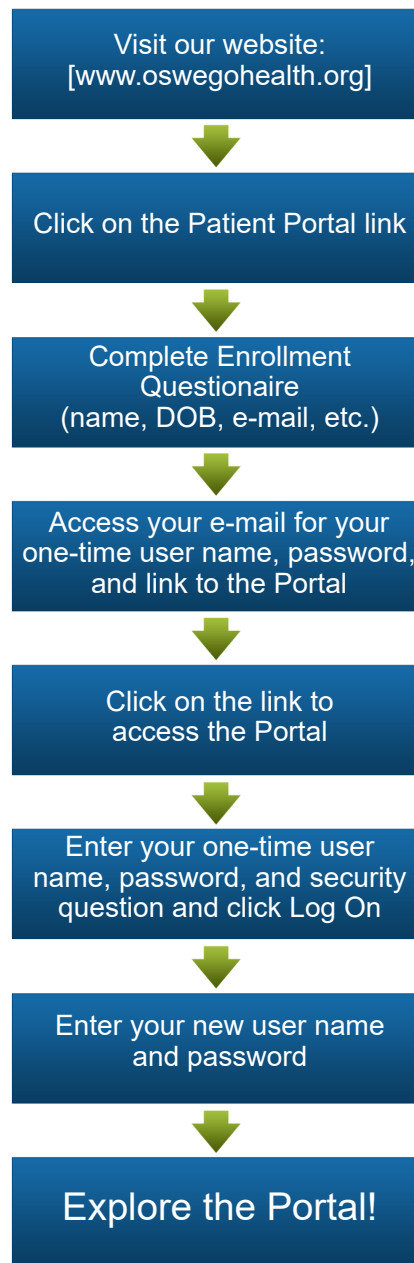


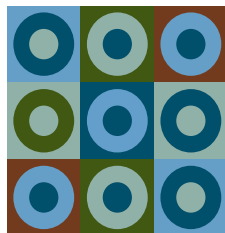
Enrollment is Easy



Medical Records #

See your email and click link.

Patient email: _____



Oswego Hospital Quick Numbers

Information/Switchboard 315-349-5511
 Behavioral Services 315-326-4100
 Emergency Department 315-349-5522
 Medical Imaging Services 315-349-5540

Central Square Medical Center 315-668-5212
 3045 East Ave. (Rt. 49), Central Square
 Laboratory 315-668-5271
 Radiology 315-668-5290
 Urgent Care 315-668-5240

Fulton Medical Center 315-592-3500
 510 S. Fourth St., Fulton
 Laboratory 315-592-3550
 Radiology 315-592-3541
 Urgent Care 315-592-3500
 Occupational Health 315-592-3506

The Manor at Seneca Hill
 20 Manor Drive, Oswego 315-349-5300

Springside at Seneca Hill
 Co. Rt. 45A, Oswego 315-343-5658

Oswego Health Home Care
 113 Schuyler St. #3, Fulton 315-598-1544

OUR MISSION

The mission of Oswego Health is to provide accessible, quality care and improve the health of residents in our community.



110 West Sixth Street
 Oswego, NY 13126
 315-349-5511
www.oswegohealth.org

11/2020



Patient Health Information Portal



Right at Home

How the Portal Works for You



Available at Your Convenience

We understand your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done. Portal accounts are available to adults 18 or older.

Access your health information online, versus over the phone or in person.

View scheduled appointments.

You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

Use the Portal from anywhere using a browser.

Access from your smartphone or tablet.

Manage information 24/7, without waiting.

Keep Important People in the Loop

You can connect with your providers and keep your family informed at the same time.

Give authorized family members access to your health information.

Oswego Health Practices

Patients, who receive care at our cardiology, orthopedic, general surgery, or Primecare Medical Practice, are now able to use the Portal to message their provider. You will need your medical record number and an email address. Please call 326-3790 if you have questions. For assistance with behavioral health records, please call 349-5551 or email himportal@oswegohealth.org.

All of Your Information, in One Place

The Oswego Health Patient and Consumer Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



Health Information

Lab Results

Radiology Reports

Visit History

Discharge Instructions

Health Summary

Allergies and Medications

Allergies and Conditions

Immunizations

Medications with Instructions

Appointments

Upcoming Visits

FAQs: You Have Questions, We Have Answers



Where does my health information in the Portal come from?

All of the information in the Portal comes from your Oswego Health Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

How do I log into the Portal?

To log into the Portal, visit the Patient Portal link on Oswego Health's website. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

Can my family access my Portal?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This requires consent from you and your family member(s). Simply call 349-5551 or email himportal@oswegohealth.org to set this up.

Is my information safe?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.