MercyCare HMO, Inc.: HMO CO-80 \$3,500 deductible

http://www.cciio.cms.gov or call 1-800-895-2421 to request a copy.

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare Health Plan at 1-800-895-2421 or visit our website at www.mercycarehealthplans.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at

Important Questions Answers Why This Matters: Generally, you must pay all of the costs from providers up to the deductible amount before this What is the overall plan begins to pay. If you have other family members on the plan, each family member must \$3,500 single/ \$7,000 family meet their own individual deductible until the total amount of deductible expenses paid by all deductible? family members meets the overall family deductible. Yes. Preventive care services; primary and specialty care services; chiropractic care; outpatient mental health and This plan covers some items and services even if you haven't yet met the deductible amount. Are there services covered substance abuse services: But a copayment or coinsurance may apply. For example, this plan covers certain preventive before you meet your physical, speech, and occupational services without cost sharing and before you meet your deductible. See a list of covered deductible? therapy; prescription drugs; preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/. children's eye exams; urgent care and emergency room care; and ambulance services are covered before you meet your deductible. Are there other You don't have to meet deductibles for specific services. deductibles for specific No services? The out-of-pocket limit is the most you could pay in a year for covered services. If you have What is the out-of-pocket \$6,000 single/ \$12,000 family other family members in this plan, they have to meet their own out-of-pocket limits until the limit for this plan? overall family out-of-pocket limit has been met. Premiums, charges for services What is not included in when required prior authorization is Even though you pay these expenses, they don't count toward the out-of-pocket limit. the out-of-pocket limit? not obtained, charges above

Coverage Period: 01/01/2021-12/31/2021

Coverage for: Single/Family Plan Type: HMO

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u>. MCWI_SGHMO_SBC_2021

Important Questions	Answers	Why This Matters:
	benefit limits if applicable, and health care this plan doesn't cover.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://mercycarehealthplans.com/ provider-directory/#!/directory call 1-800-895-2421 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none
If you visit a health care provider's office or clinic	Specialist visit	\$60 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	none
Clinic	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	20% coinsurance	Not covered	Prior authorization is required for PET
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	Not covered	scans, and MRIs. Non-compliance may result in <u>claim</u> denial.
If you need drugs to treat your illness or condition	Tier 1 (Preferred generic and limited preferred brand drugs)	\$20 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	The maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
More information about prescription drug coverage is available at https://mercycarehealthpl	Tier 2 (Preferred brand and select generic drugs)	\$40 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharm	
ans.com/pharmacy- programs/	Tier 3 (Non-preferred brand drugs and clinically-appropriate non-formulary drugs with prior approval)	\$75 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	acy-programs/ for the prescription drug formulary and a list of drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.	
	Tier 4 (<u>Specialty drugs</u> , select generic and brand drugs, and clinically-appropriate non-formulary <u>Specialty drugs</u> with prior approval)	50% coinsurance Deductible does not apply.	Not covered	\$500 maximum per fill for specialty drugsThe maximum quantity of medication you may receive in a single prescription is a supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See https://mercycarehealthplans.com/pharmacy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior authorization may result in claim denial.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.	
Surgery	Physician/surgeon fees	20% coinsurance	Not covered	compliance may result in <u>claim</u> demai.	
	Emergency room care	\$250 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$250 copay/visit. Deductible does not apply.	Copay waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	No charge. <u>Deductible</u> does not apply.	No charge. <u>Deductible</u> does not apply.	none	
	<u>Urgent care</u>	\$60 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$75 <u>copay</u> /visit. <u>Deductible</u> does not apply.	none	

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	What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	Not covered	Prior authorization is required. Non-
stay	Physician/surgeon fees	20% coinsurance	Not covered	compliance may result in claim denial.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in claim denial.
abuse services	Inpatient services	20% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.
	Office visits	20% coinsurance	Not covered	Cost sharing does not apply for
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	Not covered	is required for services received outside
	Childbirth/delivery facility services	20% coinsurance	Not covered	the service area in the last 30 days of pregnancy. Non-compliance may result in claim denial.
	Home health care	20% coinsurance	Not covered	Limited to 60 visits per contract period. Prior authorization is required for home health care. Non-compliance may result in claim denial.
If you need help recovering or have other special health needs	Rehabilitation services	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to 30 visits per contract period for all outpatient therapies combined. Phase I & II cardiac rehabilitation limited to 36 visits per contract period. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial.
	Habilitation services	20% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial. Coverage for autism treatment is limited

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		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
				per WI Autism statute. *See the Autism Treatment provision in the Medical Benefit Provisions section. Other outpatient habilitation.services limited to 30 visits per contract period for all therapies combined.
	Skilled nursing care	20% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.
	Durable medical equipment	20% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial. *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	20% coinsurance	Not covered	Prior authorization is required. Non-compliance may result in claim denial.
If your child needs dental or eye care	Children's eye exam	\$60 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Not covered	Limited to one exam per contract period.
	Children's glasses	20% coinsurance	Not covered	Limited to one pair of glasses per contract period.
	Children's dental check-up	Not covered	Not covered	Excluded Service

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion care
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (Only for correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Dental care
- Infertility treatment
- Long-term care
- Private-duty nursing (outpatient only)

- Non-emergency care when traveling outside the U.S.
- Routine foot care (only for persons with diabetes)
- Weight loss programs

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Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (Limited to 25 visits per contract period)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.w.gov; the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; www.HealthCare.gov or 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or http://www.oci.w.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-895-2421

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,731	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$3,500	
Copayments	\$20	
Coinsurance	\$2,480	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$6,060	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$3,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,583	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,489	
Copayments	\$1,500	
Coinsurance	\$372	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$3,417	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,925	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$83	
Copayments	\$300	
Coinsurance	\$21	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$404	

The plan would be responsible for the other costs of these EXAMPLE covered services