

Enrollment is Easy

Visit our website:
[www.oswegohealth.org]



Click on the Patient Portal link



Complete Enrollment
Questionnaire
(name, DOB, e-mail, etc.)



Access your e-mail for your
one-time user name, password,
and link to the Portal



Click on the link to
access the Portal



Enter your one-time user
name, password, and security
question and click Log On



Enter your new user name
and password



Explore the Portal!

Medical Records # **M R O**

See your email and click link.

Patient email: _____

Oswego Hospital "Quick" Numbers

Behavioral Services	315-326-4100
Emergency Department	315-349-5522
Information/Switchboard	315-349-5511
Laboratory Services	315-349-5591
Occupational Health Services	315-349-5676
Medical Imaging Services	315-349-5540
Central Square Medical Center	315-668-5212
3045 East Ave. (Rt. 49), Central Square — Lab/Rad/PT	
Laboratory	315-668-5271
Radiology	315-668-5290
Urgent Care	315-668-5240
Fulton Medical Center	315-592-3500
510 S. Fourth St., Fulton — Lab/Rad/PT	
Laboratory	315-592-3550
Radiology	315-592-3541
Urgent Care	315-592-3500
Mexico Health Center Lab Draw Station	315-963-7850
5856 Scenic Ave. (Rt. 3), Mexico	
Oswego Health Services Center	315-349-5589
140 W. Sixth St., Suite G50 — Lab/Rad	
Suite 140, First Floor — PT	315-349-5558
O.C.O. / Oswego Health Center Lab/Rad	315-343-2202
10 George St., Oswego	
N.O.C.H.S.I. / Pulaski Health Center	315-298-8160
61 Delano St., Pulaski — Lab/Rad	
Parish Health Center Lab Draw Station	315-326-3567
Intersection Rts. 81 and 69, Parish	
Phoenix Health Center Lab Draw Station	315-963-2146
7 Bridge St., Phoenix	
Port City Family Medicine Lab Draw Station	315-326-0770
33 E. Schuyler St., Oswego	

SHORT-TERM REHAB / ADULT DAY / 24-HOUR SKILLED CARE

The Manor at Seneca Hill 20 Manor Dr., Oswego 315-349-5300

RETIREMENT LIVING COMMUNITY

Springside at Seneca Hill Co. Rt. 45A, Oswego 315-343-5658



visit us at www.oswegohealth.org
Hospital Switchboard 315-349-5511



Patient Health Information Portal



Stay Informed
Stay in Touch
Stay in Good Health



Oswego Health

110 West Sixth St., Oswego, NY
HIM Office 315-349-5551

7/2014

How the Portal Works for You



Available at Your Convenience

We understand your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- View scheduled appointments

You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use the Portal from anywhere using a browser
- Access from your smartphone or tablet
- Manage information 24X7, without waiting

Keep the Most Important People in the Loop

You can connect with your providers and keep your family informed at the same time.

- Give authorized family members access to your health information

All of Your Information, in One Place

The Oswego Health Patient and Consumer Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



Health Information

Lab Results
Radiology Reports
Visit History
Discharge Instructions
Health Summary

Allergies and Medications

Allergies and Conditions
Immunizations
Medications with Instructions

Appointments

Upcoming Visits

FAQs: You Have Questions, We Have Answers



Where does my health information in the Portal come from?

All of the information in the Portal comes from your Oswego Health Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

How do I log into the Portal?

To log into the Portal, visit the Patient Portal link on Oswego Health's website. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

Can my family access my Portal?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This requires consent from you and your family member(s). Visit Medical Records or call 349-5551.

Is my information safe?

Yes. Portal passwords are encrypted and URLs are rewritten so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.