

## PROVIDER MEMO

**To:** Santa Clara Family Health Plan Providers  
**From:** Provider Network Operations  
**Date:** March 8, 2021  
**Subject:** \$100 incentive for completing trauma screening training

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Dear providers,

The Centers for Disease Control (CDC) reports that three out of every five individuals have experienced at least one adverse childhood experience (ACE) by the time they reach adulthood. One out of every four has experienced three or more. Adverse childhood experiences are defined as all types of abuse, neglect, and other potentially traumatic experiences that occur to people under the age of 18.

Santa Clara Family Health Plan (SCFHP) wishes to lead the charge in identifying and treating those who have endured such stressors and whose lives may have changed as a result. SCFHP would like to make you aware of information available on ACEs trauma screening and \$100 incentive that has been extended through June 30, 2021:

- Eligible providers can receive a \$100 one-time payment for completing ACEs training available at [www.acesaware.org](http://www.acesaware.org). Please visit [bit.ly/ACEstrainingincentive](https://bit.ly/ACEstrainingincentive) for how to register.
- Eligible providers in receipt of training may receive \$29 Proposition 56 payments, paid on a quarterly basis, for each applicable trauma screening. Please see related training at [bit.ly/Prop56training2021](https://bit.ly/Prop56training2021) for specifics.
- Trauma screening tips on caring for an individual experiencing the ill effects of adverse childhood experiences can be found on our website here: <https://www.scfhp.com/for-providers/provider-resources/tip-sheets/>
- There is a wealth of information on trauma, trauma screening, and related treatment options available via webinars at [bit.ly/ACEsinfo](https://bit.ly/ACEsinfo).

SCFHP fully supports all of our members in living full, healthy lives. Some members, through no fault of their own, require additional support to achieve this. We hope the information provided here inspires you to engage your patients and walk with them on their respective journeys towards a healthier future.

Questions or comments may be directed to [ProviderServices@scfhp.com](mailto:ProviderServices@scfhp.com).

Thank you for continuing to provide the care you do for each of our valued members.