



**AGENDA**  
Regular Meeting of the  
**Santa Clara County Health Authority**  
**Consumer Advisory Committee**

Tuesday, June 12, 2018  
6:00-7:00 PM  
Santa Clara Family Health Plan  
Creekside Conference Room  
210 E. Hacienda Avenue  
Campbell CA 95008

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|---|---|
| 1. Call to Order                                    | Ms. Brenda Taussig  |
| 2. Roll Call and Introductions                      | Ms. Brenda Taussig  |
| 3. Public Comment                                   | All   |
| 4. Review and Approval of<br>March 13, 2018 Minutes | All   |
| 5. Health Plan Updates                              | Ms. Christine M. Tomcala<br>CEO                           |
| 6. Member Portal Overview                           | Ms. Chelsea Byom<br>Manager, Marketing and Communications |
| 7. Provider Search Demonstration                    | Ms. Chelsea Byom<br>Manager, Marketing and Communications |
| 8. Recent SCFHP Member<br>Communications            | Ms. Chelsea Byom<br>Manager, Marketing and Communications |
| 9. Future Agenda Items                              | All   |

### **Notice to the Public—Meeting Procedures**

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should call contact Cristina Hernandez at 408-874-1912 within 48 hours prior to the meeting.
- To obtain a copy of any supporting document that is available, contact Cristina Hernandez at 408-874-1912. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 210 E. Hacienda Avenue, Campbell.
- This agenda and meeting documents are available at [www.scfhp.com](http://www.scfhp.com).