



**Regular Meeting of the
Santa Clara County Health Authority
Utilization Management Committee**

Wednesday, April 18, 2018

6:00 PM - 7:30 PM

**210 E. Hacienda Avenue
Campbell, CA 95008**

AGENDA

1. Introduction	Dr. Lin	6:00	5 min.
2. Meeting Minutes Review minutes of the October 26, 2017 and January 17, 2018 Utilization Management Committee meeting. Possible Action: Approve 10/26/17 and 01/17/2018 minutes	Dr. Lin	6:05	5 min.
3. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The Committee reserves the right to limit the duration of public comment period to 30 minutes.	Dr. Lin	6:10	5 min.
4. CEO Update Discuss status of current topics and initiatives.	Ms. Tomcala	6:15	10 min.
5. Discussion Items/Follow up Items			
a. CCS Summary	Ms. McKay	6:25	10 min.
b. UM Program Description Update-Assessment of New Technology	Ms. Castillo	6:35	5 min.
6. Action Items	Ms. Castillo	6:40	15 min.
a. UM Program Evaluation CY 2017 Possible Action: Approve UM Program Evaluation CY 2017			
b. UM Work plan CY 2018 Possible Action: Approve UM Work plan CY 2018			
c. HS.14 LTC Authorization Review Policy Possible Action: Approve HS. 14 LTC Authorization Review Policy			
d. Medi-Cal Prior Authorization Grid 2018 (Palliative Care Added) Possible Action: Approve addition of Palliative Care to Medi-Cal Prior Authorization Grid 2018			
7. Reports (MediCal/SPD, Healthy Kids)			
a. Membership	Dr. Robertson	6:55	5 min.
b. UM Reports 2018	Dr. Boris	7:00	10 min.

- i. Dashboard Metrics: Turn Around Time (Cal MediConnect/Medi-Cal)
- ii. Standard Utilization: Metrics PowerPoint

c. IRR Q2 18	Dr. Boris	7:10	5 min.
d. HS 04.01 Reporting Quality Monitoring of Plan Auths, Denials, etc. (Q1 18)	Ms. Castillo	7:15	5 min.
e. Referral Tracking	Ms. Castillo	7:20	5 min.
f. Nurse Advice Line Stats	Ms. Carlson	7:25	5 min.

- 8. Adjournment Dr. Lin 7:30
 Next meeting: Wednesday, April 18, 2018 6 p.m.

Notice to the Public—Meeting Procedures

Persons wishing to address the Utilization Management Committee on any item on the agenda are requested to advise the recorder so that the Chairperson can call on them when the item comes up for discussion.

The Utilization Management Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.

In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Caroline Alexander 48 hours prior to the meeting at 408-874-1835.

To obtain a copy of any supporting document that is available, contact Caroline Alexander at 408-874-1835. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 210 E. Hacienda Avenue, Campbell.

This agenda and meeting documents are available at www.scfhp.com.