

Regular Meeting of the Santa Clara County Health Authority Governing Board

Thursday, June 22, 2017
2:30 PM – 5:00 PM
210 E. Hacienda Avenue
Campbell, CA 95008

VIA TELECONFERENCE AT:

Business
4000 Moorpark Avenue, Suite 200
San Jose, CA 95117

VIA TELECONFERENCE AT:

Residence
2060 Bryant Street
Palo Alto, CA 94301

Agenda (Revised June 19, 2017)

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| <p>1. Roll Call</p> | Mr. Brownstein | 2:30 | 3 min |
| <p>2. Public Comment
Members of the public may speak to any item not on the agenda; two minutes per speaker. The Board reserves the right to limit the duration of public comment period to 30 minutes.</p> <p><u>Announcement Prior to Recessing into Closed Session</u>
Announcement that the Governing Board will recess into closed session to discuss Item No. 3(a&b).</p> | Mr. Brownstein | 2:33 | 2 min |
| <p>3. Adjourn to Closed Session</p> <p>a. <u>Anticipated Litigation</u> (Government Code Section 54956.9(d)(2)):
It is the intention of the SCCCHA Governing Board to meet in Closed Session to confer with Legal Counsel regarding one item of significant exposure to litigation involving a CalPERS administrative claim for damages.</p> <p>b. <u>Conference with Labor Negotiator</u> (Government Code Section 54956.9(f)):
It is the intention of the SCCCHA Governing Board to meet in Closed Session to confer with Legal Counsel for labor relations regarding the status of salary benchmarking for SCCCHA staff represented by SEIU Local 521</p> | | 2:35 | |
| <p>4. Report from Closed Session</p> | Mr. Brownstein | 2:50 | 5 min. |

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| <p>5. Property Acquisition
 Review analysis and resolution ratifying the acquisition of 50 Great Oaks Blvd. and authorizing designated officers to execute documents.
 Possible Action: Approve Resolution for Approval of Acquisition of 50 Great Oaks Blvd., San Jose, CA</p> | Ms. Tomcala/
Mr. Cameron | 2:55 | 5 min |
| <p>6. Approve Consent Calendar and Changes to the Agenda
 Items removed from the Consent Calendar will be considered as regular agenda items.
 Possible Action: Approve Consent Calendar</p> <p>a. Approve minutes of the March 16, 2017 Regular Board Meeting</p> <p>b. Accept minutes of the March 21, 2017 Bylaws Committee Meeting</p> <p>c. Accept minutes of the April 27, 2017 Executive/Finance Committee Meeting</p> <ul style="list-style-type: none"> • Ratify approval of the February 2017 Financial Statements <p>d. Accept minutes of the May 25, 2017 Executive/Finance Committee Meeting</p> <ul style="list-style-type: none"> • Ratify approval of the March 2017 Financial Statements • Ratify approval of the reallocation of \$75k from Conference Room improvements to the Disaster Recovery project <p>e. Accept minutes of the April 26, 2017 Compliance Committee Meeting</p> <ul style="list-style-type: none"> • Ratify approval of CMC and Medi-Cal Operational Compliance Reports • Ratify approval of Misdirected Claims and Provider Dispute Resolution Corrective Action Plans • Ratify approval of Fraud, Waste and Abuse Report <p>f. Accept minutes of the May 10, 2017 Quality Improvement Committee Meeting and:</p> <ul style="list-style-type: none"> • Ratify approval of twelve (12) policies: <ul style="list-style-type: none"> ○ QI.01 Conflict of Interest ○ QI.02 Clinical Practice Guidelines ○ QI.03 Distribution of Quality Improvement Information ○ QI.04 Peer Review Process ○ QI.05 Potential Quality of Care Issues ○ QI.06 Quality Improvement Study Design/Performance Improvement Program Reporting ○ QI.07 Physical Access Compliance ○ QI.08 Linguistics Culture ○ QI.09 Health Education Program and Delivery System Policy ○ QI.10 IHA and HEBA Assessments Policy ○ QI.11 Member Non-Monetary Incentives ○ QI.12 SBIRT • Ratify approval of Adult Preventive Health Guidelines • Ratify approval of QI Work Plan, QI Program Evaluation, and QI Program Description • Ratify approval of Complex Case Management Outcomes for 2016 and CM Program Evaluation | Mr. Brownstein | 3:00 | 5 min |

- Ratify approval of Health Education Program Evaluation and Health Education Work Plan
- Ratify approval of Americans with Disabilities Act Work Plan
- Ratify Adoption of five (5) Optum Complex Case Management Policies:
 - CM-010 Care Plans and Goals
 - CM-007 Data Collection Tools and Assessments
 - CM-009 Identification-Case Opening and Closure Criteria
 - QI-004 Program Content Development Review and Approval Process
 - QI-020 Program Satisfaction-Feedback
- Ratify approval of Optum 2016 Quality Improvement Program Description and Work Plan
- Ratify acceptance of Committee Reports:
 - Credentialing Committee – February 1, 2017 and April 5, 2017
 - Pharmacy & Therapeutics Committee – December 15, 2016
 - Utilization Management Committee – January 18, 2017 and March 22, 2017

- g.** Accept minutes of the May 4, 2017 **Provider Advisory Council** Meeting
- h.** Accept minutes of the June 13, 2017 **Consumer Affairs Committee** Meeting

<p>7. Amendments to the Bylaws Review and discuss amendments to the Bylaws recommended by the Bylaws Committee. Possible Action: Approve amendments to the Bylaws</p>	Ms. Pianca	3:05	5 min
<p>8. Election of Secretary Consider nomination for the office of Secretary. Possible Action: Accept resignation of the Secretary Possible Action: Elect nominee for the office of Secretary to serve the balance of the term</p>	Mr. Brownstein	3:10	5 min
<p>9. CEO Update Discuss status of current topics and initiatives. Possible Action: Accept CEO Update</p>	Ms. Tomcala	3:15	5 min
<p>10. Compliance Report Review and discuss quarterly compliance activities and notifications. Possible Action: Accept Compliance Report</p>	Ms. Larmer	3:20	10 min
<p>11. Policy FA.13 Employee Recognition Gift Cards Consider proposed Policy FA.13, which provides parameters for recognizing employee performance with a gift card. Possible Action: Approve Policy FA.13 Employee Recognition Gift Cards</p>	Ms. Tomcala	3:30	5 min

<p>12. April 2017 Financial Statements Review recent organizational financial performance. Possible Action: Approve April 2017 Financial Statements</p>	<p>Mr. Cameron</p>	<p>3:35</p>	<p>10 min</p>
<p>13. Fiscal Year 2017-2018 Budget Review proposed budget for FY'18. Possible Action: Approve FY'18 Budget</p>	<p>Ms. Tomcala/ Mr. Cameron</p>	<p>3:45</p>	<p>25 min</p>
<p>14. Preliminary Fiscal Year 2016-2017 Year in Review Review preliminary performance on FY'17 Plan Objectives Possible action: Accept Preliminary FY'17 Plan Objectives</p>	<p>Ms. Tomcala</p>	<p>4:10</p>	<p>10 min</p>
<p>15. Fiscal Year 2017-2018 Plan Objectives Review draft FY'18 Plan Objectives Possible Action: Accept FY'18 Plan Objectives</p>	<p>Ms. Tomcala</p>	<p>4:20</p>	<p>10 min</p>
<p>16. Fiscal Year 2017-2018 Team Incentive Compensation Consider proposed team incentive compensation program. Possible Action: Approve FY'18 Team Incentive Compensation Program</p>	<p>Ms. Tomcala</p>	<p>4:30</p>	<p>10 min</p>
<p>17. Publicly Available Salary Schedule Ranges Consider changes to the Publicly Available Salary Schedule. Possible Action: Approve Publicly Available Salary Schedule</p>	<p>Ms. Valdez</p>	<p>4:40</p>	<p>5 min</p>
<p>18. Employee Satisfaction Survey Report Review highlights and summary data from the 2017 Employee Satisfaction Survey.</p>	<p>Ms. Tomcala</p>	<p>4:45</p>	<p>10 min</p>
<p>19. Network Detection and Prevention Report Review report on firewall intrusion, detection, and prevention efforts.</p>	<p>Mr. Tamayo</p>	<p>4:55</p>	<p>5 min</p>
<p>20. Adjournment</p>	<p>Mr. Brownstein</p>	<p>5:00</p>	

Notice to the Public—Meeting Procedures

Persons wishing to address the Governing Board on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.

The Governing Board may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.

In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Rita Zambrano 48 hours prior to the meeting at 408-874-1842.

To obtain a copy of any supporting document that is available, contact Rita Zambrano at 408-874-1842. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 210 E. Hacienda Avenue, Campbell.

This agenda and meeting documents are available at www.scfhp.com.