henry Ave Beloit, WI 53511
RSVP Seniors Volunteering for Seniors	608-362-9593	http://www.nationalservice.gov/programs/senior-corps/rsvp		2433 S Riverside Dr Beloit, WI 53511
Rykowski Fred & Sons Inc.	608-754-6191			1263 Madison Rd Beloit, WI 53511
Salvation Army	608-365-6572	http://www.salarmyrockford.org/	Mark Martsolf	628 Broad St Beloit, WI 53511
Senior Lifestyle Concierge	608-289-5038	https://www.facebook.com/ldoll2/info/?entry_point=page_na v_about_item&tab=page_info	Laura Doll	625 Harrison Ave Beloit, WI 53511
Sexual Assault Recovery Program	866-666-4576	http://www.sarpwi.com/	Amanda Isunza	416 College St Beloit, WI 53511

South Central Wisconsin Area				136 W. Grand Ave Suite
Health Education Center (AHEC)	608-368-8322	https://ahec.wisc.edu/south-central.htm		100 Beloit, WI 53511
	COD 2C2 0245			1816 Harrison Ave Beloit,
Sparrows Nest	608-362-8215			WI 53511
St. Vincent De Paul	608-362-6775	https://www.svdpusa.org/	Jeanne Harper	610 4th St Beloit, WI
	000-302-0775			53511
Stateline Area Memory Clinic	608-364-1288	http://www.wai.wisc.edu/clinics/beloit.html	Ron Kodras	1905 Huebbe Pkwy Beloit, WI 53511
Stateline Boys and Girls Clubs Inc.	608-365-8874	http://www.statelinebgc.org/	Steve McNeal	1851 Moore Street Beloit, WI 53511
Stateline Family Services	608-365-1244	http://www.statelinefamilyservices.org/	John Pfleiderer	416 College St Beloit, WI 53511
Stateline Literacy Council	608-362-5207	http://www.statelineliteracycouncilbeloit.org/	Barbara Peterson	1000 Bluff St Beloit, WI 53511
Stateline Pregnancy Clinic	608-365-5433	http://www.statelinepregnancyclinic.org/	Marybeth Karstaedt	347 W Grand Ave Beloit, WI 53511
Summer Meal Site Inc. Beloit	608-361-3446	http://www.sdb.k12.wi.us/domain/489		1633 Keeler Ave Beloit, Wl 53511
Sun Valley East Homes	608-362-8094	http://www.sunvalleyhomeswi.com/		2775 Kadlec Dr Beloit, Wl 53511
Transitional Living Program	608-313-1302	http://www.community-action.org/housing/transitional-living- program/	Cecilia Dever	20 Eclipse Center Beloit, WI 53511
UW-Extension Nutrition Program Education	608-363-6272	http://rock.uwex.edu/	Sheilla DeForest	63 Eclipse Blvd Beloit, WI 53511
Wisconsin Home Energy Assistance	866-432-8947	http://www.homeenergyplus.wi.gov/		600 Henry Ave Suite 25A Beloit, WI 53511
Wisconsin Therapists LTD	608-299-8181			2739 Prairie Ave Beloit, WI 53511
Woodside Terrace	608-365-0333	http://section-8-housing.credio.com/l/16998/Woodside- Terrace		2255 Burton St Beloit, WI 53511
Work and Wheels	608-755-2491	http://www.community-action.org/employment/work-n- wheels/	Jennifer Wood	20 Eclipse Center Beloit, WI 53511
You Buy We Fly	608-363-3939	https://www.facebook.com/YouBuyWeFlyLlc/		2019 Wisconsin Ave Beloit, WI 53511
Brodhead, WI				
Brodhead Clinic - Branch of the Monroe Clinic	608-897-2191	https://www.monroeclinic.org/hours-locations/brodhead	Marilyn Pfarr	1904 First Center Ave Brodhead, WI 53520
Brodhead Community Closet	608-862-4191	http://www.brodheadumc.org/	Krystal Goodger	501 1st Center Ave Brodhead, WI 53520

Douglas & Sons Septic Tank Service	608-897-8000	https://www.facebook.com/pages/Douglas-Son-Septic-Tank- Service/431430643711307		W336 Town Center Rd Brodhead, WI 53520
Rock County Septic Service	800-551-9969			W33 Town Center Rd Brodhead, WI 53520
Woods Crossing at Woods Point	608-897-3031	http://www.woodspointcommunity.com/woodscrossing/assis ted_care.html		401 E 23rd St Brodhead, WI 53520
Woods View at Woods Point	608-897-3031	http://www.woodspointcommunity.com/woodsview/home.ht ml		401 E 23rd St Brodhead, WI 53520
Clinton, WI				
Alden Meadow Park H.C.C.	608-676-2202	http://www.aldenmeadowpark.com/		709 Meadow Park Dr Clinton, WI 53525
Christ Lutheran Food Pantry	608-676-4994	https://www.facebook.com/Christ-Evangelical-Lutheran- Church-111626282208161/		300 High St Clinton, WI 53525
Clinton Community School District	608-676-2223	http://www.clinton.k12.wi.us/	Milton Thompson	112 Milwaukee Rd Clinton, WI 53525
Clinton Police Department	608-676-5140	http://www.clintonwi.us/index.asp?SEC=31F8875D-8B5E- 45FB-B32F-E175A9B6CBE2&Type=B_BASIC	David Hooker	301 Cross St Clinton, WI 53525
Clinton Public Library	608-676-5569	http://als.lib.wi.us/CPL/	Mary Bieber	214 Mill St Clinton, WI 53525
Clinton Sr. Center Van	608-676-4600	http://www.clintonwi.us/index.asp?SEC=3CDDA4BD-A6E8- 45D9-A69C-51F80342721F		508 Front St Clinton, WI 53525
Clinton, Senior Citizens Center	608-676-4600			508 Front St Clinton, WI 53525
Clinton, Village of	608-676-5304	http://www.clintonwi.us/	Connie Tracy	301 Cross St Clinton, WI 53525
Community Outreach	608-295-9548	https://www.facebook.com/ClintonCommunityOutreachProgr am		214 Allen St Clinton, Wl 53525
Shuler Dental Offices	608-676-4812	http://www.janesvillewidentist.com/	Andrew Shuler	714 Milwaukee Rd, Clinton, WI 53525
Traveling Nails	608-295-0830	https://www.facebook.com/travelingnails/info?tab=page_info	Pati DuCharme	311 Church St Clinton, Wl 53525
Darien, WI				
S.M.I.L.E.S.	262-882-3470	http://www.smilestherapeuticriding.org/	Gay Stran	N2666 County Rd. K Darien, WI 53114
Delevan, WI				

		https://www.facebook.com/pages/Drs-Medical-		1436 Mound Rd Delavan,
DRS Medical Transport	866-996-3729	Transport/159276010773946		WI 53115
Wisconsin School for the Deaf	877-973-3323	http://www.wsd.k12.wi.us/wsd/about/	Marla Walsh	309 W Walworth Ave
				Delavan, WI 53115
Edgerton, WI				
Bergendal Septic Service LLC	608-754-7816	http://www.bergendalseptic.com/	Josh Bergendal	7229 N County Rd FF Edgerton, WI 53534
Central Lutheran Church Edgerton	608-884-9418	http://clcedgerton.org/	Jim Johnson	100 West Rollin Street Edgerton, WI 53534
Edgerton Care Center	608-884-1617	http://edgertoncarecenter.org/	Nicole Hayes	313 Stoughton Rd Edgerton, WI 53534
Edgerton Community Outreach	608-884-9593	http://edgertonoutreach.org/	Allen Ingens	106 S Main St Edgerton, WI 53534
Edgerton Hospital	608-884-3441	http://www.edgertonhospital.com/		11101 N Sherman Rd Edgerton, WI 53534
Edgerton Hospital - Swing Bed Program	608-884-1490	http://www.edgertonhospital.com/our-services/short-term- rehab/	Jim Schultz	11101 North Sherman Rd Edgerton, WI 53534
Edgerton Housing Authority	608-884-8454	http://affordablehousingonline.com/housing-authority/Wiscor Housing-Authority/WI025/	nsin/City-of-Edgerton-	800 Elm Dr Edgerton, WI 53534
Edgerton Police Department	608-884-3321	http://www.cityofedgerton.com/#!police-department/c7jr	Tom Klubertanz	215 W Fulton St Edgerton, WI 53534
Edgerton Public Library	608-884-4511	http://als.lib.wi.us/EPL/	Kirsten Almo	101 Albion St Edgerton, WI 53534
Edgerton School District	608-884-9402	http://www.edgerton.k12.wi.us/	Dennis Pauli	200 Elm High Dr Edgerton, WI 53534
Edgerton Senior Center	608-290-2122	http://www.cityofedgerton.com/#!edgerton-senior- center/c114	Dave Thomas	313 Stoughton Rd Edgerton, WI 53534
Edgerton Taxi	608-884-9847	http://www.cityofedgerton.com/#!local-transportation/c1ret		PO Box 66 Edgerton, WI 53534
Edgerton, City of	608-884-3341	http://www.cityofedgerton.com/		12 Albion St Edgerton, WI 53534
Little Saints Learning Center	608-884-6705	http://www.stjohnevc.org/little-saints		207 E High St Edgerton, WI 53534
Mark W Irgens DDS	608-884-9448	http://www.dentistedgerton.com/	Mark Irgens	225 W Fulton St Edgerton, WI 53534
Reitz Dental	608-884-3358	http://www.edgertondentist.com/	Thomas Reitz	1007 N Main St Edgerton, WI 53534
Swifthaven Community Assisted Living	608-884-2828	http://www.swifthaven.com/		124 Henry St Edgerton, WI 53534

Elkorn, WI				
Society's Assets	800-261-8181	https://societysassets.org/		615 E Geneva St Elkorn, WI 53121
Elmhurst, IL				
Anderson Pest Solutions Commercial	866-525-1725	http://www.andersonpestsolutions.com/		501 W Lake St Suite 204 Elmhurst, IL 60126
Anderson Pest Solutions Residential	262-320-0583	http://www.andersonpestsolutions.com/		501 W Lake St Suite 204 Elmhurst, IL 60126
Evansville, WI				
Aspire Generation Liberty	608-490-0381	https://aspiregenerationliberty.com/	Jenny Schmidt	P.O. Box 301 Evansville, WI 53536
Creekside Place	608-882-0407	http://www.creeksideplace.org/	Jenny Schmidt	102 Maple St Evansville, WI 53536
Evansville Community School District	608-882-4600	http://www.ecsdnet.org/index.html	Jerry Roth	340 Fair St Evansville, WI 53536
Evansville Housing Authority	608-882-4518	http://www.evansvillehousing.org/	David Hatfield	455 S 1st St #21 Evansville, WI 53536
Evansville Manor Skilled Nursing & Rehabilitation Facility	608-882-5700	http://www.evansvillemanor.com/	Clifford Woolever	470 Garfield Ave Evansville, WI 53536
Evansville Police Department	608-882-2292	http://www.ci.evansville.wi.gov/city/services/police.html	Scott McElroy	10 W Church St Evansville, WI 53536
Evansville Public Library	608-882-2260	http://als.lib.wi.us/EFPL/	Megan Kloeckner	39 W Main St. Evansville, WI 53536
Evansville Senior Shuttle	608-882-0407	http://www.creeksideplace.org/	Shawna March	102 Maple St Evansville, WI 53536
Evansville, City of	608-882-2266	http://www.ci.evansville.wi.gov/	Bill Hurtley	31 S. Madison St. Evansville, WI 53536
Evansville, Creekside Place	608-882-0407			102 Maple St Evansville, WI
Evansville, Ecumenical Care Closet	608-882-4532	http://www.stjohns-lc.org/?p=108	Matthew Poock	206 S Madison St Evansville, WI 53536
GL Rehabilitation Services at Evansville	608-882-6557	http://www.glrehab.com/index.html		470 Garfield Ave Evansville, WI 53536
Kelly House	608-882-4191	http://www.kellyhouse.net/		121 South Fifth St Evansville, WI 53536

The Heights at Evansville Manor	608-882-9995	http://www.liveattheheights.com/	Jenny Schmidt	201 N Fourth St Evansville, WI 53536
Fort Atkinson, WI				
J & M Pest Control	920-563-8893	http://www.jandmpestcontrol.com/		W6316 Eastern Ave Fort Atkinson, WI 53538
Lavigne Bus Company	920-563-1515			N3019 US Highway 12 Fort Atkinson, WI 53538
Terminix International	608-758-0797	https://www.terminix.com/		37 S 3rd St West Fort Atkinson, WI 53538
Visiting Angels Living Assistance Services	608-756-4100	http://www.visitingangels.com/	Angela Suter	1001 Madison Ave #C Fort Atkinson, WI 53538
Janesville, WI				
12 & 12 Drop In Center	608-314-1090	http://www.the12and12.org/		402 W Delavan Dr. Janesville, WI 53548
A Family Dental Office	608-752-9000		Robert Fleming	910 Conde St Janesville, WI 53546
AA Alcoholics Anonymous Hot Line	608-754-1766	http://www.aa.org/		212 N Jackson St Janesville, WI 53548
AA Hotline	608-774-2812	http://rockcoaa-org.doodlekit.com/home/dist30_aa_meetings		734 Railroad St Janesville, WI 53545
Adult English Learner Classes	608-757-7620	http://www.blackhawk.edu/AcademicSupportDivision/English LanguageLearners.aspx	Megan Ostrowsky	465 Rockport Rd Janesville, WI 53548
Agard & Lipker Dental S.C.	608-755-1082	http://www.agardlipker.com/	Douglas Agard	1336 Creston Park Dr Janesville, WI 53545
Aging & Disability Resource Center	608-741-3600	http://www.co.rock.wi.us/adrc		1900 Center Ave Janesville, WI 53546
Agrace HospiceCare	608-755-1871	https://www.agrace.org/hospicecare	Lynne Myers	2901 N Wright Rd Janesville, WI 53546
Agrace HospiceCare Inc.	608-755-1871	https://www.agrace.org/griefgroups	Lynne Myers	2901 N Wright Rd Janesville, WI 53546
AIDS Network	608-756-3010	http://www.arcw.org/		101 E Milwaukee St Suite 409 Janesville, WI 53545
Alcocare Inc Subs. Treatment	608-754-6800	http://www.drug-rehab- headquarters.com/wisconsin/facility/11301/		210 South Jackson St Janesville, WI 53545
Alcohab Inc Sober Living	888-653-5557	http://soberliving.interventionamerica.org/listing.cfm?Drug_R ehab_ID=11203		786 S Main St Janesville, WI 53545
Alden Street Apartments	608-752-4259			1837 Alden Rd Janesville, WI 53545

Alternative Home Care	608-758-3324	http://www.alternativehomecarewi.com/		1519 W Court St. Janesville, WI 53548
American Red Cross	877-618-6628	http://www.redcross.org		211 N Parker Dr Janesville, WI 53545
Aspen Dental	608-352-6240	https://www.aspendental.com		3131 Milton Ave Suite 190 Janesville, WI 53545
Associate Penny Landvogt Adult Educator PHD LLC	608-757-1113		Penny Landvogt	301 E Russell Rd Janesville, WI 53545
Associates in Psychotherapy LLC	608-752-7255	http://associatesinpsychotherapy.com/	Carol Ward	4700 Dresser Dr Janesville, WI 53546
Autism Support Group	608-752-4993	http://catholiccharitiesofmadison.org/Services/Developmenta IDisabilityCounseling/tabid/581/Default.aspx	Kelly Medenwaldt	2020 Milwaukee St Janesville, WI 53545
BadgerCare+ Southern Consortium	888-794-5780	https://www.dhs.wisconsin.gov/badgercareplus/index.htm		3530 County Rd F Janesville, WI 53545
Beginnings Group Home	608-756-4900	https://www.facebook.com/pages/Beginnings-Group- Home/151803611528027		502 E Holmes St Janesville, WI 53545
Bjoin Limestone Inc.	608-876-6959	http://bjoinlimestone.com/		7308 W State Rd 11 Janesville, WI 53548
Blackhawk Technical College	608-757-7732			6004 County Rd G Janesville, WI 53547
BrightStar	608-314-8501	http://www.brightstarcare.com/south-central-wisconsin/	Pam Hatfield	20 S Main St Suite 13 Janesville, WI 53545
Cain Dental Office	608-755-0400	https://www.facebook.com/pages/Cain- Dental/135460599837097		2100 W Court St Janesville, WI 53548
Caregiver Resources and Respite Program	608-758-8455	https://www.co.rock.wi.us/aging-caregiver-resources		3328 U.S. Hwy 51 Janesville, WI 53545
Cargill Christian Preschool & Daycare Center	608-752-2140	http://cargillchurchjanesville.com/preschool/	Dawn Allen	2000 Wesley Ave Janesville, WI 53545
Cargill United Methodist Church	608-752-0548	http://cargillchurchjanesville.com/	Susan Lockman	2000 Wesley Ave Janesville, WI
Caring Hands Inc.	608-897-2451	https://www.facebook.com/pages/Caring- Hands/104559289610077		605 E 4th Ave, Brodhead, WI 53520
Catholic Charities	608-752-4993	http://catholiccharitiesofmadison.org/	Tom Merfeld	2020 E Milwaukee St #9 Janesville, WI 53545
CCLS	608-563-1290	https://cclsinc.com/		910 N Wuthering Hills Dr Janesville, WI 53546
Cedar Crest Inc.	608-756-0344	http://cedarcrestnet.com/		1702 S River Rd Janesville, WI
Cedar Crest/Cedar View Health Center	608-756-0344	http://cedarcrestnet.com/	Marion Wozniak	1702 S River Rd Janesville, WI 53546

CESA 2 Vocational Opportunities and Assistance Program	608-741-6687	http://www.cesa2.org/programs/voa/	Jennifer Pelz	17 S River St Suite 100 Janesville, WI 53548
Child Abuse/Child Protective Services (Child)	608-757-5401	https://www.co.rock.wi.us/hsd-child-protective-services	Kate Flanagan	3530 County Rd F Janesville, WI 53545
Child Support Enforcement	608-757-5700	https://www.co.rock.wi.us/childsupport		39 S Main St Janesville, WI 53545
Childs First Center	608-752-0743	https://www.facebook.com/pages/Childs-First- Inc/118704321477979?rf=158897694471281		612 Randall Ave Janesville, WI 53545
Church of Nazarene	608-752-1323			1710 Randolph Rd Janesville, WI 53545
Clerk of Courts	608-743-2200	https://www.co.rock.wi.us/courts	Jacki Gackstatter	51 South Main St Janesville, WI 53545
Community Options Program	608-741-3555	https://www.co.rock.wi.us/hsd-long-term-support	Kate Flanagan	3530 County Rd F Janesville, WI 53545
Consumer Credit Counseling	608-752-5813	http://www.cccsbeloit.org/		205 N Main St Janesville, WI 53545
Council on Aging	608-757-5472	http://www.co.rock.wi.us/aging	Joyce Lubben	3328 N US Highway 51 Janesville, WI 53545
Cradles to Crayons	608-758-3241	https://www.facebook.com/pages/Cradles-to-Crayons- LLC/159021130794973		1930 Lafayette St Janesville, WI 53546
Creative Children's Learning Center	608-754-7599	http://www.cclc.com/		2419 Harvard Dr Janesville WI 53548
Crime Stoppers Hotline	608-756-3636	http://www.stopjanesvillecrime.com/		
Crisis Intervention (24/7)	608-757-5025	https://www.co.rock.wi.us/hsd-crisis-intervention	Melissa Meboe	3530 County Rd F Janesville, WI 53545
CrossRoads Counseling Center	608-755-5260	http://www.crossroads73.com/	Guy Shilts	17 S River St #254 Janesville, WI 53548
D.R. Medical Rides	920-542-1040	https://drmedrides.com/		4425 Woodgate Dr Janesville, WI 53546
DaVita Janesville Dialysis	608-741-4181	https://www.davita.com/		1305 Woodman Rd Janesville, WI 53545
Dean Care	608-371-8000	http://www.deancare.com/		3200 E Racine St Janesville, WI 53546
Dean Clinics	608-260-6000	http://www.deancare.com/		3200 E Racine St Janesville, WI 53546
Dean on Call, 24 Hour Helpline	800-576-8773	http://www.deancare.com/patients/dean-on-call/		3400 E Racine St Janesville, WI 53546
Dean St. Mary's Hospital	608-373-8000	http://www.stmarysjanesville.com/Pages/default.aspx		3200 E Racine St Janesville, WI 53546

Deerwood Orthodontics	608-756-2736	http://www.deerwoodorthodontics.com/locations/janesville.a spx	Maqdalena Carolan	1407 N Wright Rd Janesville, WI 53546
Deferred Prosecution Domestic Violence	608-757-5677	https://www.co.rock.wi.us/da-domestic-violence	Kristin Koeffler	51 S Main St Janesville, WI 53545
Dementia Care Specialist Rock County	608-741-3615	https://www.co.rock.wi.us/adrc-services/adrc-dementia-care-s friendly-community	pecialist/adrc-dementia-	1900 Center Ave Janesville, WI 53546
Disability Benefit Specialists	608-741-3600	http://www.co.rock.wi.us/adrc		1900 Center Ave Janesville, WI 53546
Division of Vocational Rehab	608-741-3583	https://dwd.wisconsin.gov/dvr/teams/service/team_rock.htm		1900 Center Avenue Janesville, WI 53546 - job center
Domestic Violence Hotline	608-752-2583	http://www.ywcarockcounty.org/site/c.bjIVK7NFLdJ2E/b.79657 olence_Services.htm	15/k.7A71/Domestic_Vi	1735 Washington St Janesville, WI 53546
ECHO Community Meal	608-754-5333	http://echojanesville.org/community-meals/	Rick Mueller	65 S. High St Janesville, WI 53548
ECHO, Janesville	608-754-5333	http://echojanesville.org/	Rick Mueller	65 S High St Janesville, WI 53548
Elder Benefit Specialist N Rock County	608-757-5942	https://www.co.rock.wi.us/aging-benefit-specialist	Joyce Lubben	3328 N US Highway 51 Janesville, WI 53545
Elder Benefit Specialist S Rock County	608-757-5414	https://www.co.rock.wi.us/aging-benefit-specialist	Joyce Lubben	3328 N US Highway 51 Janesville, WI 53545
Elderly Abuse Reporting (ADRC)	608-741-3600	https://www.co.rock.wi.us/adrc-services		1900 Center Ave Janesville, WI 53546
Enrichment Center Inc.	608-752-4120			1400 Excalibur Dr Janesville, WI
Epilepsy Foundation Heart of Wisconsin Inc.	608-755-1821	http://www.epilepsywisconsin.org/	Art Taggart	205 N. Main St Suite 106 Janesville, WI 53545
Equal Opportunities	608-755-3038	http://www.ci.janesville.wi.us/government/departments- divisions/neighborhood-and-community-services/housing	Jennifer Petruzzello	18 N Jackson St Janesville, WI 53547
Exchange Family Resource Center	608-314-9006	http://www.chw.org/location-directory/locations/community- services/janesville-community-services/	Jay Rothman	2020 E Milwaukee St Suite 5 Janesville, WI 53545
Faith Family Friends	608-754-9336	https://www.facebook.com/pages/Faith-Family- Friends/1417808545216628		2116 Mineral Point Ave Janesville, WI 53548
Faith Lutheran Church	608-754-0261	http://faithlutheranjanesville.org/	Jeff Tomberlin	2116 Mineral Point Ave Janesville, WI 53548
Faith Works	608-752-7798	http://faithworksrock.org/		121 W Milwaukee St Rear Door Janesville, WI 53547
Faith Works (Volunteers)	608-752-7798	https://www.facebook.com/LoveINCRockCoWI/	Raejene Schlenke	121 W Milwaukee St Rear Door Janesville, WI 53547

Fanning Excavating Inc.	608-754-6100	http://www.fanningexcavating-septic.com/	Roger Fanning	2930 N Harmony Town Hall Rd Janesville, WI 53546
First Choice Women's Care Center	608-755-2438	http://www.community-action.org/health/first-choice-health- center/	Jennifer Wood	1015 Burbank Ave Janesville, WI 53546
First Lutheran Church	608-752-7434	http://www.flcj.org/		612 N Randall Ave Janesville, WI 53545
Fisher Pest Control	608-754-1386	http://www.fisherpestcontrol.net/		3806 W Rollingwood Dr Janesville, WI 53545
Foodshare & Medical Assistance	888-794-5780	https://www.co.rock.wi.us/hsd-economic-support	April Heim	3530 County Rd F Janesville, WI 53545
Forward Dental	608-755-1625	https://www.forwarddental.com/practices/forwarddental- janesville/	Ron Wapotish	1407 N Wright Rd Janesville, WI 53546
G.I.F.T.S. Men's Shelter	608-728-4941	http://gifts-shelter.org/	Stephanie Burton	419 E Court St Janesville, WI 53545
Genesis Counseling Services	608-757-0404	http://www.genesiscounselingservices.com/	James Burns	1 S Main St Janesville, WI 53545
Gilmore and Marinaro Family Dentistry	608-752-9161	http://gilmoremarinaro.com/	William Gilmore	1809 Milwaukee St Janesville, WI 53545
GNC - Janesville	608-743-1322	http://stores.gnc.com/wi/janesville/3397?utm_source=google8 tm_campaign=google-distrib	&utm_medium=distrib&u	2900 Deerfield Dr #117 Janesville, WI 53546
Good Works Payee Inc.	608-563-2203			2811 Milton Ave Suite 375 Janesville, WI 53545
Goshen Children's Home Inc.	608-758-0570	https://www.facebook.com/goshenchildrenshome/		2911 Carrousel Ln Janesville, WI 53545
Grant Village	608-755-1755	http://affordablehousingonline.com/housing-search/Wisconsir Courtgrant-Village/26700/	/Janesville/Garden-	208 N Main St #115 Janesville, WI 53545
Greyhound Bus Lines	800-231-2222	https://www.greyhound.com/		123 S River St Janesville, WI 53545
Group Living Home Inc.	608-756-2065	http://www.senior-care- resources.com/directory/listing/group-living-home-inc-cbrf- janesville-wisconsin/	Julie Pospechil	1941 Gershwin Dr Janesville, WI 53545
Guardian-Friend Associates	608-754-3247	https://www.facebook.com/pages/Guardian-Friend- Associates/167562819922205		2100 E Milwaukee St Suite L10 Janesville, WI 53545
Habitat for Humanity	608-754-1228	http://www.hfhrjc.org/		320 E Milwaukee St Suite 110 Janesville, WI 53545
Hamilton Terrace	608-754-4040			1402 Hamilton Ave Janesville, WI 53548
Haye Dental Group Eastside Janesville	608-756-1444	http://hayedental.com/	Thomas Haye	2021 Wesley Ave Janesville, WI 53545

Haye Dental Group Westside Janesville	608-752-7931	http://hayedental.com/	Thomas Haye	107 North Crosby Ave Janesville, WI 53548
HealthNet of Rock County Dental Clinic	608-531-0464	http://www.healthnet-rock.org/	lan Hedges	1344 Creston Park Dr Suite 2 Janesville, WI 53545
HealthNet of Rock County Medical Clinic	608-756-4638	http://www.healthnet-rock.org/	Ian Hedges	23 W Milwaukee St Janesville, WI 53548
Hearing Care Associates Inc.	608-752-3529	http://hearingaidsjnvwi.com/		20 S Main St Suite 14 Janesville, WI 53545
Home Health United	877-356-4514	https://www.homehealthunited.org/hospice	Alison Ruehl	3700 East Racine St Janesville, WI 53546
Home Instead Senior Care	608-314-9241	https://www.homeinstead.com/613	Mindy Ochs	4245 Fox Hills Ct Janesville, WI 53546
House of Mercy Families	608-754-0045	https://mercyhealthsystem.org/house-of-mercy/		320 Lincoln St Janesville, WI 53545
Housing 4 our Vets	608-741-4500	http://housing4ourvets.org/		203 W Sunny Ln Rd Janesville, WI 53546
Huntington Place	608-868-5035	https://www.fivestarseniorliving.com/communities/wi/janesvi lle/huntington-place		3801 N Wright Road Janesville, WI 53546
Independent Disability Services	608-754-5552	http://www.idsrock.com/	Valerie Mason	2100 E Milwaukee St Suite L14 Janesville, WI 53545
James C Behm DDS	608-754-2554	http://behmdentistry.com/		1917 E Milwaukee St Janesville, WI 53545
Janesville Alternative to Violence - YWCA	608-752-2583	http://www.ywcarockcounty.org/site/c.bjIVK7NFLdJ2E/b.7965 715/k.7A71/Domestic_Violence_Services.htm	Angela Moore	1735 S Washington St Janesville, WI 53546
Janesville Commons	608-754-3178			3720 La Mancha Dr Janesville, WI 53546
Janesville Community Day Care Center	608-752-8035	http://janesvilledaycare.org/	Theresa Marshall	3103 Ruger Ave Janesville, WI 53546
Janesville Community Health Center	608-758-7814	https://mercyhealthsystem.org/location/janesville- community-health-center/		849 Kellog Ave Janesville, WI 53546
Janesville ECHO	608-754-5333	http://echojanesville.org/	Rick Mueller	65 S High St Janesville, WI 53548
Janesville Family Dental Care	608-563-5565	https://janesvillefamilydentalcare.com/	Sireesha Boganatham	2201 Humes Rd Suite 150 Janesville, WI 53545
Janesville Geriatric Assessment Center	608-755-7960	https://mercyhealthsystem.org/location/janesville-geriatric- assessment-centermercy-clinic-south/	Kelly Ferhenbacher	849 Kellogg Ave Janesville, WI 53546
Janesville Housing and Neighborhood Services	608-755-3065	http://www.ci.janesville.wi.us/government/departments- divisions/neighborhood-and-community-services	Jennifer Petruzzello	18 N Jackson St 1st Floor Janesville, WI 53547
Janesville Literacy Council	608-756-3125	http://www.theliteracyconnection.com/	Erin Conway	20 S Main St Janesville, WI 53545

Janesville Neighborhood & Community	608-755-3065	http://www.ci.janesville.wi.us/government/departments- divisions/neighborhood-and-community-services	Jennifer Petruzzello	18 N Jackson St 1st Floor Janesville, WI 53548
Janesville Pediatric Dental Care	608-554-1389	http://www.smilesforchildren.com/	Jaclyn Martin	2726 Woodlane Dr Janesville, WI 53545
Janesville Police Department	608-757-2244	http://www.ci.janesville.wi.us/government/departments- divisions/police	David Moore	100 N Jackson St Janesville, WI 53548
Janesville Psychiatric Clinic	608-755-1475	http://janesvilleclinicalpsychology.com/contact/3671563	Justin Marko	1820 Center Ave Suite 107 Janesville, WI 53546
Janesville Salvation Army	608-757-8300	http://www.janesvillesa.org/	Bob Fay	514 Sutherland Ave Janesville, WI 53545
Janesville Salvation Army Family Store and Donation Center	608-754-8577	http://www.janesvillesa.org/	Bob Fay	1819 Center Ave Janesville, WI 53546
Janesville School District	608-743-5000	http://www.janesville.k12.wi.us/	Karen Schulte	527 Franklin St Janesville, WI 53548
Janesville InSPIRE Coordinator	608-752-8273			
Janesville Senior Center	608-755-3040	http://www.ci.janesville.wi.us/government/departments- divisions/neighborhood-and-community-services/recreation- division/senior-center	Janet McLean	69 S Water St Janesville, WI 53545
Janesville Transit System	608-755-3150	http://www.ci.janesville.wi.us/government/departments- divisions/neighborhood-and-community-services/bus- transit-jts	Rebecca Smith	900 N Parker Dr Janesville, WI 53545
Janesville, City of	608-755-3000	http://www.ci.janesville.wi.us/		18 N Jackson St Janesville, WI 53547
Janesville/Hedberg Public Library	608-758-6588	http://www.hedbergpubliclibrary.org/	Bryan McCormick	316 S Main St Janesville, WI 53545
Janesville's Montessori Children's House LLC	608-754-9196	http://www.montessorischooljanesville.com/		1219 S Oakhill Ave Janesville, WI
Junior Achievement of Wisconsin	608-754-8760	https://www.juniorachievement.org/web/ja-wisconsin		20 S Main St Suite 21 Janesville, WI 53545
Kandu Adult Day Services	608-755-4123	http://www.kanduindustries.com/adult-day-services-memory -care/	Brian Anderson	1741 Adel St Janesville, WI 53546
KANDU Guardian Advocate Program	608-755-4123 x332	http://www.kanduindustries.com/guardian-advocate- program/	Brian Anderson	1741 Adel St Janesville, WI 53546
Kyddie Castles	608-563-5999			416 Johnson St Janesville, WI 53548
Lazarus House	608-373-0766	http://lazarus.trinityjanesville.org/		411 E Court St Janesville, WI 53545
Lexington Court Apartments	262-642-7704	http://affordablehousingonline.com/housing-search/Wisconsin Court-Townhomes/11681/	Janesville/Lexington-	2633 N Lexington Dr Janesville, WI 53545

Library-Homebound Book Delivery	608-758-6592	http://www.hedbergpubliclibrary.org/materials_delivery.html	Bryan McCormick	316 South Main St Janesville, WI 53545
Little Tree House	608-531-5232	http://janesvilledaycare.org/jcdc-little-treehouse/3729043	Karen Justice	2020 E Milwaukee St #8 Janesville, WI 53545
Long Term Support	888-794-5780	https://www.co.rock.wi.us/hsd-economic-support	April Heim	1900 Center Ave Janesville, WI 53546
Lutheran Social Services of WI and Upper MI	608-752-7660	https://www.lsswis.org/LSS.htm	David Larson	612 N Randall Ave Janesville, WI 53545
Mark Boeche DDS	608-754-5768	https://www.facebook.com/pages/Boeche-Mark- R/122966801093600	Mark Boeche	1915 E Milwaukee St. Janesville, WI 53545
Mercy Assisted Care	608-754-2201	https://mercyassistedcare.org/	Denise Schrader	901 Mineral Point Ave Janesville, WI 53548
Mercy Clinic East	608-756-7129	https://mercyhealthsystem.org/location/mercy-clinic-east/	Javon Bea	3524 E Milwaukee St Janesville, WI 53546
Mercy Clinic East Sports Medicine & Rehabilitation Center	608-755-8686	https://mercyhealthsystem.org/location/mercy-clinic-east- sports-medicine-rehabilitation-center/	Donna Storbakken	557 N Washington St Janesville, WI 53548
Mercy Community Care	608-758-7814	https://mercyhealthsystem.org/location/janesville- community-health-center/		849 Kellogg Ave Janesville, WI 53546
Mercy Health System	608-755-7998	https://mercyhealthsystem.org/	Javon Bea	1000 Mineral Point Ave Janesville, WI 53548
Mercy Health System - Meals on Wheels	608-756-6077	https://mercyhealthsystem.org/service/meals-wheels/		1000 Mineral Point Ave Janesville, WI 53548
Mercy Health System - Senior Connections	608-741-3810	https://mercyhealthsystem.org/service/senior-connection/		1010 N Washington St Janesville, WI 53548
Mercy Hospice Care	608-754-2201	https://mercyassistedcare.org/mercy-hospice/	Kelly Fehrenbacher	901 Mineral Point Ave Janesville, WI 53548
Mercy Hospital	800-756-4147	https://mercyhealthsystem.org/location/mercy-hospital-and- trauma-center/	Javon Bea	1000 Mineral Point Ave Janesville, WI 53548
Mercy Manor Transition Center	608-756-6000	https://mercyhealthsystem.org/location/mercy-manor- transition-center/		1000 Mineral Point Ave. Janesville, WI 53548
Mercy Options	608-756-5555	https://mercyhealthsystem.org/contact-us/		903 Mineral Point Ave Janesville, WI 53548
Mercy Options Behavioral Health Services	608-756-5555	https://mercyhealthsystem.org/location/mercy-options- janesville/		903 Mineral Point Ave Janesville, WI 53548
Mercy Regional Dialysis Center	608-741-3814	https://mercyhealthsystem.org/location/mercy-regional- dialysis-center/	Anjum Ehteshamel	903 Mineral Point Ave Janesville, WI 53548
Mercy Sports Medicine & Rehabilitation Center	608-754-6000	https://mercyhealthsystem.org/location/mercy-sports- medicine-rehabilitation-center/	Donna Storbakken	557 N Washington St Janesville, WI 53548
Mercy Weight Management Program	608-741-3825	https://mercyhealthsystem.org/service/weight-management- program/		1010 N Washington St Janesville, WI 53548

Mercy Health Line	608-756-6100			1010 N Washington St Suite 100 Janesville, WI 53548
Midwest Christian Center	608-755-1750	https://www.facebook.com/pages/MidWest-Christian- Center/120299561319722		336 N Jackson St Janesville, WI 53548
Mobile Laboratory Services BrightStar	608-314-8501	http://www.brightstarcare.com/south-central- wisconsin/contact-us/south-central-wisconsin-services/	Pam Hatfield	20 S Main St Suite 13 Janesville, WI 53545
Morris Excavating	608-756-4477	https://www.facebook.com/pages/Morris- Excavating/134695023247268		3329 S County Rd D Janesville, WI 53548
Nehls & Sons Excavating	608-752-6655			5651 N County Rd F Janesville, WI 53545
Nehls Mike Excavating	608-754-6679	http://www.nehlsexcavatingandseptic.com/		5245 N County Rd F Janesville, WI 53545
Noakes Endodontics	608-314-9000	http://www.noakesendo.com/	Edward Noakes	1616 N Randall Ave Janesville, WI 53545
Nutrition & Health Associates	608-754-3722	http://www.nhawic.org/		32 E Racine St Suite 150 Janesville, WI 53545
Office for the Blind and Visually Impaired	608-757-5203	https://www.dhs.wisconsin.gov/blind/contact.htm	Kristin Fountaine	3530 N County Hwy F P.O. Box 920 Janesville, WI 53547
Our House Senior Living	608-756-9030	http://ourhousesl.com/services/memory-care/janesville- memory-care/	Ashley Wesley	4333 Pheasant Run Rd Janesville, WI 53546
Our House Senior Living	608-756-1340	http://ourhousesl.com/services/assisted-living-assisted- care/janesville-assisted-care/	Misty Lounsbury	2516 Green Valley Dr Janesville, WI 53546
Palmer Werner Dental	608-752-6848	http://www.janesvilledental.com/	Mathew Pallmer	1111 Suffolk Dr Janesville, WI 53546
Paratransit Information & Reservation	608-757-5226	http://www.ci.janesville.wi.us/government/departments-divis community-services/bus-transit-jts/disabled-transportation-p		3530 N Parker Dr Janesville, WI 53545
Park City Taxi	608-436-1617	http://www.parkcitytaxi.cab/		1605 E Memorial Dr Janesville, WI 53545
Partners in Prevention Rock County Inc.	608-758-1844		Kate Baldwin	115 E Court St #225 Janesville, WI 53545
Paul Romanelli DDS	608-752-0333	https://www.facebook.com/Romanelli-Orthodontics- 282688715184317/	Paul Romanelli	1504 N Randall Ave Janesville, WI 53545
Pelsue Orthodontics	608-754-4998	http://www.pelsueorthodontics.com/	Mitch Pelsue	1616 N Randall Ave Janesville, WI 53545
Periodontics and Implant Dentistry of Janesville	608-754-6852	http://www.periodonticsofrockford.com/contact-us/contact-ir janesville-wi-office/	nformation-office-map-	111 N Main St Janesville, WI 53545
Personal Emergency Response Systems	608-756-6784	https://mercyhealthsystem.org/lifeline-medical-alert-service/		

08-755-9739			21 S Jackson St Suite C
	http://pregnancy-helpline.net/	Cheryl Ryan	Janesville, WI 53548
08-755-9739	http://pregnancy-helpline.net/	Cheryl Ryan	21 S Jackson St Janesville, WI 53548
08-756-8744	http://www.premieroralmaxsurgery.com/	Thomas Kuershner	1602 N Randall Ave Janesville, WI 53545
08-754-3722	http://www.nhawic.org/		32 E Racine St Suite 150 Janesville, WI 53545
08-371-8000	http://www.stmarysjanesville.com/Services/Pages/FamilyBirt hingCenterClasses.aspx		3400 E Racine St Janesville, WI 53546
08-756-6799	https://mercyhealthsystem.org/low-cost-education-classes- for-moms/		1000 Mineral Point Ave Janesville, WI 53548
08-563-4808	http://www.janesvilleprestigedental.com/		1060 N US Hwy 14 Suite B Janesville, WI 53546
08-757-2922	https://www.facebook.com/pages/PRO-SE/123545394368318		16 S River St Janesville WI 53548
08-314-5501	http://www.project1649.org/	Tammy Degarmo	740 N Randall Ave Janesville, WI 53545
08-373-3880	http://www.projectlifesaver.org/	Curt Fell	200 E US Hwy 14 Janesville, WI 53545
08-754-7726	http://rljdental.com/our-locations/janesville/	Thomas Kukla	1504 Creston Park Dr Janesville, WI 53545
08-274-8193	https://www.recoverhealth.org/	Megan Odegaard	4433 Woodgate Dr Janesville, WI 53546
08-743-0904	https://www.facebook.com/redroadhouse/		152 S Locust St Janesville, WI 53548
08-295-4220	http://redeemedcounseling.weebly.com/		1425 W Memorial Dr Janesville, WI 53548
08-755-0592	http://www.rescare.com/homecare-services/		2510 Mineral Point Ave #105 Janesville, WI 53548
08-554-3147	https://www.riverfrontinc.org/		1107 Barberry Dr Janesville, WI 53545
08-752-5999			930 N Washington St, Janesville, WI 53548
08-756-1229	http://robinsonprijic.com/	David Robinson	1714 N Randall Ave Janesville, WI 53545
08-756-2232	http://www.christtherock.net/	Mike Dissmore	2232 Hermitage Ln Janesville, WI 53546
08-756-0815	http://www.rcyouthnetwork.org/	Shari Faber	205 N Main St Suite 102 Janesville, WI 53545
	D8-756-8744 D8-754-3722 D8-754-3722 D8-371-8000 D8-756-6799 D8-756-6799 D8-757-2922 D8-314-5501 D8-373-3880 D8-754-7726 D8-754-7726 D8-743-0904 D8-755-0592 D8-755-0592 D8-752-5999 D8-756-1229 D8-756-2232	D8-756-8744http://www.premieroralmaxsurgery.com/D8-756-8744http://www.nhawic.org/D8-754-3722http://www.stmarysjanesville.com/Services/Pages/FamilyBirt hingCenterClasses.aspxD8-371-8000http://www.stmarysjanesville.com/Services/Pages/FamilyBirt hingCenterClasses.aspxD8-756-6799http://www.jmercyhealthsystem.org/low-cost-education-classes- for-moms/D8-756-6799http://www.janesvilleprestigedental.com/D8-756-6799http://www.janesvilleprestigedental.com/D8-756-6799http://www.janesvilleprestigedental.com/D8-757-2922http://www.facebook.com/pages/PRO-SE/123545394368318D8-314-5501http://www.project1649.org/D8-373-3880http://www.project1649.org/D8-754-7726http://rljdental.com/our-locations/janesville/D8-754-7726http://rljdental.com/our-locations/janesville/D8-743-0904https://www.recoverhealth.org/D8-743-0904http://redeemedcounseling.weebly.com/D8-755-0592http://redeemedcounseling.weebly.com/D8-755-0592http://robinsonprijic.com/D8-756-1229http://www.riverfrontinc.org/D8-756-2232http://robinsonprijic.com/D8-756-2232http://www.christtherock.net/	D8-756-8744 http://www.premieroralmaxsurgery.com/ Thomas Kuershner D8-756-8722 http://www.nhawic.org/ Thomas Kuershner D8-754-3722 http://www.stmarysjanesville.com/Services/Pages/FamilyBirt hingCenterClasses.aspx Thomas Kuershner D8-756-6799 http://mercyhealthsystem.org/low-cost-education-classes-for-moms/ Thomas Kuershner D8-756-6799 http://www.janesvilleprestigedental.com/ Tammy Degarmo D8-757-2922 http://www.facebook.com/pages/PRO-SE/123545394368318 Tammy Degarmo D8-373-3880 http://www.project1649.org/ Tammy Degarmo D8-754-7726 http://rijdental.com/our-locations/janesville/ Thomas Kukla D8-754-7726 http://rijdental.com/our-locations/janesville/ Megan Odegaard D8-743-0904 http://www.facebook.com/redroadhouse/ Tester Structure D8-755-0592 http://redeemedcounseling.weebly.com/ Tester Structure D8-755-0592 http://robinsonprijic.com/ David Robinson D8-756-1229 http://robinsonprijic.com/ David Robinson D8-756-2232 http://www.christtherock.net/ Mike Dissmore

Rock County AA District 30	608-774-2812	http://rockcoaa-org.doodlekit.com/home/dist8_aa_meetings		734 Railroad St Janesville, WI 53545
Rock County Cancer Coalition	608-754-2286	http://www.rockcountycancercoalition.org/	Bruce Thoms	P.O. Box 2092 Janesville, WI 53547
Rock County Clinic Services For Children and Families	608-757-5229	https://www.co.rock.wi.us/hsd-behavioral-health	Kate Flanagan	3530 County Rd F Janesville, WI 53545
Rock County Council on Aging - Home Delivered Meals	608-757-5474	https://www.co.rock.wi.us/aging-nutrition-and-meals		3328 N US Highway 51 Janesville, WI 53545
Rock County Court System Receptionist	608-743-2225	https://www.co.rock.wi.us/courts		51 S Main St Janesville, WI 53545
Rock County Department of Public Health Home Visiting Program	608-757-5440	https://www.co.rock.wi.us/health-healthy-families-first		3328 N US Hwy 51 Janesville, WI 53545
Rock County Department of Public Health North	608-757-5442	https://www.co.rock.wi.us/health	Marie-Noel Sandoval	3328 N US Hwy 51 Janesville, WI 53545
Rock County Division of Vocational Rehabilitation	608-741-3585	https://dwd.wisconsin.gov/dvr/teams/service/team_rock.htm		1900 Center Ave Janesville, WI 53546
Rock County Guardianship Issues	608-757-5138	https://www.co.rock.wi.us/mediation	Rita Costrini-Norgal	51 S Main St Floor 4R Suite 477 Janesville, WI 53545
Rock County Housing Community Development	608-757-5587	https://www.co.rock.wi.us/planning-community-development	Colin Byrnes	East Wing Room 266 51 S Main St Janesville, WI 53545
Rock County Human Services	608-757-5344	https://www.co.rock.wi.us/hsd	Kate Flanagan	3530 County Rd F Janesville, WI 53545
Rock County Human Services Economic Support	888-794-5780	https://www.co.rock.wi.us/hsd-economic-support	April Heim	3530 County Rd F Janesville, WI 53545
Rock County Humane Society	608-752-5622	http://petsgohome.org/	Brett Frazier	222 S Arch Street Janesville, WI 53548
Rock County Job Service Center	608-741-3400	http://www.co.rock.wi.us/hr-employment-opportunities		1900 Center Ave Janesville, WI 53546
Rock County Public Defender	608-758-6170	https://www.co.rock.wi.us/da-faqs	Perry Folts	101 E Milwaukee St Suite 503 Janesville, WI 53545
Rock County Sheriff	608-757-8000	https://www.co.rock.wi.us/sheriff	Robert Spoden	200 E Hwy 14 Janesville, WI 53545
Rock County Southern Consortium	888-794-5780	https://www.dhs.wisconsin.gov/forwardhealth/imagency/sout hern.htm		3530 County Rd F Janesville, WI 53545
Rock County Transit	608-757-5054	https://www.co.rock.wi.us/aging-transportation/aging-rock- county-transit		3328 N US Highway 51 Janesville, WI 53545
Rock County Veterans Service	608-757-5552	https://www.co.rock.wi.us/veterans		51 S Main St Janesville, WI 53545

Rock County WIC Janesville	608-754-3722	http://www.nhawic.org/		32 E Racine St Janesville, WI 53545
Rock Haven Nursing Home	608-757-5028	https://www.co.rock.wi.us/rockhaven		3400 County Rd F Janesville, WI 53545
Salvation Army	608-757-8300	http://www.janesvillesa.org/	Bob Fay	514 Sutherland Ave Janesville, WI 53545
Salvation Army Corps Church	608-757-8300	http://www.janesvillesa.org/		514 Sutherland Ave Janesville, WI 53545
Salvation Army Housing Resource	608-757-8303	http://www.janesvillesa.org/janesville/transitional_housing_p rogram	Bob Fay	514 Sutherland Ave Janesville, WI 53545
Salvation Army Janesville	608-373-9760	http://www.janesvillesa.org/		2826 Milton Ave Janesville, WI 53545
Senior Services Home Repair Registry	608-757-5942	http://seniorservicesrock.com/home-repair-registry.html	Josh Hinz	1621 Plainfield Ave Janesville, WI 53545
Senior Services of Rock County Inc.	608-757-5940	http://seniorservicesrock.com/	Josh Hinz	1621 Plainfield Ave Janesville, WI 53545
Senior Services of Rock County TEPP	608-743-4120	http://seniorservicesrock.com/adaptive-equipment.html	Josh Hinz	1621 Plainfield Ave Janesville, WI 535455
Senior Services Plus Health Care	608-757-5959	http://seniorservicesrock.com/	Josh Hinz	1621 Plainfield Ave Janesville, WI 53545
Sevlog Dennis Excavating	608-756-4658			5041 W Woods Edge Rd Janesville, WI 53548
Social Security and SSI	877-850-7826	https://www.ssa.gov/		222 N Academy St Janesville, WI 53548
Specialized Transit	608-757-5054	https://www.co.rock.wi.us/aging-transportation/aging-rock- county-transit		3328 N US Hwy 51 Janesville, WI 53545
St. Elizabeth Nursing Home	608-752-6709	http://www.saintelizabethhome.com/	Sister Faustina	109 S Atwood Ave Janesville, WI 53545
Stars & Stripes Learning Center	608-563-5087	http://www.starsandstripeslearning.com/	Lisa Ryan	1839 Lafayette St Janesville, WI 53546
Stegeman Family Dental	608-752-2665	https://stegemandental.com/	Ronald Stegeman	1123 Suffold Dr Janesville, WI 53546
Summer Meal Site Inc. Janesville	608-743-5132	http://www.janesville.k12.wi.us/Departments/School- Nutrition-Services	Jim Degan	527 S Franklin St Janesville, WI 53548
The Literacy Connection	608-756-3125	http://www.theliteracyconnection.com/	Erin Conway	20 S Main St Suite 5 Janesville, WI 53545
Treasurer Office (Property Tax)	608-757-5670	https://www.co.rock.wi.us/treasurer	Vicki Brown	51 S Main St 2nd Floor Janesville, WI 53545
Trimark Dental Clinic	608-752-7452	http://www.trimarkdental.com/	Mark Karrels	2130 Kennedy Rd Janesville, WI 53545

Unemployment	608-741-3400	http://www.wisconsinjobcenter.org/directory/wda11/0710.ht m		1900 Center Ave Janesville, WI 53546
United Way Blackhawk Region	608-757-3040	http://www.liveunitedbr.org/	Mary Fanning-Penny	205 N Main St Janesville, WI 53545
UW-Extension Nutrition Program Education	608-757-5696	http://rock.uwex.edu/	Sheilla DeForest	51 S Main St Janesville, WI 53545
VFW Post 1621 Janesville	608-754-4342	http://myvfw.org/wi/post1621/	Mike Eggleston	1015 Center Ave Janesville, WI 53546
W-2	608-741-3400	http://www.wisconsinjobcenter.org/directory/wda11/0710.ht m		1900 Center Ave Janesville, WI 53546
Weatherization Assistance Program	608-755-2450	<pre>http://www.community-action.org/housing/the- weatherization-program/</pre>	Cecilia Dever	3310 S U.S. Hwy 51 Janesville, WI 53546
Winter Dental	608-752-2931	http://www.cjwinterdental.com/	Connie Winter	2203 Holiday Dr Janesville, WI 53545
Wisconsin Medical Assistance/Badgercare +	888-794-5780	https://www.dhs.wisconsin.gov/badgercareplus/index.htm		1900 Center Ave Janesville, WI 53546
Wisconsin School for the Visually Handicapped	608-758-6100	http://www.wcbvi.k12.wi.us/	Pete Dally	1700 W State St Janesville, WI 53546
WISE Program	608-741-3541	https://www.co.rock.wi.us/adrc-job-center	Harold Luther	1900 Center Ave Janesville, WI 53546
YWCA Domestic Abuse in Later Life	608-752-5445	http://www.ywcarockcounty.org/site/c.bjIVK7NFLdJ2E/b.8115 667/k.DC3B/Abuse_in_Later_Life.htm	Angela Moore	1735 S Washington St Janesville, WI 53546
YWCA Immigrant Outreach	608-752-5445 ext. 215	http://www.ywcarockcounty.org/site/c.bjIVK7NFLdJ2E/b.7965 725/k.5BA4/Racial_JusticeImmigrant_Outreach.htm	Angela Moore	1735 S Washington St Janesville, WI 53546
YWCA Transitional Living Women	608-755-4749	http://www.ywcarockcounty.org/site/c.bjIVK7NFLdJ2E/b.8115 625/k.794C/Transitions_for_Women.htm	Martha Pearson	1735 S Washington St Janesville, WI 53546
Jefferson, WI				
Rainbow Hospice	920-674-6255	http://www.rainbowhospicecare.org/	Debby Boyd	147 W. Rockwell St Jefferson, WI 53549
La Crosse, WI				
Maternal and Child Health Hotline	800-722-2295	http://www.mch-hotlines.org/maternal-and-child-health- hotline		1900 South Ave La Crosse, WI 54601
Wisconsin First Step Hotline	800-722-2295	http://www.mch-hotlines.org/wisconsin-first-step	Mary Reckase	1900 South Avenue La Crosse, WI 54601
Laona, WI				

Jobs Corps	715-674-2311	http://milwaukee.jobcorps.gov/home.aspx	James Roberts	4203 Nowak Ln Laona, Wl 54541
Madison, WI				
2nd Harvest FoodShare Helpline	877-366-3635	http://www.secondharvestmadison.org/our- impact/foodshare-outreach	Dan Stein	2802 Dairy Drive Madison, WI 53718
4C Community Coordinated Child Care	800-750-5437	http://www.4-c.org/	Jim Triatik	5 Odana Ct Suite 1 Madison, WI 53719
ABC for Health	800-585-4222	http://www.safetyweb.org/	Bobby Peterson	32 N Bassett St Madison, WI 53703
Affordable Dentures Madison	608-827-3077	http://www.affordabledentures.com/office/madison-wi	Donald Kraut	6668 Odana Rd Madison, WI 53719
AIDS Resource Center	800-486-6276	http://www.arcw.org/	Bill Keeton	600 Williamson St Suite H Madison, WI 53703
Alzheimer's and Dementia Alliance of WI	888-308-6251	http://www.alzwisc.org/	Mark Jenson	517 N Segoe Rd. Suite 301, Madison, WI 53705
Alzheimer's Association S Central WI	608-203-8500	http://www.alz.org/scwisc/	Kari Paterson	2820 Walton Commons, Suite 132, Madison, WI 53718
American Cancer Society	608-662-7100	http://www.cancer.org		8317 Elderberry Rd Madison, WI 53717
American Red Cross Of Southwest Wisconsin Chapter	608-232-5819	http://www.redcross.org/local/wisconsin/chapters/southwest		4860 Sheboygan Ave Madison WI 53705
AparaCare	888-308-6448	http://www.aparacare.org/		7601 Ganser Way Suite 200 Madison, WI 53719
Better Business Bureau of Wisconsin	800-273-1002	http://www.bbb.org/wisconsin		2702 International Ln #112 Madison, WI 53704
Community Justice	608-204-9642	http://www.communityjusticeinc.org/	Jennifer Binkley	214 N Hamilton St Suite 101 Madison, WI 53703
Consumer Protection Hotline	877-238-7368	https://www.ftc.gov/about-ftc/bureaus-offices/bureau- consumer-protection		1202 Williamson Street Suite A Madison, WI 53703
Disability Rights	800-928-8778	http://www.disabilityrightswi.org/about	Dan Idzikowski	131 W Wilson St #700 Madison, WI 53703
Easter Seals Wisconsin	800-422-2324	https://www.eastersealswisconsin.com/	Christine Fessler	101 Nob Hill Rd #301 Madison, WI 53713
Eternity HomeCare	608-251-2273	http://www.eternityhomecare.com/		1402 Greenway Cross Suite 101 Madison, WI 53713

Heartland Hospice Services	866-216-5708	https://www.heartlandhospice.com/		2810 Crossroads Drive, Suite 1900 Madison, WI 53718
KIDS Child Support Information Line	800-991-5530	http://dcf.wisconsin.gov/bcs/resources/info_line.htm		201 E Washington Ave. 2nd Floor Madison, WI 53708
Lawyer Referral & Information	800-362-9082	http://www.wisbar.org/forpublic/ineedalawyer/pages/lris.asp x	George Brown	5302 Eastpark Blvd Madison, WI 53718
Legal Action of Wisconsin	800-362-3904	http://www.legalaction.org/content/?cm_id=13	David Pifer	31 South Mills Street Madison, WI 53715
Legal Referral Service - Modest Means	800-362-9082	http://www.wisbar.org/forPublic/INeedaLawyer/Pages/Mode st-Means.aspx	George Brown	P.O. Box 7158 Madison, WI 53707
Long Term Care Ombudsman	608-246-7014	http://ltcombudsman.org/	Heather Bruemmer	1402 Pankratz St Suite 111 Madison, WI 53704
Office for the Deaf and Hard of Hearing	608-437-5828	https://www.dhs.wisconsin.gov/odhh/index.htm		1 W Wilson St. Rm 451 Madison, WI 53707
Orkin LLC	608-554-0724	http://www.orkin.com/locations/wisconsin-wi/madison/	John Morgan	4502 Femrite Dr Madison, WI 53716
Parkinson Disease Association	608-229-7628	http://www.wichapterapda.org/	Jordan Mooney	P.O. Box 7513 Madison, WI 53707
Premier Pest Elimination	608-741-0999	http://www.beingbugged.com/	Todd Radloff	2314 Superior St Madison, WI 53704
Prescription Drug Helpline	855-677-2783	http://cwagwisconsin.org/elder-law-center/prescription-drug- helpline/	John Hendrick	6320 Monona Dr Suite 305 Madison, WI 53716
Professional Pest Control	608-258-3136	http://www.profpestcontrol.com/	Rick Freye	2614 Damon Rd Madison, WI 53713
Property Tax Deferral Loan Program (WHEDA)	800-755-7884	https://www.wheda.com/		201 W Washington Ave. Suite 700 Madison, WI 53703
Saint Jude Hospice	608-819-6655			6401 Odana Rd #24 Madison, WI 53719
Second Harvest Foodbank of Southern Wisconsin	608-223-9121	http://www.secondharvestmadison.org/our- impact/foodshare-outreach	Dan Stein	2802 Dairy Dr Madison, WI 53718
Senior Helpers	608-729-5365	http://www.seniorhelpers.com/madisonwi	Gil Atanasoff	4726 East Towne Blvd Suite 120 Madison, WI 53704
Southern Care Hospice	608-833-3295	http://southerncarehospice.com/		402 Gammon Place Suite 110 Madison, WI 53719
Tenant Resource Center (Hotline)	877-238-7368	http://www.tenantresourcecenter.org/	Brenda Konkel	1202 Williamson St. Suite A Madison, WI 53703

Unemployment Insurance Claims	800-822-5246	https://dwd.wisconsin.gov/ui/		450 Science Dr Madison, WI 53711
Wisconsin Council of the Blind	608-255-1166	https://wcblind.org/	Loretta Himmelsbach	754 Williamson St Madison, WI 53703
Wisconsin Department of Agriculture, Trade, and Consumer Protection	800-422-7128	https://datcp.wi.gov/Pages/Homepage.aspx		2811 Agriculture Dr. Madison, WI 53708
Wisconsin Department of Workforce Development	608-266-3131	https://dwd.wisconsin.gov/		201 E Washington Ave Madison, WI 53703
Wisconsin Guardianship Hotline	855-409-9410	http://www.gwaar.org/component/content/article/10- articles/aging-programs-and-services/206-wi-guardianship- support-center.html	Robert Kellerman	1414 MacArthur Rd, Suite A Madison, WI 53714
Wisconsin Office Commissioner of Insurance	800-236-8517	http://oci.wi.gov/		125 South Webster St Madison, WI 53703
Wisconsin Tenants Resource Center	608-257-0006	http://www.tenantresourcecenter.org/	Brenda Konkel	1202 Williamson St Suite 102 Madison, WI 53703
Wisconsin Tobacco Quitline	877-784-8669	http://ctri.wisc.edu/quitline.htm		1930 Monroe St Suite 200 Madison, WI 53711
Wisconsin Well Woman Program	608-242-6392	https://www.dhs.wisconsin.gov/wwwp/index.htm	Kari Sievert	2705 E Washington Ave Madison, WI 53704
Wisconsin Worker's Rights Center	800-255-0376	http://wrcmadison.org/WP/		2300 S Park St Suite 115 Madison, WI 53713
Youngstar Childcare Referral Specialist	888-713-5437	http://dcf.wisconsin.gov/youngstar/default.htm		5 Odana Ct Suite 1 Madison, WI 53719

McFarland, WI				
Roto-Rooter	608-838-7676	http://www.rotorooter.com/madisonwi/	Terra Lee	4808 Ivywood Trl, McFarland, WI 53558
Milton, WI				
Agard & Lipker Dental S.C.	608-868-4444	http://www.agardlipker.com/	Douglas Agard	858 Arthur Dr Milton, WI 53563
All Pest Control	608-752-4787	http://www.allpestlakegeneva.com/		188 E Sunset Dr Milton, WI 53563
Edgerton Hospital - Milton Clinic	608-868-3526	http://www.deancare.com/clinic-locations/clinic- profile/?id=116		831 Arthur Dr Suite 1 Milton, WI 53563

Julia Foster Armstrong DDS MAGD	608-868-7788	http://www.juliafosterarmstrongdental.com/	Julia Armstrong	335 Vernal Ave Milton, WI 53563
Mercy Milton Medical Center	608-868-5800	https://mercyhealthsystem.org/location/mercy-milton- medical-center/		725 S Janesville St Milton, WI 53563
Milton Community Action Food Pantry	608-868-1166	http://milton-wi.gov/index.aspx?nid=425		36 Hilltop Dr Milton, WI 53563
Milton Police Department	608-868-6910	http://www.ci.milton.wi.us/index.aspx?nid=102	Scott Marquardt	690 S Janesville St Milton, WI 53563
Milton Public Library	608-868-7462	als.lib.wi.us/MPL/	Lisa Brooks	430 E High St Milton, WI 53563
Milton School District	608-868-9300	http://www.milton.k12.wi.us/	Tim Schigur	448 E High St Milton, WI 53563
Milton, City of	608-868-6900	http://www.milton-wi.gov/	Al Hulick	710 S Janesville, St Milton, WI 53563
Seventh Day Baptist Church Loan Closet	608-868-2741	http://www.miltonsdb.org/	Nate Crandall	720 East Madison Ave Milton, WI 53563
The Gathering Place	608-868-3500	http://www.gatheringplacemilton.com/	Dave Fisher	715 Campus St Milton, WI 53563
The Heartwarming House LLC	608-868-3040	http://www.theheartwarminghouse.com/		238 E Madison Ave Milton, WI 53563
Theodore Sykora DDS	608-868-3872	https://www.facebook.com/pages/Sykora-Theodore-F- DR/104082802990280	Theodore Sykora	649 College St Milton, WI 53563
Milwaukee, WI				
Department of Immigration	800-375-5283	https://www.uscis.gov/about-us/find-uscis-office/field- offices/wisconsin-milwaukee-field-office		310 E Knapp St Milwaukee, WI 53202
Marquette University School of Dentistry	414-288-6790	http://www.marquette.edu/dentistry/		1801 W Wisconsin Ave Milwaukee, WI 53233
Wisconsin Talking Book & Braille Library	800-242-8822	http://dpi.wi.gov/talkingbooks	Linda Vincent	813 West Wells St Milwaukee, WI 53223

Oak Brook, IL

Lions Club	608-548-4615	http://www.janesvillenoonlions.org/	Erin Loveland	300 W 22nd St Oak Brook, IL 60523
Oregon, WI				
Good People	800-608-8003	http://www.goodpeople.us/contactus		2409 White Oak Trail Oregon, WI 53575

Orfordville, WI

Onoravine, wi				
Landis Septic	608-426-1726			11628 W Orfordville Hanover Rd Orfordville, WI 53576
Orfordville C.U.P.	608-290-6592	http://orfordvillelutheran.org/new/community/food-shelf-c-u- p/	Andy Twiton	210 N Main St Orfordville, WI 53576
Orfordville Public Library	608-879-9229	http://als.lib.wi.us/OPL/	Sara Strunz	519 E Beloit St Orfordville, WI 53576
Orfordville, Village of	608-879-2004	http://www.orfordville.org/	David Olsen	106 N Center St Orfordville, WI 53576
Parkview School District	608-879-2994	http://www.parkview.k12.wi.us/	Steve Lutzke	106 W Church St Orfordville, WI 53576
Machesney Park, IL				
Aspen Dental	815-209-9200	https://www.aspendental.com/		1564 W Lane Rd Machesney Park, IL 61115
Plattville, WI				
Wisconsin Badger Camp	608-348-9689	https://www.badgercamp.org/	Carol Beals	PO Box 723 Platteville, WI 53818
Work Force Investment Act	608-741-3507	http://swwdb.org/wioa.html	Casey Dobson	1370 N Water St Platteville, WI 53818
Rockford, IL				
Affordable Dentures	815-227-5481	http://www.affordabledentures.com/office/rockford	Ben Mehta	7318 Argus Dr Rockford, IL 61107
Burr Pest Control	608-752-6013	http://burrpestcontrol.com/	Brian Mitchell	1649 Charles St Rockford, IL 61104
Crisis Service: Men	815-965-5332	http://rockfordrescuemission.org/index.php?page=crisis- services	Sherry Pitney	715 W State St Rockford, IL 61102
Crusader Clinic	815-490-1600	http://www.crusaderhealth.org/	David Ruffin	1100 Broadway, Rockford, IL 61104
Rockford Literacy Council	815-963-7323	http://www.theliteracycouncil.org/	Mike Paterson	982 N Main St Rockford, IL 61103
Trinity House Homeless Shelter	815-963-3369	http://www.rockfordmeld.org/meld-at-trinity-house- homeless-shelter/	Vikki Noe-Eltvedt	620 Kishwaukee St Rockford, IL 61104

Winnehage County	815-987-2536	http://wincoil.us/departments/public-defender/	400 W State St Suite 619
Winnebago County	010-907-2000	http://wincoll.us/departments/public-defender/	Rockford, IL 61101

Rockton, IL				
Hononegah Community High School District	815-624-2070	http://www.hononegah.org/	Lynn Gibson	307 Salem St Rockton, IL 61072
Jaenecke Sanitary Service	815-389-1496	http://jaeneckeseptic.com/		1314 Watt Ave Rockton, IL 61072
Rockton Public Library/Talcott Free Library	815-624-7511	http://www.talcottfreelibrary.com/	Gary Kovanda	101 E Main St Rockton, IL 61072
Rockton Township General Assistance	815-624-7788		Thomas Jencius	1315 N Blackhawk Blvd Rockton, IL 61072
Rockton, Village of	815-624-7600	http://www.rocktonvillage.com/	Christina Stewart	110 E Main St Rockton, IL 61072

Roscoe, IL

Comfort Keepers	815-201-3077	http://roscoe-323.comfortkeepers.com/	Nola Parris	5215 Elevator Rd Roscoe, IL 61073
Roscoe, Village of	815-623-2829	http://www.villageofroscoe.com/	David Krienke	10631 Main St Roscoe, IL 61073
Rosholt, WI				
Vision Program Screening for Lions Club	608-757-5442	http://www.janesvillenoonlions.org/	Erin Loveland	3834 County Rd A Rosholt, WI 54473
South Beloit, IL				
South Beloit Community School District	815-389-9004	http://www.sb320.org/	Scott Fisher	850 Hayes Avenue South Beloit, IL 61080
South Beloit Family Health Clinic	815-389-2268			1701 Blackhawk Blvd South Beloit, ll 61080
South Beloit Public Library	815-389-2495	http://www.southbeloit.lib.il.us/	Frederick Paysen	630 Blackhawk Blvd South Beloit, IL 61080

Stoughton,	WI
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Personal Emergency Response	608-873-2372	http://stoughtonhospital.com/other-services/lifeline-
Systems		emergency-response-system/

Skaalen Nursing & Rehabilitation Center	608-873-5651	http://skaalen.com/		400 N Morris St Stoughton, WI 53589
South Beloit, City of	815-389-3023	http://www.southbeloit.org/	Ted Rehl	519 Blackhawk Blvd Suite 2 South Beloit, Il 61080
Stoughton Hospital Geriatric Psychiatry Inpatient Program	608-873-2242	http://stoughtonhospital.com/health-services/geriatric- psychiatry-impatient-program/	Terry Brenny	900 Ridge St Stoughton, WI 53589
Stoughton Hospital Home Health	608-873-2366	http://stoughtonhospital.com/health-services/home-health- service/	Terry Brenny	900 Ridge St Stoughton, WI 53589
Stoughton Hospital Inpatient Rehabilitative Care	608-873-2217	http://stoughtonhospital.com/health-services/swing-bed- inpatient-rehabilitation-center/	Terry Brenny	900 Ridge St Stoughton, WI 53589

Sun Prairie, WI				
RediRide	608-444-5999			2806 Brooks Ridge Dr Sun Prairie, WI 53590
Wil-Kil Pest Control	608-218-3417	http://www.wil-kil.com/		2803 Capitol Dr Suite 1 Sun Prairie, WI 53590
Washington, DC				
American Association of University Women	202-785-7700	http://www.aauw.org/	Linda Hallman	1310 L St NW Suite 1000, Washington, DC 20005
Bureau of Consumer Protection	800-422-7128	https://www.ftc.gov/about-ftc/bureaus-offices/bureau- consumer-protection		600 Pennsylvania Ave, NW Washington, DC 20580
National Fraud Information Center	800-876-7060	http://www.fraud.org/		1701 K St NW Suite 1200 Washington, DC 20006
Wauwatosa, WI				
ALS Association Wisconsin Chapter	414-763-2220	http://www.alsawi.org/	Melanie Roach-Bekos	3333 N Mayfair Rd Suite 104 Wauwatosa, WI 53222
West Allis, WI				
Wisconsin Dental Association	888-538-8932	http://www.wda.org/		6737 W Washington St Suite 2360 West Allis, WI 53214

Whitewater, WI

Birth to Three CESA II	608-756-3147	http://www.cesa2.org/programs/tlc/	1221 Innovation Dr Whitewater, WI 53190
Winther Counseling UW-	262-472-2842	https://www.uww.edu/coeps/departments/counselored/wint	230 N Prairie St
Whitewater		her-counseling-lab	Whitewater, WI 53190