

Dear Medicaid Beneficiaries, Advocates and Others:

Oswego Health is part of a Performing Provider System (PPS) under New York State's Delivery System Reform Incentive Payment (DSRIP) program. DSRIP focuses on health care system transformation where providers work to improve and coordinate community based, primary care, mental health, and preventive care services. The lead PPS organization in our area is Central New York Care Collaborative, Inc. ([CNYCC](#)).

We participate in certain DSRIP projects in the CNYCC PPS, including the following:

- Integrated Delivery System (2ai)
- DSRIP Care Management (2aiii)
- ED Care Triage (2biii)
- Care Transitions (2biv)
- Patient Activation (2di)
- Primary Care/Behavioral Health Integration (3ai)
- Behavioral Health Crisis Stabilization (3aii)
- Behavioral Health Infrastructure (4aiii)

If you have any questions, concerns or complaints about these DSRIP projects or the CNYCC PPS, please contact:

- The Oswego Health **Corporate Compliance Officer** at (315) 349-5939 or via e-mail at [Compliance Officer](#). You may also call our anonymous compliance hotline at (888) 373-5826 or submit a written report directly at [OH Compliance](#);

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- The **CNYCC Compliance Officer** at (315) 703-2985, via email at [Compliance Officer](#), via CNYCC's compliance hotline at (855) 343-5598, or online via CNYCC's compliance webpage at [CNYCC Compliance](#).

All reports are treated with respect and may be made anonymously. No one will retaliate against any person making a report in good faith. Thank you.