



## Regular Meeting of the Santa Clara County Health Authority Quality Improvement Committee

Wednesday, August 09, 2017

6:00 PM - 7:30 PM

210 E. Hacienda Avenue

Campbell, CA 95008

### AGENDA

- |           |   |                      |      |         |
|-----------|---|----------------------|------|---------|
| <b>1.</b> | <b>Introduction</b>   | Ms. Tomcala/Dr. Paul | 6:00 | 5 min.  |
| <b>2.</b> | <b>Meeting Minutes</b><br>Review minutes of the May 10, 2017 Quality Improvement Committee meeting.<br><b>Possible Action:</b> Approve 05/10/2017 minutes   | Dr. Paul             | 6:05 | 5 min.  |
| <b>3.</b> | <b>Public Comment</b><br>Members of the public may speak to any item not on the agenda; two minutes per speaker. The Committee reserves the right to limit the duration of public comment period to 30 minutes. | Dr. Paul             | 6:10 | 5 min.  |
| <b>4.</b> | <b>CEO Update</b><br>Discuss status of current topics and initiatives.  | Ms. Tomcala          | 6:15 | 10 min. |
| <b>5.</b> | <b>Action Items</b>   | Mr. Aguirre          | 6:25 | 25 min. |
|           | a. HEDIS Reporting  |                      |      |         |
|           | b. Initial Health Assessment  |                      |      |         |
|           | c. Review of Quality Improvement Policies   | Mr. Aguirre          |      |         |
|           | i. QI.13 Comprehensive Case Management  |                      |      |         |
|           | ii. QI.14 Disease Management  |                      |      |         |
|           | iii. QI.15 Transitions of Care  |                      |      |         |
|           | iv. QI.16 MLTSS Care Coordination   |                      |      |         |
|           | v. QI.17 BH Care Coordination   |                      |      |         |
|           | vi. QI.18 Sensitive Services, Confidentiality, Rights of Adults and Minors  |                      |      |         |
|           | vii. QI. 19 Care Coordination Staff Training  |                      |      |         |
|           | viii. QI. 20 Information Sharing with SARC  |                      |      |         |
|           | <b>Possible Action:</b> Approve Quality Improvement policies  |                      |      |         |

<b>6. Discussion Items</b>		6:50 15 min.
a. Access and Availability		Mr. Aguirre
b. Appeals and Grievances		Mr. Breakbill
c. HOS		Mr. Aguirre
 <b>7. Committee Reports</b>		
<b>a. Credentialing Committee</b>	Dr. Lin	7:05 5 min.
Review June 07, 2017 report of the Credentialing Committee. <b>Possible Action:</b> Accept June 07, 2017 Credentialing Committee Report as presented		
<b>b. Pharmacy and Therapeutics Committee</b>	Dr. Lin	7:10 5 min.
Review minutes of the March 16, 2017 Committee Meeting. <b>Possible Action:</b> Accept March 16, 2017 Pharmacy and Therapeutics Committee minutes as presented		
<b>c. Utilization Management Committee</b>	Dr. Lin	7:15 5 min.
Review minutes of the April 19, 2017 Committee Meeting. <b>Possible Action:</b> Accept April 19, 2017 Utilization Management Committee minutes as presented		
<b>d. Quality Dashboard</b>	Mr. Aguirre	7:20 10 min.
Review Quality Metrics including Potential Quality Issues <b>Possible Action:</b> No action required.		
<b>e. Consumer Advisory Board</b>	Ms. Andersen	7:30 10 min.
<b>Possible Action:</b> No action required.		
 <b>8. Adjournment</b>	Dr. Paul	7:40
Next meeting: Wednesday, November 8, 2017 6 p.m.		

**Notice to the Public—Meeting Procedures**

Persons wishing to address the Quality Improvement Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.

The Quality Improvement Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.

In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Caroline Alexander 48 hours prior to the meeting at 408-874-1835.

To obtain a copy of any supporting document that is available, contact Caroline Alexander at 408-874-1835. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 210 E. Hacienda Avenue, Campbell.

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