

**Coordinated Care Initiative**  
**Santa Clara County Stakeholder Advisory Committee**

May 16th, 2018

12:15 pm – 1:30 pm

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**Santa Clara County Coordinated Care Initiative Advisory Committee**  
**Meeting Agenda**

1. ***Welcome & Introductions*** - Lori Andersen, SCFHP & Alaina Howland, Anthem Blue Cross
2. ***CCI Program Implementation – Health Plan Updates***  
Anthem- Updated group on the Nursing home program with PCP's.

SCFHP-

- Enrollment in May for Cal MediConnect is 7,440.
- Completed a DHCS audit in April
- Office moving this summer in late July. New address is **6201 San Ignacio Avenue, San Jose, 95119.**
- DHCS hosting a best practices on LTSS meeting next week. A report is expected to come from this meeting and will be shared with the group when it's released.

On Lok Lifeways- Combining two centers in San Jose area soon.

3. ***Review Regulatory Updates (DHCS/CMS Key Guidance):***
  - a. A new workgroup of Cal MediConnect plans, DHCS, and CMS representatives will develop a set of recommendations on sharing data when members transfer between plans to help support continuity of care. The workgroup kicked off 4/19/2018 and expects to have recommendations to DHCS later this year.
  - b. DHCS released the new [Cal MediConnect Performance Dashboard](#). This new dashboard replaces the previous enrollment dashboard and includes performance metrics on quality withhold measures, care coordination, grievances and appeals, behavioral health, and long-term services and supports.
  - c. Non-Emergency Medical and Non-Medical Transportation Services Dual Plan Letter released 4/26/2018.
    - i. NMT covers round-trip transportation for medically necessary services, including picking up prescriptions that cannot be mailed and picking up medical supplies or equipment. NMT also includes mileage reimbursement for medical purposes in a private vehicle arranged by the member and not through a transportation broker, bus passes, taxi vouchers, or train tickets.

- ii. NEMT services are covered when the member's medical and physical condition is such that transport by ordinary means of public or private conveyance is medically contraindicated and transportation is required for obtaining medically necessary services.

4. ***Cal MediConnect – Ombudsman Report***

None

5. ***Outreach and Communication***

Harbage Consulting, Gayle Akins

None

6. ***LTSS & Behavioral Health Updates***

***IHSS:*** All referrals to IHSS are now processed through the regular process not the CCI Unit which was in place prior. The Department of Health Services (DHCS) continues to ask that local plans work with the IHSS program to update their MOUs but to-date this has not happened here in Santa Clara County.

***MSSP:*** The current caseload is at 96% capacity after many program terminations over the past few months. There is now a 30 day wait list.

***CBAS – no report***

***County Behavioral Health:*** Transitioned from **MyHealth Link to My Avatar** working with Anthem to update Policies and Procedures.

***Additional Topics:***

• **Revisiting value and continuation of the Committee**

Lori Andersen raised the question of continuation of the CCI Stakeholder Meeting, given the drop off in attendance. Several members of the group expressed their views on the value of continuing to meet and the following suggestions were made:

- Laura Luna suggested possibly changing meeting times to 2x per year
- Possibly a newsletter for updates to the CCI program.
- Call in option is important and helpful to encourage participation
- Like to get updates on other programs such as Health Homes and Whole Person Care
- Good to identify issues that the group can work together on and advocate for improvements, such as IHSS access and care coordination.

Alaina and Lori agreed to meet between now and the next meeting to discuss possible changes and bring recommendations back to the membership for discussion.