

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers

From: Utilization Management

Date: December 31, 2019

Subject: Updated 2020 Prior Authorization Grid

Dear Providers,

Santa Clara Family Health Plan (SCFHP) has made some changes to our prior authorization requirements, effective for dates of service on or after January 1, 2020. Attached to this memo are two documents, the **2020 Medical Services Prior Authorization Grid** and the **2020 Medical Benefit Drug Prior Authorization Grid**, indicating services and drugs that require prior authorization for all SCFHP members. Podiatric information to follow supersedes details provided in a December 19, 2019 communication.

The following is a summary of prior authorization changes effective January 1, 2020:

- Added:
 - o Requests over the benefit limit
 - o Zolgensma (onasemnogene abeparvovec-xioi)
 - Xembify (IV immune globulin)
- Removed:
 - Intensity Modulated Radiation Therapy (IMRT)
 - Fulphila (pegfilgrastim-imdb)
 - o Podiatric services provided in a nursing or skilled nursing facility

For the full list, please see the attached 2020 prior authorization grids. This information is also available on the SCFHP Provider Forms & Documents webpage, www.scfhp.com/for-providers/forms.

If you have any questions regarding this information, please contact the SCFHP Utilization Management department at 408-874-1821.

Thank you for your continued partnership in providing care to SCFHP members.



This Prior Authorization Grid contains services that require prior authorization only and is not intended to be a comprehensive list of covered services. Providers should refer to the appropriate Evidence of Coverage (EOC), available online at www.scfhp.com, for a complete list of covered services.

Santa Clara Family Health Plan (SCFHP) Utilization Management Department:

Telephone: 1-408-874-1821

Prior Authorization Request Submission Fax Lines: 1-408-874-1957 or 1-408-376-3548

When faxing a request to SCFHP, please:

 Use the SCFHP Prior Authorization Request – Medical Services Form found at www.scfhp.com

2. Attach pertinent medical records, treatment plans, test results and evidence of conservative treatment to support medical necessity.

Other Contact Information:

SCFHP Automated Eligibility: 1-800-720-3455

SCFHP Customer Service:

Medi-Cal: 1-800-260-2055 Cal MediConnect: 1-877-723-4795

For Non-Emergency Medical Transportation (NEMT) & Non-Medical Transportation (NMT) contact SCFHP Customer Service

Benefits Authorized by Vendors:

Dental Services

Denti-Cal: 1-800-322-6384

Vision Services

Vision Service Plan (VSP): 1-844-613-4779

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Category of Service	Services Requiring Prior Authorization		
Behavioral Health Treatment	All Behavioral Health Treatment Services for members age 21 years and under with behavioral conditions that may or may not include autism spectrum		
Durable Medical Equipment (DME) *Benefit and frequency limits apply. Refer to CMS, Noridian, and/or Medi-Cal Provider Manual	Cal MediConnect Custom made items Any other DME or medical supply exceeding \$1000 Prosthetics & customized orthotics exceeding \$1000 Hearing aids and repairs Other specialty devices Requests over the benefit limit	CPAP and BIPAP Enteral formula and supplies Hospital bed and mattress Power wheelchairs, scooters, manual wheelchairs except standard adult and pediatric, and motorized wheelchairs and accessories Respiratory: Oxygen, BIPAP, CPAP, ventilators Prosthetics & customized orthotics except off-the-shelf covered items Hearing aids and repairs Other specialty devices Requests over the benefit limit	
Experimental Procedure	 Experimental procedures Investigational procedures New technologies 		
Home Health	All home health servicesHome IV infusion services		
Inpatient Admissions	 All elective medical and surgical inpatient admissions to: Acute hospital Long Term Acute Care (LTAC) All admissions for: Acute inpatient psychiatric Partial hospital psychiatric treatment Substance use disorder including detoxification Rehabilitation and therapy services: Acute rehabilitation facilities Skilled Nursing Facilities (SNF) 		
Long-Term Services and Supports (LTSS)	 Community-Based Adult Services (CBAS) Long-Term Care (LTC) 		



Category of Service	Services Requiring Prior Authorization	
Medications	 Refer to the 2020 Medical Benefit Drug Prior Authorization Grid Physician administered drugs in the doctor's office or in an outpatient setting 	
Non-Contracted Providers	All non-urgent/non-emergent services provided by non-contracted providers	
Organ Transplant	All organ transplants	
Outpatient Services and Procedures	Abdominoplasty/Panniculectomy Bariatric surgery Breast reduction and augmentation surgery Cataract surgery Cochlear auditory implant Dental surgery, jaw surgery and orthognathic procedures Dermatology: Laser treatment Skin injections Implants All types of endoscopy except colonoscopy Gender reassignment surgery Genetic testing and counseling Hyperbaric oxygen therapy Intensive Outpatient Palliative Care (IOPC) Neuro and spinal cord stimulators Outpatient diagnostic imaging: Magnetic Resonance Imaging (MRI) Magnetic Resonance Angiography (MRA) Nuclear cardiology procedures Single-Photon Emission Computerized Tomography (SPECT) Positron-Emission Tomography (PET/PET-CT) Outpatient therapies Occupational Therapy (OT) Physical Therapy (ST) All plastic surgery and reconstructive procedures Podiatric surgeries Radiation therapy: Proton beam therapy Stereotactic Radiation Treatment (SBRT) Sleep studies Spinal procedures except epidural injections Surgery for Obstructive Sleep Apnea (OSA) Temporomandibular Disorder (TMJ) treatment	

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Category of Service	Services Requiring Prior Authorization	
	 Transplant-related services prior to surgery <u>except</u> cornea transplant Unclassified procedures Varicose vein treatment 	
Transportation	Non-Emergency Medical Transportation (NEMT) for ground and air except ground transportation from facility to facility and hospital to home.	



Medical Benefit Drug Prior Authorization Grid

Effective Date: 01/01/2020

The following drugs require prior authorization for all Santa Clara Family Health Plan members. Additional required actions, restrictions, or limits on use are indicated in the right column.

Abbreviations used in this document include:

ST: Step Therapy PA: Prior Authorization

Brand	Generic	Necessary Actions, Restrictions, or Limits on Use		
ANTIEMETICS (ASSOCIATED WITH CANCER CHEMOTHERAPY)				
Cinvanti Aprepitant PA				
Emend IV	Fosaprepitant	PA		
Aloxi	Palonosetron	PA		
ANTIHEMOPHILIC AGENTS				
Hemlibra	Emicizumab-kxwh	PA		
Tiemibia	CAR-T CELL IMMUNOTHERAPY	IA		
Yescarta	Axicabtagene ciloleucel	PA		
Kymriah	Tisagenlecleucel	PA		
ERYTHROPOIESIS STIMULATING AGENTS				
Aranesp	Darbepoetin alfa	PA, ST: Retacrit		
Epogen, Procrit	Epoetin alfa	PA, ST: Retacrit		
Retacrit	Epoetin alfa-epbx	PA		
retaciit	COLONY STIMULATING FACTORS			
Neupogen	Filgrastim	PA, ST: Zarxio or Nivestym		
Neulasta, Neulasta Onpro	Pegfilgrastim	PA, ST: Fulphila or Udenyca		
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Granix	Tbo-filgrastim	PA, ST: Zarxio or Nivestym		
Leukine	Sargramostim	PA, ST: Zarxio, Nivestym,		
		Fulphila, or Udenyca		
	GAUCHER DISEASE			
Cerezyme	Imiglucerase	PA		
Elelyso	Taliglucerase alfa	PA		
Vpriv	Velaglucerase alfa	PA		
HEREDITARY ANGIOEDEMA				
Berinert, Cinryze, Haegarda	C1 esterase inhibitor, human	PA		
Ruconest	C1 esterase inhibitor, recombinant	PA		
Kalbitor	Ecallantide	PA		
Firazyr	Icatibant	PA		
Takhzyro	Lanadelumab-flyo	PA		



Medical Benefit Drug Prior Authorization Grid

Effective Date: 01/01/2020

Brand	Generic	Necessary Actions, Restrictions, or Limits on Use			
	IV IMMUNOGLOBULIN (IVIG)				
Bivigam, Carimune NF, Cuvitru, Flebogamma DIF, Gamastan, Gamastan S/D, Gammagard, Gammagard S/D, Gammaked, Gammaplex, Gamunex-C, Hizentra, Hyqvia, Octagam, Panzyga, Privigen, Xembify	Immune globulin, Immune globulin lyophilized, Immune globulin non- lyophilized	PA			
	MULTIPLE SCLEROSIS				
Tysabri	Natalizumab	PA			
Ocrevus	Ocrelizumab	PA			
N	EUROMUSCULAR BLOCKING AGEI	NTS			
Dysport	AbobotulinumtoxinA	PA			
Xeomin	IncobotulinumtoxinA	PA			
Botox	OnabotulinumtoxinA	PA			
Myobloc	RimabotulinumtoxinB	PA			
	OPHTHALMIC AGENTS				
Eylea	Aflibercept	PA			
Lucentis	Ranibizumab	PA			
Luxturna	Voretigene neparvovec-rzyl	PA			
	STEOPOROSIS OR BONE MODIFIE	RS			
Prolia, Xgeva	Denosumab	PA			
Boniva	Ibandronate sodium (IV)	PA			
Aredia	Pamidronate disodium	PA			
Reclast, Zometa	Zoledronic acid	PA			
PULMONARY HYPERTENSION					
Flolan, Veletri	Epoprostenol	PA			
Remodulin	Treprostinil (injection)	PA			
RESPIRATORY					
Aralast NP, Glassia,	α-1 Proteinase inhibitor	PA			
Prolastin-C, Zemaira					
Nucala	Mepolizumab	PA			
Xolair	Omalizumab	PA			
Synagis	Palivizumab	PA			
Cinqair	Reslizumab	PA			



Medical Benefit Drug Prior Authorization Grid

Effective Date: 01/01/2020

Brand	Generic	Necessary Actions, Restrictions, or Limits on Use		
RHEUMATOLOGY/IMMUNOSUPPRESSANTS				
Orencia	Abatacept	PA		
Humira, Cyltezo, Amjevita, Hyrimoz, Hadlima	Adalimumab, Adalimumab-adbm, Adalimumab-atto, Adalimumab-adaz, Adalimumab-bwwd	Pharmacy Benefit Only		
Cimzia	Certolizumab pegol	Pharmacy Benefit Only		
Enbrel, Erelzi	Etanercept, Etanercept-szzs	Pharmacy Benefit Only		
Simponi Aria	Golimumab	PA		
Tremfya	Guselkumab	PA		
Remicade	Infliximab	PA, ST: Inflectra, Renflexis, or Ixifi		
Inflectra, Renflexis, Ixifi	Infliximab-dyyb, Infliximab-abda, Infliximab-qbtx	PA		
Taltz	Ixekizumab	Pharmacy Benefit Only		
Rituxan, Rituxan Hycela	Rituximab, Rituximab/hyaluronidase	PA, ST: Truxima or Ruxience		
Truxima, Ruxience	Rituximab-abbs, Rituximab-pvvr	PA		
Actemra	Tocilizumab IV	PA		
Stelara	Ustekinumab IV	PA		
Entyvio	Vedolizumab	PA		
	MISCELLANEOUS			
Exondys 51	Eteplirsen	PA		
Spinraza	Nusinersen	PA		
Onpattro	Patisiran	PA		
Krystexxa	Pegloticase	PA		
Nplate	Romiplostim	PA		
Radicava	Edaravone	PA		
Zolgensma	Onasemnogene abeparvovec-xioi	PA		
UNCLASSIFIED				
Unclassified drugs and biologics		PA		