









AGENDA

Santa Clara County Health Authority Provider Advisory Council

Wednesday, August 8, 2018, 12:15 PM – 1:45 PM

Santa Clara Family Health Plan, Sycamore Conference Room
6201 San Ignacio Ave, San Jose, CA 95119

	<u>AGENDA ITEM</u>	<u>RESPONSIBLE PARTY</u>	<u>TIME ALLOTMENT</u>
	Roll Call / Establish Quorum	Dr. Padua, Chair	
1.	Meeting Minutes (Attachment  Review minutes from February 8, 2018 & May 9, 2018 → Possible Action: Approve minutes	Dr. Padua, Chair	5 minutes
2.	Public Comment Members of the public may speak to any item not on the agenda; 2 minutes per speaker. The Committee reserves the right to limit the duration of public comment period to 30 minutes	Dr. Padua, Chair	10 minutes
3.	Chief Executive Officer (Attachment  Discussion on SCFHP membership and current topics	Ms. Tomcala, CEO	10 minutes
4.	Review PAC Charter (Attachment 	Mr. Tatum	10 minutes
5.	Quality and Pharmacy (Attachment  → Discussion on Drug Report	Johanna Liu, Pharm D.	10 minutes
6.	Membership of PAC a. Current (Attachment  b. Follow-Up c. Discussion	Dr. Robertson, CMO	10 minutes
7.	Six C's of Care 1. Community-engagement and participation of all major stakeholders-i.e. all networks 2. Collaboration-share in best practices and resources to enhance efficiency 3. Coordination-continually improve timely access to specialty care 4. Communication-keep all clinicians up to date on regulations and compliance 5. Caring-promote high patient satisfaction and clinician satisfaction 6. Compassion-provide a medical home for all members	Dr. Padua, Chair	10 minutes

<u>AGENDA ITEM</u>	<u>RESPONSIBLE PARTY</u>	<u>TIME ALLOTMENT</u>
8. SCFHP Authorization Process for Medical/Behavioral Health/LTSS <ol style="list-style-type: none"> 1. Regulatory Requirements 2. Policies and Procedures (Attachment ) 3. Turn Around Time Reports 	Jana Castillo	10 minutes
9. SCFHP Authorization Process for Pharmacy <ol style="list-style-type: none"> 1. Regulatory Requirements (Attachment ) 2. Policies and Procedures (Attachment ) 3. Turn Around Time Reports 	Dang Huynh, Pharm D.	10 minutes
10. Discussion / Recommendations	All	5 minutes
11. Adjournment		

Next Meeting November 14, 2018

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Robin Esparza 48 hours prior to the meeting at 408-874-1780.

To obtain a copy of any supporting document that is available, contact Robin Esparza at 408-874-1780. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.

- This agenda and meeting documents are available at www.scfhp.com