

AGENDA
Regular Meeting of the
Santa Clara County Health Authority
Consumer Advisory Committee

Tuesday, March 14, 2017

6:00-7:00 PM

Santa Clara Family Health Plan
Creekside Conference Room
210 E. Hacienda Avenue
Campbell CA 95008

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| 1. Call to Order | Dr. Wenner |
| 2. Roll Call and Introductions | Dr. Wenner |
| 3. Public Comment | All |
| 4. Review and Approval of December 13, 2016 Minutes | All |
| 5. Health Plan Updates | Ms. Christine M. Tomcala
CEO |
| 6. HEDIS – What it is and how SCFHP uses it | Mr. Andres Aguirre
Quality Improvement Manager |
| 7. Health Education Program – 10 Steps to a Healthier You | Mr. Andres Aguirre
Quality Improvement Manager |
| 8. Mental and Behavioral Health Benefits | Behavioral Health Services Department,
Santa Clara County
Ms. Sandra Hernandez, Division
Director of Integrated Behavioral Health
Services

Ms. Margaret Ledesma, Katie A. and
Crisis Continuum Manager

Ms. Laura Luna, Sr. Health Plan
Manager,

Ms. Sherry Holm
SCFHP Director of Behavioral Health |

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| 9. Recent SCFHP Member Communications | Ms. Chelsea Byom |
| 10. Future Agenda Items | All |

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should call contact Sherita Gibson at 408-874-1912 within 48 hours prior to the meeting.
- To obtain a copy of any supporting document that is available, contact Sherita Gibson at 408-874-1912. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 210 E. Hacienda Avenue, Campbell.
- This agenda and meeting documents are available at www.scfhp.com.