MercyCare HMO, Inc.: HMO Bronze Option C Coverage for: Single/Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare HMO, Inc. at 1-800-895-242 1 or visit our website at <a href="https://www.mercycarehealthplans.com">www.mercycarehealthplans.com</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at http://www.cciio.cms.gov or call 1-800-895-2421 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$8,550 single/ \$17,100 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,550 single/ \$17,100 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, charges for services when required prior authorization is not obtained, charges above benefit limits if applicable, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://mercycarehealthplans.com/">https://mercycarehealthplans.com/</a> <a href="provider-directory/#!/directory">provider-directory/#!/directory</a> call 1-800-895-2421 for a list of <a href="mailto:network">network</a> providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.mercycarehealthplans.com. MCWI INDHMO SBC 2021

Coverage Period: 01/01/2021-12/31/2021

Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Y	ou Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	0% coinsurance	Not covered	none
If you visit a health care	Specialist visit	0% coinsurance	Not covered	none
provider's office or clinic	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	<u>Diagnostic test</u> (x-ray, blood work)	0% coinsurance	Not covered	Prior authorization is required for PET
If you have a test	Imaging (CT/PET scans, MRIs)	0% coinsurance	Not covered	scans, and MRIs. Non-compliance may result in <u>claim</u> denial.
	Tier 1 (Preferred generic and limited preferred brand drugs)	0% coinsurance	Not covered	The maximum quantity of medication you may receive in a single prescription is a
If you need drugs to treat your illness or condition	Tier 2 (Preferred brand and select generic drugs)	0% coinsurance	Not covered	supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm
More information about prescription drug coverage is available at https://mercycarehealthplans.com/pharmacy-programs/	Tier 3 ( Non-preferred brand drugs and clinically-appropriate non-formulary drugs with prior approval)	0% coinsurance	Not covered	acy-programs/ for the prescription drug formulary and a list of drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.
programs/	Tier 4 (Specialty drugs, select generic and brand drugs, and clinically-appropriate non-	0% coinsurance	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 58326WI0090019Page 2 of 8 MCWI\_INDHMO\_SBC\_2021

		What \	ou Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	formulary Specialty drugs with prior approval)			authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm acy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.
Surgery	Physician/surgeon fees	0% coinsurance	Not covered	compliance may result in claim demai.
If you need immediate medical attention	Emergency room care  Emergency medical	0% coinsurance	0% coinsurance	Copay waived if admitted.
	transportation	0% coinsurance	0% <u>coinsurance</u>	none
	<u>Urgent care</u>	0% coinsurance	0% coinsurance.	none
If you have a hospital	Facility fee (e.g., hospital room)	0% coinsurance	Not covered	Prior authorization is required. Non-
stay	Physician/surgeon fees	0% coinsurance	Not covered	compliance may result in <u>claim</u> denial.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	0% coinsurance	Not covered	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in claim denial.
anuse services	Inpatient services	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.
	Office visits	0% coinsurance	Not covered	Cost sharing does not apply for
If you are pregnant	Childbirth/delivery professional services	0% coinsurance	Not covered	preventive services. Prior authorization is required for services received outside

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCWI\_INDHMO\_SBC\_2021

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Childbirth/delivery facility services	0% coinsurance	Not covered	the service area in the last 30 days of pregnancy. Non-compliance may result in <u>claim</u> denial.
	Home health care	0% coinsurance	Not covered	Limited to 60 visits per contract period for home health care services Prior authorization is required for home health care. Non-compliance may result in claim denial.
If you need help recovering or have other special health needs	Rehabilitation services	0% coinsurance	Not covered	Limited to 30 visits per contract period for all outpatient therapies combined. Phase I & II cardiac rehabilitation limited to 36 visits per contract period. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial.
	Habilitation services	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial. Coverage for autism treatment is limited per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section. Other outpatient habilitation services limited to 30 visits per contract period for all therapies combined.
	Skilled nursing care	0% coinsurance	Not covered	Limited to 30 visits per contract period. <u>Prior authorization</u> is required. Non- compliance may result in <u>claim</u> denial.
	Durable medical equipment	0% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.  *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	0% coinsurance	Not covered	Prior authorization is required. Non-

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 583 MCWI\_INDHMO\_SBC\_2021

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
				compliance may result in <u>claim</u> denial.
	Children's eye exam	0% coinsurance	Not covered	Limited to one exam per contract period.
If your child needs dental or eye care	Children's glasses	0% coinsurance	Not covered	Limited to one pair of glasses per contract period.
	Children's dental check-up	Not covered	Not covered	Excluded Service

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion care
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (Covered for children for correction of congenital deformities or abnormality that results in functional deficit)
- Dental care
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care (Covered for persons with diabetes or peripheral vascular disease)

Rea

Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Chiropractic care	<ul> <li>Hearing Aiids (Liproteetateetateetagerageragerageragerageragerageragerager</li></ul>	<ul> <li>Reating aids (arp (Adalt) every 3 years; and bone anchored)</li> </ul>	•
	<u> </u>		_

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov</a> or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance</a> Marketplace. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.wi.gov.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. 58326WI0090019Page 5 of 8 MCWI INDHMO SBC 2021

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-895-2421

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1146. The time required to complete this information collection is estimated to average 0.08 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850

## **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$8,550
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,731	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$8,550	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$8,610	

## **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$8,550
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,389
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$7,184
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$55
The total Joe would pay is	\$7,239

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$8,550
■ Specialist coinsurance	0%
Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Evennels Cost

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,925
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,925
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,925

The plan would be responsible for the other costs of these EXAMPLE covered services