



PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Provider Network Operations
Date: January 12, 2021
Subject: Upcoming Department of Health Care Services (DHCS) audit

Dear valued providers,

Santa Clara Family Health Plan (SCFHP) will be audited by DHCS from Monday, March 8, 2021 through Friday, March 19, 2021. **You may be obligated to provide documentation at the request of DHCS.** We will partner with you to make this process as efficient as possible, and thank you in advance for your support in this annual review.

Thank you to each one of you for your continued delivery of superior care to our members. Your efforts do not go unrecognized.

Questions?

If you have any questions, please contact Provider Services at ProviderServices@scfhp.com.