



**Regular Meeting of the
Santa Clara County Health Authority
Quality Improvement Committee
Wednesday, February 21, 2018
6:00 PM - 8:00 PM
210 E. Hacienda Avenue
Campbell, CA 95008**

AGENDA

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| 1. Introduction | Dr. Paul | 6:00 | 5 min. |
| 2. Meeting Minutes | Dr. Paul | 6:05 | 5 min. |
| Review minutes of the November 08, 2017 Quality Improvement Committee meeting.
Possible Action: Approve 11/08/2017 minutes | | | |
| 3. Public Comment | Dr. Paul | 6:10 | 5 min. |
| Members of the public may speak to any item not on the agenda; two minutes per speaker. The Committee reserves the right to limit the duration of public comment period to 30 minutes. | | | |
| 4. CEO Update | Ms. Tomcala | 6:15 | 10 min. |
| Discuss status of current topics and initiatives. | | | |
| 5. Action Items | | 6:25 | 30 min. |
| a. Review of Clinical, Behavioral, and Medical Preventative Practice Guidelines | | | Mr. Aguirre |
| Possible Action: Approve Guidelines | | | |
| b. Review of QI Program Description | | | Ms. Liu |
| Possible Action: Approve QI Program Description | | | |
| c. Review of Case Management Strategy Description | | | Ms. Carlson |
| Possible Action: Approve Case Management Strategy Description | | | |
| d. Review of Health Education Program Description | | | Mr. Aguirre |
| Possible Action: Approve Health Education Program Description | | | |
| e. Review of Cultural and Linguistics Program Description and Evaluation | | | Mr. Aguirre |
| Possible Action: Approve Cultural and Linguistics Program Description and Evaluation | | | |
| f. Behavioral Health Policies for approval | | | Ms. Holm |
| <ul style="list-style-type: none"> • QI.23 Alcohol Misuse Screening and Behavioral Counseling Interventions in Primary Care • QI.24 Outpatient Mental Health Services | | | |
| Possible Action: Approve Behavioral Health policies as presented. | | | |

g.	Palliative Care Policies for approval <ul style="list-style-type: none"> • QI.25 Intensive Outpatient Palliative Care Possible Action: Approve Palliative Care policy as presented.			
h.	LTSS Policies for approval <ul style="list-style-type: none"> • QI.16 MLTSS Care Coordination Possible Action: Approve MLTSS policy as presented.			
6.	Discussion Items		6:55	20 min.
a.	Access and Availability -Timely access survey results	Ms. Turner		
b.	Appeals and Grievances	Mr. Breakbill		
7.	Committee Reports			
a.	Credentialing Committee Review October 04, 2017 and December 06, 2017 reports of the Credentialing Committee. Possible Action: Accept October 04, 2017 and December 06, 2017 Credentialing Committee Reports as presented	Dr. Lin	7:15	5 min.
b.	Pharmacy and Therapeutics Committee Review minutes of the September 21, 2017 Committee Meeting. Possible Action: Accept September 21, 2017 Pharmacy and Therapeutics Committee minutes as presented	Dr. Lin	7:20	5 min.
c.	Utilization Management Committee Review minutes of the October 18, 2017 Committee Meeting. Possible Action: Accept October 18, 2017 Utilization Management Committee minutes as presented	Dr. Lin	7:25	5 min.
d.	Quality Dashboard	Ms. Liu	7:30	10 min.
e.	Compliance Report	Ms. Liu	7:40	10 min.
f.	Consumer Advisory Board	Ms. Andersen	7:50	10 min.
8.	Adjournment	Dr. Paul	8:00	

Notice to the Public—Meeting Procedures

Persons wishing to address the Quality Improvement Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.

The Quality Improvement Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.

In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Caroline Alexander 48 hours prior to the meeting at 408-874-1835.

To obtain a copy of any supporting document that is available, contact Caroline Alexander at 408-874-1835. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 210 E. Hacienda Avenue, Campbell.

This agenda and meeting documents are available at www.scfhp.com.