

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers

From: Laurie Nakahira, Chief Medical Officer

Date: September 22, 2020 **Subject:** Get ready for flu!

Dear Providers.

With the flu season around the corner, please recommend a flu shot to all of your SCFHP Cal MediConnect and SCFHP Medi-Cal patients. One way to encourage flu shots is to offer the vaccination at each visit if your patient has not already gotten one.

Check out CDC's flu toolkit

SCFHP strongly encourages you to use the Centers for Disease Control and Prevention's (CDC) flu toolkit to prepare your practice to fight flu and to help facilitate productive conversations with your patients. The toolkit includes:

- Appointment reminder email templates
- · Patient education materials
- Information on how to prepare your practice for flu season
- And much more!

Access the toolkit online here: http://bit.ly/cdc-flu-toolkit.

For more information, visit the CDC's website: https://www.cdc.gov/flu/season/health-care-professionals.htm.

New tool to find where to get a flu shot near you

If your office cannot provide flu shots, visit our website (https://bit.ly/getyourflushotnow) to find a location that can. The webpage includes a link to an interactive map with available locations.

SCFHP members can get flu shots at most chain pharmacies at no cost as long as they present their SCFHP member ID card.

Remember:

- Flu shots should be entered into the patient's account on CAIR, if applicable: https://cair.cdph.ca.gov/CAPRD/portalInfoManager.do
- When you meet criteria for administering influenza vaccines to SCFHP patients aged 19 or older, you may be eligible for Proposition 56 value-based payment from SCFHP.
 - Learn more about Proposition 56 payments and related requirements here: https://www.scfhp.com/news-center/releases/get-paid-for-giving-flu-shots/
- Flu shots are covered by SCFHP at no cost to SCFHP members.

Thank you for all that you do for our members!