

Re: Quality Improvement Provider Bonus CY2021 Announcement

Dear SCFHP Provider;

As our community continues to face the challenges of the pandemic, Santa Clara Family Health Plan (SCFHP) would like to support your efforts to provide high quality of care to our Cal MediConnect members during calendar year 2021. We invite you to participate in our one-time quality improvement provider bonus.

Eligible providers: SCFHP Primary Care Physicians (PCPs)

Target members: Cal MediConnect members assigned to your PCP panel

Service timeframe: 10/1/2021 – 12/30/2021

Program description:

- Earn a quality bonus for each of the following care gaps closed between October 1 and December 31, 2021.
- Submit a claim with the appropriate coding for the measures below.
- If the work was performed by ancillary providers, a claim must be submitted by the ancillary provider with the appropriate codes.
- Payments will be calculated beginning February 1, 2022 to allow for claim submission and paid to the organizational Tax Identification Number associated with the provider. Payments will be made monthly for all qualifying services submitted by March 31, 2022.

Measures	Services to be completed by 12/31/2021	Strategies for gap closure	Provider Bonus
Adult access to health care	One ambulatory or preventive care visit <i>CPT: 99201 – 99215</i> (in-person/telehealth)	<ul style="list-style-type: none"> • Call member and schedule a face to face or telehealth visit • Conduct the visit and submit a claim 	\$50

Measures	Services to be completed by 12/31/2021	Strategies for gap closure	Provider Bonus
Care of Older Adults	<p>Documentation in medical record:</p> <p>a. Advanced directives discussion (Living will, End of life care planning) https://prepareforyourcare.org/advance-directive-state/ca CPT: 99497</p> <p>b. Pain assessment (Pain score & location of pain) CPT: 1125F, 1126F</p> <p>c. Functional status assessment https://www.alz.org/careplanning/downloads/katz-adl.pdf CPT: 1170F</p> <p>d. Medication review (Medication review & medication list) CPT: 90863, 99605, 99606</p>	<ul style="list-style-type: none"> • Utilize Annual Wellness Visit • Include the Care of Older Adults assessments in telehealth visit 	\$50
Colorectal Cancer Screening	<p>FOBT, Cologuard <i>Received lab claims</i> Colonoscopy previously completed in 2012 - 2021 CPT: 45378 - 45398</p>	<ul style="list-style-type: none"> • Call member to remind them until the kit is completed and returned to lab 	\$50
Medication reconciliation on Post Discharge	<p>Medication reconciliation within 30 days post hospital discharge CPT: 1111F</p>	<ul style="list-style-type: none"> • Upon notification of the member's discharge from the inpatient facility, schedule a follow up visit that includes medication reconciliation. • Code for the visit and medication reconciliation activity 	\$50

Measures	Services to be completed by 12/31/2021	Strategies for gap closure	Provider Bonus
HbA1c testing for Diabetes	A1C test <i>Received lab claims</i>	<ul style="list-style-type: none"> • Order the test for the member • Call the member to come into the office or a laboratory for blood draw 	\$25
Nephropathy screening for Diabetes	Urine test for albumin/protein <i>Received lab claims</i>	<ul style="list-style-type: none"> • Order the test for the member • Call the member to come into the office or a laboratory to give the urine sample 	\$25

Instructions:

1. Review Member Care Gap List on SCFHP Provider Link at <https://providerportal.scfhp.com> or email ProviderServices@scfhp.com for assistance in obtaining your list.
2. Conduct outreach to members on Member Care Gap List.
3. Schedule appointment with your eligible patients (face-to-face or telehealth). If members need transportation services to close the above gaps, please contact SCFHP Cal MediConnect Plan Customer Service at **1-877-723-4795**.
4. For ancillary tests such as colorectal cancer, HbA1c, and nephropathy, create an order form, call patients to inform them where to complete the test (in your office or lab), and ensure members complete the test by December 31, 2021.
5. Address care gaps during appointments.
TIP: Member can complete lab test(s) prior to appointment. Discuss results during appointment.
6. Submit appropriate claims and CPT codes by March 31, 2022.

We appreciate your support to close gaps in care and improve health care quality for SCFHP members. If you have any questions regarding this information, please contact us at ProviderServices@scfhp.com.

Sincerely,

Santa Clara Family Health Plan